

Persona:	Clique Cara	Subpersonas:	none					
Scenarios:	Adding courses to her cart on her account	Subtasks:	Creation of schedule variations to choose from					
	Stage 1	Stage 2	Stage 3	Stage 4	Stage 5	Stage 6	Stage 7	Stage 8
Layer 1	Find the flowchart	Determine the courses to take	Searching for the desired courses	Choosing the courses/sections to take for the term	Making possible schedules	Adding it to her cart	Making changes to the schedules based on enlistment results	Saving the final schedule
Layer 2	Can I just ask for my friends' flowchart?	What are the subjects my friends are taking? What are the courses I need but not what my friends' are taking?	Can I just get this information from my friend? Where can I look for the course offerings details? Am I spelling the course name right?"	What courses can I take with my friends? Will the other courses I need conflict with the sections my friends' want? Which section will have the most people I know of? Who can I be groupmates with for this subject?	Can I just get my friends' schedules and modify it if necessary? What's a schedule that all of my friends' and I can agree upon?	What's the course code of the respective course/section I want? Did I make sure to put everything?	What do I need to move around the schedule just to make sure I'm with my friends? Do I still have other friends joining me in this course? How do I make sure I'm not alone in this section?	How can I save the schedule?
Layer 3	Friend's flowchart	Flowchart	Friend or MLS	Device connected to MLS	Microsoft Excel, Google Spreadsheet, Sched Ninja, Pen and Paper, ClassUp	Animosys	Animosys, MLS, tool used to make the schedule	friend's schedule
Layer 4	Neutral	Neutral	Neutral	Stress	Frustrated	Tense	Stress	Happy
Layer 5	Slow responseses from friends'	Hard time deciding without friends' decisions	searching the courses one-by-one, poor search feedback	Hard time deciding without friends' decisions, Can't tell where majority of the people she knows are going	Difficulty with collaborating, lack of decisiveness and responsiveness from friends	Animosys technical difficulties, inputting course code one-by-one	Making last minute adjustments, Communicating with friends regarding the course numbers, fixing course conflicts, weighing the chances of still being with her friends	Friend forgets to send an image of the schedule
Layer 6	Online Flowchart	Easy collaborative planning with friends	Auto-complete search options, Multi-course searching	Collaborative schedules feature with friends, Public poll of what subjects and sections her blockmates are choosing, Voting system among collaborators for the best schedule	Collaborative feature with friends	Automate enlistment	Automated schedule generation based on changes, automatically resolving conflicted courses, slot cap easily accessible, filter courses based on enrollment cap, projection statistics of being in a specific course	Share schedule feature