

# **Emily Yap**

- ✓ CSA and ACIS (f.k.a. SAICSA) & Practising Member of Chartered Secretaries Institute of Singapore;
- ✓ Affiliated member of Society of Trust & Estate Practitioners (STEP);
- Completed Specialist Diploma in Fund Management and Administration;
- ✓ Completed WMI Advanced Certificate in Trust Services (IBF level 2/3)
- Awarded IBF Qualified for Wealth Management (Trust Administration/ Wealth and Estate Planning)
- ✓ Completed Certificate for Employment Intermediaries (Key Appointment Holders)
- Registerd as Qualified Individual with Accounting and Corporate Regulatory Authority of Singapore (ACRA)

Contact me @ (+65) 97342411 or emilye9672@gmail.com

## **Experience**

Jan 2016 - Present (12 months)

## Manager, Trust Administration / Company Secretary

Equiom Trust Services Pte Ltd (fka Heritage Trust Services Pte Ltd) | Singapore

Industry Financial Services – Trust Administration

Position Level Manager / Company Secretary

- -To perform trust administration, including inter alia, maintaining all trustee and administration records, preparing trustee resolutions and other documents in accordance to the requirements of the various legislation, arranging distribution and administering trustees investment, etc.
- To assist and handle annual review of the trust accounts and ensure that it meets the company's compliance policy and procedures and also the statutory and regulatory requirements including prudent trust practices.
- Assist in setting up of trust, underlying companies structures or agency and provision of other services for new and existing clients, prepare trust related documents, drafting letter of wishes, performing due diligence and KYC on trust related parties, handle & prepare bank and investment accounts opening for the trust structures.
- Maintain and update client's data as and when input into the Microgen system.
- Be the focal point of contact to liaise with clients, agents, lawyers, private bankers, and interoffices of other jurisdictions on issues or matters relating to the trust.
- Appointed as the Company Secretary and ACRA's registered qualified individual to the Company.

Reason to leave: Seeking for better job opportunity for advancement.

Feb 2013 - Jan 2016

# Manager

(2 years 11 months) Prime Advice Consulting Group Pte Ltd | Singapore

Industry Consulting (Business & Management)
Position Level Manager / Company Secretary

- Oversee the Singapore Office and responsible for the daily operation in providing corporate secretarial services to clients as well as responsible for the application of the professional numbers with ACRA as a registered filing agent and qualified individual for the Company; -Assist the head office in Russia in service operations in International Companies Department, by providing customer service to a portfolio of clients;
- -Handle company formation/incorporation, post-incorporation and annual licence renewal matters of British Virgins Islands (BVI), Belize and other offshore companies including Singapore;
- -Answer queries from Russian offshore and/or Clients in respect of BVI and other offshore companies includes administrative and management issues, participating in the implementation of client structures;
- -Liaise with offshore agents to ensure compliance of regulatory requirement in various

jurisdiction where the companies to be/are incorporated and conduct know your clients check (KYC) & due diligence on new clients and newly appointed directors/ officers;

- -Conduct secretarial practices and provide corporate secretarial advice & administration support to the head office and/or Clients to ensure ongoing compliance with regulatory requirements across various jurisdictions;
- -Maintenance of accurate and complete statutory records and filings with ACRA for Singapore and also offshore companies' clients;
- -Liaise with ACRA, IRAS, MOM for statutory filing and also accountants, tax agents, lawyers and banks in matters relating to corporate issue or licensing requirement, business bank account opening/closing, employment pass, SPR application thru GIP scheme, corporate tax issues, & etc.
- -Undertake special assignments; ad-hoc functions and related duties may be assigned from time to time, eg notarisation & legalisation of corporate documents at Ministry of Foreign Affairs and embassy:
- -Supervise the admin assistant in the provision of accounting and administration support. Reason for leaving: Offer an opportunity to work in trust services.

#### Nov 2012 - Feb 2013

# **Corporate Secretary**

(3 months)

**Profman Associates Management Services** 

Industry Consulting (Business & Management)

Position Level Company Secretary

- -Handle incorporation, administration and liquidation of Singapore companies;
- -Ensure and prepare documents in compliance to financial statutory and regulation requirements under the Singapore Companies Act for corporate clients including prepare minutes &/or resolution of meeting for Directors & Shareholders, Annual Returns, Annual General Meetings and maintenance of Corporate Registers and ensure that it is timely return for lodgement with ACRA and also update in record & file;
- -Maintaining contact by telephone, in writing and at meetings with high net worth portfolio of clients and keeping records of all communications;
- -Liaising with intermediaries including lawyers, accountants, auditors, tax agents and international banks in relation to company activities.

Reason for leaving: Better job offer

# Apr 2012 - Oct 2012

(6 months)

# **Senior Associate Corp Secretariat**

Amicorp Singapore Pte Ltd

Industry Consulting (Business & Management)

Position Level Company Secretary

- -Assist in drafting routine resolutions;
- -Circulate and track resolutions and documents;
- -Arrange for board meetings and assist in the coordination for logistics for Annual General Meeting;
- -Compile and circulate agendas and papers for Board of Directors meetings:
- -Prepare and handle e-filing of ACRA forms thru Bizfile;
- -Complete statutory forms;
- -Update, maintain and file statutory registers;
- -Providing general administrative support to the Corporate Secretariat function
- -Other adhoc duties as per assigned by supervisor.

Reason for leaving: No mentorship from the supervisor.

#### Nov 2011 - Mar 2012

# **Company Secretary / Office Manager**

### (4 months) Aspri Group Pte Ltd

Industry Consulting (Business & Management)
Position Level Company Secretary, Manager

- -Assist and support Directors in running the general office, staff management and HR matters, including overseeing/monitoring workflow of the operational team, providing guidance mentorship, decisive leadership relating to Corporate Secretarial matters, Singapore Company Formations;
- -Update Directors on important aspect/changes to government statutory regulations relevant to the firm's business, as well as improving workflows for increased productivity;
- -Hands-on competency in corporate secretarial functions, including the incorporation of Singapore Companies; updating of statutory records; writing and reviewing Board Resolutions and Memorandum & Articles of Associations, as well as other Company agreements and contracts;
- -Advising client on corporate secretarial matters and ensuring prompt and accurate service delivery at all times, and that they are within compliance for Annual Return filing and update Company changes;
- -Monitor and follow up of jobs on hand, including problem solving and pro-active participation in resolving Clients' Corporate Secretarial and Company compliance matters, and recommending solutions:
- -Evaluate, improve and implement standard operating procedures for effective workflows pertaining to Corporate Secretarial work, compliance standards, and other business services; and also ensuring up-to-date documentation for the Company.

Reason for leaving: Seek to work in a MNC related to company secretarial work.

# Jul 2011 - Nov 2011

# Office Manager cum PA to CEO

(4 months)

Man Truck & Bus Singapore

Industry Transportation / Logistics

Position Level Manager

- -Personal assistant to the CEO of APAC Region.
- -Manage travel & hotel accommodation arrangement.
- -Manage and organise the calendar of the CEO
- -Compile and prepare the CEO travelling expenses for reimbursement.
- -Reason for leaving: Change of Career Path

## Jan 2002 - Jul 2011

## Personal Assistant /Office Manager

(9 years 6 months)

Etrali Singapore Pte Ltd

Industry Telecommunication

Position Level Manager

- -Personal assistant to the Vice President of Asia Pacific Region.
- -Handle all finance & human resource matters, and office management.
- -Evaluate & implement finance and operational procedures, control & compliance.
- -Oversee & manage daily full range of office administration, including annual budgeting & forecasting, HR & payroll administration, supplies procurement, staffing needs and other standard office practice, company's insurance policies and negotiation of office lease;
- -Liaise with company secretary, auditor and tax agent on all corporate matters.
- -Prepare source document to outsourced accountant and ensure that monthly financial reports are submitted on time to HQ, Paris by the outsourced accountant.
- -Prepare & submit monthly financial review, annual budget & reforecast reports to HQ.
- -Compute monthly payroll and upkeep the personnel record.
- -Plan, organize and coordinate sales seminar and annual marketing events.

- -Interact with distributors / agents across the Asia Pacific region.
- -Assist in the take-over & setup of Beijing & Shanghai office.
- -Manage travel & hotel accommodation arrangement

Reason for leaving: To seek new opportunity and challenging environment.

#### Feb 2000 - Oct 2001

# Office Manager

(1 year 8 months)

Quest Executive Search Pte Ltd

Industry Consulting (Business & Management)

Position Level Manager

- -Handle the day to day operations of the Singapore office
- -Negotiate the office lease & take charge of the renovation
- -Handle all aspects of human resource functions as well as payroll
- -Liaise with external parties like the company secretary, lawyer, banker, accountant, etc.
- -Source and purchase of office equipment & stationeries
- -Oversee daily office administration and arrange staff overseas travel.

Reason for leaving: Company ceased operation in Singapore

### Jan 1999 - Jan 2000

(1 year)

#### 000 (

# Office Manager

Pillans & Wilson Greenaways Ltd

Industry Printing / Publishing

Position Level Manager

- -Liaise with the company secretary, auditor & tax advisor, external accountant and lawyer
- -Handle all aspects of human resource functions, including computing monthly payroll
- -Upkeep the accounting records and manage account payables
- -Ensure monthly financial report are submitted to HQ/London by external accountant
- -Lead a team of typesetter and step up as Customer Service to "in-house" clients for jobs going to the press print
- -Over all in charge of office administration and staff supervision.

Reason for leaving: Company wound up due to Asian financial crisis.

#### 1998 - 1999

# Office Manager

(1 year)

Roman Financial Press Ltd

Industry Printing / Publishing

Position Level Manager

- -Liaise with the company secretary, auditor & tax advisor, external accountant and lawyer;
- -Handle all aspects of human resource functions, including computing monthly payroll;
- -Upkeep the accounting records and manage account payables;
- -Ensure monthly financial report are submitted to HQ/London by external accountant;
- -Lead a team of typesetter and step up as Customer Service to "in-house" clients for jobs going to the press print;
- -Over all in charge of office administration and staff supervision.

Reason for leaving: Offer a position by the Sales Director who has joined Greenaways

#### 1995 - 1997

# **Executive Secretary**

(2 years)

Patrick Lee & CO

Industry Accounting / Audit / Tax Services

Position Level Senior Executive

- -Provide administrative and secretarial duties to Managing Partner
- -Handle full set of the company accounts & prepare monthly financial report.
- -Administer payroll of about 20 employees and upkeep of personnel records.
- -Oversee daily office administration.

Reason for leaving: A better job offer.

#### 1992 - 1993

## **Executive Secretary**

(1 year)

Nabro Singapore Pte Ltd

Industry Textiles / Garment
Position Level Senior Executive

- -Involve in the setting up of the Singapore Office.
- -Handle full set of the accounts & provides secretarial & administrative duties
- -Liaise & coordinate with forwarder for import & export of goods.

Reason for leaving: Company has ceased operation.

#### 1990 - 1992

# Secretary / Administrator

(2 years)

Kang Lian Contractors Pte Ltd

Industry Construction / Building / Engineering

Position Level Junior Executive

- -Handle full set of the accounts & provides secretarial & administrative duties;
- -Administer payroll of about 50 employees including foreign workers and upkeep of personnel records;
- -Prepare tax clearance IR21 for foreign workers who resigned;
- -Oversee daily office administration.

Reason for leaving: Better offer

#### 1986 - 1988

#### **Corporate Secretarial Assistant**

(2 years)

Island Services Pte Ltd

Industry Consulting (Business & Management)

Position Level Junior Executive

- -Provide corporate secretarial services to a portfolio of clients;
- -Preparation and update of minutes, resolution and statutory forms for filing with ACRA. Reason for leaving: For a better job offer.

# **Education, Memberships & Awards**

#### 2009

### **Chartered Secretaries Institute of Singapore**

(fka The Singapore Association of The Institute of Chartered Secretaries &

Administrators (ICSA))

Associate and Practicing Chartered Secretary Member, Singapore

#### 2015

# **Singapore Polytechnic**

Certificate for Employment Intermediaries (Key Appointment Holders), Singapore

#### 2016

### Nanyang Polytechnic

Specialist Diploma in Fund Management & Administration, Singapore

### **Workforce Development Agency (WDA)**

Recipient of Skillsfuture Study Award for Financial Sector

# **Wealth Management Institute**

- 1) Certificate in Trust Services, Singapore
- 2) Advanced Certificate in Trust Services, Singapore

## Institute of Banking and Finance, Singapore

Awarded IBF Qualified for Wealth Management (Trust Administration/ Wealth and Estate Planning)

2017

# Society of Trust & Estate Practitioners (STEP)

- 1) Admitted as Affiliate Member of STEP
- 2) Currently pursuing Diploma in International Trust Management

# **Skills**

Advanced Intermediate Basic Secretarial, Accounting & Administration

Human Resource & Payroll, MS Word, Excel & Powerpoint,

**MYOB** 

#### **Additional Info**

Expected Salary Preferred Work SGD 7,000 per month

Location Notice Period

Singapore 2 months

### **About Me**

Gender Female (Chinese, Married)

Age 50+ (1966) Telephone Number (+65) 97342411

Address 7 Teck Whye Avenue, #15-100, 680007, Singapore

Nationality Singapore Citizen