

Shawn Ting Shou Ye

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Work Experience

UBS AG

Client Advisor Assistant, UHNW International Markets

2015 – Current

- Being the point of contact for optimal support service delivery in processing client orders and dealing with client queries
- Ensuring superior client experience through providing excellent administrative and organizational support in all client related processes
- Managing & trouble-shooting challenging situations using specialized transactional process knowledge

Front Line Support

2014 - 2015

- Manage relationships with sales teams and trading desks to ensure products, including procedural, control and risk management processes are adhered
- Review of cross-border activities and investment suitability criteria are met by client advisory teams
- Build and establish effective relationship with client advisory teams; serving as the advisors' main point of contact and in ensuring that they are supported with critical resource in a timely manner
- Discuss product features across asset classes with various stakeholders

Forex100 Pte Ltd

2012 – 2014

Forex Chart Analyst

- Top Sales Executive of 2012
- Leading Analyst in-charge of daily market analyses
- Head of the Trading Department

Education

National University of Singapore

2010 – 2013

Bachelor Degree in Arts and Social Science, Major Economics

Ngee Ann Polytechnic

2005 – 2008

Diploma in Banking & Financial Services

Anglo-Chinese School (Barker Road)

2001 - 2004

GCE 'O' Levels

Leadership Achievements/Appointments

NUS Sports Camp – Project Director

2013

- Headed one of the largest cross-faculty camps in NUS
- Led the programme, sponsorship, marketing, finance, design and logistics teams in a 4D3N camp involving 300 students
- In charge of a mentorship programme for the 2014 Executive Committee leaders

NUS Sports Camp – Deputy Project Director

2011

- 2nd in-charge of one of the largest cross-faculty camps in NUS
- Led the programme team in the development of the camp's blueprint
- Responsible for the smooth execution of event and monitoring of safety regulations

Singapore Armed Forces – Platoon Commander

2008

- SISPEC Crossover (Top 1% of cohort)
- Lieutenant (NS)
- Overall in-charge of CBR defence for APEC 2009 and NDP 2009
- Awarded a commendation by the US Army General

BA Envoys – Founding Vice-President

2007

- Pioneer Vice-President of the ambassadorial department of Ngee Ann Polytechnic School of Business and Accountancy
- Responsible for planning of current and future developments
- Conducted presentation pitches in school conferences and events

BA Communications – Founding Executive Committee Member

2006

- Overall in-charge of the development and strategy building
- Successfully built it to achieve become the largest interest group in Ngee Ann Polytechnic within two years of its inception

Others

Languages: English, Mandarin, Cantonese, Japanese

Interests: Badminton, Basketball, FX/Equity Trading/Investment

Certifications: CACS 1 & 2