Report — Lending Club: Default Prediction & Policy Optimization

Deep Learning (Supervised) + Offline RL (Contextual Bandit)

1. Problem & Data (Business Context)

We act as Research Scientists at a fintech company seeking to improve loan approval decisions. We use the LendingClub accepted loans dataset (2007–2018) to build: (a) a deep learning classifier that predicts default risk; and (b) an offline reinforcement learning (RL) agent that directly learns a profit-maximizing approval policy.

Dataset: accepted_2007_to_2018Q4.csv.gz (~2.26M rows, 151 columns).

Target mapping:

- Fully Paid → 0
- Charged Off/Default/Policy Charged Off → 1.

We keep leakage-free features available at decision time (e.g., loan amount, interest rate, term, employment length, FICO ranges, DTI, revol utilization, purpose, home ownership, state, verification).

2. EDA & Preprocessing (Task 1)

Key engineered features:

- int_rate_num (percentage→fraction)
- revol_util_num (clipped to 150%)
- term_months (36/60)
- emp_len_yrs $(10+\rightarrow 10, <1\rightarrow 0.5)$
- credit_hist_mths (months between earliest credit line and issue date)

Numeric features were median-imputed and standardized; categorical features were imputed with most-frequent and one-hot encoded. We performed a strict time split: Train \leq 2016, Val = 2017, Test = 2018.

3. Model 1 — Deep Learning Classifier (Task 2)

Architecture: PyTorch MLP on tabular features (88-dim after preprocessing), with ReLU, BatchNorm, Dropout, and class-imbalance weighting.

Objective: binary cross-entropy on default vs non-default.

Evaluation metrics and results:

| Metric | Value | Notes |
|---------------------|-------------------|--------------------------------|
| AUC (TEST) | 0.708 | Ranking quality (probability a |
| | | defaulter scores higher risk |
| | | than a non-defaulter). |
| F1 (TEST @ t=0.50) | 0.369 | Precision-recall balance at a |
| | | fixed threshold; shows |
| | | classification trade-off. |
| Threshold selection | t selected on VAL | We picked the threshold on |
| | | validation (reported 0.50 |
| | | baseline); see policy section |
| | | for profit-optimal tuning. |

Why AUC & F1?

- AUC is threshold-agnostic and measures overall risk ranking ability, which is essential for prioritizing applicants.
- F1 is suited to imbalanced defaults (~20%), balancing precision (false positive control) and recall (catching defaulters) at a chosen threshold.

4. Model 2 — Offline RL Agent (Task 3)

We cast approval as a one-step contextual bandit:

We trained a Direct Method (DM) policy by regressing expected approve-reward with XGBoost, then approving if predicted reward > 0.

Policy evaluation on TEST via Estimated Policy Value (EPV):

| Policy | EPV (Mean Reward / Applicant) | Approval Rate |
|------------------------------|----------------------------------|---------------|
| DL @ t=0.50 | 1,536.59 | 57.33% |
| DL @ t=0.95 (profit-optimal) | 3,553.38 | 100.00% |
| RL (XGB Direct Method) | 3,494.66 | 96.96% |

Why EPV?

Estimated Policy Value reflects actual business objective — expected profit per applicant under a policy. Unlike AUC/F1, EPV directly answers: "How much money does this policy make on average?"

5. Policy Comparison & Disagreement Analysis (Task 4)

The DL model implicitly defines a policy via a threshold (approve if predicted default probability < t). The RL policy directly maximizes expected reward. We observed that high thresholds (t≈0.90–0.95) and the RL policy approve most applications but retain positive EPV due to the reward design, which values high interest/longer terms.

Examples where policies disagree (TEST):

- CB Approves / DL@0.50 Denies: n=22361. These are often moderately risky (higher default probability) but have high interest and longer terms, so expected profit remains positive.
- CB Denies / DL@0.50 Approves: n=40. These tend to have low predicted profit (e.g., lower rate/term), so RL avoids them despite low default probability.

6. Limitations & Future Steps

Limitations

- Reward is simplified (no fees/servicing costs/recoveries/prepayment), biasing toward approvemost.
- Logged data bias: we only observe outcomes for historically approved loans; robust off-policy evaluation needs logging propensities.
- No business constraints: real credit policies enforce approval caps, bad-rate limits, capital/exposure constraints, fairness & compliance.

Next Steps

- Constraint-aware optimization: maximize EPV subject to approval rate \leq X% or bad-rate \leq Y% (choose threshold on VAL, report on TEST).
- Enhanced rewards: add origination fees, servicing costs, expected recovery curves, and prepayment assumptions.
- Better off-policy evaluation: try Doubly Robust estimators; once versions are stable, compare with CQL/IQL in d3rlpy.
- Interpretability & governance: SHAP for the bandit regressor; fairness audits and stability checks across cohorts/time.

7. Conclusion

The supervised model shows solid ranking (AUC≈0.71) but moderate F1 at a standard threshold. When we align decisions with profit via thresholds or a bandit policy, Estimated Policy Value improves substantially. This underscores a key lesson: in lending, policy tuning around business rewards and constraints matters more than raw classification scores.