**Lab 2 (Personas and User Stories)**

**Student ID: 101410341**

**Last Name: Suri**

**Fist Name: Aditya**

**CRN: 50309**

**Persona 1**

**Patron persona**

**Name-** Shivam Trivedi

**Age –** 24

**Occupation –** Marketing professional

**Background –** Shivam is a keen reader who visits the ABC library. He values the convenience of borrowing books, CDs, and DVDs online. As a working professional, he appreciates a user-friendly interface that saves his time and allows him to manage his borrowed items efficiently.

**Needs– 1)** Access the library catalog easily.

**2)** Borrow and return items seamlessly.

**3)** Receive notifications about due dates and late fines.

**User Story1 –** As Shivam, I want to easily browse the library catalog online, I want to filer items by category, and view details of each items so that I can find and choose items to borrow effortlessly

**User Story2 –** As Shivam, I want a simple and efficient process to borrow multiple items at a time and view them also, and so I can receive timely notification about upcoming due dates and late fines to manage my borrowed items.

**User Story3 –** I also need the ability to renew my borrowed items online, check the availability, and see the recommendations based on my borrowing history.

**Persona 2**

**Library staff persona**

**Name –** Dheer patel

**Age –** 28

**Occupation-** librarian

**Background –** Dheer has been working at ABC library for many years and he is quiet familiar with the cataloging standards and understands the importance of efficient library management. He wants a system that streamlines the workflow, making it easier to handle check-ins, check-outs, and member information.

**Needs- 1)** easy check-in and check-out process for efficient handling of library items.

**2)** Centralized system for managing patron information, fines, and overdue items.

**3)** User-friendly catalog management system to categorize items and track availability.

**User Story1 –** As Dheer, I need a streamlined check-in and check-out process that allows me to easily handle the library items, reducing the time and effort required for manual tracking.

**User Story2-** As dheer, I need a centralized system to manage patron information, track fines, and send automated notification for overdue items, enabling me to maintain accurate and up-to-date records.

**User Story3 –** As dheer, I need an easy-to-use catalog management system that helps me categorize items, track their availability, and generate reports.