

Furniture Touch-Up Subscription Service Agreement

This Service Agreement ("Agreement") is entered into between:

Company Name: [Your Business Name]

Business Address: [Your Address]

Email: [Your Email]

Phone: [Your Phone]

and

1. Service Description

The Company agrees to provide minor cosmetic touch-ups and repairs to eligible wooden furniture as part of the Customer's chosen subscription plan.

Covered Services include:

- Scratch repair
- Minor dents and chips
- Edge and corner touch-ups
- Light polish and finish restoration

Excluded Services include (non-exhaustive):

- Structural or functional repairs
- Major refinishing or full re-staining
- Upholstery repairs or replacements
- Glass, metal, or non-wood material repairs
- Water damage, mold, fire, or pest damage repairs

2. Eligible Furniture

The subscription covers up to [X] wooden furniture pieces per household.

Additional furniture can be included for an extra fee as per the Company's current pricing schedule.

The Company reserves the right to assess whether furniture is eligible for coverage at the time of the initial service visit.

3. Service Frequency & Wait Period

Each plan has a maximum number of visits as stated in the subscription tier purchased.

Services are available after a 3-month waiting period from the subscription start date.

Unused visits do not roll over into the next subscription period.

4. Limitations of Liability

The Company will take all reasonable care when providing services. However:

- The Company is not liable for pre-existing damage or hidden defects in furniture.
- The Company is not responsible for color variations due to age, sunlight exposure, or prior repairs.
- Any accidental damage caused during service will be limited to repair or replacement cost of the affected part, not the full replacement value of the furniture.

5. Customer Responsibilities

The Customer agrees to:

- Provide accurate information about the furniture, including prior repairs and finishes.
- Ensure furniture is accessible and free of personal items during the scheduled service visit.
- Allow reasonable access to the work area.

6. Payment & Cancellation

Subscription fees are billed monthly in advance and are non-refundable.

Early termination by the Customer before the end of a 12-month subscription term will result in a cancellation fee equal to three months' subscription charges.

The Company may suspend or terminate services for non-payment.

7. Force Majeure

The Company will not be held responsible for delays or failure to perform due to events beyond its control, including natural disasters, pandemics, labor strikes, or government restrictions.

8. Indemnification

The Customer agrees to indemnify and hold harmless the Company, its employees, and contractors from any claims, damages, or expenses arising from:

- Misuse of the service
- Misrepresentation of furniture condition
- Unauthorized repairs or alterations made by third parties

9. Governing Law

This Agreement is governed by the laws of the State of [Your State], without regard to conflict of law principles.

10. Entire Agreement

This Agreement constitutes the entire understanding between the parties and supersedes all prior agreements, oral or written. Any modifications must be in writing and signed by both parties.

Customer Signature

Company Representative Signature