

Requirement ID	User Requirements	System Requirements			Module	Depends On	Notes
		Persona	Intent	Goal			
1	As a guest I should be able to register by username and password / Face id	Guest	Register	to create an account	Authentication		
2	As a user I should be able to login	Guest	sign in	Go to the user home page	Authentication	1	
3	As a user I should be able to log out	Signed in client	log out	go to log out	Authentication	2	
4	As a user I should be able to login with my facial biometrics	Guest	Sign in	go to user home page	Authentication	1	
5	As a user I should be able to view if my salary is deposited at the end of the month	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			View account(s) history and activity	To Select the latest transactions	Transactions		
			View latest transactions	To check whether the salary was deposited	Transactions		
6	As a user I should be able to pay off my Credit Card Balance	Signed in Client	Sign in	Go to the user home page	Authentication	2,34	
			View the Outstanding Balance	To check the Outstanding Balance	Credit Cards		
			Select payment options	To pay off Credit Cards outstanding Balance	Credit Cards		
7	As a user I should be able to transfer my Housekeeper and babysitter's monthly salaries	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			Select Bank transfer option	To transfer the monthly salary	Transactions		
			Select amount to be paid	To pay the salary	Transactions		
8	As a user I should be able to donate to my favourite charity	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			Select Donations Option	To select favourite charity	Donations		
			Set amount for the donation	To donate to the charity	Donations		
9	As a user I should be able to pay my bills from my savings	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			View payments and Bills	To view my bills	Bills		
			Choose intended bills	To pay my bills	Bills		
			Select payment option	To pay bills with my saving account	Bills		
10	As a user I should be able to view my pending bills	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			View payments and bills	To view my bills	Bills		
			View pendings bills	To check my pending bills	Bills		
11	As a user I should be able to view my unpaid bills	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			View payments and bills	To view my bills	Bills		
			view upaid bills	To check my unpaid bills	Bills		
12	As a Bank manager I should be able to reject any invalid transfer	Signed in Bank manager	Sign in	Go to manager home page	Authentication	2,7,8,9	
			Manage requested transactions	To decline the invalid Transactions	Transactions		
13	As a Bank manager I should be able to accept valid transfer	Signed in Bank manager	Sign in	Go to manager home page	Authentication	2,7,8,9	
			Manage requested transactions	To accept the valid Transaction	Transactions		
14	As a Bank manager I should be able to notify the user about his/her transaction status	Signed in Bank manager	Sign in	Go to manager home page	Authentication	2,12,13	
			View transactions' status	to notify the user about their transactions status	Transactions		
15	As a user I should be able to view my savings	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			View savings	To view my savings	Accounts and Savings		
16	As a user I should be able to create new account	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			Create new Account	To add new account	Accounts and savings		
17	As a user I should be able to put my savings into a certificate	Signed in Client	Sign in	Go to the user home page	Authentication	2,21	
			Select type of certificate	To choose suitable certificate for my saving amount	Certificates		
			Purchase certificate	To buy the certificate	Certificates		
18	As a user I should be able to check my account's currency flactuations	Signed in Client	Sign in	Go to the user home page	Authentication	2,20	
			View currency rate	To check if any changes ocured to my account's currency rate	Currencies		
19	As a user I should be able to exchange other international currencies	Signed in Client	Sign in	Go to the user home page	Authentication	2	
			View currency rates	To check at which rates I would exchange at	Currencies		
			Select currency	Exchange amount to desired international currency	Currencies		
20	As a Bank manager I should be able to update the currency exchange rates	Signed in Bank manager	Sign in	Go to manager home page	Authentication	2	

			Update currency exchange rates	To keep the currency exchange rates in order to inform interested	Currencies		
21	As a Bank manager I should be able to accept and reject certificates applications	Signed in Bank manager	Sign in Manage certificates requests	Go to manager home page To accept or reject certificates requests	Authentication Certificates	2,17	
22	As a user I should be able to apply for a loan	Signed in Client	Sign in View loan installment plans Select desired plan	Go to the user home page To check the suitable loan option To take a loan	Authentication Loans Loans	2	
23	As a user I should be able to pay off my loan	Signed in Client	Sign in View my outstanding loans' installments	Go to the user home page To pay it off according to my preselected installment plan	Authentication Loans	2,22	
24	As a Bank manager I should be able to accept and reject loan applications	Signed in Bank manager	Sign in Manage loan requests	Go to manager home page To accept or reject loan requests	Authentication Loans	2,22	
25	As a user I should be able to file a complaint	Signed in Client	Sign in Contact client support	Go to the user home page To ask for help regarding a certain issue	Authentication Client Support	2	
26	As a user I should be able to keep track of my complaints' status	Signed in Client	Sign in Select client support View my complains list	Go to the user home page To check previous compalints Check my desired complain status	Authentication Client Support Client Support	2,25	
27	As a user I should be able to check my bonus credit card points	Signed in Client	Sign in View my credit cards Check that credit card points	Go to the user home page Select desired credit card View the credit card's points and eligible vouchers	Authentication Credit Cards Credit Cards	2,34	
28	As a user I should be able to file a complaint about not being able to view my credit card's points	Signed in Client	Sign in Contact client support	Go to the user home page To submit a complaint about not being able to view my points	Authentication Client Support	2	
29	As a user I should be able to exchange my bonus credit card points to vouchers	Signed in Client	Sign in View my credit cards Check that credit card points Select Vouchers	Go to the user home page Select desired credit card View the credit card's points and eligible vouchers To exchange my points to vouchers	Authentication Credit Cards Credit Cards Credit Cards	2,27,34	
30	As a user I should be able to check my monthly credit card spending	Signed in Client	Sign in View my credit cards View monthly spendings	Go to the user home page Select desired credit card To check my spending amount per month in details	Authentication Credit Cards Credit Cards	2,34	
31	As a user I should be able to file a dispute whenever there's a suspicious activity in my account	Signed in Client	Sign in View my credit cards View detailed spendings Report a suspicious act	Go to the user home page Select desired credit card To check if there's any suspicious activity To file a dispute	Authentication Credit Cards Credit Cards Client Support	2,30,34	
32	As a bank manager i should be able to handle users' complaints	Signed in bank manager	Sign in Manage Complaints	Go to manager home page To handle complaints	Authentication Client Support	2,25	
33	As a user I should be able to cancel my credit card	Signed in Client	Sign in View my credit cards Select cancellation option	Go to the user home page Select desired credit card To cancel selected credit card	Authentication Credit Cards Credit Cards	2,34	
34	As a user I should be able to issue a request to order a new credit card	Signed in Client	Sign in Select apply for a new credit card Select the wanted option	Go to the user home page To view the different credit card options To order the preferred credit card	Authentication Credit Cards Credit Cards	2	
35	As a bank manager I should be able to handle credit card requests	Signed in bank manager	Sign in Manage credit cards	Go to manager home page to issue or reject card requests	Authentication Credit Cards	2,34	
36	As a bank manager I should be able to return the stolen amount	Signed in bank manager	Sign in View the client complaints Check the stolen amount Send the stolen amount back	Go to manager home page To determine the stolen credit card To determine the stolen amount to be returned to the client To return the stolen amount back to client	Authentication Client Support Client Support Client Support	2,31	
37	as a bank manager I should be able to cancel a credit card	signed in bank manager	Sign in Manage credit cards	Go to manager home page to cancel a credit card	Authentication Credit Cards	3,33	
38	As a bank manager I should be able to categorize clients' credit cards	Signed in bank manager	Sign in Check user spending range	Go to manager home page To decide which category the client belongs to	Authentication Credit Cards	2,34	

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