

ADONIS MUMINOVIC

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EDUCATION

Metropolitan State University of Denver | Graduated 2020

B.S. in Computer Science with Minor in Math

- 3.5 GPA Overall
- Provost's Honor Roll 2015 – 2016

SKILLS

- 5+ Years Experience in Sales and Customer Service
- 5+ Years Experience in Programming with Java, HTML, CSS, & Javascript
- 5+ Years Experience in Adobe Creative Cloud (Photoshop, Illustrator, Dreamweaver, inDesign)
- Well versed in Website CMS and Frameworks

WORK EXPERIENCE

Sales Representative

T-Mobile | August 2019 - March 2020

- Selling customers to enroll into plans, upgrade phones, and upselling with accessories and tablets/watches
- Meeting daily and monthly sales quotas for myself and my store
- Number 1 in Colorado for two months and top 20 overall in the country for sales
- Maintaining a high customer satisfaction survey score

Software Development Engineer Intern

Travelport | May 2018 - August 2018

- Developing a microservice architecture that is hosted via a cloud platform and distributed as an API to clients
- Coding, Debugging, and Testing in Java within an Agile team environment
- Creating unit tests through Junit and mocking frameworks with a Test Driven Development approach
- Developing microservices with a CI/CD approach through Jenkins, Maven, and Nexus
- Developing REST services through Java with the Jersey JAX-RS framework

Jr. Web Developer

College of Nursing at Anschutz Medical Campus in Denver, CO | December 2017 – May 2018

- Website URL: www.nrckids.org
- Working with HTML, CSS, Javascript, C#, and MySql to provide a website that features a live and editable database of child safety and health standards
- Managing the department's computers and providing general IT support

Technician

Geek Squad in Parker, CO | December 2017 – May 2018

- Performing data backups, deleted file retrieval, basic hardware part replacement, virus removal, and general client troubleshooting
- Consulting with clients to troubleshoot basic tech issues and when needed, advising cost-effective route to guarantee a fix
- Upselling customers into a complete tech support plan for year long support

Licensed Health Insurance Agent

Optum Customer Service and Sales in Centennial, CO | May 2015 – April 2017

- Led for total enrolled customers for Hawaii into Kaiser Permanente Medicare/Medicaid plans through a CRM platform
- Excelled in a daily 50+ call volume environment while resolving complex customer problems at a high QA score
- Scheduled personal appointments, seminars, and sending information kits to customers to generate an average of 30 leads per day

