

# KaravanTech Solutions

## Products & Pricing

---

### Product Portfolio Overview

KaravanTech offers a suite of enterprise software products designed for Pakistani and regional businesses. Our solutions address document management, business intelligence, customer engagement, and cybersecurity. Each product is available as a standalone module or as part of an integrated enterprise platform.

---

#### KaraDocs – Document & Knowledge Management

KaraDocs enables organizations to digitize, organize, and retrieve documents using AI-assisted search and natural language queries. It reduces paper-based processes and accelerates information retrieval across departments.

- Supports Urdu and English documents
- Role-based access for HR, Finance, Legal, and Operations
- Automated tagging and document classification
- Version control and audit history
- On-premise and cloud deployment options

#### KaraInsight – Business Intelligence & Analytics

KaraInsight connects to your internal databases and financial systems to deliver real-time dashboards, KPI monitoring, and automated reports tailored for Pakistani business contexts including tax reporting and regulatory compliance.

- Natural language querying over business data
- FBR tax and compliance report templates
- Automated weekly and monthly summaries
- Export to PDF and Excel
- Role-based visibility for leadership and managers

#### KaraConnect – Customer Engagement Platform

KaraConnect is a multi-channel customer communication platform that automates support, marketing outreach, and feedback collection. It integrates with popular Pakistani CRMs and e-commerce platforms.

- WhatsApp, SMS, email, and web chat support
- Automated FAQ responses and escalation
- Urdu language support for chatbots
- Ticket management and SLA tracking
- Customer satisfaction analytics

#### KaraShield – Cybersecurity & Compliance

KaraShield provides an enterprise-grade security layer ensuring data protection, regulatory compliance with SECP and SBP guidelines, and real-time threat monitoring.

- Role-based access and permissions
  - Real-time threat detection and alerts
  - Data residency within Pakistan (PERN-compliant hosting)
  - Policy-based access filtering
  - Integration with Active Directory and IAM systems
- 

## Pricing & Plans

### Starter Plan

Ideal for small businesses and pilot deployments.

- Price: PKR 24,999 per user per month
- Access to KaraDocs core features
- Up to 10,000 document queries per month
- Email support (business hours)
- Shared cloud infrastructure

### Growth Plan

Best for growing enterprises needing integrated capabilities.

- Price: PKR 54,999 per user per month
- Access to KaraDocs, KaraInsight, and KaraConnect
- Advanced analytics and automated reporting
- Third-party integrations (WhatsApp Business, CRM, ERP)
- Priority email and phone support

### Enterprise Plan

Designed for large organizations with strict compliance and scalability needs.

- Custom pricing based on usage and deployment
  - All KaravanTech products included
  - On-premise or private cloud (Pakistan data centers)
  - Dedicated Customer Success Manager
  - 24/7 support with SLA guarantees
  - Quarterly security and compliance reviews
- 

## Billing & Discounts

- Annual billing offers a 15% discount on all plans.
- Invoices are generated monthly or annually based on billing preference.

- All prices are exclusive of applicable taxes (GST as per FBR regulations).
- NGOs and government institutions may qualify for special pricing – contact our sales team.