CONFIDENTIALITY POLICY

1. INTRODUCTION

1.1. Limited Liability Company "BIOSCIENCE INNOVA" (hereinafter referred to as the "Company") strives to adhere to the confidentiality and integrity of personal data, documents, and/or their content, as well as other information of Users (hereinafter collectively referred to as the "Information") received by the Company from Users on the Company's informational resource (a collection of web pages and related content united by both content and navigation under a single domain name) on the Internet (hereinafter referred to as the "Website").

1.2. For individuals using the Website and/or ordering services from the Company (hereinafter collectively referred to as the "User"), it is a mandatory condition to carefully read and fully accept all the terms of this Confidentiality Policy (hereinafter referred to as the "Policy").

1.3. In case the User needs to receive services from the Company, the User is also obligated to fully accept all terms of the Public (hereinafter referred to as the "Agreement").

2. INFORMATION OBTAINED BY US AND ITS USE

2.1. Information:

- In order to process User orders and perform all related actions (such as invoicing, accounting, etc.), the Company requires specific information;

- The Company collects the information provided (including name/title, address, phone number, email address) upon the User orders a particular service or seeks other services on the Website.

2.2. Collection and use of personal data:

- Upon using the Website's services, the administration collects and processes Information, including data provided by the User both when filling out the forms and in the process the use of the Website, cookies, IP addresses, and Internet browser settings;

- The Company uses the Information to provide its services and determines the scope of Information usage independently;

- The Information will primarily be used for the proper provision of services to the User;

- The Information may be used and stored for the following purposes: accounting, invoicing, and auditing, improvement and development of our resource, administrative and legal purposes, statistical and marketing analysis, tracking the User's order history. We may also use your data to contact you for administrative and/or operational needs.

2.3. User Consent: the User's use of the Website and/or ordering services from the Company, along with providing Information to the Company, confirms that the User has fully and properly acquainted themselves with this Policy, agrees to all its terms, including confirming and giving consent to the processing of the User's personal data in accordance with this Policy and the norms of the current legislation of Ukraine.

2.4. Information processing is carried out solely based on the User's voluntary consent, with mandatory compliance with all requirements of the current legislation of Ukraine.

2.5. By agreeing to the terms of this Policy, the User certifies that they have been informed of the inclusion of personal data in the personal data database for the purpose specified in this Policy.

3. DISCLOSURE TO THIRD PARTIES AND DATA PROCESSORS

3.1. Disclosure of Information to other parties may be necessary to the uninterrupted provision of the services and information you require. For these and the aforementioned purposes, we may grant access to your information to recipients, for purposes stated in the Policy, or for other purposes approved by you.

3.2. By agreeing to the terms of the Policy and the Agreement, you provide explicit and unequivocal consent for the disclosure of your data, without the need for additional notification to you, to the following data recipients with whom we cooperate or approach for the proper provision of services *(including, but not limited to)*: ministries of Ukraine and other countries, consulates and embassies of other countries in Ukraine, as well as consulates and embassies of other countries outside Ukraine, our partners in Ukraine and beyond, who provide us with services or assist in their proper provision. We are not responsible for any losses incurred as a result of the use of your data by the aforementioned recipients.

3.3. If you receive your documents and/or information and/or any other results of our services through our partners, you automatically consent to the processing of your Information by these partners.

4. SECURITY

4.1. The Company takes technical and security measures to ensure the protection and secure storage of Information and to protect Information from unauthorized access, use, tampering or deletion. We pay special attention to the secure transmission of personal data.

5. USE OF INFORMATION FOR MARKETING OR OTHER PURPOSES

5.1. The Company aims to ensure that the Website and the Company offer Users services that are necessary for the maximum satisfaction of Users` needs.

5.2. To achieve the goals stated in section 5.1., the Company may use the Information for analytics, quality improvement, service development, enhancing the efficiency of the Website, measuring the success of advertising campaigns, or adjusting services to User requests, administrative-legal, tax relations, and accounting relations, in accordance with the Tax Code of Ukraine, the Law of Ukraine "On Accounting and Financial Reporting in Ukraine," the Law of Ukraine "On Business Entities", the Charter of the Company and the provisions of this Policy.

5.3. For the purposes stated in section 5.1. of this Policy, the Company may transfer Information to third parties in a form that does not allow the identification of the individual, including, but not limited to, anonymous demographic information and online behavior, to the partners. Such data is disclosed to third parties solely in aggregate form, where the identification of the User is impossible.

6. OTHER

6.1. The User enjoys all rights granted by the current legislation of Ukraine, including the right to revoke their consent to the processing of their personal data by submitting a relevant written notice in accordance with the current legislation of Ukraine. A written statement can be submitted via email, as indicated on the Website.

6.2. The Company processes Information for the time necessary to achieve the purposes outlined in this Policy or for the time specified in the current legislation of Ukraine.

6.3. The Website may provide links to other websites for your convenience and to provide information to the User. It should be noted that these sites may be owned and operated by other companies and organizations and may have different security and confidentiality policies. The Company does not control and is not responsible for any information, materials, goods, or services contained or available through other companies' websites.

6.4. Any changes or additions to this Policy are effective solely after the publication of a new version of the Policy on the Website. A new version of the Policy enters into force upon its publication on the Website, unless otherwise provided by a new version of the Policy.

6.5. During the use of the Website, the browser stores cookies on the User's device. The Company retains the Information sent by the User's browser and device to the Website during the service ordering process. The Company uses this Information solely in aggregate form for statistical purposes and to expand the range of services provided by the Company.

6.6. If any changes made by the Company are disagreed upon by the User, the User is obligated to independently cease using the Website and the Company's services.

6.7. The User's use of the Website is sufficient confirmation of the User's agreement with the entire text and conditions outlined in this Policy.

6.8. Continuing to use the Website after the publication of any version of the Policy and/or Agreement on the respective page of the Website signifies the full agreement of the User with all the provisions of the Policy and the Agreement.

6.9 This Policy becomes effective upon its placement on the Website and remains in force until the publication of the Policy text on the Website in a new edition.