

Lab

Hotel Management System :

Functional Requirements:

1. Introduction:

1.1) ~~Purpose~~ Problem Statement:

Hotel Management system is a type where it's main aspect is hospitality that helps hotel to improve their operation, customer satisfaction and reduced errors.

This is a software based project. This project must also ensure that things are available for every locality have proper availability of hotels for a given location.

1.2) Scope:

The hotel management system ensure hotel gives customer satisfaction implies availability of proper food, shelter with reduced manual errors.

2) Requirements:

2.1) Functional Requirements:

Reservations: System should be able to record reservation details like customer - name, customer - phone number, check.

Generate unique confirmation for each customer.

Room management: Ensure proper room allotments for customers,

Room service: Customers get satisfiable room services without taking longer time. Ensure proper hospitality of customers.

Account management:

System should be able to create more secured & authenticated account.

Notifications:

Customers are ~~not~~ notified accordingly for about their reservation details.

2.2) Non Function Requirements:

Performance: Customers must be able to do reservation with no complications in mean-time.

Safety Requirement: ~~Hotel~~ The system is responsible for ~~the~~ security of customer and belongings. Customers must be given top priority in case of emergency.

Security: System should protect sensitive information like passwords. ~~The~~

Error handling: System must give informative error message.

Quality: ~~Top-quality~~ with ~~a~~ food with user-friendly price must be provided for customers.

Domain

2.3) ~~Database~~ Requirement:

Language: The system must be available in English or any language that customer identifies.

Database: The data of the customer must be well-organized and easily available.

6. Design constraints

- 6.1 Proper display of constraints required for room booking
- 6.2 Capable to handle simultaneous 1000 users.

8. Preliminary Schedule and Budget

- 8.1 ~~Keep~~ controlled spending and organizing budget for software, hotel maintenance.
- 8.2 Software completion in a previously given time schedule.