



Q&A - Azul Zulu OpenJDK Support for Adobe Experience Manager (AEM)

AEM Product Management and Product Marketing, March 2022

Adobe customers can develop and operate their AEM applications with distributions of the Azul Zulu builds of OpenJDK, standards-compliant with Java SE. Support for the Azul Zulu JDKs is also provided by Adobe to the AEM customers.

Frequently Asked Questions

Who is impacted by this communication?

All AEM customers should pay attention to this communication and its consequences:

- AEM customers with on-premise deployments of AEM software.
- AEM customers of AEM as a Cloud Service or AEM Managed Services. The embedded Java support in AEM as a Cloud Service or AEM Managed Services is being addressed by the respective Adobe organizations.
- Developers who are doing local AEM development work will need to agree to Azul's terms of use.

How does this impact Adobe Cloud Manager?

Customers using Adobe Cloud Manager to build AEM applications for either AEM as a Cloud Service or AEM Managed Services are having the option of using Azul Zulu JDKs or Oracle. However, Oracle JDK will remain the default.

What is the scope of the Azul Zulu JDK support?

The support covers the use of all Azul Zulu JDK Java releases, current and future, for AEM customers to run their AEM applications. This includes the Azul Java SE 8 JDK (LTS) and Azul Java SE 11 JDK (LTS) releases.

Is there an immediate action item for AEM customers?

AEM customers can continue operating their AEM applications with the Oracle Java SE or Azul Java.

Is there a pricing impact for AEM customers?

No, there are no financial consequence or obligations for AEM customers as a result of this announcement.

Should AEM customers contract for support for Azul Zulu JDK from Azul?

Not necessarily, AEM customers may be supported on Azul Zulu JDK without having to contract for support directly with Azul in order to run AEM.

Can Azul Zulu JDK be used by an AEM customer's developers on their workstations?

Yes, as long as the use is for developing and running their AEM applications and as long as the developers agree to Azul's terms of use.

Can Azul Zulu JDK be used for the tools allowing my customer to build and to compile AEM applications?

Azul Zulu JDK may be used to compile Java code to be deployed to an AEM server running with the Azul Zulu JDK. However, the Azul Zulu JDK cannot be used as such for running third party applications like Jenkins or other Java-based applications, that require their own license.

Can Azul Zulu JDK be used to run my J2EE AEM Forms server?

Yes.

Can Azul Zulu JDK be used to run non-AEM applications hosted by the same application server used for running AEM?

No, a separate license will be needed if it's not an AEM (or Adobe) application.

Where can AEM customers download the latest releases of the Azul Zulu JDK?

Customers can download Azul Zulu JDKs from the Azul downloads page.

Who should AEM customers contact should they have a support issue with the Azul Zulu JDK?

AEM Customers should contact the Adobe Customer Support organization (<https://experienceleague.adobe.com/?support-solution=Experience+Manager#support>) for all issues pertaining to their AEM applications, including the underlying Azul Zulu JDK.

Where can I look up the Azul Zulu JDK version(s) officially supported by my AEM version?

Please refer to the official documentation page (e.g., for AEM release 6.5: <https://experienceleague.adobe.com/docs/experience-manager-65/deploying/introduction/technical-requirements.html>).

For more information
www.adobe.com/go/aem



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