

# MaestraAI

Learn the way you want!

CSCD54 Assignment 3  
Jacob, Aditya, Rachel



Aditya Kulkarni  
CS Entrepreneurship 2024  
PM @ TribalScale  
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Jacob Matias  
CS Entrepreneurship 2025  
Dev @ Caseware  
ESL Teaching



Rachel Kwan  
CS Entrepreneurship 2025  
Prev Dev @ RBC  
Teaching Assistant

# User Analysis



# USER ANALYSIS

**PROFESSORS**

**ED TECH FOUNDERS**

**TEACHERS**

**UNIVERSITY & POST-GRAD  
STUDENTS**

# KEY POINTS

## PROFESSORS + TEACHERS + EDTECH FOUNDERS

- Student engagement & motivation increases when the content/homework is meaningful to the student
- More engaging and richer learning experiences happen within smaller group settings in online learning
- Instructor-presence & showing students they care can play an important role in student motivation

# KEY POINTS

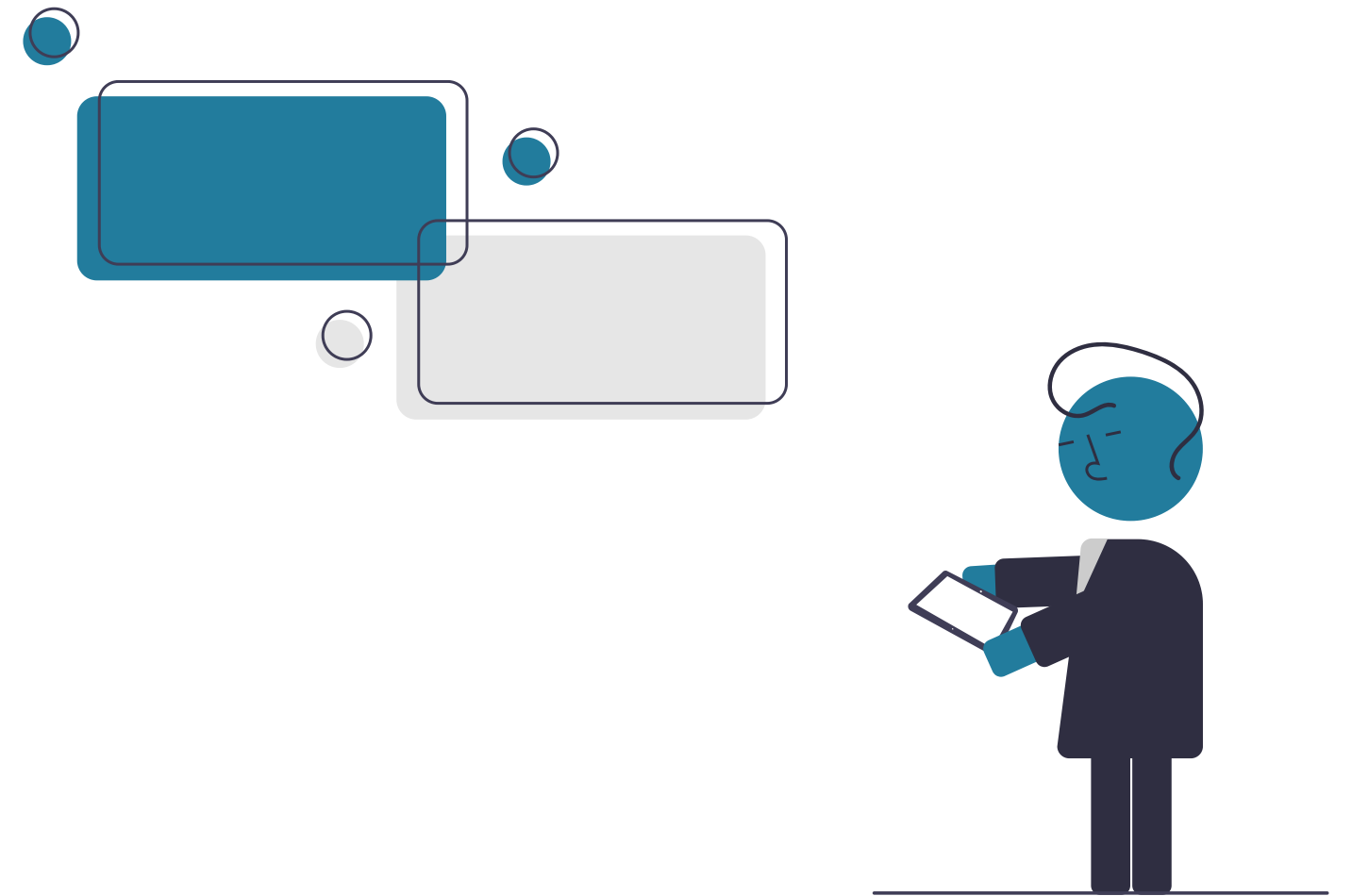
## STUDENTS

- Motivation is to explore career paths & to upskill for future job prospects
- Decreasing levels of motivation as course went on
  - course content is dense, repetitive, long and not challenging - difficult to digest
  - would've felt more engaged with more opportunities for application-based learning
- Top Rated courses had outdated content leading to frustration with software tools, and incorrect solutions

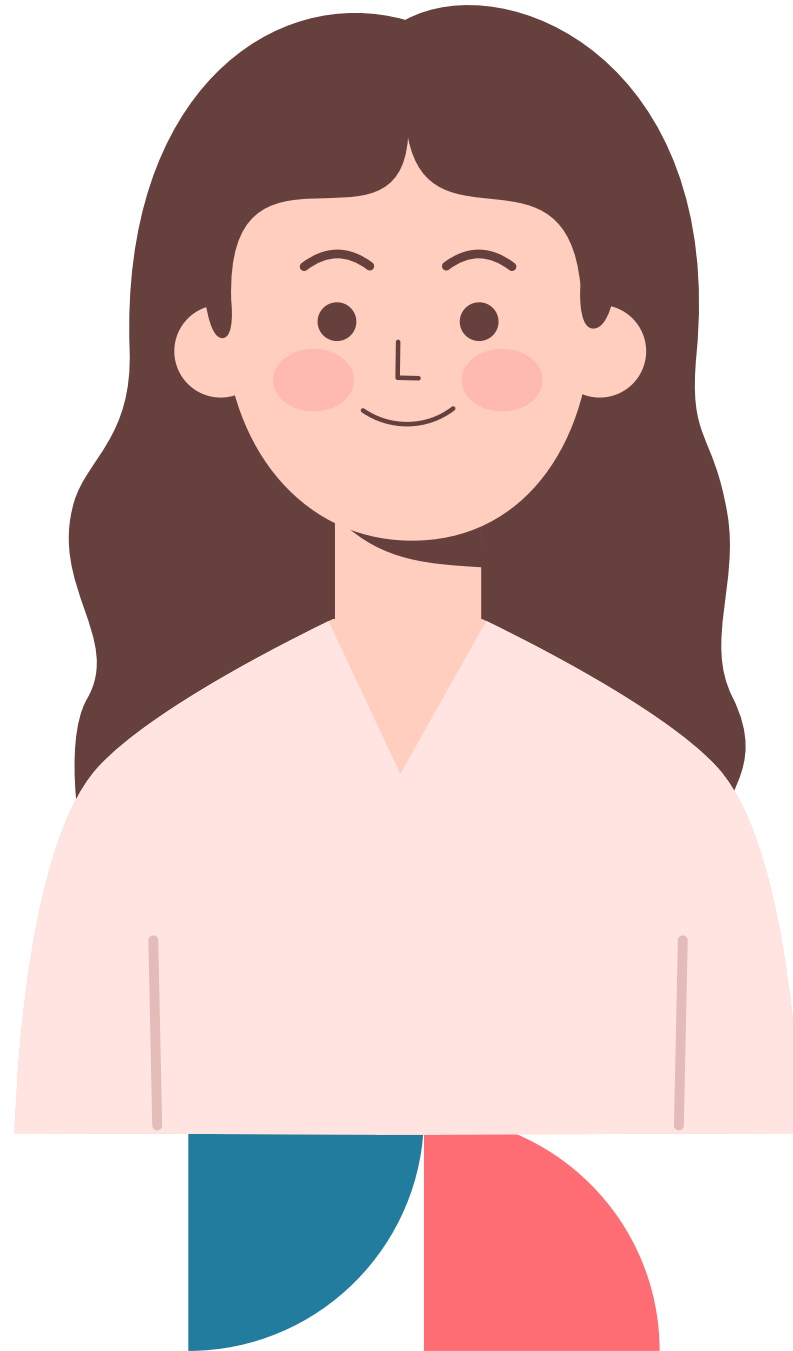
# MAIN USERS

- Upper-year university students (3rd year +)
- Post-graduate students
- Professional Learners

Main users are interested in flexible, digestible and accessible online-learning content that will allow them to explore their personal interests and/or upskill for future job prospects



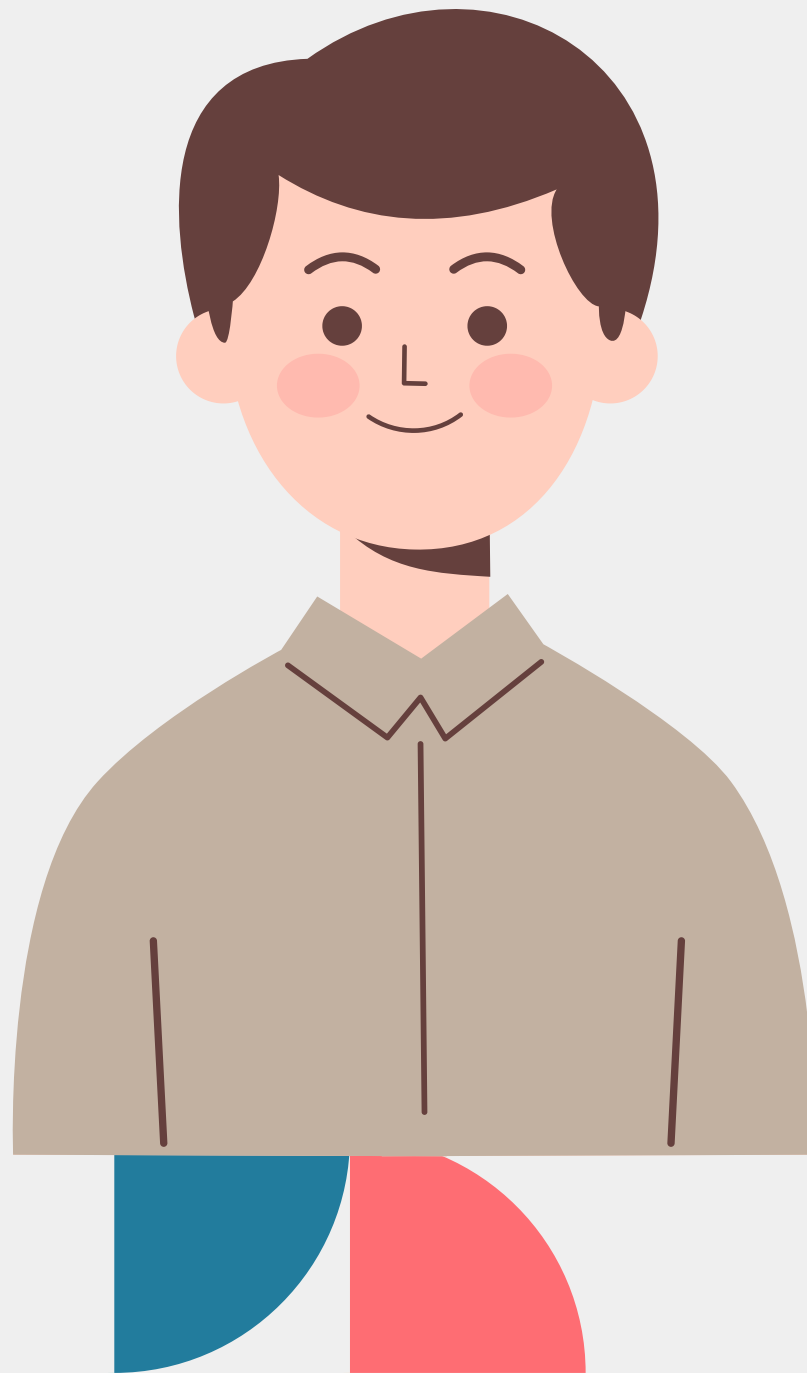
# MEET CARRIE, THE CAREER PROFESSIONAL



- **Age:** 20+
- **Gender:** Female
- **Career Status:** Graduated with a degree
  - wants to switch into a different career
  - looking to upskill beyond degree
  - currently employed at XYZ inc
- **Financial Situation:** Financially insecure
- **Motivations:** Looking to gain knowledge over “status” (not focused on items like certificates)
- **Extra:** other commitments



# MEET UMAR, THE UNIVERSITY STUDENT



- **Age:** 18+
- **Gender:** Male
- **Career Status:** Student
  - taking a full-course load
- **Financial Situation:** Financially insecure
- **Motivations:** looking to upskill for a job (internship, full-grad, co-op), wanting to improve resume
- **Extra:** trying to balance his time between school and other activities

# PROBLEM

Online courses lack personalization of content according to user competence, interests, and engagement which results in a decreased appeal for the course over time.



# SOLUTION

**An AI-powered course generation engine that curates content based on users' competence, interests, and personality.**

- **Autonomy:** Showing them the value in what they are learning and making the learning meaningful to the students.
- **Competence:** Provide content that is challenging, but not overwhelming.
- **Relatedness:** Finding a way to associate users with a positive identity they relate with.



# COMPETITION (DIRECT)

Strengths

Weaknesses

openAI (Code.org)	TutorAI	Ranedeer
<ul style="list-style-type: none"><li>• Lesson planner</li><li>• Large dataset</li><li>• Reputation</li><li>• Large customer base</li></ul>	<ul style="list-style-type: none"><li>• On the spot creates different levels of specified material</li><li>• Simple UI</li><li>• Premium (\$10/month)<ul style="list-style-type: none"><li>◦ 24/7 hour support</li></ul></li></ul>	<ul style="list-style-type: none"><li>• Personalized lesson curations based on<ul style="list-style-type: none"><li>◦ Tone style</li><li>◦ Communication style</li><li>◦ Learning style</li><li>◦ Depth</li></ul></li><li>• Free* (but with costs of GPT token)</li></ul>
<ul style="list-style-type: none"><li>• Limited to text output</li><li>• Limited to computer science topics</li><li>• No direct personalization features (follows prompts)</li></ul>	<ul style="list-style-type: none"><li>• Limited to text output</li><li>• Cannot redefine material</li><li>• Offers same general layout of modules of same topics (ie: physics vs. advanced physics output same module schema)</li></ul>	<ul style="list-style-type: none"><li>• Not readily available to the public (open-source project )</li><li>• No customer reputation</li><li>• Has to be integrated with Chat-GPT</li></ul>

# COMPETITION (INDIRECT)

## Strengths

## Weaknesses

Duolingo	Coursera	Teacher	ChatGPT
<ul style="list-style-type: none"><li>• Content Personalization based on user's knowledge</li><li>• Gamified Learning Experience</li><li>• Social integration &amp; engagement options to promote learning/share progress</li><li>• Comprehensive animations &amp; scoring</li></ul>	<ul style="list-style-type: none"><li>• Large set of courses from reputable sources</li><li>• Online Flexibility &amp; Accessibility</li><li>• Online collaboration with forums &amp; collaborative projects</li></ul>	<ul style="list-style-type: none"><li>• In person interactions for sense of community</li><li>• Ability to notice student cues and adjust the pace of the course</li><li>• Accountability</li></ul>	<ul style="list-style-type: none"><li>• Large dataset</li><li>• Customer Reputation</li><li>• Scales work of teachers/tutors (offering different cost and online alternative)</li><li>• 24/7 availability</li></ul>
<ul style="list-style-type: none"><li>• Supports learning languages, math, and music only</li><li>• No personalization of animations based on user interest</li><li>• Pre-defined lessons and content</li></ul>	<ul style="list-style-type: none"><li>• Limited interaction with instructors</li><li>• Inconsistent course quality because source of courses differ</li><li>• Lack of accountability</li></ul>	<ul style="list-style-type: none"><li>• Difficult to accommodate to specific students' needs</li><li>• Less flexibility to adapt course material to relevant information</li><li>• Human error in course content</li><li>• Subjective bias</li></ul>	<ul style="list-style-type: none"><li>• Limited to text output</li><li>• User Dataset only from previous inputted prompts (less personalization)</li><li>• Quality of output dependent on input</li></ul>










# The Business Model Canvas

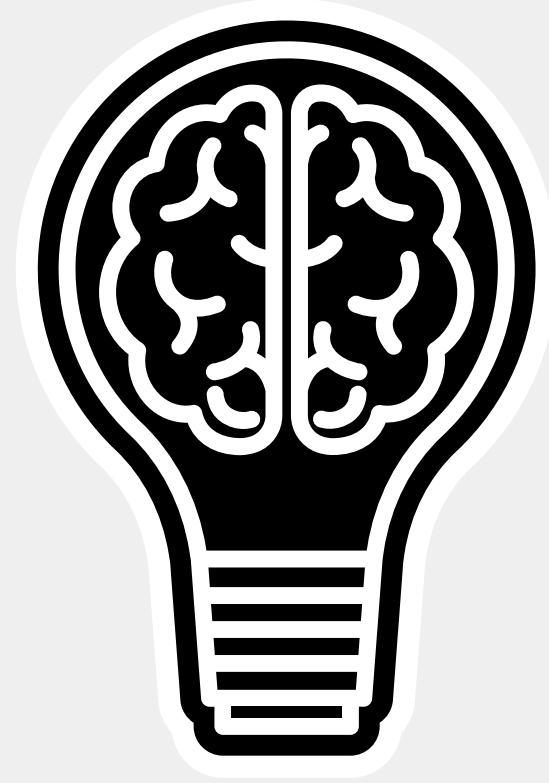
Designed for:

Designed by:

Date:

Version:

<div>Key Partnerships</div> <ul style="list-style-type: none"><li>Investors</li><li>Animators</li><li>AI Engine Providers</li><li>Cloud Providers</li></ul>	<div>Key Activities</div> <ul style="list-style-type: none"><li>Content Customization</li><li>Web Application development and optimization</li><li>Marketing</li></ul> <div>Key Resources</div> <ul style="list-style-type: none"><li>Web App Developers</li><li>Dataset and questionnaires</li><li>Education Experts</li><li>Marketing</li></ul>	<div>Value Propositions</div> <ul style="list-style-type: none"><li>Content curated based on learner's competency</li><li>Content customized to maximize learner's relatedness</li><li>Content generated to maximize learner's autonomy</li></ul>	<div>Customer Relationships</div> <ul style="list-style-type: none"><li>Feedback on courses</li><li>Social Media - LinkedIn, Instagram, Discord</li></ul> <div>Channels</div> <ul style="list-style-type: none"><li>Web App</li><li>Social Media - LinkedIn, Instagram, Discord</li></ul>	<div>Customer Segments</div> <ul style="list-style-type: none"><li>University Students</li><li>Career Professionals looking to upskill</li></ul>
<div>Cost Structure</div> <ul style="list-style-type: none"><li>Payroll</li><li>Dataset generation</li><li>Computation and Web services</li><li>Marketing costs</li><li>Taxes</li><li>AI Engines API cost</li></ul>			<div>Revenue Streams</div> <ul style="list-style-type: none"><li>Customer Subscription</li><li>Premium features leveraging higher levels of AI computation</li></ul>	



# MaestraAI

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CSCD90 Assignment 3  
Aditya, Jacob, and Rachel



# DEMO VIDEO

Course Topic:

Depth Of Learning (1-10):

Learning Framework:

Language:

What racial or ethnic groups describe you?

American Indian or Alaskan Native

▼

Prep Data

Generate Content



# DEMO - CURATED VIDEOS



Module Topic: Biodiversity across the planet

Depth Of Learning: 5

Learning Framework: Reflective

Language: French



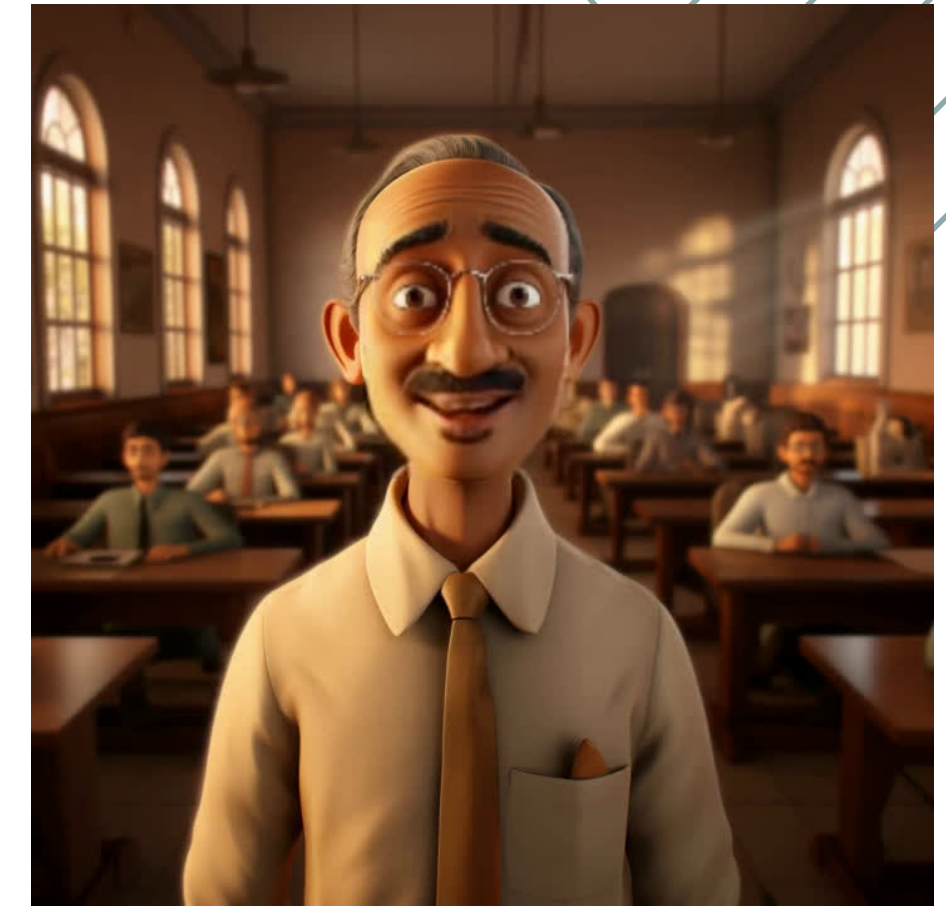
Module Topic: Value propositions in business

Depth Of Learning: 2

Learning Framework: Discovery Learning

Language: English

Geographical Location: London, England



Module Topic: Reasons behind world war II

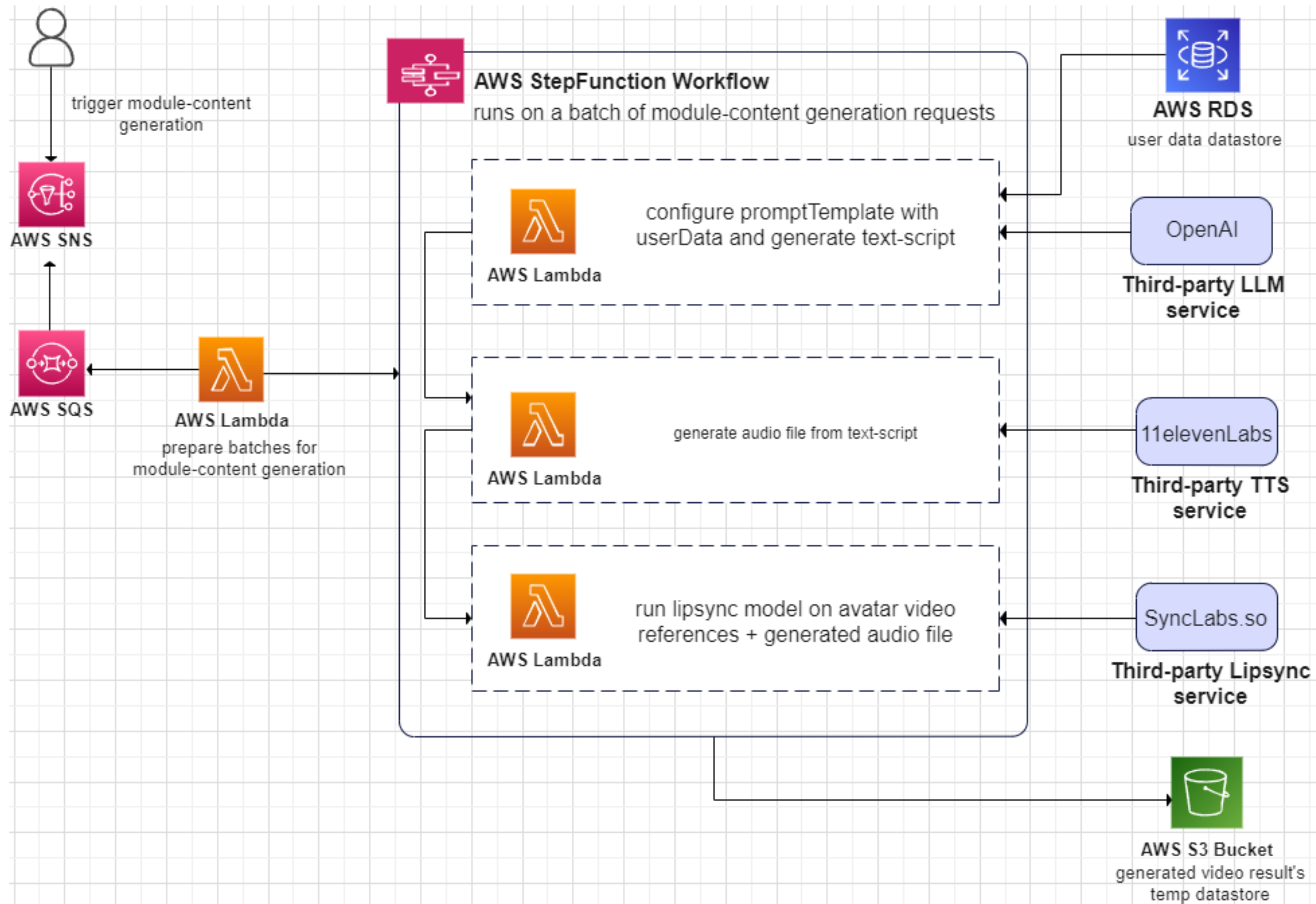
Depth Of Learning: 7

Learning Framework: Socratic

Language: Hindi

Racial Background: Indian

# DEMO - ARCHITECTURE (PRESENT) <sub>2</sub>




# BUILD TEST PLAN

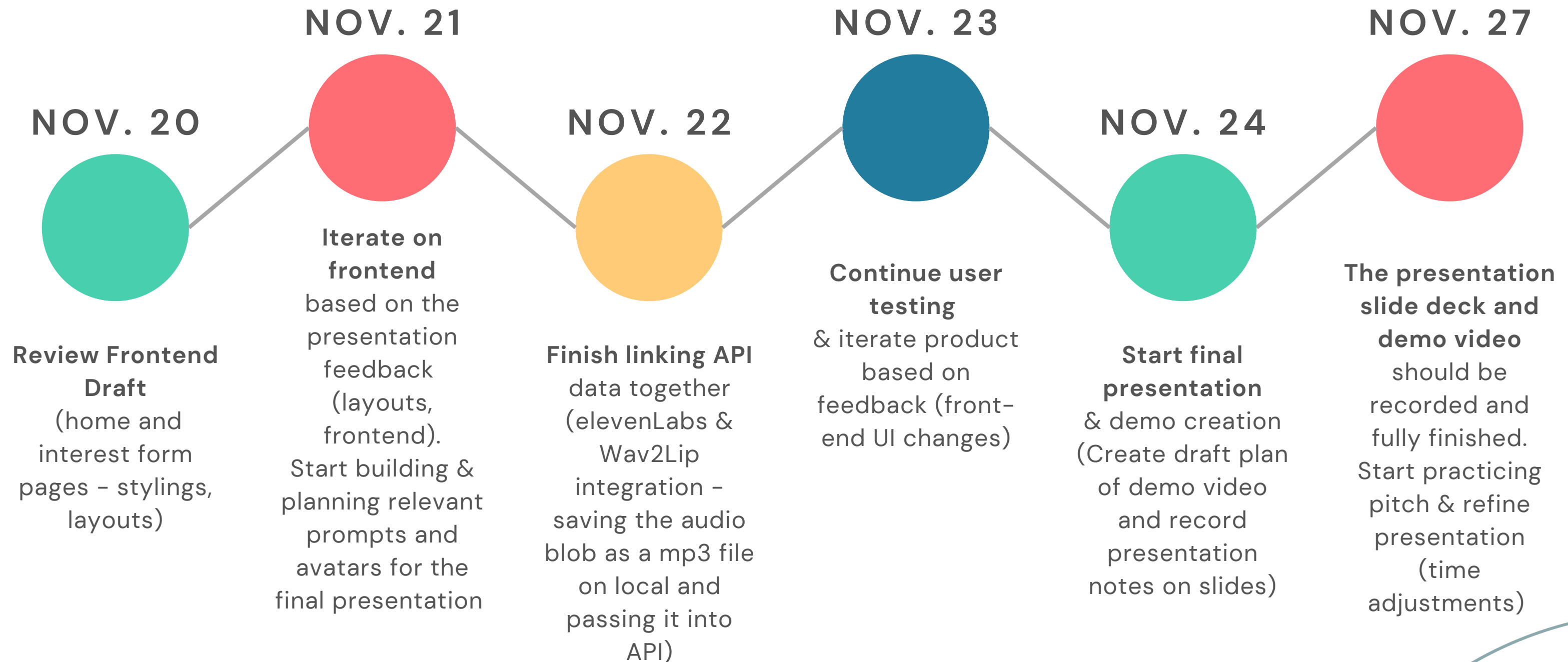
## Internal

- QA-produced software
- Try out different courses and generated modules
- Test variations in tonality, delivery, and relatedness of the content
- Create testing modules to monitor effectiveness, efficacy, and perception of content.

## External

- Reach out to students/individuals who are currently enrolled in an online course
  - Generate similar content to their course and provide them the content
  - Test for above-listed factors and collect their feedback
- 

# BUILD PLAN



# APPENDIX

1. User Interview Document
2. Software Architecture Document
3. Comptetitor Analysis