



# Customer Discovery

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Have you ever used any online app to book appointments with a medical professional?



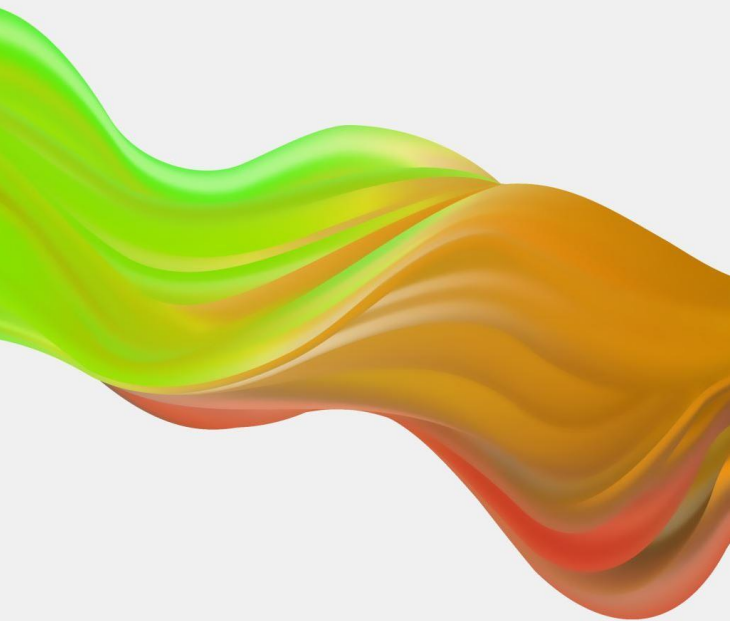


Which apps have  
you used?



Do you think that  
medical apps can  
be trusted?





If you want to use a medical app,  
what kind of functionality do you  
want it to have?



If you are a student and  
studying in some different city,  
how would you search for  
doctors?

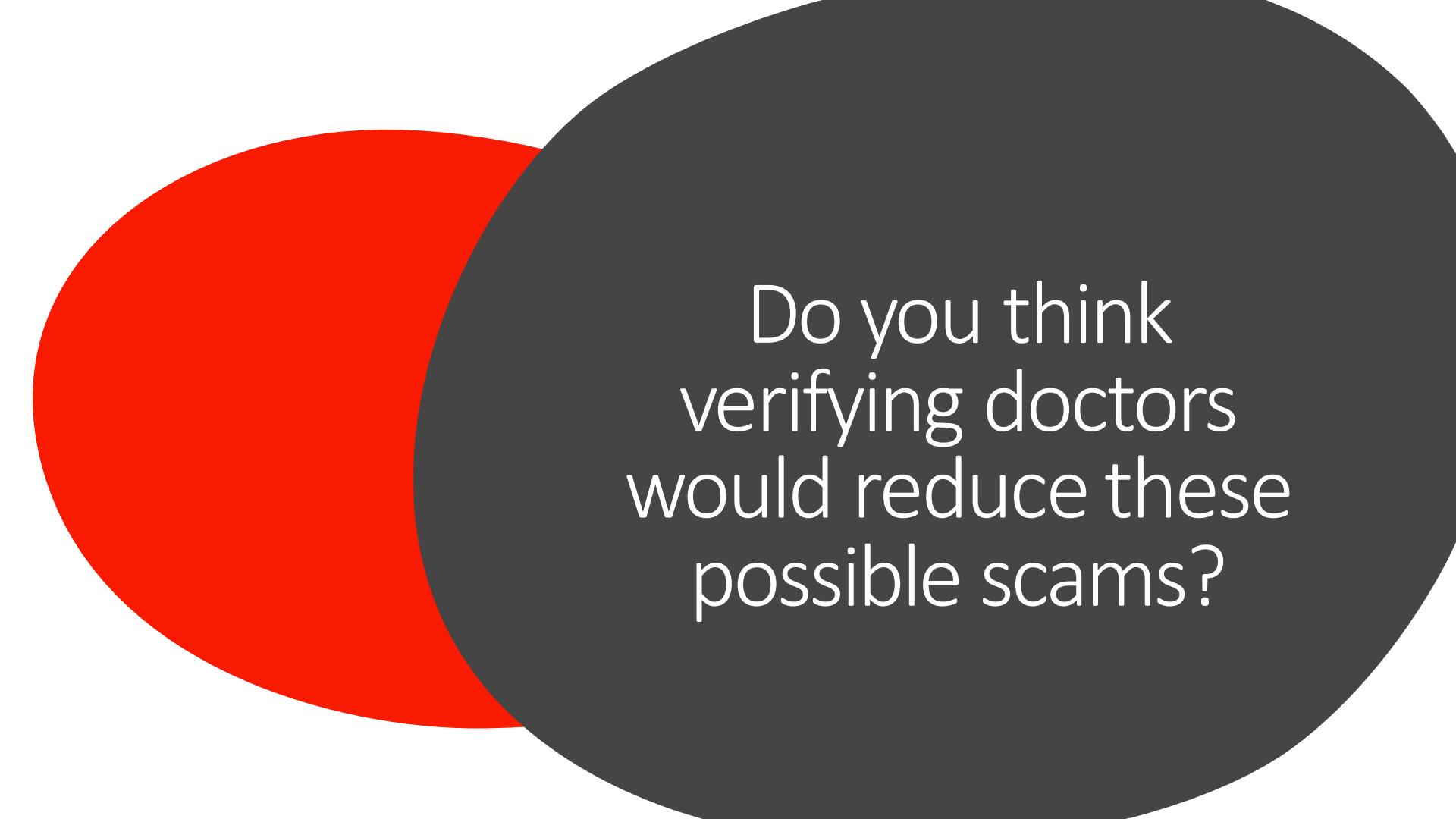


What would you prefer  
while booking  
appointments when  
you are sick?



Have you used any  
similar app/website?





Do you think  
verifying doctors  
would reduce these  
possible scams?