

EncryptaGuard LLC: Terms of Service

Effective Date: January 21, 2026

1. Acceptance of Terms

By purchasing, installing, or utilizing the EncryptaGuard Secure Business Gateway ("the Service"), you agree to be bound by these Terms of Service. If you are entering into this agreement on behalf of a company, you represent that you have the authority to bind that entity to these terms.

2. Description of Service

EncryptaGuard LLC provides a managed network security solution consisting of physical hardware, hardened Ubuntu-based software, and remote monitoring/management. The service is designed to isolate business assets and optimize network performance.

3. Professional Credentials

The Service is architected and managed by Tanner Sutherlin, a Cloud Tech Architect with over 15 years of network administration and defense experience.

4. Equipment and Installation

- **Ownership:** Unless otherwise specified in a separate purchase agreement, the hardware remains the property of EncryptaGuard LLC or is sold as a "Drop-In" unit for client use.
- **Tampering:** Clients agree not to modify, reverse-engineer, or tamper with the EncryptaGuard node hardware or software.

5. Remote Management and Privacy

- **Connectivity:** EncryptaGuard utilizes an outbound-only VPN tunnel for secure remote management.
- **Data Sovereignty:** All traffic processing occurs on-premise at the network edge. EncryptaGuard LLC does not store or analyze sensitive browsing data on external servers.

6. Limitation of Liability

- **No Absolute Guarantee:** While EncryptaGuard provides high-level security hardening, no system is 100% impenetrable. EncryptaGuard LLC is not liable for data breaches, downtime, or losses resulting from external attacks or client-side negligence.
- **Internet Performance:** While the service is engineered to increase browsing speed up to 3x, actual performance depends on the client's ISP and local infrastructure.

7. Acceptable Use

The Service may not be used for any illegal activities, including but not limited to unauthorized hacking, distribution of malware, or violation of federal regulations.

8. Governing Law

These terms are governed by the laws of the Commonwealth of Virginia, and any disputes shall be handled within the jurisdiction of Prince William County.

Contact Information: For questions regarding these terms, please contact support@encryptaguard.com.