# CASE STUDY



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# PROBLEM STATEMENT



PepsiCo, a global leader in the beverage industry, is facing stagnation in market share for its flagship cola product line. Despite extensive brand recognition, consumer preferences are shifting towards healthier beverage alternatives. The challenge is to develop and launch a new line of low-sugar and natural ingredient beverages that resonate with health-conscious consumers. This requires comprehensive market research to identify emerging trends, formulation of innovative product recipes, and strategic marketing to communicate the new offerings' health benefits effectively. The goal is to regain market leadership by capturing a 15% share in the health beverage segment within one year.



# Deciphering the Problems

# Shifting in Market Trends

- Increasing demand for healthier beverage options.
- Growth in sales of products labeled as organic, lowsugar, and free from artificial ingredients.
- Rising consumer awareness about the negative health impacts of high-sugar diets.

## **Existing Competition**

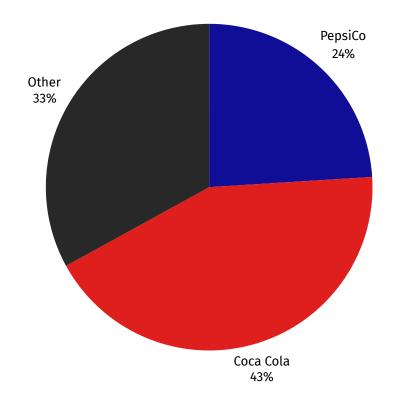
- There are already many established global beverage companies that target this sector of consumers
- The competitors are changing their marketing in accordance to the growing trend of 'Health is Wealth'.

## **Our Drawbacks**

- Our marketing campaign does not align towards promoting healthier beverages.
- Diversifying into other sectors, PepsiCo lost focus on core cola brand, Pepsi

### Size the Market

In July 2024, PepsiCo's market capitalization stands at approximately \$225.44 billion, positioning it among the world's largest companies. Despite this significant valuation, PepsiCo's market cap has experienced a decline of about 12.18% over the past year



## 676.11 Billion

Total Available Market (TAM)

The overall revenue opportunity available if a product or service achieves full market penetration

## 200 Billion

Serviceable Available Market (SAM)

The portion of the TAM that a company can realistically target and serve with its products or services

## 63 Billion

Serviceable Obtainable Market (SOM)

SOM is the specific portion of the SAM that a company expects to realistically capture within a specific time frame

### **Global Market Share**

The global soft drinks market size was valued at USD 676 billion in 2024, and it is anticipated to reach USD 930 billion by 2030 at a CAGR of 5.23%. From observing the world trends, it can be concluded that Coca-Cola and PepsiCo dominate the market.

## **Analyzing Competition**

Coca-Cola had a market cap of \$261 billion as of the end of the first quarter of 2024.

For Coca-Cola number of units sold rose 3% in December from 1% in October in the United States

PepsiCo had a market cap of \$242 billion as of the end of the first quarter of 2024.

The number of units sold by PepsiCo's beverage business in the United States fell 8% in November and was down 7% in October and December.



# UVP of Client

We have come up with a new Unique Value Proposition for the company and the central idea behind our proposed UVP is healthy and sugar free drinks for healthier future incorporating the concept cultural diversity and launching new flavours to fit the taste of people all across the world.

Customers tend to feel closer to a brand if it can cater to their preferences and taste. Our UVP will make the customers feel associated with the brand and build long term relationships with them.

Alongside, we are also addressing the growing demand of functional drinks, beverages targeting other benefits like energy boosting.









# Areas to Focus



#### Alternative Product Development

Creating alternative health beverages involves using monk fruit sugar and other natural ingredients like herbs, superfoods, and functional additives to offer nutritious options with natural sweetness, appealing to health-conscious consumers seeking alternatives to sugary drinks.



These beverages are marketed for their specific health benefits beyond basic hydration. These benefits can target a wide range of areas, from boosting energy and immunity to improving cognitive function and gut health.

#### Form Strategic Alliances

Our brand will be partnering with leading health and wellness brands to co-create innovative beverage products tailored for health-conscious consumers. Collaborations with fitness centers, nutritionists, and wellness influencers will endorse our offerings, ensuring they resonate effectively in the market and are supported by trusted voices in the health community.

#### Sustainability

- Packaging: Using recycled plastics and environmental-friendly bulk packaging
- Implement water-saving technologies in production processes.
- Adopt renewable energy sources such as solar or wind power for manufacturing facilities
- We need to emphasize on these sustainability practices during marketing to gain wider consumer interest.



#### **Diversified Pilot Launch**

Launching a diverse range of health beverages in various test markets involves creating drinks that appeal to local tastes and health trends. By tailoring our offerings to each region, we aim to increase sales and market penetration, ensuring our products resonate with consumers and meet their specific preferences and nutritional needs.

# Solutions

#### Market Penetration

Launching a diverse range of health beverages in various test markets involves creating drinks that appeal to local tastes and health trends. By tailoring our offerings to each region, we aim to increase sales and market penetration, ensuring our products resonate with consumers and meet their specific preferences and nutritional needs.



#### Technology Integration

Moreover, leveraging technology allows us to engage with consumers in real-time. By collecting and analyzing feedback through digital platforms, we gain valuable insights into preferences and concerns, enabling us to continually refine our products and services. This proactive approach strengthens our brand's connection with consumers, fostering trust and loyalty in an increasingly tech-savvy marketplace.

#### Product Differentiation

Introducing unique products like energy-boosting drinks and gut health beverages helps us differentiate our brand through innovative ingredients and advanced formulations. By focusing on specific health needs with products containing adaptogens for stress relief or probiotics for digestion, we aim to stand out in the market. This strategy emphasizes our commitment to providing functional beverages that cater to diverse consumer demands and support overall well-being, enhancing our brand's appeal and market position.

## FIVE YEAR PLAN

#### **Product** Differentiation and **Niche Markets**

products that cater to

specific health needs,

boosting drinks or gut

Focus on niche markets

vegans, and individuals

with specific dietary

Introduce unique

such as energy-

health beverages

such as athletes,

Q1-Q2:

Q3-Q4:

needs

#### **Market Penetration** and Leadership Reassessment

#### Q1-Q2:

Increase market penetration through expanded distribution channels and strategic partnerships

Q3-Q4:

Develop a long-term strategy for sustained growth and market leadership in the health beverage segment.

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**Aggressive Marketing** and Technology Integration

Q1-Q2:

Launch an aggressive marketing campaign highlighting the unique benefits of each product.

Q3-Q4:

Use technology to enhance consumer

**Market Assessment** and Alternative **Product Development** 

Q1-Q2: In-Depth Market Assessment Q3-Q4:

Conduct smallscale tests and gather initial feedback.

**Diversified Pilot** Launch and

**Strategic Alliances** 

Q1-Q2: A diversified range of health beverages in different test markets Q3-Q4:

Partner with health and wellness brands to codevelop products

engagement and track feedback in real-time

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# Case Summary

We have analysed the factors and causes why our company was not able to perform well in the market and formulated product-specific strategies to resolve the issues.



While planning a five year growth strategy, we need to keep in mind that with constantly changing market scenario, our strategy needs to be flexible enough to accommodate changes as required.

We have also kept in mind issues such as resource exhaustion and henceforth we have focused on sustainable practices which minimise waste of any resource. One of our central idea is to launch flavours according to regional preferences that will have huge appeal to the local customers.

During the whole five year tenure, our prime task is to track our growth and success through appropriate
Key Performance Indicators (KPIs) that will guide us towards further planning.