ADIEL THAIRU

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thairuadiel@gmail.com

Nationality : Kenyan

Software Consultant: CURRENT

Summary

A proficient IT professional with strong problem-solving abilities and a team-oriented approach, excelling in collaborative environments. Quick to learn new information, enabling maximized contributions and adaptability to customer preferences and organizational structure. Possesses extensive experience and expertise in Software Deployment and Information Technology, with specialized skills in Oracle Hospitality products, including from-ground-up installations, project management & implementation and comprehensive customer support. Committed to furthering experience and excelling to meet organizational objectives.

Experience

DATA ENTRY, Africa Vocational Education Researchers and Consultants (AVERC)

January 2020 – March 2020

- Correctly and accurately converted physical information to digital data
- Analyzed the physical data and spotted the mistakes
- Updated already existing digital data with new data
- Gave feedback on any broken data or missing data

ATTACHEE, Netpap Global LTD

April 2022- July 2022

- Build Isp-maps website for the company
- Update websites in WordPress
- Data communication assists from clients to servers
- Web Management
- OS installations and configuration

Product Specialist & Software Consultant, Novacom Systems Limited

October 2022- Current

- Providing support to the Sales team through product demos and presentations to potential customers.
- Deploying Oracle Food and Beverage Products through installation procedures across East and Central Africa.
- Conducting comprehensive training sessions for users of Oracle Hospitality Products
- Customizing Oracle Food and Beverage Products to meet end-user requirements.
- Working and/or Collaborating with the development team to tailor products to meet user needs and assist with the system adoption.
- Integrating and setting up third-party interfaces with Oracle Food and Beverage Products that communicate with the said products seamlessly e.g. Loyalty Systems, Revenue Authority Systems etc.
- Providing technical support to users and managing their requests via a ticketing system.

Education

2020-2022
BcS. Software development: Applied Computing, KCA University.

2018-2020
Diploma in Information Technology, KCA University.

2019
Certificate in Basic digital Skills

2014-2017
Kenya Certificate of Secondary Education, Anestar Schools.

2004-2013
Kenya Certificate of Primary Education, Tumaini Spire Junior School.

Skills

Oracle Product Installation	Project Implementation	End User Training
Proficiency in Adobe Tools	Problem-solving	Communication
Organization	Computer Maintenance	Technical Troubleshooting
Product Support	Technical Support	Product Presentation
Data Analysis		

References

Ian Kimathi	Anthony Kiarie	Denis Mwiti
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Nairobi	Nairobi	Nairobi

PORTFOLIO

Here is a link to my portfolio for your perusal:

https://adielthairu.vercel.app