# Christa Frank

## DATABASE ADMINISTRATOR

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## SUMMARY

A dedicated and focused IT Professional with 10+ years of scrupulous experience in database administration. Robust and meticulous expertise as well as thorough exposure, knowledge and understanding of critical Banking Projects, Change Management, Knowledge Transfer, P1 & P2 categories of Incident Management, DBA, SSRS, SSIS, etc. Possesses the rare abilities to understand and translate technical detail into scalable business language. MS Azure Certified IT Professional.

## EXPERIENCE

### Lead Infrastructure Specialist
**Kyndryl Solutions Pvt Ltd.** *Sep 2021 - Present*

1. Experienced in Database administration activities (creating logins, users, roles, and assigning permission to them). MS SQL Server 2008, 2012, 2014, 2016, 2019.

2. Executed the project of Service account remediation for over a year single handed successfully.

3. Performed administrative tasks: Database files management, backup/restore, security management, database mirroring, data integration and synchronization, import/export tables/data, purging data, Migration activities.

4. Worked on migration of SSRS, SSIS. Also, handled TDE configuration, HA (high availability) tasks.

5. Setup backup and restoration jobs for development and QA environments. Managing user access and secure databases.

### Systems Administrator
**IBM India Pvt Ltd.** *Apr 2019 - Aug 2021*

*IBM GTS services have been transitioned to an Independent company 'Kyndryl SOlutions'. Therefore, the roles and projects have been transferred from IBM to Kyndryl and are stated on my recent Job profile.*

### Technology Analyst
**Infosys India Pvt Ltd.** *Jan 2013 - Apr 2019*

1. Headed as a Lead for mentoring a team of 10 of 24x7 production support.

2. Worked on Batch operations for mainframe technology and worked on batch scheduling tools like ESP, CA Workload Automation, and ESP is installed on Z/OS.

3. Worked on Nagios XI and monitor console tool.Fixing alerts, agent issues on the servers,Clear/delete unwanted alerts

## SKILLS

| | |
|---|---|
| MS SQL Server | ● ● ● ● ● |
| MS Azure | ● ● ● ○ ○ |
| Change and Incident Management | ● ● ● ● ● |
| Agile | ● ● ● ● ● |
| ServiceNow | ● ● ● ● ○ |
| Customer Relations | ● ● ● ● ● |

## EDUCATION

**Bachelors in Computer Application**
San Jose State University
*Sep 2009 - Sep 2012*

## CERTIFICATION

**Microsoft AZ-104 Azure Administrator Associate**

**Microsoft AZ-900 Azure Fundamentals**

**Implementing Hybrid Cloud with Azure Stack HCI From Kyndryl University For Microsoft**

**Microsoft DP-900 Azure Data Fundamentals**

**IBM Cloud Essentials from IBM**

**Strengthening Self-Advocacy Experience**
UC Berkeley Executive Education

**Communicating Persuasively and Building Trust**
Stanford University Graduate School of Business