

# Benjamin Chia

Business Analyst

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## SUMMARY

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Over 4 years industry experience with solid understanding of Fund Accounting, Credit Risk and Project Management. Strong interpersonal, relationship-building and negotiation skills with track record for developing internal and external relationships.

## WORK EXPERIENCE

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### Business Analyst

GIC, Risk and Performance Analytics

Sep 2016 – Current

- Work closely with business users to understand business needs and implement solutions
- Ensure business users are taking full advantage of new capabilities
- Actively manage communications in regards to product changes and enhancements
- Support the delivery of initiatives using cutting edge techniques and technologies
- Analyze from a holistic perspective business needs, mutual interdependencies, risk and benefits to propose the best solution
- Conduct detailed requirements analysis, system design and effectively utilize additional resources as made available
- Identify and manage changes to scope and schedule.
- Create and maintain comprehensive project documentation

### Credit Analyst

Goldman Sachs, Credit Risk Management & Advisory

Mar 2015 – Jul 2016

Private Wealth Management (PWM), Fixed Income and Equity

- Team Lead of the PWM Credit Team in Singapore
- Liaised closely with business and advise client on margin requirements
- Partnered with industry team for portfolio reviews and risk exceptions
- Solicited regular input from business to enhance sales opportunity with client
- Arranged and fostered relationships with external vendors to provide onsite customized training
- Monitored covenants, debit limits and incremental risk
- Led Swaps margin uplift project globally across departments, saving 1 headcount requirement
- Executed Country of Risk project globally across departments to resolve gaps in our margin rules, safeguarding our firm against unnecessary Credit Risk
- Delivered regular updates to senior management in PWM policy committee

Foreign Exchange / Credit Documentation

- Worked closely with sales to develop and grow eFX business
- Simulated stress scenarios to proactively mitigate our risk against market events
- Created risk exposures reporting and dashboard

Onboarding

- ISDA/CSA negotiator for Asia and EMEA
- Coordinated with clients, legal and AML/KYC team for onboarding processes

## **Analyst**

### **Goldman Sachs, Portfolio Control & Analysis**

Feb 2014 – Feb 2015

- Provided services required to ensure completeness and accuracy of portfolio managed by Goldman Sachs Asset Management, including data quality, performance benchmark, asset servicing and portfolio reconciliation
- Custodian captain; Led initiatives with custodian to enhance operational process, delivering 20% efficiency
- Reengineered work allocation based upon SWIFT timing, achieving 25% efficiency
- System administrator; Led system enhancement regionally, saving 0.5 headcount requirement
- Risk officer; designed risk quotient to manage operational risk
- Member of Social Committee; organized team-building events for the Singapore office

## **Analyst**

### **Goldman Sachs, Goldman Sachs Administration Services (GSAS)**

Jul 2012 – Jan 2014

- Provided accounting and control services to clients
- Manage client relationship as part of GSAS migration to State Street Bank.
- Business Continuity Plan Coordinator; devise plans to ensure seamless client experience
- Liaised extensively with vendors to resolve data quality issues, saving 1 headcount requirement
- Coordinated quarterly Risk and Control Self-Assessment (RCSA) in GSAS

## **Summer Analyst**

### **Goldman Sachs, Goldman Sachs Administration Services**

May 2011 – Jul 2011

- Performed reconciliation for Hedge Funds
- Reengineered department holiday tracking spreadsheet to improve ease of update and maintenance
- Collated and sorted data necessary for the streamline of work processes
- Winner of 'Goldman Sachs Campus Collaboration' project and presented to Human Capital Management

## **Summer Analyst**

### **JP Morgan Chase & Co., Market Data Control**

Jul 2010 – Dec 2010

- Primary interface between internal line of business and external vendors such as Bloomberg, Reuters, Morningstar and others
- Coordinated with vendors on services rendered to our business unit
- Handled end-user access request and performed user access provisioning
- Conducted inventory Market Data content management using FITS Database
- Managed entitlement control systems such as DACS, DART and others
- Analyzed and provided solutions to ensure that inventory is up-to-date and tallies with Market Data Services of users
- Managed a task to streamline and automate business processes which improved efficiency by 70%

## **EDUCATION**

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### **Bachelor of Engineering**

National University of Singapore, Singapore

2008 – 2012

## **ADDITIONAL INFORMATION**

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- Competent in both written and spoken English and Mandarin
- Adept in Agile Methodology (Scrum)
- Familiar with usage C/C++ Programming, Informatica and Oracle SQL
- Proficient in Bloomberg and Reuters
- Strong knowledge of Microsoft Office Products (Excel, Word, PowerPoint)