

Post Graduate Certificate in Management – Pre-Hospital Care (PGCM – PRHC)

Career Opportunities

Track	0-5 years	5-10 years	10-15 years	15+ years
Paramedical & Quality	Advanced Paramedic – Directly manages complicated emergency cases	Program Manager – Clinical Operations & Quality (Creates processes and protocols for efficient emergency response services and monitor adherence)	Director of Quality (Leads multiple quality requirements across the organization related to JCI / NABH guidelines)	Chief of Quality (Leads the quality charter for the entire organization across disciplines)
Doctoral & Hospital EMS	Junior Consultant – Emergency Medicine (Works as part of a team in the hospital ER or work as a standalone doctor in delivering pre-hospital care in the assigned premises)	Consultant – Emergency Medicine (with special appointment as EMS incharge)	Director – Emergency Medical Services (Leads the prehospital response / ER of a large hospital)	Group Director – Emergency Medical Services (across multiple hospitals of a large hospital chain)
Ambulance Operations	Clinical Operations Manager (Leads a team of paramedics across a set of ambulances in 1 or more cities)	Regional Head – Clinical Operations (Leads the complete team of paramedics across multiple cities / states)	Director of Operations (Leads all aspects of operations across multiple cities / states – clinical + fleet + manpower)	Chief of Operations (Leads complete operations for all ambulances across the country)

Academic	Emergency Response Instructor (Teaches a set of courses / subjects / programs)	Lead – Emergency Response Instructor (Leads the overall academic delivery for a complete program)	Director of Emergency Response Training (Leads the design and delivery of multiple programs with varying degrees of complexity)	Chief Academic Officer (Leads end to end management of all academic programs of the organization)
Business Growth and Strategic Account Management	Strategic Account Manager (Manages the EMS business of a particular hospital or a geographical area ensuring successful client relationships, business growth and patient experience)	City Head (Manage the EMS business of all partner hospitals in a city ensuring network expansion and continuous improvement in offerings in own city)	Regional Business Head (Leads relationships with large hospital chains for their EMS business, creates new business opportunities and empanels large strategic partners for business growth)	Chief Business Officer (Leads the complete EMS business of the organization across regions and offerings including addition of new accounts and growth in existing accounts)
Hospital Administration	Manager on Duty (Manages day-to-day hospital operations in a specific department within the hospital, ensuring smooth functioning of patient care and services)	Unit Operations Head (Manages operations across departments in a single hospital driving efficiency and coordination between departments)	Unit Head (Lead an entire hospital unit taking full accountability of the P&L and patient outcomes of that hospital)	Zonal Head / Chief Operating Officer (Responsible for leading the P&L of multiple hospital units of a large hospital chain)