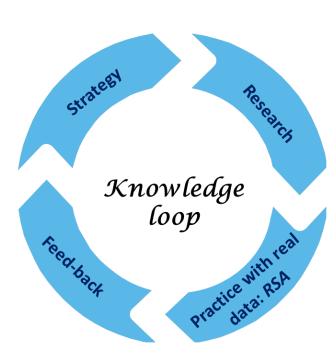


A new package for statistical modelling and forecasting in non-life insurance

María Dolores Martínez-Miranda Jens Perch Nielsen Richard Verrall



Background



2010 Including Count Data in Claims Reserving

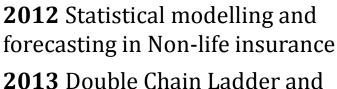
2011 Cash flow simulation for a model of outstanding liabilities based on claim amounts and claim numbers

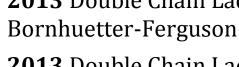
2012 Double Chain Ladder













2013 Double Chain Ladder, Claims Development Inflation and Zero Claims

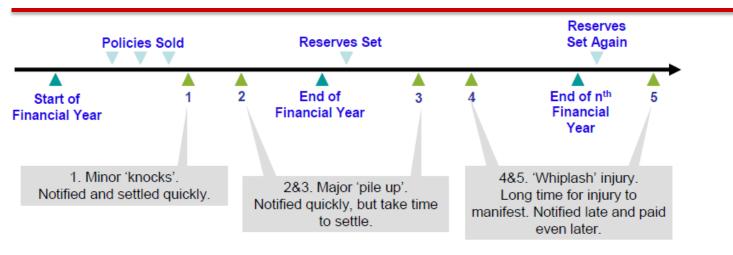
2013 Continuous Chain Ladder



Our aim: a package implementing recent research developments



The problem: the claims reserving exercise



- ☐ Claims are first notified and later settled reporting and settlement delays exist.
- □ **Outstanding liability** for claims events that have already happened and for claims that have not yet been fully settled.
- ☐ The objectives:
 - How large future claims payments are likely to be.
 - ✓ The timing of future claim payments.
 - ✓ The distribution of possible outcomes: future cash-flows.



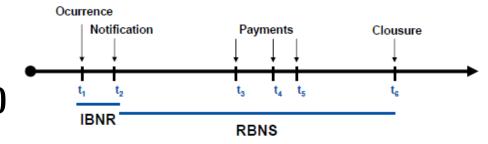
Framework: Double Chain Ladder

What is Double Chain Ladder?

A firm statistical model which breaks down the chain ladder estimates into individual components.

Why?

- ✓ Connection with classical reserving (tacit knowledge)
- ✓ Intrinsic **tail** estimation
- **✓ RBNS** and **IBNR** claims
- ✓ The distribution: **full cash-flow**



IBNR: Incurred But Not Reported
RBNS: Reported But Not Settled
Reserve = IBNR + RBNS

What is required? It works on run-off triangles (adding expert knowledge if available).



The modelled data: two run-off triangles

We model annual/quarterly run-off triangles:

☐ Incremental aggregated payments (paid triangle).

☐ Incremental aggregated counts data, which is assumed to have fully run off.

Payment data

1 2 3 4 5 6 7

1 2 3 4 5 6 7

1 2 3 4 5 6 7

1 5 6 7

6 7

ACCIDEN

C

D E N

NEFORTING										
Counts data										
	1	2	3	4	5	6	7			
1										
2										
3										
4										
5										
6										
7										

REPORTING



The Double Chain Ladder Model

Parameters involved in the model:

Ultimate claim numbers: α_i

Reporting delay: $\beta_{i'}$

Settlement delay: π_l

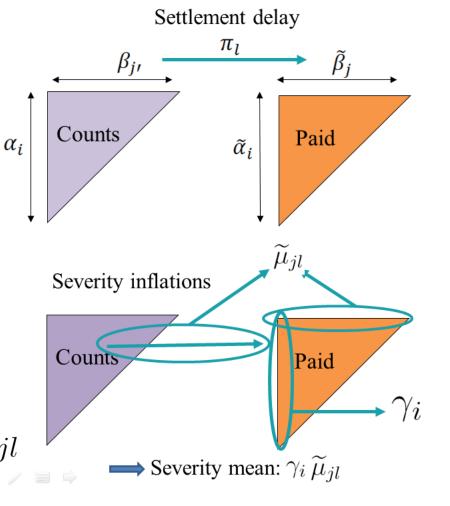
Development delay: $\tilde{\beta}_i$

Ultimate payment numbers: \widetilde{lpha}_i

Severity:

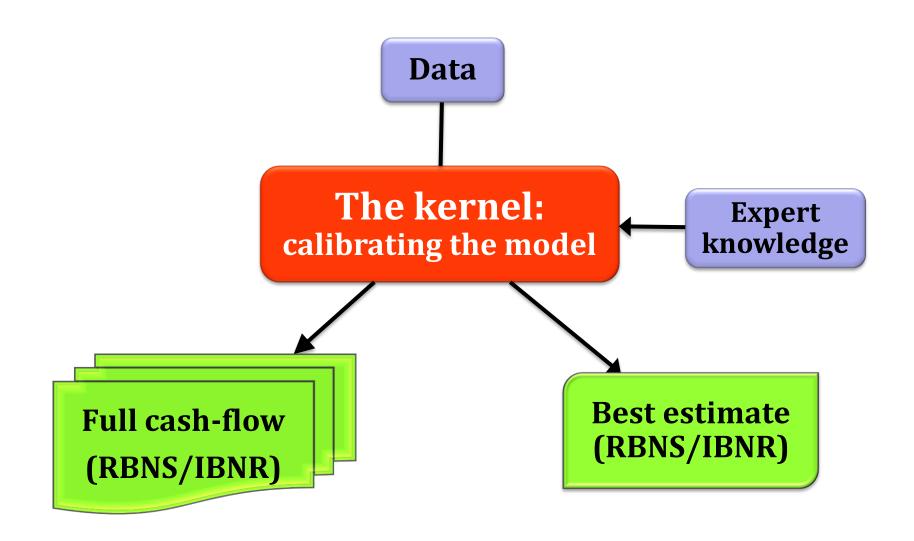
 \checkmark underwriting inflation: γ_i

🗸 delay mean dependencies: $\widetilde{\mu}_{jl}$



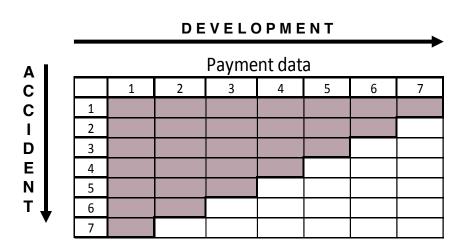


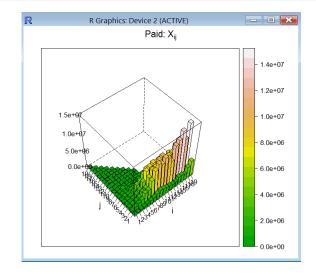
Implementing Double Chain Ladder

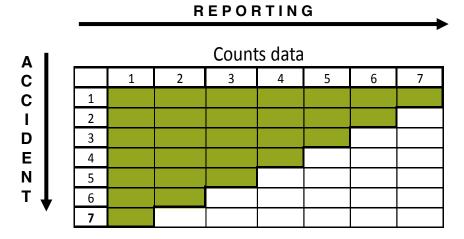


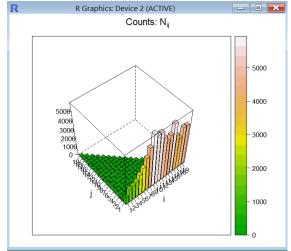


Visualizing the data: the histogram











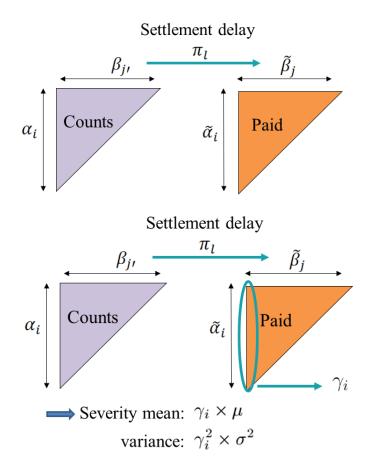
The kernel: calibrating the model

- The available information could make a model infeasible in practice.
- □ From two run-off triangles, the Double Chain Ladder Method estimate a model such as:

severity mean: $\mu \gamma_i \equiv \mu_i$

severity variance: $\sigma^2 \gamma_i^2 \equiv \sigma_i^2$

Classical chain ladder technique is applied twice to give everything needed to estimate.





The kernel: parameter estimation using DCL

The function dcl.estimation()

dcl.estimation {DCL} R Documentation

Parameter estimation - Double Chain Ladder model

Description

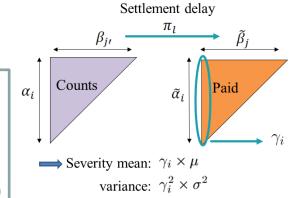
Compute the estimated parameters in the model (delay parameters, severity underwriting inflation, severity mean and variance) using the Double Chain Ladder method.

Usage

dcl.estimation(Xtriangle , Ntriangle , adj = 1 , Tables = TRUE , num.dec = 4)

Arguments

- Xtriangle The paid run-off triangle: incremental aggregated payments. It should be a matrix with incremental aggregated payments located in the upper triangle and the lower triangle consisting in missing or zero values.
- Ntriangle The counts data triangle: incremental number of reported claims. It should be a matrix with the observed counts located in the upper triangle and the lower triangle consisting in missing or zero values. It should has the same dimension as Xtriangle (both in the same aggregation level (quarters, years, etc.))
- Method to adjust the estimated delay parameters for the distributional model. It should be 1 (default value) or 2. See more in details below.
- Tables Logical. If TRUE (default) it is showed a table with the estimated parameters.
- num.dec Number of decimal places used to report numbers in the tables (if Tables=TRUE).





The kernel: parameter estimation using DCL

□ The function **Plot.dcl.par()** to visualize the break down of the classical chain ladder parameters

Plot.dcl.par {DCL}

Plotting the estimated parameters in the DCL model

Description

Show a two by two plot with the estimated parameters in the Double Chain Ladder model

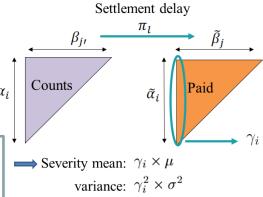
Usage

Arguments

dcl.par A list object with the estimated parameters: the value returned by the functions dcl.estimation, bdcl.estimation or idcl.estimation.

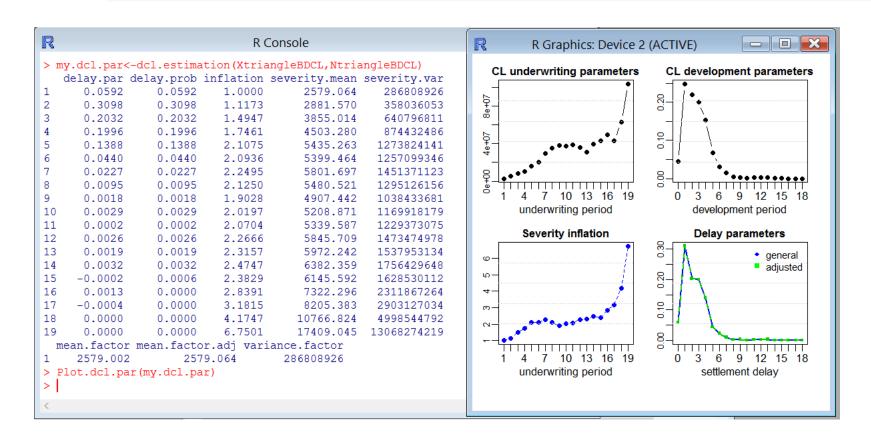
Plot.dcl.par(dcl.par , type.inflat = 'DCL')

type.inflat Method used to estimate the inflation . Possible values are: 'DCL' (default) if it was used dcl.estimation, 'BDCL' if bdcl.estimation, and 'IDCL' if idcl.estimation





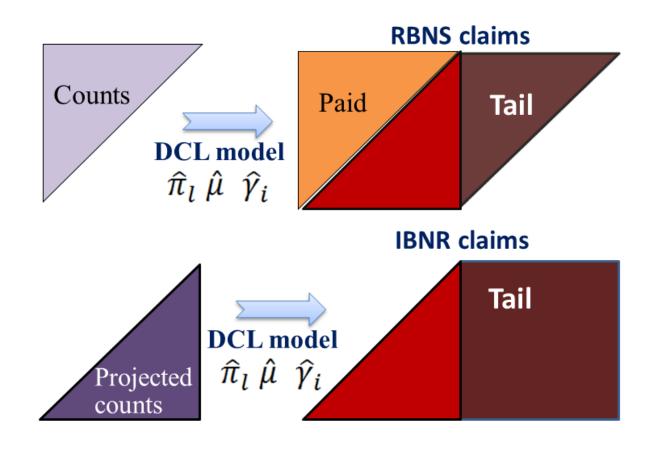
The functions in action: an example



Parameter estimates in two cases: the basic DCL model (only mean specifications) and the distributional model.



The best estimate: RBNS/IBNR split





The best estimate: RBNS/IBNR split using DCL

□ The function dcl.predict()

dcl.predict {DCL} R Documentation

Pointwise predictions (RBNS/IBNR split)

Description

Pointwise predictions by calendar years and rows of the outstanding liabilities. The predictions are splitted between RBNS and IBNR claims.

Usage

dcl.predict(dcl.par , Ntriangle , Model = 2 , Tail = TRUE , Tables = TRUE , summ.by="diag", num.dec = 2)

Arguments

dcl.par A list object with the estimated parameters: the value returned by the functions dcl.estimation, bdcl.estimation or

Ntriangle Optional. The counts data triangle: incremental number of reported claims. It should be a matrix with the observed counts located in the upper triangle and the lower triangle consisting in missing or zero values. It should has the same dimension as the Xtriangle (both in the same aggregation level (quarters, years,etc.)) used to derive dcl.par

Possible values are 0, 1 or 2 (default). See more details below.

Tail Logical. If TRUE (default) the tail is provided.

Tables Logical. If TRUE (default) it is shown a table with the predicted outstanding liabilities in the future calendar periods

(summ.by="diag") or by underwriting period (summ.by="row").

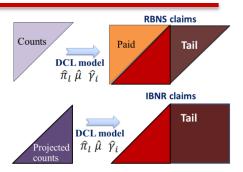
summ.by A character value such as "diag", "row" or "cell".

num.dec Number of decimal places used to report numbers in the tables. Used only if Tables=TRUE

Details

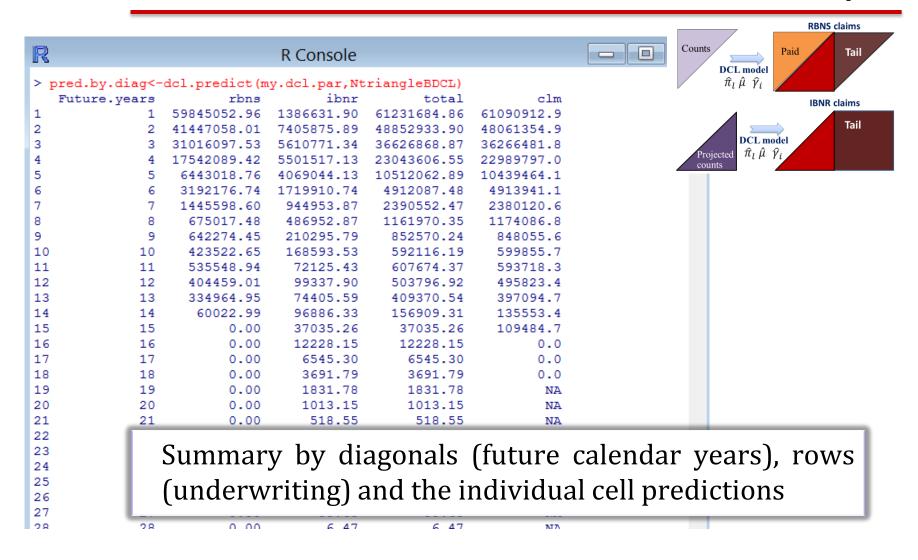
Model

If Model=0 or Model=1 then the predictions are calculated using the DCL model parameters in assumptions M1-M3 (general delay parameters, see Martinez-Miranda, Nielsen and Verrall 2012). If Model=2 the adjusted delay probabilities (distributional model D1-D4) are considered. By





The function in action: an example





The full cash-flow: Bootstrapping RBNS/IBNR

- ☐ The **simplest DCL distributional model** assumes that the mean and the variance of the individual payments (severity) only depends on the underwriting period.
- ☐ The following statistical distributions are assumed for each of the components in the model:

Component	Distribution
Count data	Poisson
RBNS delay	Multinomial
Severity	Gamma



The full cash-flow: Bootstrapping using DCL

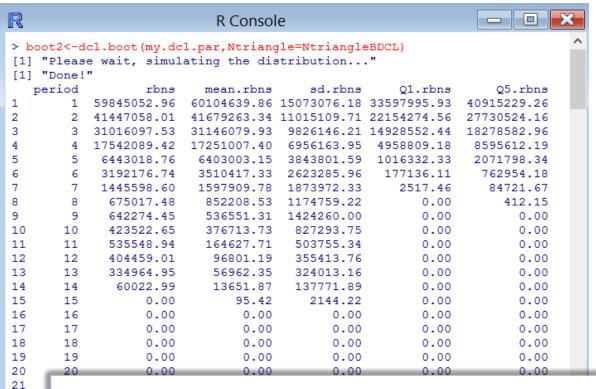
□ The function dcl.boot()

```
dcl.boot {DCL}
                                                                                                                                                    R Documentation
Bootstrap distribution: the full cashflow
Description
Provide the distribution of the IBNR, RBNS and total (RBNS+IBRN) reserves by calendar years and rows using bootstrapping.
Usage
dcl.boot( dcl.par , sigma2 , Ntriangle , boot.type = 2 , B = 999 , Tail = TRUE , summ.by = "diag" , Tables = TRUE , num.dec = 2 )
Arguments
            A list object with the estimated parameters: the value returned by the functions dcl.estimation, bdcl.estimation or idcl.estimation.
             Optional. The variance of the individual payments in the first underwriting period.
Ntriangle The counts data triangle; incremental number of reported claims. It should be a matrix with the observed counts located in the upper triangle and the lower triangle
            consisting in missing or zero values. It should be the same triangle used to get the value passed by the argument dcl.par.
boot.type Choose between values 1, to provide only the variance process, or 2 (default), to take into account the uncertainty of the parameters.
            The number of simulations in the bootstrap algorithm. The defaul value is 999.
Tail
            Logical. If TRUE (default) the tail is provided.
summ.by A character value such as "diag", "row" or "cell".
            Logical. If TRUE (default) it is showed a table with the summary (mean, standard deviation, 1%, 5%, 50%, 95%, 99%) of the distribution of the outstanding liabilities
            in the future calendar periods (if summ.by="diag") or by underwriting period (if summ.by="row").
            Number of decimal places used to report numbers in the tables. Used only if Tables=TRUE
Details
```

The function Plot.cashflow()



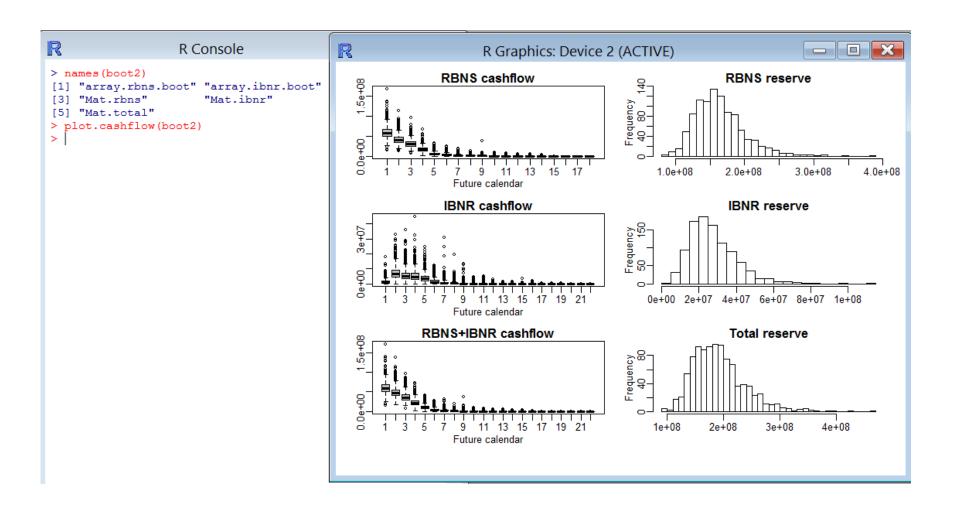
The functions in action: an example



- ➤ A table showing a summary of the distribution: mean, std. deviation, quantiles.
- Arrays and matrices with the full simulated distributions



The functions in action: an example



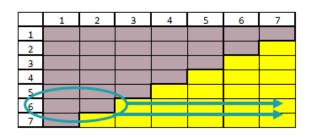


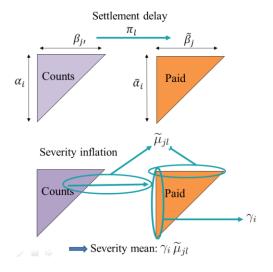
Moving from the (paid) chain ladder mean

Prior knowledge, when it is available, can be incorporated to:

Provide more realistic and stable predictions: Bornhuetter-Ferguson technique and the incurred data

Consider in practice more general models: development severity inflation, zero-claims etc.



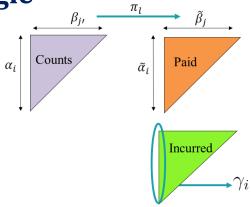




Using incurred data through BDCL and IDCL

☐ The BDCL method takes a more realistic estimation of the inflation parameter from the **incurred triangle**Settlement delay

	1	2	3	4	5	6	7
1					_		
2							
3							
4							
5							
6							—
7							



☐ The IDCL method makes a correction in the underwriting inflation to reproduce the incurred chain ladder reserve

Summary: BDCL and IDCL operate on **3 triangles** and give a different reserve than the paid chain ladder. Both provide the **full cash-flow (RBNS/IBNR)**

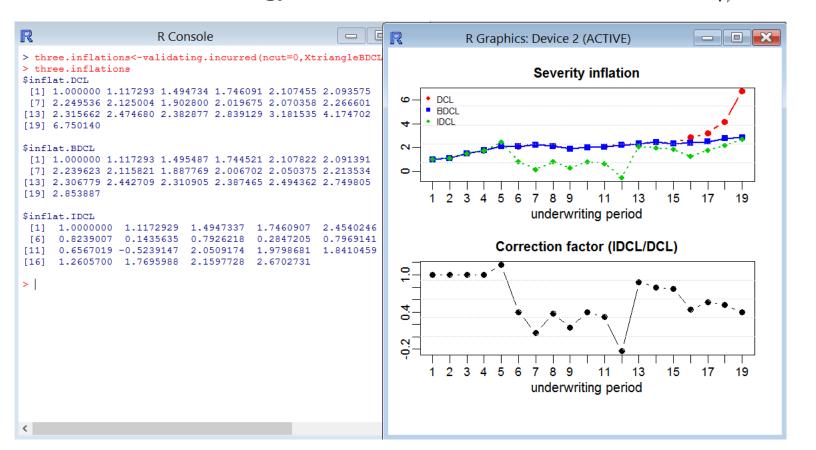


BDCL and **IDCL** in the package

Settlement delay

Counts

- Functions bdcl.estimation() idcl.estimation()
- Validation strategy: validating.incurred()

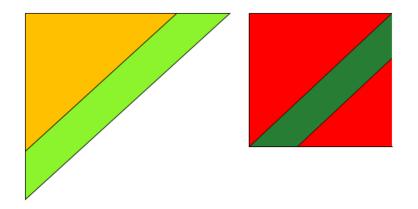




Validation

Testing results against experience:

- 1. Cut c=1,2,...,5 diagonals (periods) from the observed triangle.
- 2. Apply the estimation methods.
- 3. Compare forecasts and actual values.



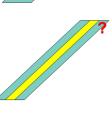
Three objectives:

Predictions of the individual cells

Predictions by calendar years

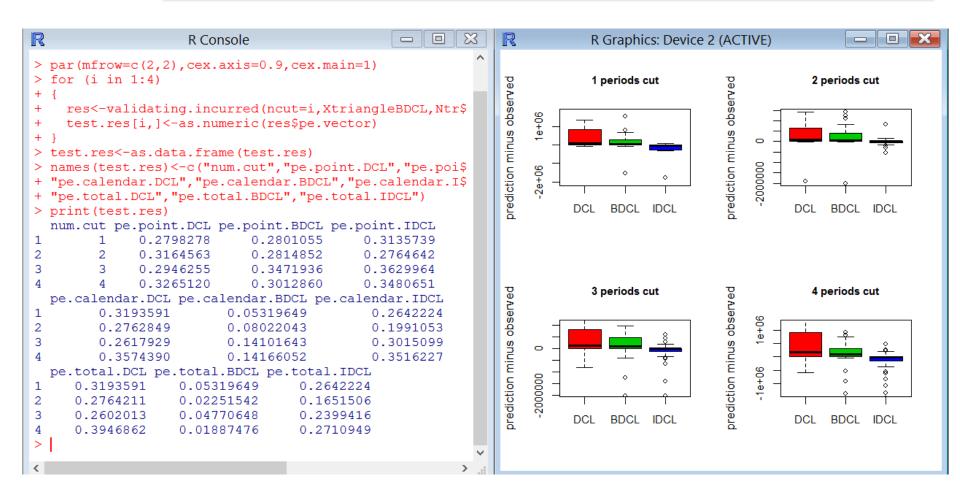
➤ The prediction of the overall total

_?





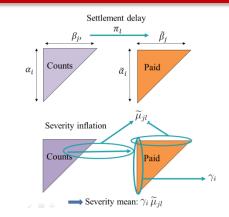
Validation strategy: validating.incurred()





Working in practice with a more general model

Information about: development severity inflation, zero-claims etc. can be incorporated through DCL in a straightforward and coherent way.

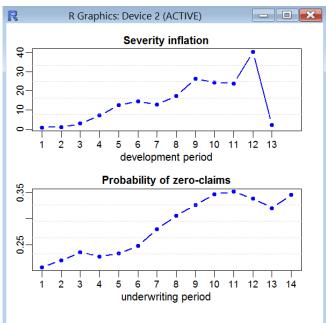


The package provides the functions:

```
dcl.predict.prior()
```

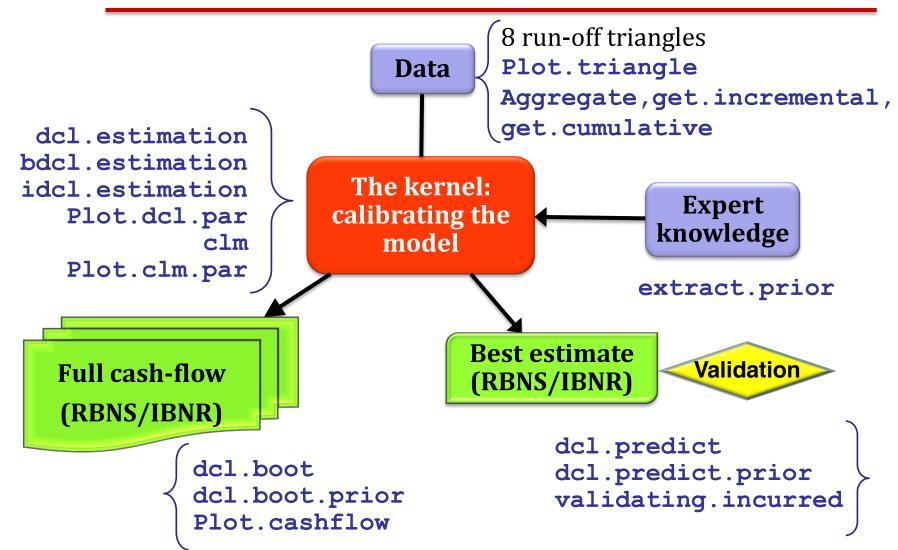
dcl.boot.prior()

extract.prior()





Summary: the content of the package



What next?

- We look for a wide audience (academics, practitioners, students).
- ☐ Your feedback is very valuable... An alpha version of the package is available at:

http://www.cassknowledge.com/research/article/doublechain-ladder-cass-knowledge

- ☐ Submitting to the CRAN...
- □ Variations and extensions are expected to come soon from the knowledge loop... It is just the first version...

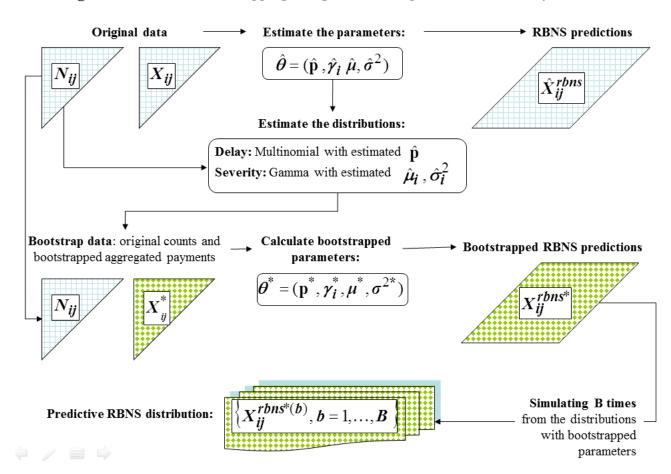
Appendix A: code -examples in this presentation

```
library (DCL)
data(NtriangleBDCL)
data(XtriangleBDCL)
# Plotting the data
Plot.triangle(NtriangleBDCL, Histogram=TRUE, tit=expression(paste('Counts: ',N[ij]))
Plot.triangle(XtriangleBDCL, Histogram=TRUE, tit=expression(paste('Paid: ',X[ij])))
# The kernel: parameter estimation
my.dcl.par<-dcl.estimation(XtriangleBDCL,NtriangleBDCL)
Plot.dcl.par(my.dcl.par)
# The best estimate (RBNS/IBNR split)
pred.by.diag<-dcl.predict(my.dcl.par,NtriangleBDCL)</pre>
# Full cashflow considering the tail (only the variance process)
boot2<-dcl.boot(my.dcl.par,Ntriangle=NtriangleBDCL)
Plot.cashflow(boot2)
## Compare the three methods to be validated (three different inflations)
data(ItriangleBDCL)
validating.incurred(ncut=0,XtriangleBDCL,NtriangleBDCL,ItriangleBDCL)
test.res<-matrix(NA,4,10)
par (mfrow=c(2,2),cex.axis=0.9,cex.main=1)
for (i in 1:4)
  res<-validating.incurred(ncut=i,XtriangleBDCL,NtriangleBDCL,ItriangleBDCL,Tables=FALSE)
  test.res[i,]<-as.numeric(res$pe.vector)</pre>
test.res<-as.data.frame(test.res)
names(test.res)<-c("num.cut", "pe.point.DCL", "pe.point.BDCL", "pe.point.IDCL",</pre>
"pe.calendar.DCL", "pe.calendar.BDCL", "pe.calendar.IDCL",
"pe.total.DCL", "pe.total.BDCL", "pe.total.IDCL")
print(test.res)
# Extracting information about severity inflation and zero claims
data(NtrianglePrior);data(NpaidPrior);data(XtrianglePrior)
extract.prior(XtrianglePrior, NpaidPrior, NtrianglePrior)
```



Appendix B: Bootstrap methods

Algorithm RBNS - Bootstrapping taking into account parameters uncertainty





Appendix B: Bootstrap methods

Algorithm IBNR - Bootstrapping taking into account parameters uncertainty

