## **ADITHYA SURESH**

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## **PROFESSIONAL SUMMARY**

Innovative Software Developer with 3.5 years of experience in insurance technology, specializing in software development, database management, and cloud computing. Skilled in designing high-performance applications, optimizing data workflows, and enhancing system scalability. Currently pursuing a Master's in Information Science (Information Systems concentration) to expand my expertise in data analytics, cloud technologies, and software engineering. Seeking Summer 2025 internships in Software Development or Data Analytics.

### **EDUCATION**

Master of Science - Information Science (Concentration: Information Systems)

University of North Texas | CGPA: 3.83 | Expected: 06/2026

**Bachelor of Engineering - Electronics and Communication Engineering** 

Jeppiaar Engineering College | Graduated: 11/2020

### **TECHNICAL SKILLS**

- Programming Languages: SQL, C/C++, Java, JavaScript, GOSU, python
- Frameworks: Guidewire, Log4j, Jenkins, Spring Boot, React.js, Express.js
- Databases: Oracle, MySQL, PostgreSQL, MongoDB
- Version Control: Git, GitLab
- APIs & Web Services: REST, SOAP
- Log Monitoring & Cloud Technologies: Splunk, Azure, GCP
- **Project Management & Agile Tools:** Jira, Scrum, Agile
- Other Tools: Tableau, Cisco Packet Tracer, Visual Studio, GitHub, ServiceNow, Postman
- Operating Systems: Windows, macOS, Linux/Unix

# **EXPERIENCE**

### **Ernst & Young GDS, Chennai, India**

Software Engineer (Software Developer) | 10/2022 – 07/2024

- Led the migration of logging properties from version 8 to log4j.xml in version 10, improving system efficiency.
- Diagnosed and resolved 20+ DBCC issues through code fixes and SQL scripts.
- Established standardized logging and alerting practices for all system exceptions, ensuring
  consistent error reporting and facilitating rapid incident response by oncall engineers. Resolved 10+ critical bugs per week.
- Engineered **automated GOSU and SQL scripts** for data processing, reducing manual efforts by **40%**.
- Analyzed and fixed API integrations, improving system interoperability and reducing data processing time by 25%.
- Liaised with **business stakeholders** to analyze and resolve **critical defects**, ensuring smooth system operations.

- Presented a live demo on a new API integration, influencing client adoption and streamlining operations.
- **Trained and mentored** 5+ junior developers, boosting team productivity and onboarding efficiency.

# Associate Software Engineer | 04/2021 - 10/2022

- Developed and deployed software fixes, resolving 100+ critical defects and enhancing system stability.
- Optimized medical exposure functionalities and third-party service request invoice flow, improving billing accuracy by 15%.
- Configured PCF structures for UI components, enhancing user experience and workflow efficiency.
- Strengthened exception handling mechanisms, cutting system failures by 20% and improving user experience.
- Orchestrated production releases across multiple environments, ensuring seamless deployment and system stability.

#### **PROJECTS & RESEARCH**

## Claim Management System | 12/2024

 Created a database model with 15+ tables to manage insurance claims and user-generated data to increase data retrieval efficiency.

## Wireless Charger for Pacemakers | Research Publication & Class Project | 06/2020

 Developed a proof of concept (POC) for a wireless pacemaker charger with mobile app connectivity for real-time monitoring.

# **CERTIFICATIONS**

- MySQL for Data Analytics and Business Intelligence Udemy
- Guidewire Associate & Guidewire Specialist Guidewire
- Azure AZ900 Certification Microsoft
- Splunk Fundamentals Splunk
- Campus Connect Foundational Program Infosys

## **ACHIEVEMENTS**

- Earned **Spot Award** from EY for **exceptional performance in resolving critical production issues**, maintaining **99.9% system uptime** (03/2023).
- Received Client Recognition for automating a high-priority workflow, reducing processing time by 50%, and improving efficiency (02/2022).