EXPERIENCE LEAGUE SKILL BUILDER:

ADOBE EXPERIENCE MANAGER

TESTING BEST PRACTICES WITH CLOUD MANAGER

JUSTIN EDELSON | GROUP PRODUCT MANAGER, ADOBE
PATRICK KYNASTON| CUSTOMER SUCCESS ENGINEER MANAGER, ADOBE
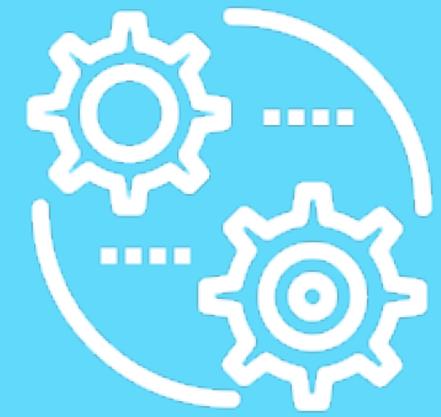
JUSTIN ELEDSON
GROUP PRODUCT
MANAGER, ADOBE

PATRICK KYNASTON
CUSTOMER SUCCESS ENGINEER
MANAGER, ADOBE

EXPERIENCE
LEAGUE

CLOUD MANAGER SECOND SKILL BUILDER SERIES OVERVIEW
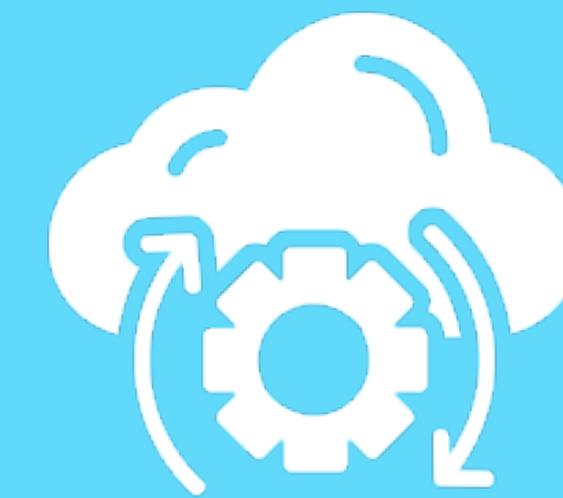
TODAY, September 18

Testing Best Practices – Build Execution, Monitoring, Audit, and Insights

Wednesday, October 16
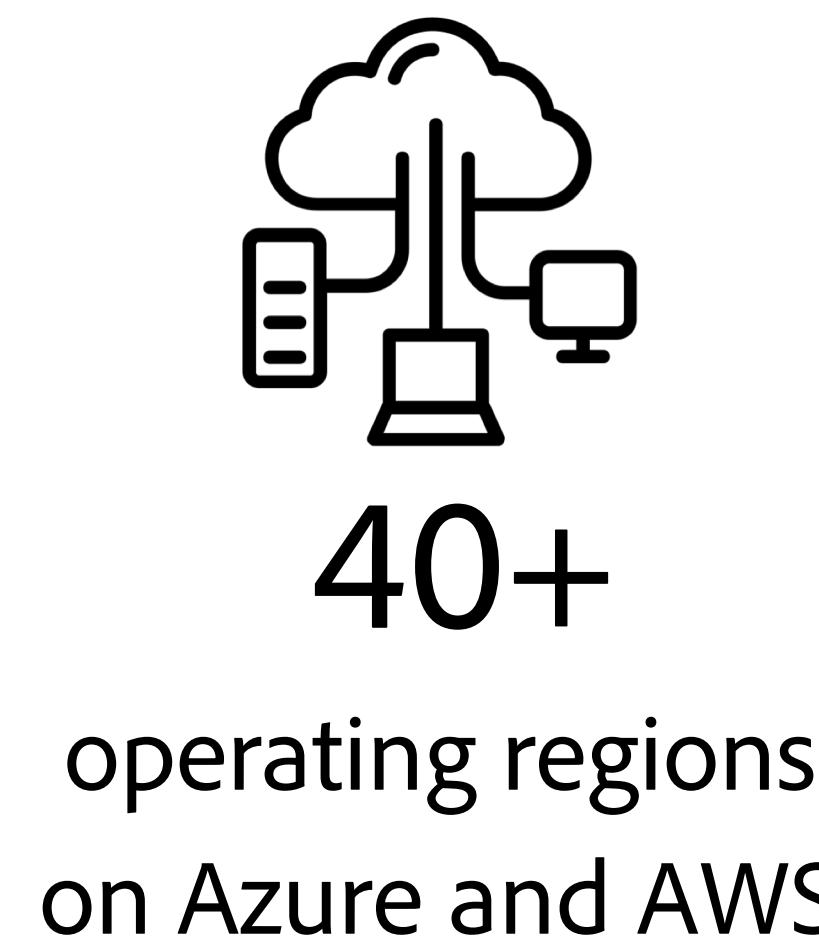
Dispatcher Configurations with Cloud Manager
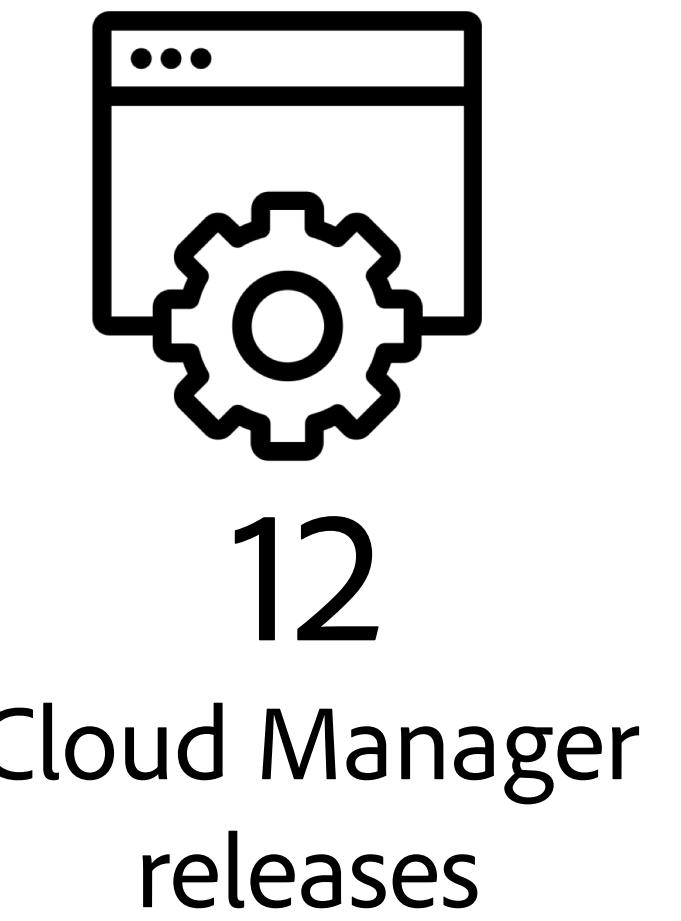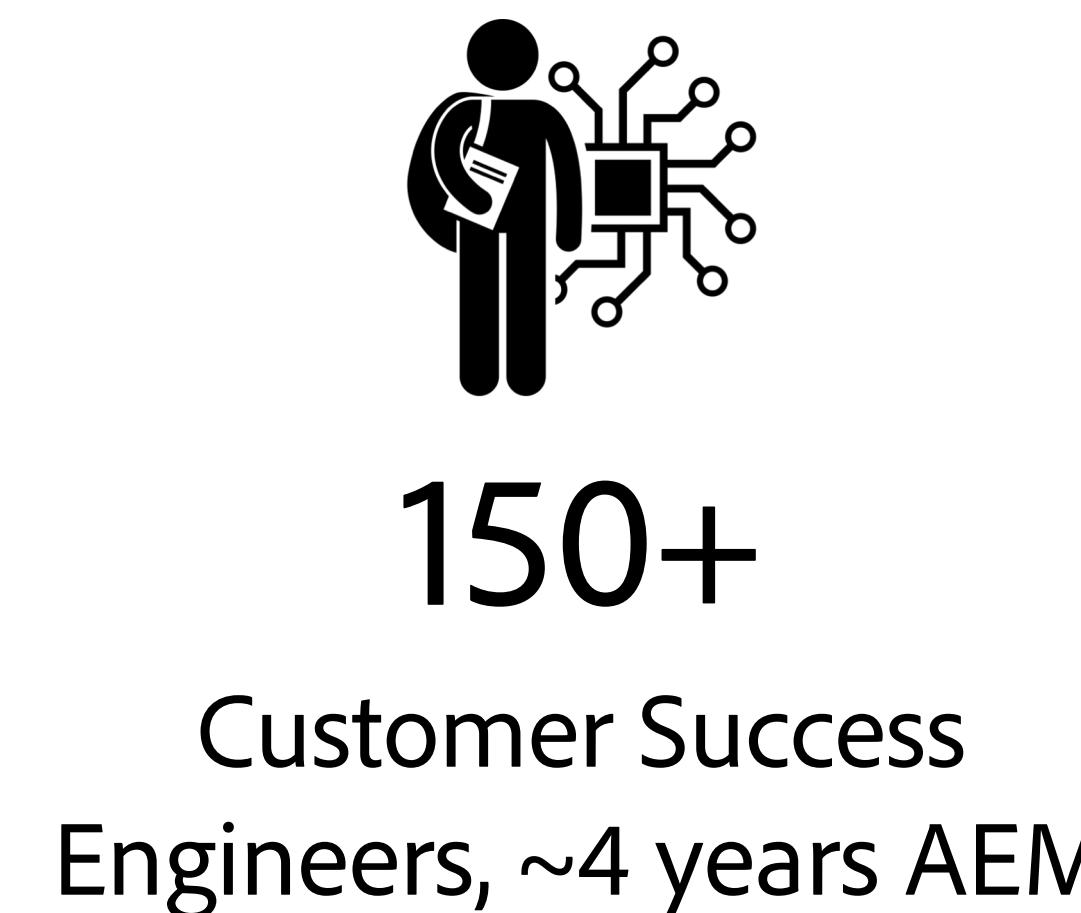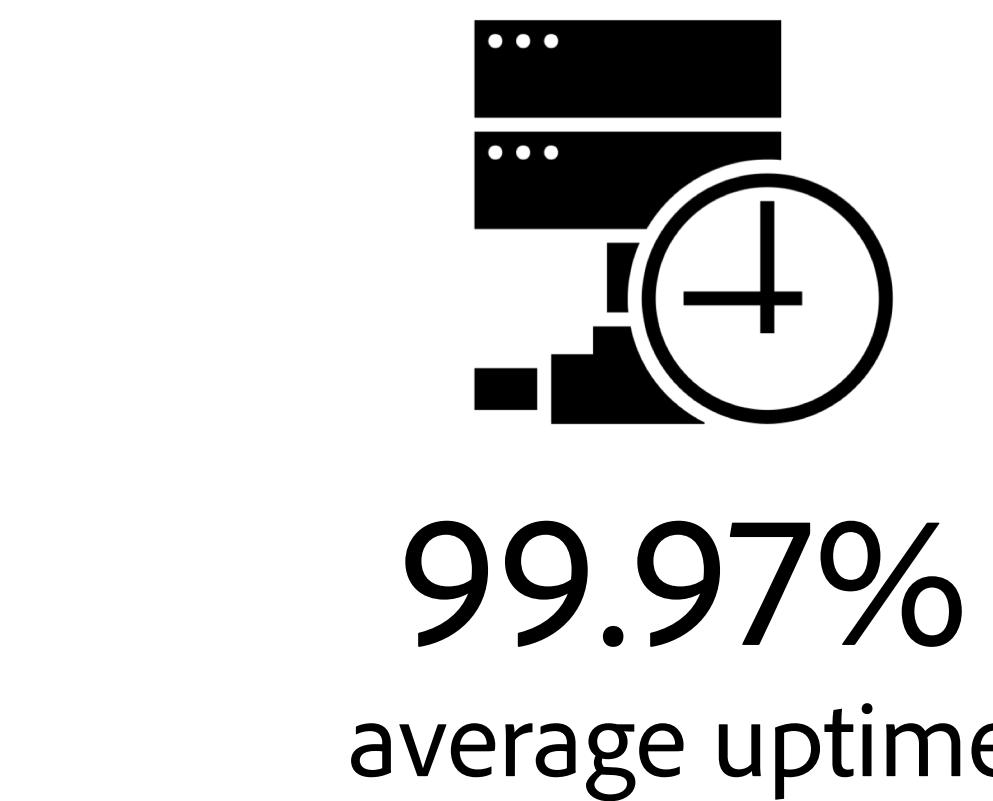
Tuesday, November 13

Creating workflows with Cloud Manager and Third-party Tools

Adobe

EXPERIENCE LEAGUE

# ADOBE MANAGED SERVICES: GLOBAL SCALE AND DEEP AEM EXPERTISE

700+
customers globally

99.97%
average uptime

21 days
fast on-premise to cloud transition

40+
operating regions on Azure and AWS

150+
Customer Success Engineers, ~4 years AEM

12
Cloud Manager releases

EXPERIENCE LEAGUE

# CLOUD MANAGER FOR ADOBE EXPERIENCE MANAGER
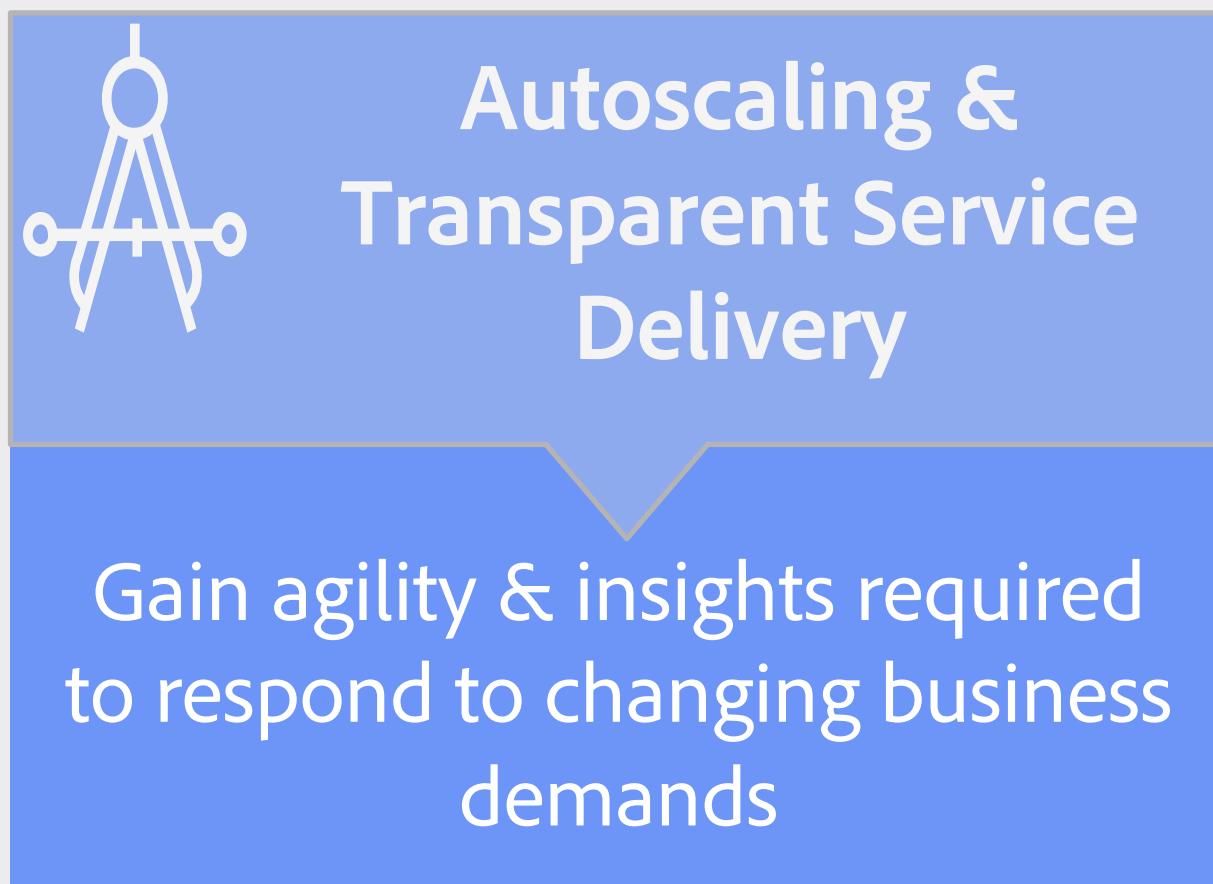
CI/CD Deployment

Speed time to market through frequent deployments

Code Inspection

Minimize disruption when pushing code to production

Autoscaling & Transparent Service Delivery

Gain agility & insights required to respond to changing business demands
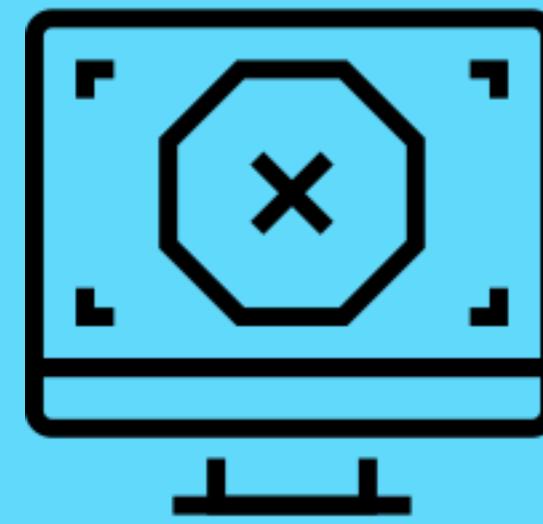
API Connectivity

Complement and integrate existing DevOps processes

PASSING THE CODE QUALITY GATE

Critical
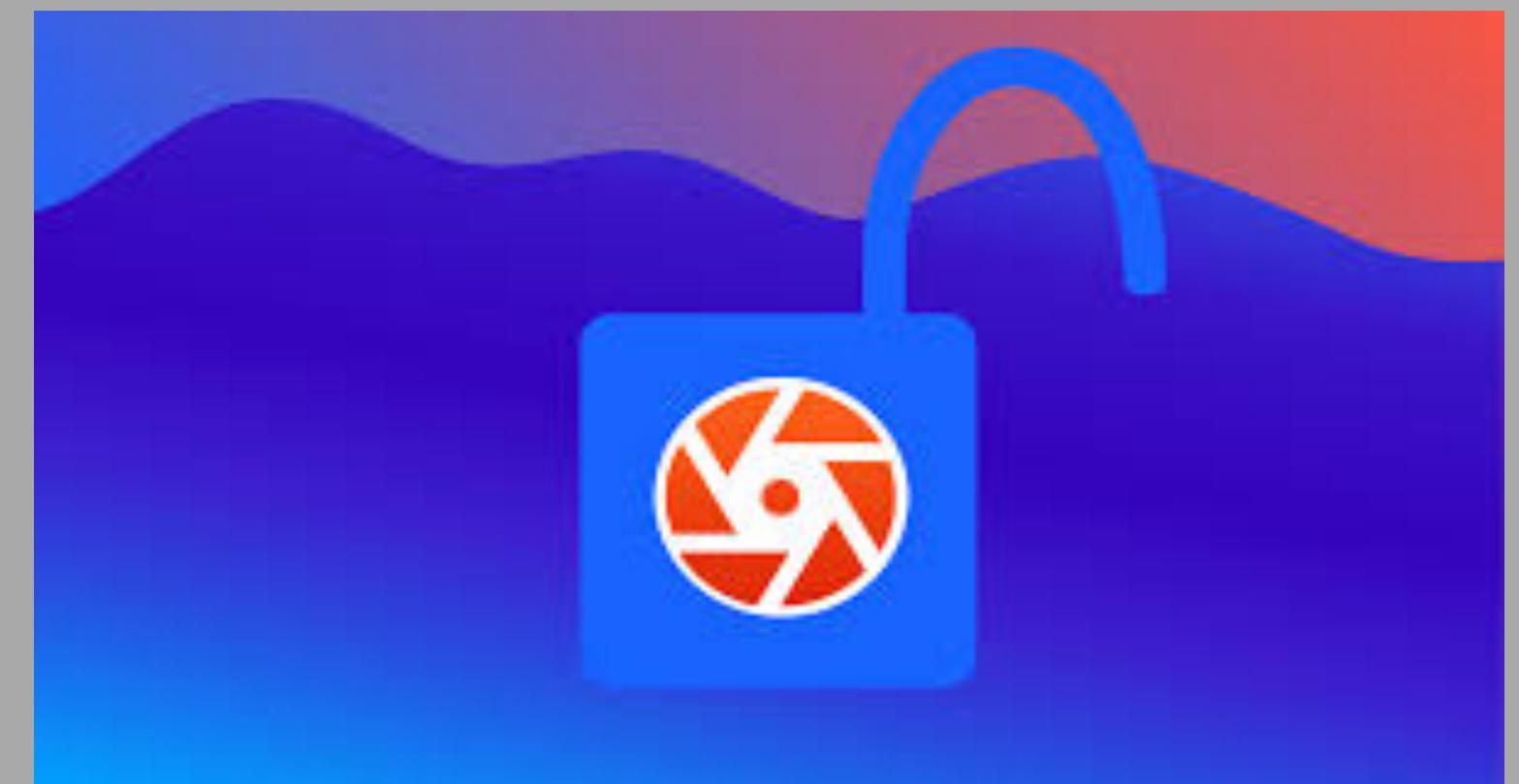
✓ Security Rating of B or A
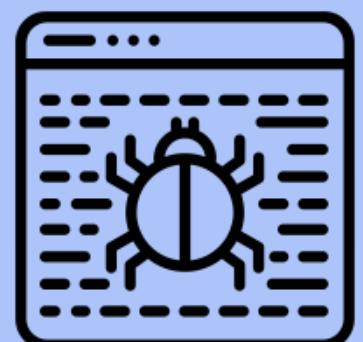
Important

✓ Security Rating of A
✓ Reliability Rating of A, B, C
✓ Maintainability Rating of A
✓ Code Coverage more than 50%
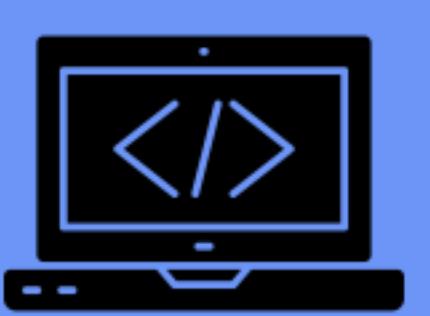
CODE QUALITY TECHNOLOGIES
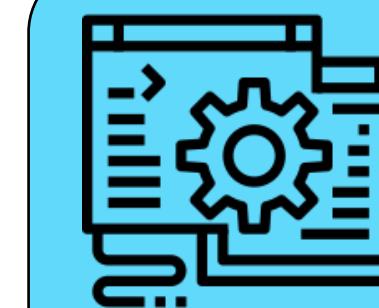
# CODE QUALITY ISSUE TYPES & SEVERITIES

| Vulnerabilities | Bugs | Code Smells |

| Blocker | Critical | Major | Minor | Trivial |

Decreasing severity

Based on SonarQube definitions, but applied to both SonarQube and OakPAL

KEY CODE QUALITY METRICS

Security Rating:
Measure of vulnerabilities

Reliability Rating:
Measure of bugs

| E	D	C	B	A
At least one Blocker	At least one Critical No Blockers	At least one Major No Critical or Blockers	At least one Minor No Other Severities	No vulnerabilities
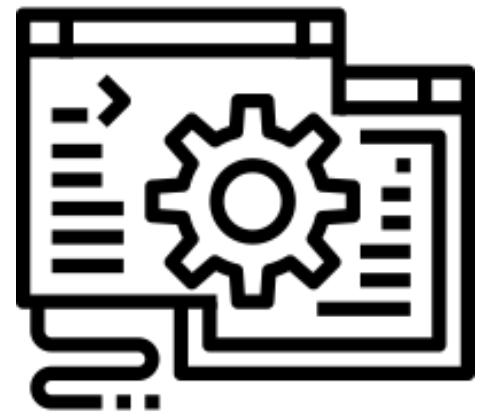
KEY CODE QUALITY METRICS

Maintainability Rating:
Measure of code smells or technical debt based on estimated time to resolve relative to total time to develop the code base

| **E**	**D**	**C**	**B**	**A**
Anything over 50%	**Between 21%-50%**	**Between 11%-20%**	**Between 6%-10%**	**Less then or equal to 5%**
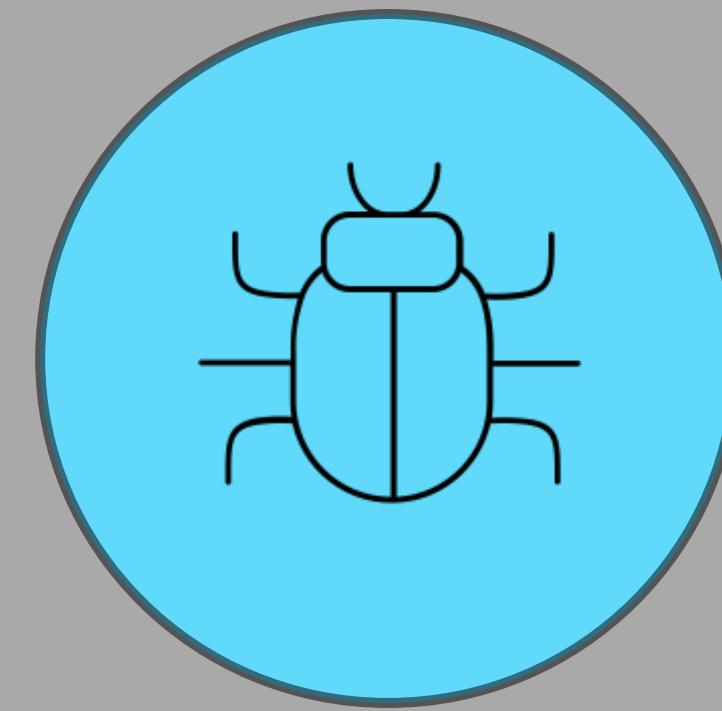
KEY CODE QUALITY METRICS

Coverage
Combination of Conditional coverage and line coverage

Skipped Unit Tests
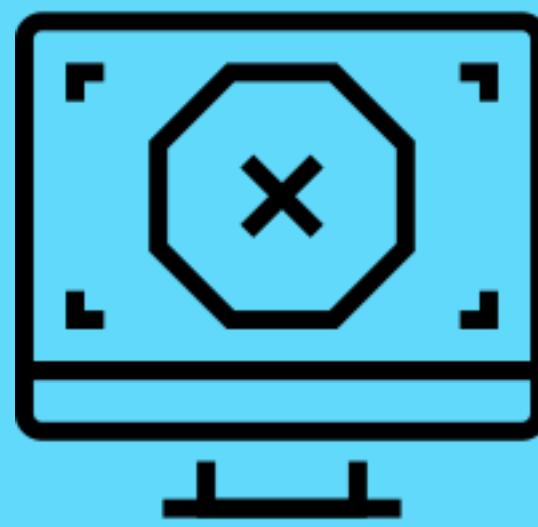
Total Number of Issues
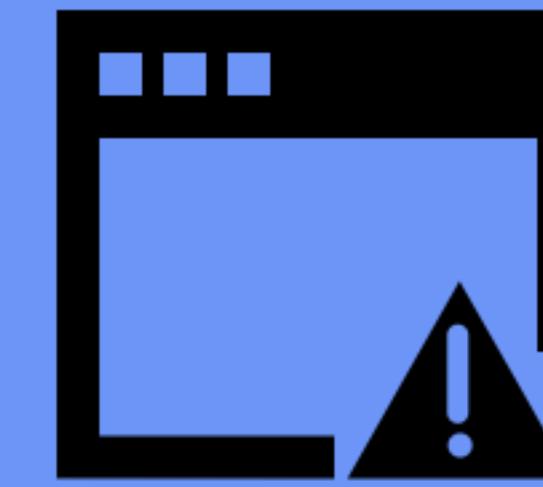
Duplicated Lines
Relative to the total number of lines

PASSING THE CODE QUALITY GATE - TRANSLATED

Critical

- ✓ No vulnerabilities of "Major", "Critical", or "Blocker" Severity

Important

- ✓ No vulnerabilities
- ✓ No bugs of "Critical" or "Blocker" severity
- ✓ Manageable amount of code smells
- ✓ Code Coverage more than 50%

PASSING THE SECURITY QUALITY GATE

Based on the Adobe Experience Manager Security Checklist...

Built into Adobe Experience Manager!
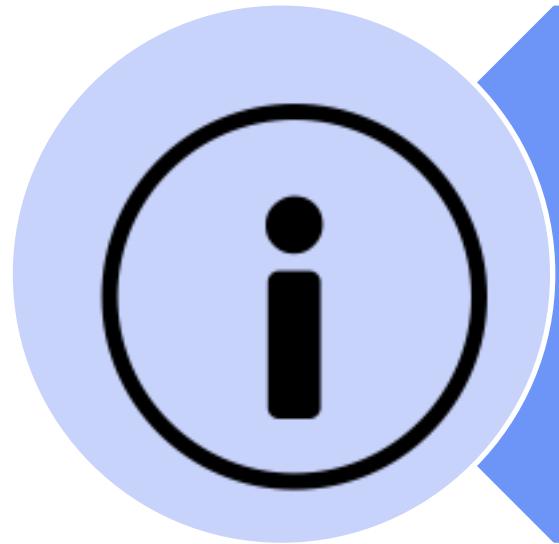
SECURITY HEALTH CHECKS BY CATEGORY

Critical

Important

Info

CRITICAL SECURITY HEALTH CHECKS

Default passwords changed *

Sling JSP Script Handler configuration

SSL Configuration *

Sling default GET servlet protected from DOS attacks

Sling Java Script Handler configuration

Insecure user profile policies

Dispatcher properly filtering requests *

AuthorizableNodeName implementation
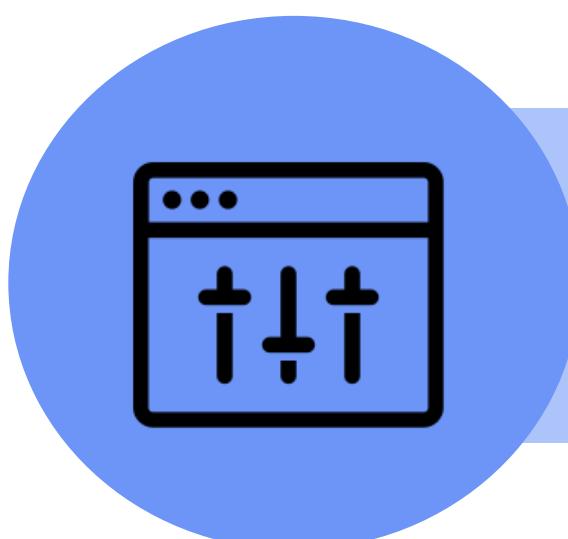
Deserialization firewall configuration
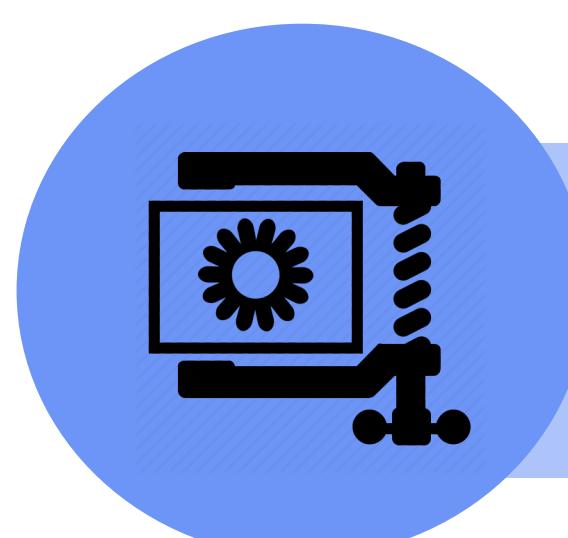
IMPORTANT SECURITY HEALTH CHECKS

CRXDE support bundle disabled

WCM request filter & WCM debug filter disabled

Sling DavEx bundle & servlet disabled

Sling WebDAV bundle & servlet configuration

Granite HTML Library Manager configuration
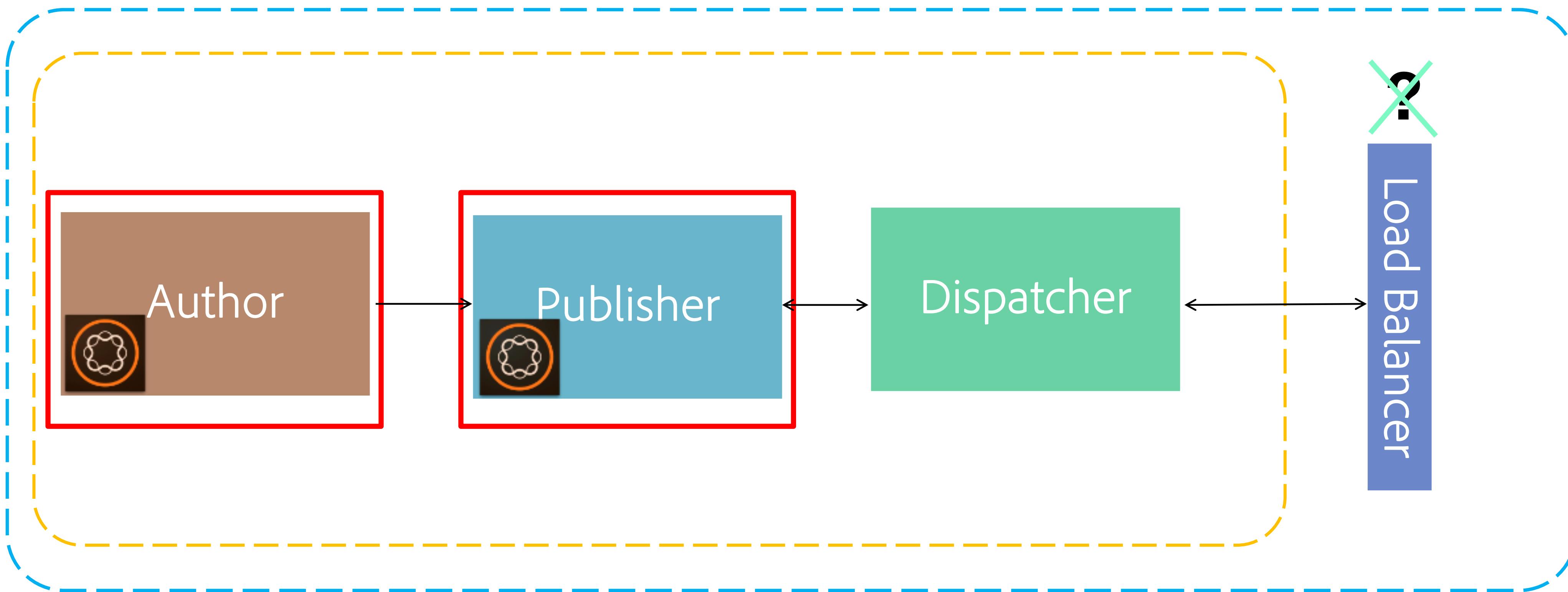
Sling Referrer Filter configuration

Sample content not installed

Web server configuration

EXPERIENCE LEAGUE

SSL CONFIGURATION HEALTH CHECK

Which endpoint is being tested for SSL?

SSL CONFIGURATION HEALTH CHECK

Previous Method: Apache Felix Jetty Based Http Service

SSL CONFIGURATION HEALTH CHECK

New and improved method: SSL by Default
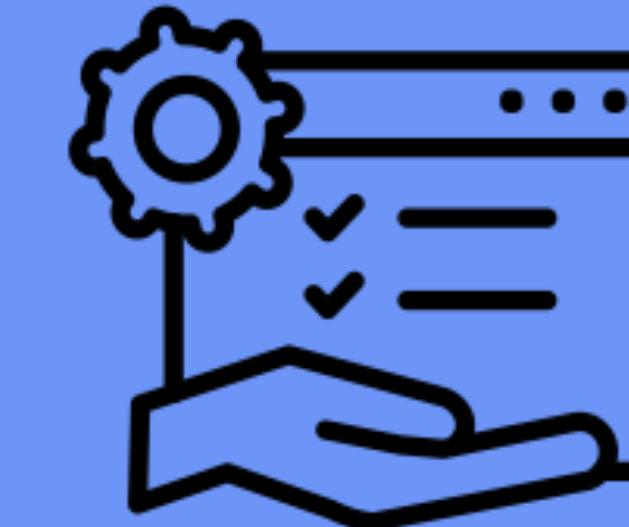
Cloud Manager requires SSL to be configured using the "SSL by Default" method

DISPATCHER CONFIGURATION HEALTH CHECK

Ensures proper Dispatcher filters are in place

✓ **Author** health check should be configured to test author farm filters
✓ **Publish** health check should be configured to test publish farm filters

Adjustable based on requirements

DISPATCHER CONFIGURATION HEALTH CHECK

Configured via "Adobe CQ Dispatcher Configuration Health Check" in configMgr

Dispatcher Address: author or publish domain name, including protocol	"https://author-prod.adobecqms.net" or https://prod.adobecqms.net Note: if using https, the health check will expect a valid SSL certificate, one that is trusted by the JVM cacerts
Unrestricted paths: Paths that should be allowed	"/etc.clientlibs/"
Restricted paths: Paths that should be denied	"/system/"
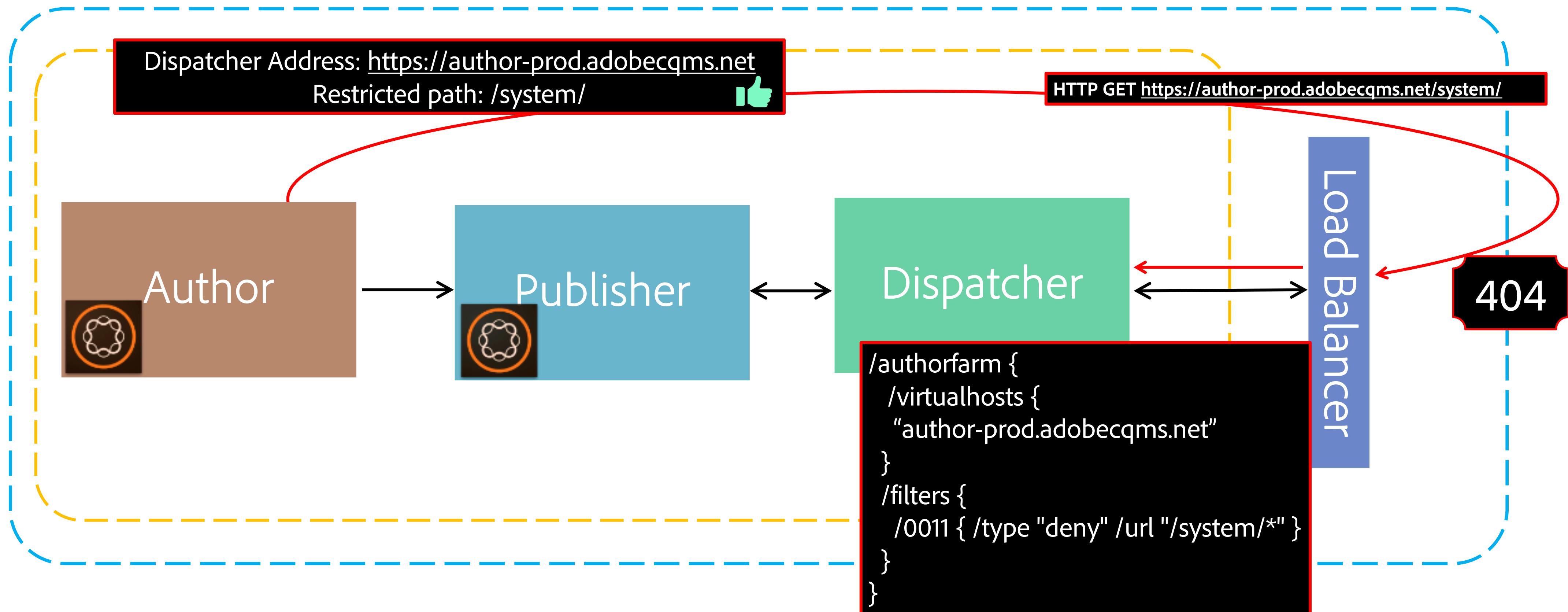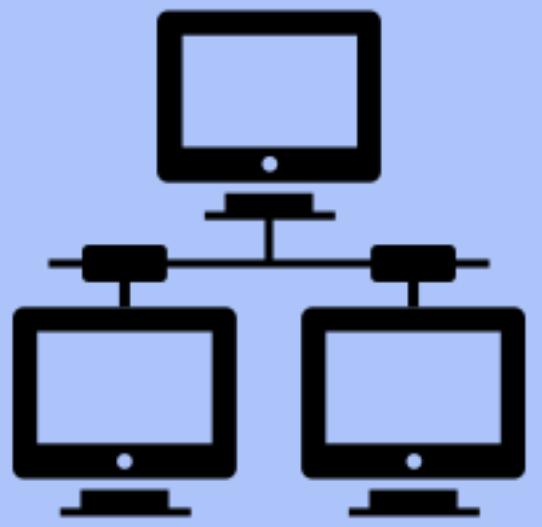
DISPATCHER CONFIGURATION HEALTH CHECK

Health check flow

Dispatcher Address: https://author-prod.adobecqms.net
Restricted path: /system/ 👍

HTTP GET https://author-prod.adobecqms.net/system/

Author

Publisher

Dispatcher

Load Balancer

404

```
/authorfarm {
  /virtualhosts {
  "author-prod.adobecqms.net"
  }
  /filters {
  /0011 { /type "deny" /url "/system/*" }
  }
}
```
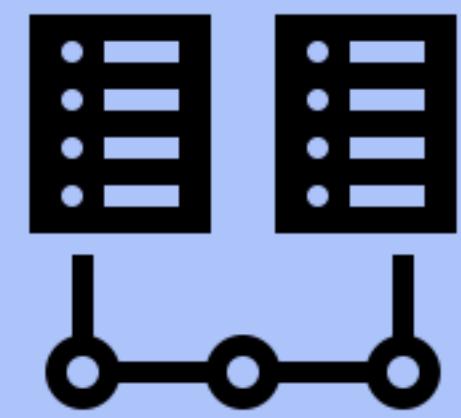
SECURITY TEST TAKEAWAYS
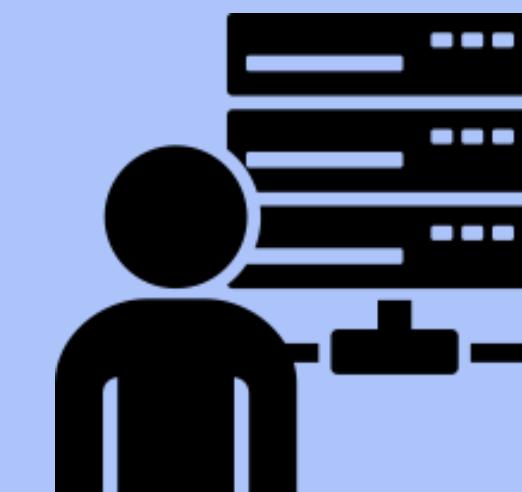
| Executed on each AEM node in the topology	Conducted on all Stage AEM nodes	Verify security checks before triggering pipeline	Ask your CSE for help if you get an unexpected error	Use the published AEM Security Checklist
A critical failure on any node will cause entire test to fail	Stage should mirror production	Tools -> Operations -> Health Reports -> Security Checks https://<host>:<port>/system/console/healthcheck?tags=security	Managed Services delivers pre-configured AEM environments built on best practices	Found on Adobe Docs
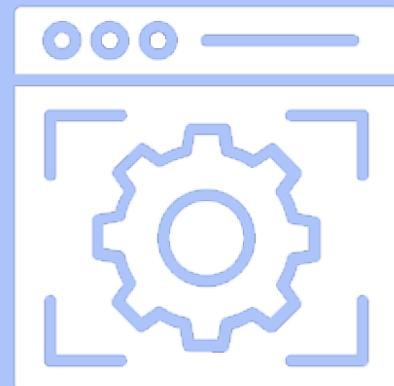
NEXT SESSION

Dispatcher Configurations with Cloud Manager

Wednesday, October 16
10:00am-10:45am PST

Creating Workflows with Cloud Manager and Third-Party Tools

Wednesday, November 13
10:00am-10:45am PST

HELPFUL RESOURCES

Understand your Cloud
Manager test results

View the Sonarqube code
quality rules

Learn about the AEM
security checklist

EXPERIENCE
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