# Analysis of Airbnb, NYC Listings

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### AGENDA

- Objective
- Background
- > Key Findings
- > Recommendations
- > Appendix:
  - Data Attributes
  - Data Methodology
  - Data Assumptions

### **OBJECTIVE**

- > Improve Airbnb business after restrictions are lifted.
- Provide Insights based on different attributes to improve customer experience.
- Understanding Customer preferences and improve it to generate more revenue.

### BACKGROUND

- Airbnb is an online platform using which people can rent their unused accommodations.
- During the Covid time, Airbnb incurred a huge loss in revenue.
- ➤ After lifting the restrictions, people now have started travelling again and Airbnb is aiming to bring up the business again and be ready to provide services to customers.

### TOP 10 HOSTS

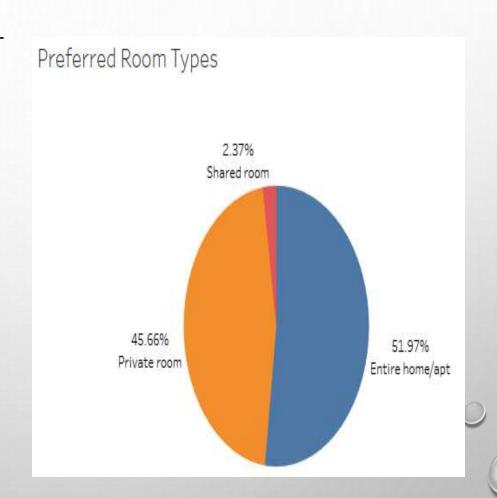
SUM(Calculated Host L... 2,704 106,929

- Host Sonder (id 219517861), has been booked most number of times i.e. 327.
- Host Blue ground is the second popular host.
- Then there are other hosts like Kara, Ken, Pranjal, Jeremy and Mike that fall under top 10 hosts.



## **Preferred Room Types**

- There Are Three Types Of Rooms Entire Home/Apartment, Private
  Room & Shared Room.
- Overall, Customers Appear To Prefer Private Rooms (45%) Or Entire Homes (52%) In Comparison To Shared Rooms (2.4%).
- Airbnb Can Concentrate On Promoting Shared Rooms With Discounts To Increase Bookings And Also Acquire More Private Listings.



### Average Price Of Neighbourhood Groups

- ➤ The Average Price Of Listed Properties In Manhattan is Around 196.9, Which Is Highest Among All Neighbourhoods.
- Average Price For Brooklyn Is Second Highest i.e., 124.4.
- ➤ Bronx Appears To Be An Affordable Neighbourhood As The Average Price Is Almost Half Than Manhattan's Average Price.



### RECOMMENDATIONS

- Acquire private rooms and entire apartments, especially in Staten Islands since it is popular
- Reducing the prices of entire apartments in Manhattan by at least 15% and increasing the price of private rooms in Queens by at least 10%
- Listings most popular have minimum number of nightsrequirement from 1-5 days and 30 days which should be showcased the most ordering them by properties which are available formost number of days to least

### **APPENDIX: DATA ATTRIBUTES**

- ➤ We have used AB\_NYC\_2019.csv data to perform analysis.
- Here is a snapshot of the data dictionary:

Column	Description
id	listing ID
name	name of the listing
host_id	host ID
host_name	name of the host
neighbourhood_group	location
neighbourhood	area
latitude	latitude coordinates
longitude	longitude coordinates
room_type	listing space type
price	
minimum_nights	amount of nights minimum
number_of_reviews	number of reviews
last_review	latest review
reviews_per_month	number of reviews per month
calculated_host_listings_count	amount of listing per host
availability_365	number of days when listing is available for booking

#### APPENDIX: DATA METHODOLOGY

- Observed the number of rows and columns and performed Data Cleaning.
- Removed Unnecessary columns and identified the outliers and binned Continuous Columns.
- Performed Visualizations in one of the visualization tool Tableau and observed the insights.

Find detailed methodology document below:

Methodology Document.pdf

### APPENDIX: DATA ASSUMPTIONS

- ➤ Observed missing values in two columns last\_review and reviews\_per\_month because there are no reviews given by customers for that particular listing.
- ➤ Used Reviews per Listing as the popularity measure to gain information on customer preferences
- Null values assumed to have no material impact on analysis

