

Participant's Name: Mily

Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Open up the BirdFeed app on your phone and create an account	Log in -> Create account -> Register	- Participants found the process confusing		2
Prompt 2: If I said, "Select a product based on a small type of bird and add it to the cart," would you know what to do?	Select a top seller product -> Add to cart	- Participants found it easy to follow		3
Prompt 3: Login to the BirdFeed app and add a reminder to feed your pet (Note: You can't create a reminder for this exercise)		- Participants found it confusing	"I only type what I want to search"	3
Prompt 4: Buy a product a complete the checkout	Select top seller product -> Add to cart -> Cart -> Check out -> Next -> Accept	- Participant thought it was a really confusing task	"I do not really understand how to do it"	2
Notes:				