



## MANAGEMENT AND DEVELOPMENT FOR HEALTH (MDH)

### REQUEST FOR PROPOSAL

**NUMBER: 2018/11-137**

### FOR THE DESIGN, DEVELOPMENT, SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF NATIONAL HEALTH CLIENT REGISTRY SYSTEM.

### INVITATION FOR TENDER

Management and Development for Health (MDH) is a non-profit organization in Tanzania that primarily aims to contribute towards addressing public health priorities through evidence based interventions and partnerships. MDH works in collaboration with the Ministry of Health, Community Development, Gender, Elderly and Children; as well as academic and non-academic institutions to address the problems of tuberculosis (TB), malaria, HIV/AIDS, nutrition, maternal and child health and to undertake initiatives to advance public health research, education, and services for improving the lives of people and communities.

MDH in collaboration with the Ministry of Health, Community Development, Gender, Elderly and Children (MoHCDGEC) continue with the implementation of the national eHealth Strategy (2013-2018), with the main objective to use Information and Communication Technologies (ICT) to transform the healthcare system as part of the ongoing health sector reforms. The eHealth Strategy includes the Tanzania Health Enterprise Architecture (THEA) which is based on the OHIE reference model, which includes the National Health Client Registry (NHCR) as a foundational digital health solution to support the health sector reforms.

To achieve this objective, MDH in collaboration with MoHCDGEC is seeking a qualified software development institution to develop a NHCR system to uniquely identify individuals who receive healthcare services in Tanzania. The NHCR system must comply with the Tanzania eGovernment architecture vision, standard and guidelines, adopt the Principles for Digital Development, and WHO digital health solution M&E guidelines. The qualified software development institution will work in partnership with MOHCDGEC.

Qualified Vendors should meet the below qualifications:

1. Have worked with MoHCDGEC or other Government institution in at least one successful project in creating Health Information System for Tanzanian Context.
2. Have experience of developing systems for and supporting Government institutions of more than five (5) years.
3. Have more than five developers and three analysts who have more than five year experience working with open source systems for health.

MEDIC Client Registry (MEDIC CR) is the preferred digital health solution for implementing the NHCR, but there is room for other systems that meet the NHCR evaluation framework.

MDH hereby invites sealed proposals from qualified software development institutions to develop the NHCR digital health solution.

Interested eligible bidders may request for a complete set of bidding documents by writing an email to [nulenga@mdh-tz.org](mailto:nulenga@mdh-tz.org) and [info@mdh-tz.org](mailto:info@mdh-tz.org), with the subject line reading "Tender No. 2019/11-137 – Request for Bidding Documents". Alternatively, eligible bidders may collect the bidding documents from the address given below from Monday to Thursday, 8.00 AM to 5.00 PM (EAT) and Friday from 8.00 AM to 1.30 PM (EAT) local time except on public holidays.



2. Have experience of developing systems for and supporting Government institutions of more than five (5) years.
3. Have more than five developers and three analysts who have more than five year experience working with open source systems for health.

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A prospective bidder having any question regarding this RFP shall send an email not later than 3 business days prior to the due date and time for submission of offers to the following email addresses: [nulenga@mdh-tz.org](mailto:nulenga@mdh-tz.org) and [info@mdh-tz.org](mailto:info@mdh-tz.org).

Proposals may be submitted by email to [nulenga@mdh-tz.org](mailto:nulenga@mdh-tz.org) and [info@mdh-tz.org](mailto:info@mdh-tz.org) with the subject line of the email reading "Tender No. 2019/11-137 for National Health Client Registry System for Tanzania".

Proposals may also be submitted in hard copy containing one original plus one copy, and enclosed in an envelope marked "Tender No. 2019/11-137 for National Health Client Registry System for Tanzania" to be delivered to the address given below. The deadline for submission is **18th February, 2019 at 1200 hrs EAT**.

MDH and MoHCDGEC reserves the right to accept or reject any proposal, and to annul the bidding process and reject all proposals at any time prior to contract award, without thereby incurring any liability to bidders.

Late proposals shall not be accepted for evaluation irrespective of the circumstances.

**Offers must be delivered on or before the due date to:**

The Secretary of Tender Board,  
Management and Development for Health (MDH),  
P.O. Box 79810,  
Plot #802, Mwai Kibaki Road, Mikocheni  
Dar es Salaam, Tanzania.  
Tel: +255 22 277 1623/1625