

Accessibility Statement

Last updated: 1 November 2025

At Spirit Candle we are committed to ensuring that our website is accessible to all users, including those with disabilities. We strive to meet the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA and continuously improve the user experience for everyone.

Measures to support accessibility

We have taken the following steps to make our Site more accessible:

- Use of semantic HTML and proper heading structure for screen reader compatibility.
- Descriptive alternative text for images.
- High-contrast colour combinations and scalable typography.
- Keyboard-navigable menus and interactive elements.
- Clear focus indicators to help users know where they are on the page.
- Tested forms with labels and descriptive error messages.
- Regular audits using automated and manual accessibility testing tools.

Feedback and contact

We welcome your feedback on the accessibility of our Site. If you encounter barriers or have suggestions, please contact us at m5moffice@proton.me. We aim to respond to accessibility feedback within 14 days.

Limitations and alternatives

While we strive to make all content accessible, some legacy pages or third-party content may not fully meet accessibility standards. If you experience difficulty accessing any part of our Site, we will provide the content you need in an alternative format upon request.

Compliance status

Our Site partially complies with WCAG 2.1 Level AA. We are working to improve compliance and address any remaining issues. This statement will be reviewed regularly to reflect ongoing

improvements.