



IT Tickets Analysis

User

Res. Days

Res. Avg Days

967

Total Distinct Users

100K

Total Tickets

15

Total Departments

684K

Total Days

6.80

Average Res. Days

Priority

All

Severity

All

TicketType

All

Satisfaction

All

Departmets

All

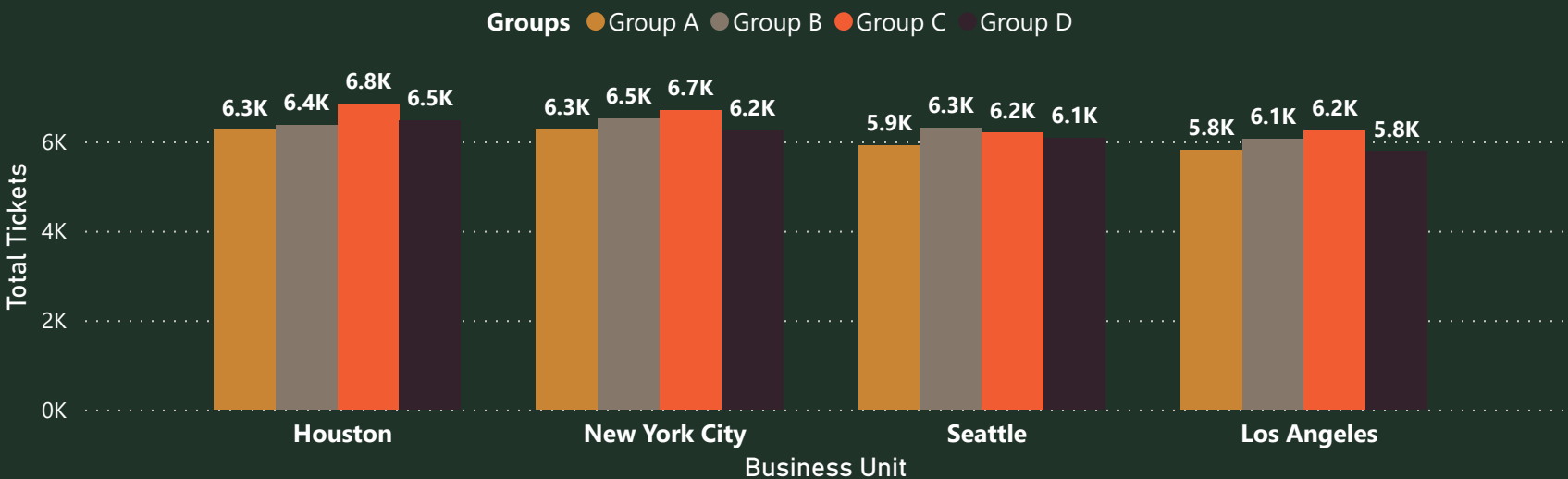
FiledAgainst

All

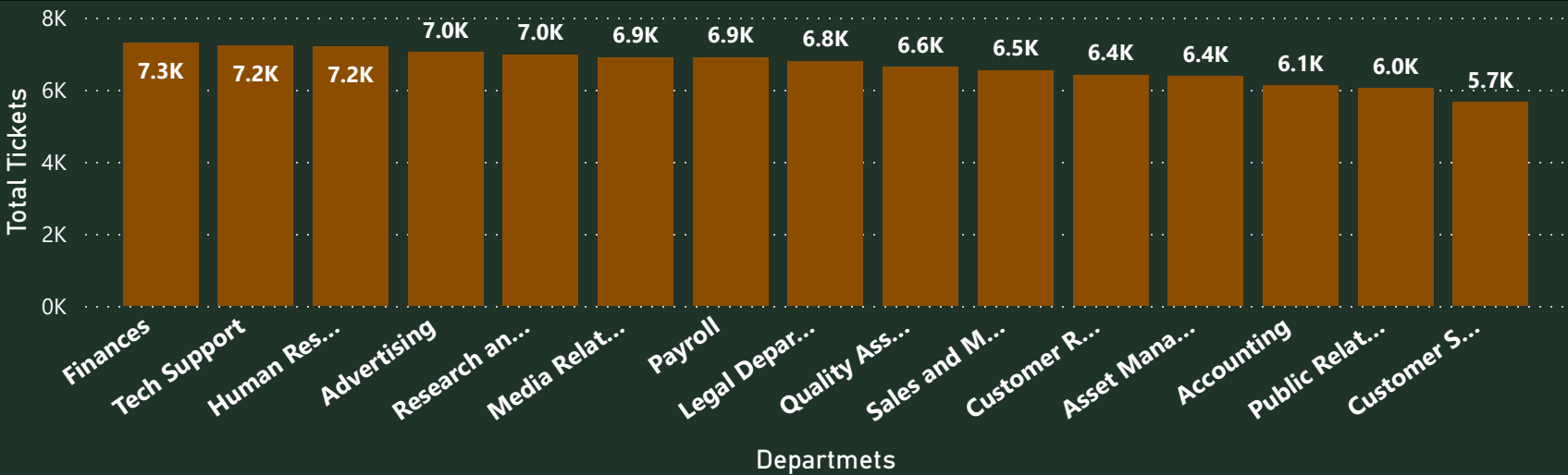
RequestorSeniority

All

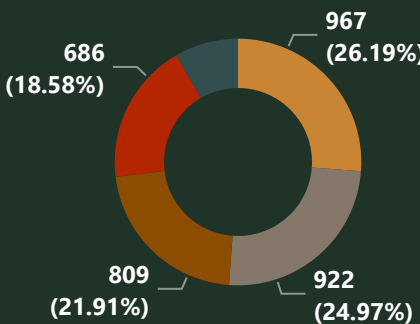
Total Tickets by Business Unit and Groups



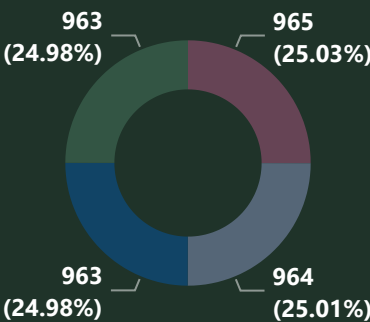
Total Tickets by Departmets



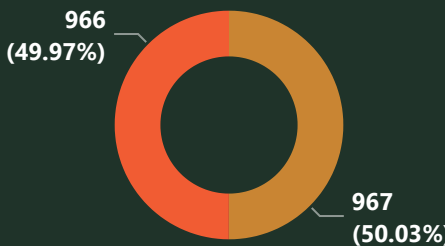
By Severity



By Priority



By TicketType



By Gender

