

Privacy Notice for Account Registration

Last updated: 1 November 2025

This notice explains how **SPIRIT CANDLE** processes personal data when you create an account on our website. It supplements our [Privacy Policy](#) and should be read together with it.

1. Data collected during registration

When you register for an account, we collect the following information:

- **Identity information** – your name and surname.
- **Contact details** – email address, phone number and billing/shipping addresses.
- **Account credentials** – a username and password (stored in encrypted form).
- **Optional information** – date of birth, language preference and marketing preferences if you choose to provide them.

2. Purpose and legal basis

We process this data for the following purposes:

- **Account creation and management** – to create your account, authenticate you and enable you to log in, view order history and manage your wishlist. The legal basis is performance of a contract (Art. 6 (1)(b) GDPR).
- **Customer service** – to provide support, respond to your enquiries and send important account information. The legal basis is our legitimate interest (Art. 6 (1)(f) GDPR) and performance of a contract.
- **Personalisation** – to remember your preferences, suggest products and tailor your shopping experience. The legal basis is our legitimate interest.
- **Marketing** – if you opt in, to send you newsletters and special offers. The legal basis is your consent (Art. 6 (1)(a) GDPR). You may withdraw your consent at any time.
- **Compliance** – to meet our legal obligations, such as tax and accounting rules, and to prevent fraud. The legal basis is legal obligation (Art. 6 (1)(c) GDPR) and our legitimate interest.

3. Data sharing

We share registration data with trusted partners as described in our [Privacy Policy](#), including payment processors, shipping providers, analytics and marketing partners. We do not sell your personal data.

4. Data retention

Registration data is stored for as long as your account remains active. If you delete your account, we retain minimal information (such as order history) for up to six years to comply with legal obligations.

5. Your rights

You have the rights set out in our [Privacy Policy](#), including the right to access, rectify, delete and restrict the processing of your data, object to processing and withdraw consent. To exercise these rights, please use our [Data Request Form](#) or contact us at m5moffice@proton.me.

6. Contact

If you have questions about this notice, please contact us at m5moffice@proton.me or write to M5M Limited sp. z o.o., Grzybowska 2/31, 00-131 Warsaw, Poland.