

ADITYA SHARMA

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SUMMARY

Analytical and detail-oriented aspiring Business Analyst with hands-on experience in data analytics, visualization, and project execution. Proficient in SQL, Excel, Python, and Power BI, with a solid understanding of business metrics and stakeholder needs. Adept at transforming complex data into actionable insights to drive strategic decisions. Eager to contribute to data-driven growth in a forward-thinking organization.

SKILLS

- **Programming Languages:** Python, SQL
- **Software & Frameworks:** Excel, PowerPoint, SQL Server Management Studio (SSMS), MySQL, Power BI, Tableau, Pandas, NumPy
- **Development Platforms & IDEs:** Jupyter Notebook, Visual Studio Code, Cursor
- **Soft Skills:** Rapport building, Stakeholder management, People management, Effective communication, Decision making, Critical thinking, Problem solving, Quick learner, Time management, Positive attitude and aptitude
- **Additional Skills:** ETL, Project management, Agile methodology & scrum, Data mapping, Data warehousing, Data mining and analytics

PROFESSIONAL EXPERIENCE

IEnergizer, Bengaluru, Karnataka <i>Business Development Associate</i>	JAN '25 – MAY '25
<ul style="list-style-type: none">• Handled high-volume inbound and outbound calls with professionalism, maintaining a customer satisfaction rating above 90%.• Demonstrated strong communication skills by resolving customer queries efficiently and providing timely solutions across multiple channels (phone, email, chat).• Maintained accurate records of customer interactions and transactions using CRM tools, ensuring data integrity and compliance with company standards.	
Freelance Project, Harda, Madhya Pradesh <i>Data-Driven Analyst</i>	MAR '23 – SEP '24
<ul style="list-style-type: none">• Analyzed academic performance data for 250+ students to identify learning gaps, resulting in a 15% improvement in average test scores within 3 months.• Created automated Excel dashboards for attendance and performance tracking, reducing manual data processing time by 40%.• Developed weekly and monthly reports with actionable insights, helping teachers adjust strategies and track progress more efficiently.• Designed and delivered over 20 visually engaging PowerPoint presentations to communicate trends and solutions to school management and stakeholders, improving decision-making speed by 25%.	
Siddharth Medical Agency, Harda, Madhya Pradesh <i>Data Analyst Internship</i>	MAY'22 – DEC'22
<ul style="list-style-type: none">• Managed and maintained pharmaceutical and customer data using Excel.• Organized and analyzed data to ensure accuracy and consistency in records.• Leveraged Excel tools for data cleaning, sorting, and reporting.	

EDUCATION

LNCT University, Bhopal <i>BBA – Marketing</i>	2022
Makhan Lal University, Bhopal <i>Diploma In Computer Application</i>	2021

PROJECTS & EXTRACURRICULAR

Pizza Sales Analysis	2025
<ul style="list-style-type: none">• Tools Used: SQL, Excel• Analyzed pizza sales data to identify trends and insights.• Used SQL for data extraction and cleaning.• Created an interactive Excel dashboard showing sales by category, peak sales times, and regional performance.	
Bank Loan Analysis	2025
<ul style="list-style-type: none">• Tools Used: SQL, Power BI• Conducted statistical analysis of loan data to identify key factors.• Cleaned and analyzed data using SQL.• Built a Power BI dashboard to visualize loan approval rates, repayment trends, and borrower demographics.	
Diwali Sales Analysis	2025
<ul style="list-style-type: none">• Tools Used: Python (Pandas, NumPy, Matplotlib, Seaborn)• Analyzed Diwali sales data to optimize marketing strategies.• Used Pandas for data cleaning and NumPy for statistical analysis.• Created insightful visualizations to identify peak sales periods, top categories, and key demographics	

CERTIFICATIONS

• Training in Project Management, IBM	2024
• Training in Management Consultancy, Emory University	2024