**Adeyneous Teddy KPOTO**

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|3501 Xenium Ln N Plymouth MN

Software Engineer/Data Engineer Student

Seeking a Position in

DATA ANALYTICS ● BUSINESS INTELLIGENCE (BI) ● SOFTWARE ENGINEERING ● DATA SCIENCE

As a dedicated full-time Computer Science student, I am actively seeking a challenging position in the technology field, with a particular focus on software development and data engineering. My academic journey, complemented by practical experience, spans across Business Intelligence, analytics, software engineering, and database management. I am recognized for my strategic thinking, decision-making abilities, and problem-solving skills, which are enhanced by my educational experience. Beyond the classroom, I have honed my skills in Power BI and developed expertise in mission-critical data systems, advanced analytics, data warehousing, data visualization, machine learning, and big data. My proactive approach has led to mastering techniques for streamlining workflows, thereby enhancing efficiency, reducing costs, and delivering innovative solutions to meet changing business needs. With these competencies, I am eager to contribute to and grow within an innovative and dynamic technology environment.

Best Practices – Workflow Streamlining – Software Development Lifecycle – Data Transformation – IT Infrastructure – Oracle BI

Data Integration – Targeted Marketing – Data Security – Requirements Gathering – System Transformations – Road Mapping

Database Management – Planning and Design – Design Database Structure – Implementation - Data Maintenance and Operations- Performance Tuning- Security Management- Data Encryption- Backup and Recovery- Scaling and Optimization- Process Optimization – Updates and Upgrades

*Technical Skills:*

**Databases**: SQL Server 2019/SSIS/SSRS/SSAS,, IBM DB2, Teradata, Aqua Data Studio, Azure data studio Power BI, Tableau, Domo, Saleforce

**Programming & Tools**: C#, .NET, ASP.NET, JavaScript, TypeScript, React, PHP, Python (advanced): Django, Flask, Docker HTML, T-SQL, PL/SQL, SQL, API.NET, DML, Software & Tools,

SQL\*Loader, Azure DevOps Server, Microsoft CRM, Microsoft Dynamics/Great Plains

, SQL Server, Visual Studio, Power BI, Tableau, SAS Enterprise Miner Domo, SAP Hana, Amazon AWS, Cloudera Platform, Hadoop Transfer Files System, NoSQL, Advanced Hive, Advance Pig

Advance HBase, Advance Neo4j, Big Data Architecture, Big Data Management, SAS, R-Studio Programming, MongoDB,R,Python

AI with Python, Machine Learning: TensorFlow, PyTorch, scikit learn - Deep Learning: Keras, TensorFlow, PyTorch

Natural Language Processing (NLP): NLTK, spaCy,

PROFESSIONAL EXPERIENCE

**Wells Fargo -** **Regulatory Reporting Specialist** 2021-2022

**Document Review Specialist**

Spearheaded the drafting of regulatory reports, ensuring strict adherence to financial regulations and compliance mandates.

Proficiently utilized regulatory reporting software’s like Axioms or Wolters Kluwer’s OneSumX, which are specifically designed for financial regulatory reporting, utilized to ensure compliance and accuracy in reports.

Utilized data analytics and reporting tools like Tableau or Power BI for data analysis and visualization to facilitate insightful reporting.

Employed document management systems like SharePoint or Documentum to manage the storage, retrieval, and sharing of electronic documents and ensure audit readiness. Proficient in using collaborating and communication tools leveraging Microsoft Teams, Slack, or another similar tool for inter-departmental collaboration and communication. Utilized automated workflow tools like Asana or Jira to manage tasks and projects within the regulatory reporting process. Collaborated inter-departmentally to gather accurate data, ensuring the integrity and reliability of each report. Leveraged specialized reporting tools to streamline report creation, increasing efficiency and accuracy. Conducted rigorous internal reviews and worked alongside the compliance and legal teams to validate the report’s alignment with regulatory requirements. Played a pivotal role in continuous improvement efforts, incorporating feedback and optimizing the reporting process to meet changing regulatory standards. Maintained comprehensive documentation, supporting documents, and communications for audit readiness and future reference. Reviewed mortgage documents from various customers along with Research/clerical work about collateral files and documents. reviewing mortgage documents from various customers, Research/clerical work about collateral files and documents. responsible for the audit and processing of legal and loan documents, making sure all necessary forms have been submitted and that the process has complied with all relevant federal and state regulations

Responsible for the audit and processing of legal and loan documents, making sure all necessary forms have been submitted and that the process has complied with all relevant federal and state regulations.

**Administrator/ Lab Tech Assistant,** Minneapolis, MN 2021 - 2021

**GS Labs**

Processed patient information

Verified insurance information.

Updated and maintained patient health records/ Lab tech.

Ran a test on patient samples producing accurate and reliable data in the specified timeframe; documented result wholly and accurately

Followed a process to complete routine tasks.

**Community Organizer,** Minneapolis, MN 2020-2020

**CADC LLC**

Document preparation includes but is not limited to filing alphabetically, indexing, managing organizer, booking appointments, and Training New Employees.

**Adeyneous Teddy KPOTO – Page 2**

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Professional Experience Continued…>

**Complaint and Appeal Specialist,** Minneapolis, MN 2019-2020

**Meritain Health**

Document preparation included scanning, filing alphabetically, indexing, and entering scans filed under corresponding patient files.

Proficient in using customer relationship management (CRM) software like Salesforce or Zendesk to manage customer complaints and appeals efficiently, keeping track of communication and resolution status.

Employing claims management software which is often specialized to the industry (e.g., Health Edge for health claims), to manage, analyze, and report on claim data.

Leveraging project management software like Trello or Monday.com to track and manage the resolution of complaints and appeals.

Utilizing data analytics tools like Excel or Google Sheets for simpler data analysis and tracking, or a more advanced tool like SQL if dealing with larger datasets.

Received & checked incoming mail, uploading images, scanning & filing claims.

Efficiently managed and resolved customer complaints and appeals related to health claims, ensuring alignment with company policies and regulatory compliance.

Analyzed complex claim issues, coordinating with internal departments to investigate discrepancies and validate claim decisions, mitigating organizational risk.

Provided empathetic and comprehensive communication to customers, explaining the appeal process, timelines, and outcomes, enhancing customer understanding and satisfaction.

Developed and implemented a tracking and management system for complaints and appeals, ensuring timely resolutions and compliance with mandated response times.

Worked collaboratively with cross-functional teams to dissect the root causes of common complaints and proactively identified opportunities for process improvement.

EDUCATION & TECHNOLOGIES

**COMPUTER SCIENCE (BS) BACHELOR OF SCIENCE ●** METROPOLITAN STATE UNIVERSITY, St. Paul MN 2024-2025

**SQL SOFTWARE DEVELOPER (BP/EP) ASSOCIATE IN APPLIED) ●** HENNEPIN TECHNICAL, Eden Prairie/Brooklyn Park 2022-2023