Counsellor’s Help Desk Application: -

Application is meant for IT Training institute counsellor who is supposed to handle course inquiries and do enrolment of customers for courses.

This application would assist her/him to get proper information about the courses, batches, faculties, existing customers, and inquiries that institute have/had so far.

1. List all existing courses along with details.
2. Add a new course details
3. Search for a particular course and it’s all details based on course\_id or course  
   name
4. List all existing Customers who have enrolled for a particular course
5. Add new Customer
6. Given a Customer it should display the Course details of the course for which customer is enrolled
7. Add new inquiry details
8. List all batch details
9. Add new batch details
10. Search for particular batch based on coursename, course-starting-date and faculty name.
11. List all inquiries for a particular course arrived within range of certain period (start-date to end-date/1 month)
12. Find the ongoing batch of particular Customer
13. List the courses taught by particular faculty