

# Needfinding Document



## Team Members:

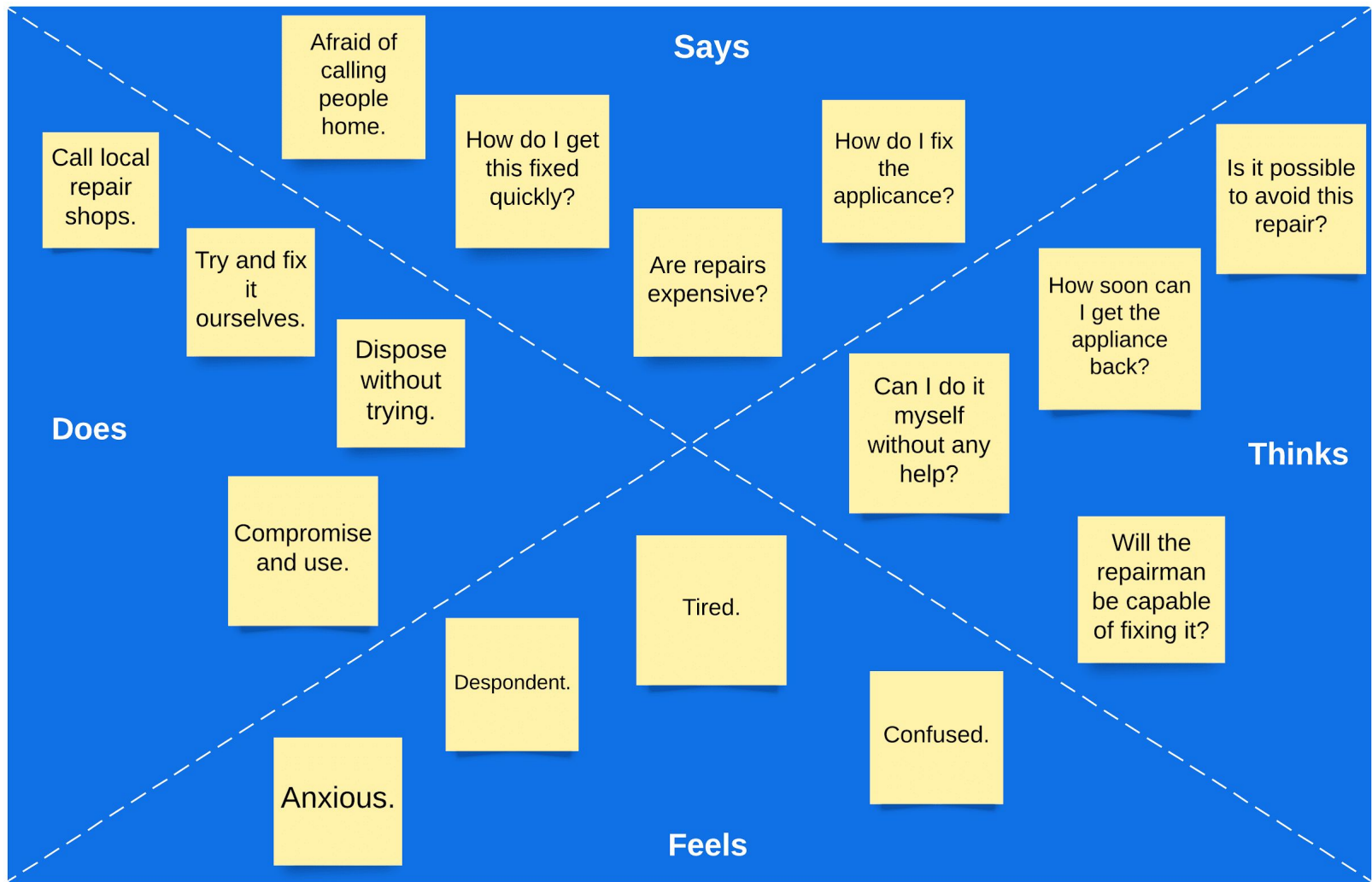
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# Problem Statement

In current times , the coronavirus pandemic has taken a grasp over the entire world. Many of us are working from home and hence many home appliances tend to be used extensively and hence may spoil in the process. Due to the situation, people may find it unsafe to call repair-men to their residences to avail their skills

Hence our app intends to bridge the gap between the experts and the users. Using our application, a user can interact with an expert using AR and the expert will be able to guide the user on the required tasks using 'annotations'. In this way, the appliances can be fixed.

# Empathy Map:



# Our Solution

## **AR Fix**

With the help of our app, you can fix an appointment with a certified expert in the field required.

Using AR, the expert will guide you to do repairs on your appliance from the comfort and safety of your own home.