User Guide for Laundramat2 Services

1. Introduction
Welcome to Laundramat2, your one-stop solution for laundry services! This guide will walk you through the process of using our platform to register, login, explore services, place orders, and more.

2. Getting Started
To begin using Laundramat2, follow these steps:

- Registration: If you're a new user, click on the "Register" option and follow the prompts to create your account.

- Login: If you already have an account, click on the "Login" option and enter your email and password.

3. Registration
If you're a new user, you'll need to register an account:

- Username: Enter your desired username.
- Password: Create a secure password.
- Email: Provide a valid email address.

If the email you provide is already registered, you'll be prompted to log in instead.

4. Login
Once registered, you can log in using your email and password:

- Email: Enter the email associated with your account.
- Password: Input your password.

After successful login, you'll gain access to our platform's features.

5. Main Menu
After logging in, you'll be presented with the main menu:

- View Services: Explore the available laundry services offered.
- View Past Orders: Review your previous orders.
- Check Coupon Codes: Verify available discounts and coupon codes.
- Order Items: Place an order for laundry services.
- Give Feedback: Share your experience and provide feedback.

6. Viewing Services
Explore the laundry services available:

- Name: Name of the service.
- Prices: Pricing details.

- Offers: Any special offers available.
- Description: Brief description of the service.
- Ratings: Customer ratings and reviews.

7. Ordering Items
To place an order for laundry services:

- Enter Item Name: Provide the name of the item you wish to order.
- Enter Quantity: Specify the quantity of the item.

Your order will be processed and confirmed once submitted.

8. Viewing Past Orders
Review your previous orders:

- OrderID: Unique identifier for the order.
- Customer Name: Your name associated with the order.
- Amount: Total amount spent on the order.
- Type: Type of order placed.

9. Checking Coupon Codes
Verify available discounts and coupon codes:

- Enter Discount Code: Input any discount code you have.
- If valid, the discount percentage will be displayed.

10. Giving Feedback
Share your experience and provide feedback:

- Enter OrderID: Input the OrderID associated with your feedback.
- Enter Rating (1-5): Rate your experience on a scale of 1 to 5.
- Enter Review: Provide additional comments or feedback.

Your feedback helps us improve our services!

11. Exiting
To exit the platform, simply select the "EXIT" option from the main menu.

Thank you for choosing Laundramat2! If you have any further questions or need assistance, feel free to contact our customer support team.