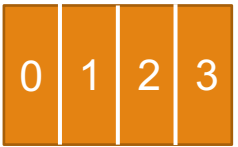
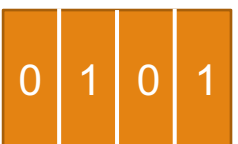
BEFORE
COMMUNICATION



AFTER
COMMUNICATION