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## Tutorial 1

- What happens if user is not having correct answer of the query?

→ If user is not getting correct answer, then there is knowledge gap in the inference engine. The inference engine is fetching wrong data from the knowledge base (database) and uploading it to user interface.

- To solve this problem, what action must be taken by knowledge engineer?

→ To solve this problem, basic thing which must be done by knowledge engineer is to update the knowledge base. If knowledge base is updated with correct information, then user will get correct answer. Next, knowledge engineer must check inference engine working whether it is fetching correct data from knowledge base or not.

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