**Adeyneous Teddy KPOTO**

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|3501 Xenium Ln N Plymouth MN

Software Engineer/Data Engineer Student

Seeking a Position in

DATA ANALYTICS ● BUSINESS INTELLIGENCE (BI) ● SOFTWARE ENGINEERING ● DATA SCIENCE

As a dedicated full-time Computer Science student with a strong passion for both software development and data engineering, I am on the lookout for a role that allows me to leverage my skills in these interrelated disciplines. My journey through academia is enriched with hands-on experience in developing robust software solutions as well as managing complex data infrastructures. Known for my ability to blend strategic thinking with technical prowess, I excel at devising innovative solutions to complex problems. My toolkit includes advanced proficiency in programming languages and frameworks, complemented by a deep understanding of database systems, data analysis, and visualization techniques. Outside the classroom, I've expanded my expertise across the full spectrum of software development, honing my skills in crafting user-centric applications with a keen eye for both frontend and backend architectures. My technical proficiency encompasses a broad range of technologies, including React for dynamic frontend interfaces, as well as robust backend development using Java, JavaScript (Node.js), Python, Kotlin, and PHP. This diverse toolkit allows me to engineer comprehensive solutions that seamlessly integrate with data analytics tools such as Power BI, providing actionable insights and enhancing decision-making processes. My commitment to excellence is evident in my ability to optimize workflows, boost operational efficiency, and minimize costs through thoughtful automation and system design innovations. Driven by a passion to exceed the conventional limits and contribute meaningfully to a dynamic and innovative tech landscape, I am enthusiastic about bringing my unique combination of software development skill, data engineering insight, and backend expertise to bear on challenging projects that demand creative and impactful solutions.

Top of Form

Best Practices – Workflow Streamlining – Software Development Lifecycle – Data Transformation – IT Infrastructure – Oracle BI

Agile Software Development Methodologies - Employ agile and iterative approaches to software development to ensure adaptability and efficiency in project execution

Continuous Integration/Continuous Deployment (CI/CD): Implement CI/CD pipelines for automating testing, building, and deployment processes, enhancing the software delivery lifecycle

Data Integration – Targeted Marketing – Data Security – Requirements Gathering – System Transformations – Road Mapping

Database Management – Planning and Design – Design Database Structure – Implementation - Data Maintenance and Operations-

Performance Tuning- Security Management- Data Encryption- Backup and Recovery- Scaling and Optimization- Process Optimization – Updates and Upgrades

*Technical Skills:*

**Databases**: SQL Server 2019/SSIS/SSRS/SSAS, IBM DB2, Teradata, Aqua Data Studio, Azure data studio Power BI, Tableau, Saleforce, MongoDB, Advanced Hive,

**Languages:** JavaScript (ES6+), TypeScript, Java, Kotlin PHP, Python, C#, HTML, CSS, SQL, T-SQL, PL/SQL

**Frameworks/Libraries:** React, React Native, Node.js, .NET, ASP.NET, Django, Flask, Docker, TensorFlow, PyTorch, scikit-learn, Keras,

NLTK, spaCy

**Tools & Platforms:** Azure, AWS, Docker, Azure DevOps, Power BI, Tableau, Git, Jenkins, GitHub Actions, Microsoft CRM,

Microsoft Dynamics/Great Plains, Visual Studio, Domo, SAP Hana

PROFESSIONAL EXPERIENCE

**Best Buy –** **Monitoring Specialist** 2024- Present

CCTV monitoring, Alarm monitoring of facility location, incident alert/notification, and various other duties as assigned based on organizational needs. Analyze burglary trends to identify locations and markets that may be targeted.   
Gather and analyze different sources of data. Build various data visualization reports to communication and share information across a variety of stakeholders. Assist in the development of reporting/dashboard templates. Analyze method of operation that subjects targeting locations may utilize and provide. recommendations to deter burglary attempts or identify ways to catch subjects before losses occur. Monitor CCTV for anomalies in locations that may indicate subjects are preparing to burglarize our locations. Alert the crisis response team of incident(s) and escalate as needed to on-call teams to coordinating ongoing response support. Report suspicious behavior to critical partners as per SOP. Research active alarms for potential burglaries and other emergencies in progress and report to a variety of partners as per SOP. Contact field Asset Protection leaders to support burglaries in progress and work with local responding Law Enforcement Officers. Prepare and disseminate incident summaries/narratives to all the appropriate support teams. Complete daily/nightly requests tracker and communicate in a timely manner with those requesting Overnight Monitoring services. Maintain the Overnight Monitoring team's communication distribution lists. Prepare and complete daily/nightly performance metrics reports and distribute appropriately. Other duties as assigned in support of the overall Global Threat Detection and Response program.

**Wells Fargo -** **Regulatory Reporting Specialist** 2021-2022

**Document Review Specialist**

Spearheaded the drafting of regulatory reports, ensuring strict adherence to financial regulations and compliance mandates.

Utilized data analytics and reporting tools like Tableau or Power BI for data analysis and visualization to facilitate insightful reporting.

Employed document management systems like SharePoint or Documentum to manage the storage, retrieval, and sharing of electronic documents and ensure audit readiness. Proficient in using collaborating and communication tools leveraging Microsoft Teams, Slack, or another similar tool for inter-departmental collaboration and communication. Utilized automated workflow tools like Asana or Jira to manage tasks and projects within the regulatory reporting process. Collaborated inter-departmentally to gather accurate data, ensuring the integrity and reliability of each report. Leveraged specialized reporting tools to streamline report creation, increasing efficiency and accuracy. Conducted rigorous internal reviews and worked alongside the compliance and legal teams to validate the report’s alignment with regulatory requirements. Played a pivotal role in continuous improvement efforts, incorporating feedback and optimizing the reporting process to meet changing regulatory standards. Maintained comprehensive documentation, supporting documents, and communications for audit readiness and future reference. Reviewed mortgage documents from various customers along with Research/clerical work about collateral files and documents. reviewing mortgage documents from various customers, Research/clerical work about collateral files and documents. responsible for the audit and processing of legal and loan documents, making sure all necessary forms have been submitted and that the process has complied with all relevant federal and state regulations

Responsible for the audit and processing of legal and loan documents, making sure all necessary forms have been submitted and that the process has complied with all relevant federal and state regulations.

**Administrator/ Lab Tech Assistant,** Minneapolis, MN 2021 - 2021

**GS Labs**

Processed patient information

Verified insurance information.

Updated and maintained patient health records/ Lab tech.

Ran a test on patient samples producing accurate and reliable data in the specified timeframe; documented result wholly and accurately

Followed a process to complete routine tasks.

**Community Organizer,** Minneapolis, MN 2020-2020

**CADC LLC**

Document preparation includes but is not limited to filing alphabetically, indexing, managing organizer, booking appointments, and Training New Employees.

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Professional Experience Continued…>

**Complaint and Appeal Specialist,** Minneapolis, MN 2019-2020

**Meritain Health**

Document preparation included scanning, filing alphabetically, indexing, and entering scans filed under corresponding patient files.

Proficient in using customer relationship management (CRM) software like Salesforce or Zendesk to manage customer complaints and appeals efficiently, keeping track of communication and resolution status.

Employing claims management software which is often specialized to the industry (e.g., Health Edge for health claims), to manage, analyze, and report on claim data.

Leveraging project management software like Trello or Monday.com to track and manage the resolution of complaints and appeals.

Utilizing data analytics tools like Excel or Google Sheets for simpler data analysis and tracking, or a more advanced tool like SQL if dealing with larger datasets.

Received & checked incoming mail, uploading images, scanning & filing claims.

Efficiently managed and resolved customer complaints and appeals related to health claims, ensuring alignment with company policies and regulatory compliance.

Analyzed complex claim issues, coordinating with internal departments to investigate discrepancies and validate claim decisions, mitigating organizational risk.

Provided empathetic and comprehensive communication to customers, explaining the appeal process, timelines, and outcomes, enhancing customer understanding and satisfaction.

Developed and implemented a tracking and management system for complaints and appeals, ensuring timely resolutions and compliance with mandated response times.

Worked collaboratively with cross-functional teams to dissect the root causes of common complaints and proactively identified opportunities for process improvement.

EDUCATION & TECHNOLOGIES

**COMPUTER SCIENCE (BS) BACHELOR OF SCIENCE ●** METROPOLITAN STATE UNIVERSITY, St. Paul MN 2024-2025

**SQL SOFTWARE DEVELOPER (BP/EP) ASSOCIATE IN APPLIED) ●** HENNEPIN TECHNICAL, Eden Prairie/Brooklyn Park 2022-2023