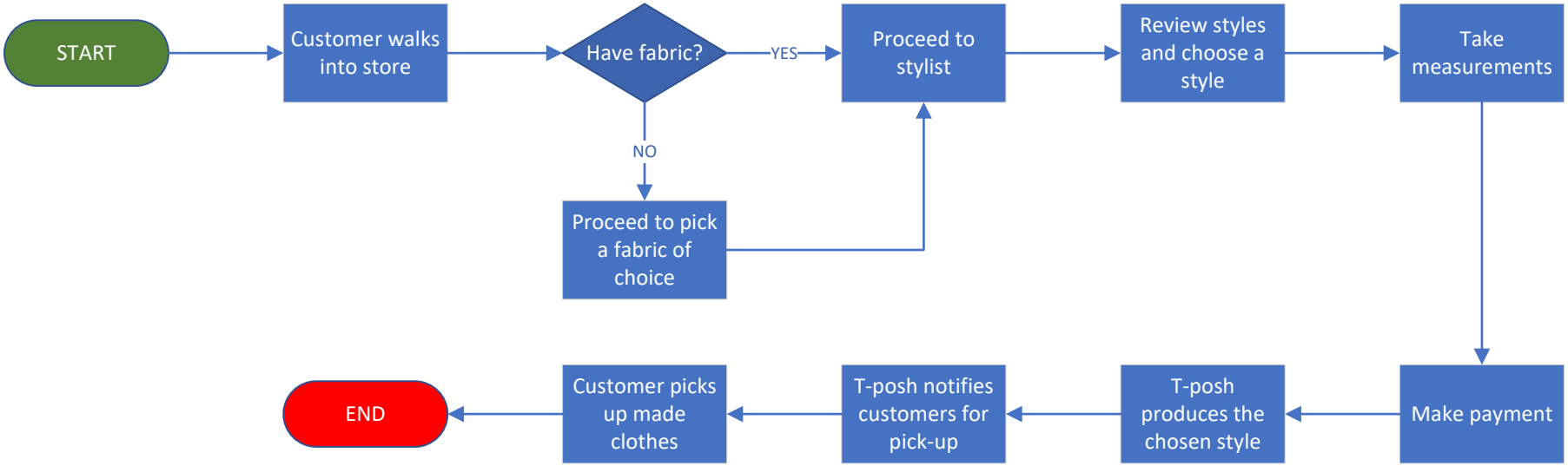
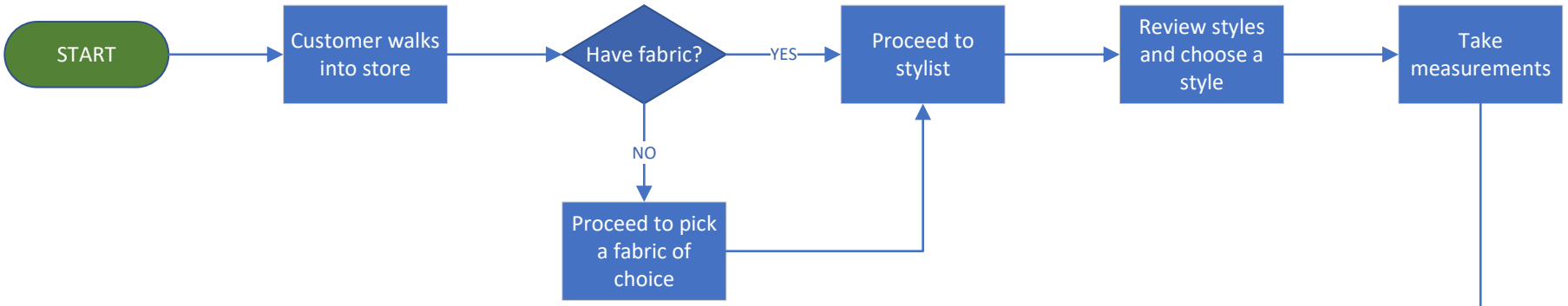
T-POSH Fashion Current State



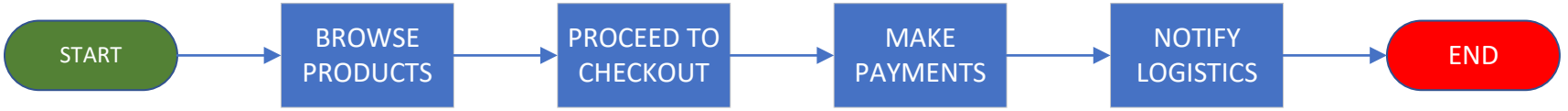
T-Posh Fashion Current State Swimlane

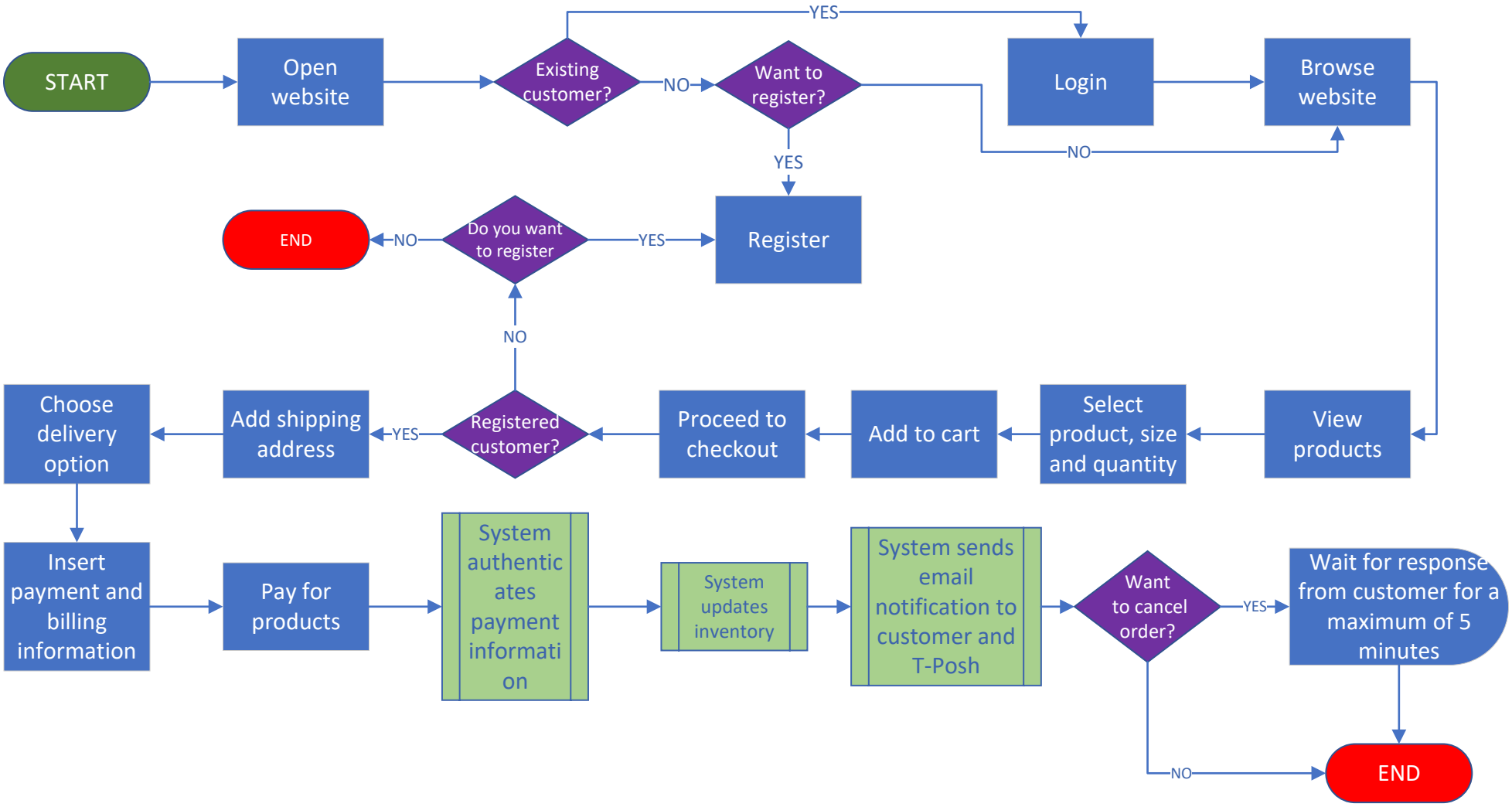
Phase

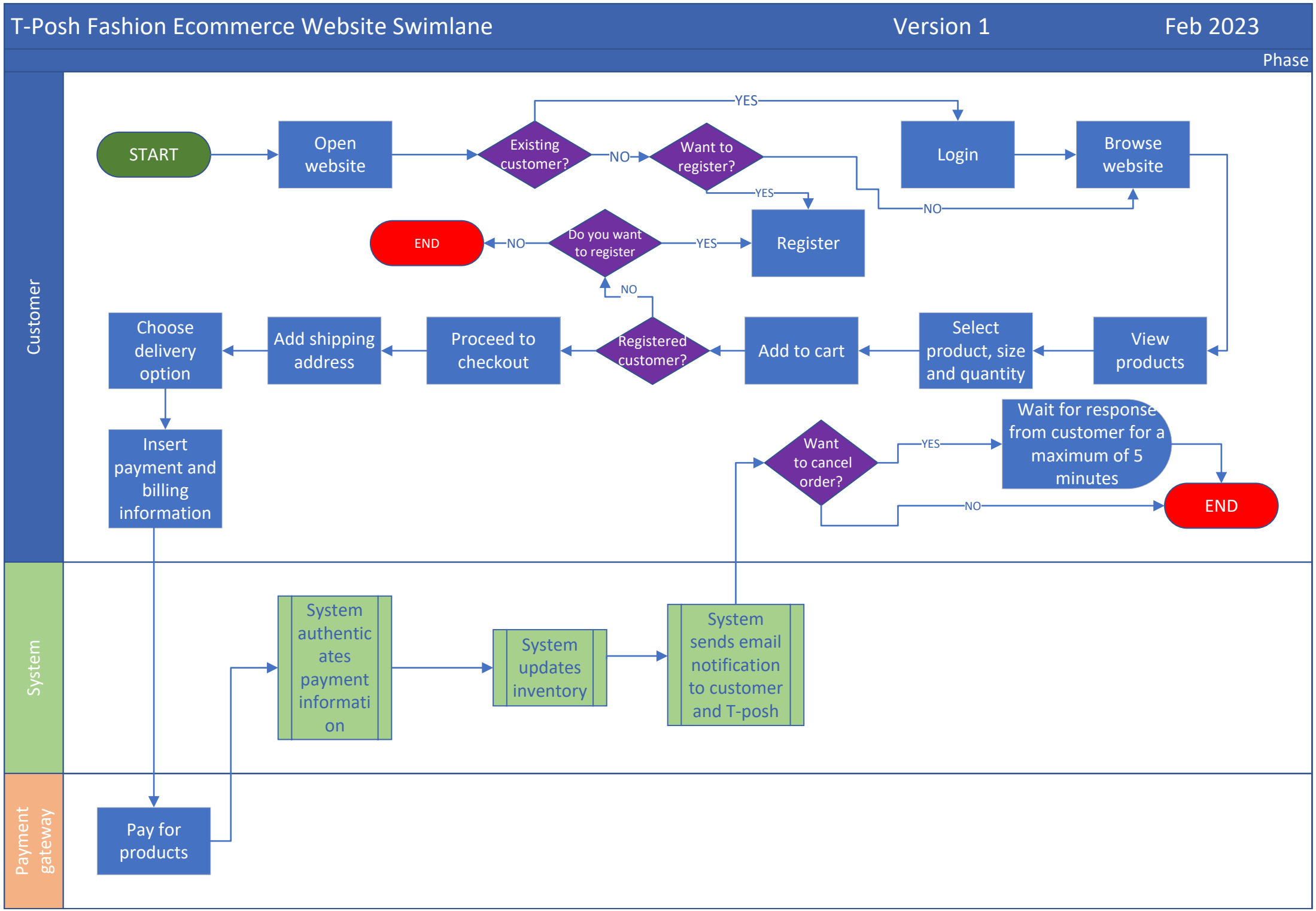
Customer



T-Posh Fashion E-commerce Processflow Version 1 Feb 2023






T-Posh Fashion Ecommerce Website Swimlane
Version 1
Feb 2023
Phase
Customer
System
Payment gateway
START
Open website
Existing customer?
YES
NO
Want to register?
YES
NO
Login
Browse website
Register
Do you want to register
YES
NO
END
Registered customer?
NO
Add to cart
Select product, size and quantity
View products
Proceed to checkout
Add shipping address
Choose delivery option
Insert payment and billing information
Want to cancel order?
YES
NO
Wait for response from customer for a maximum of 5 minutes
END
System authentic ates payment informati on
System updates inventory
System sends email notification to customer and T-posh
Pay for products