The two core questions in business strategy discussed in the module are:

- What is the market size and who are the customers?
- How to innovate faster and market more effectively?
- What game (business/industry) to play and how to play that game to win?
- How to maximize profit and minimize cost?

Michael Porter's Five Forces framework is used in the module primarily to:

Analyze the structure and competitive intensity of an industry.

- Decide which AI technologies a company should invest in.
- Evaluate the financial performance of a company.
- Determine the best marketing strategy for a new product.

In the context of Hollywood, how is AI primarily affecting the movie-making process?

- By completely replacing human actors and screenwriters with AI avatars.
- By increasing the reliance on physical hardware and large film crews.
- By automating tasks, reducing costs, speeding up production, and merging production stages.
- By making it significantly more expensive to produce independent films.

According to the analysis of Al's impact on Hollywood, which of the following is likely to decrease in its intensity?

- The overall number of movies produced annually.
- The threat of new entrants due to lower production costs.
- The bargaining power of traditional talent.
- The bargaining power of technology companies supplying AI tools.

The concept of "customer alignment" discussed in the context of John Deere refers to:

- Forcing farmers to adopt the technology through exclusive contracts.
- Aligning John Deere's stock price with customer satisfaction surveys.
- Ensuring the technology's features and benefits match the specific needs and constraints of the target farmer segment.
- John Deere aligning its marketing message with that of its competitors.

A key takeaway regarding AI adoption, illustrated by the John Deere case, is that:

- Technologically advanced ("cool") solutions are always readily accepted by customers.
- Having innovative technology guarantees market leadership and profitability.
- Competition is irrelevant if your technology is superior.



O Customer acceptance depends on perceived net value, considering both benefits and drawbacks (e.g., cost, data ownership).

The issue of "data ownership" becomes a point of friction between John Deere and farmers because:

Farmers are concerned about who owns the data collected by the machinery and how John Deere might use it.

- John Deere refuses to collect any data due to privacy laws.
- The data collected is inaccurate and not useful to either party.
- Farmers want to sell their farm data, but John Deere restricts it.

The shift from "hardware to software" driven by AI, as seen in Hollywood, generally leads to:

- Higher barriers to entry for new filmmakers.
- Lower production budgets and potentially faster production cycles.
- Less need for creative input in filmmaking.
- Increased capital expenditure requirements for studios.

The module suggests that, for a company like John Deere to successfully capture value from its AI innovations, it must consider:

- Only the intensity of competition, ignoring customer needs.
- Only the value created for the customer, ignoring competition.
- Primarily the short-term reduction in its own manufacturing costs.

O Both the net value created for aligned customer segments and the intensity of competition.