

♦ Soft Skills

**Web Development** 

**Complex Problem Solving** 

**Analytical & Critical Thinking** 

Proactive Production Improvement Solutions

Experience and Knowledge:



**Powershell Scripting** 

Bach Scripting .NET

Wordpress Woocommerce

MongoDB Python

◆ Languages

## Spanish

---Native

## **English**

---Advanced

## **♦**Interests





Martial Arts

# Adonis De Paula

# Web Developer

Combining a background in technical support with a growing passion for web development, a unique blend of skills and perspectives is offered. Focused on understanding user needs and effectively communicating complex ideas, thriving in dynamic environments and collaborating with diverse teams is a strength. Grounded in proactivity and a genuine desire to learn and grow, commitment to excellence in the field of web development is evident.

## Objective

Aspiring to become a developer, my goal is to utilize my problem-solving skills, passion for innovation, and technical support experience to foster positive change and contribute meaningfully to a company's success. I am confident in my ability to help the company achieve its objectives and surpass expectations in a development role. I am eager to embrace new challenges and leverage my expertise to support the company's growth and success as a developer.

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# Work Experience GBH (Currently Working Here)

#### GBH.com.do

- IT Support
  - Develop and maintain scripts to solve repetitive problems and improve production processes.
  - Provide on-site support as an OSS (on-site support) technician for Bayer, managing technology assets, providing technical support, and resolving issues. Work directly on projects with Algartech, ATOS, and ComputaCenter.
  - Serve as an on-site support technician for Menarini, addressing technical problems and implementing improvements to the technological infrastructure.
  - Provide remote and on-site technical support to over 80 clients, resolving hardware and software issues, operating system problems, email-related issues, and providing technology consultation.
- HelpDesk 2018-2019

-Provide remote technical support, assisting clients with their configurations, printers, operating systems, and email-related issues.

## **Infoservices**

Agil.com.do

### Tech Support 2016 - 2018

- -Worked on a project with NetserGroup for Pyzer as an on-site support technician (OSS).
- Performed warranty replacements for HP laptops and notebooks as an HP technician.
- Conducted warranty replacements for Lexmark printers.
- Provided technical assistance for Payless POS, network, and printers.
- Installed screens and audio systems in stores such as Purificacion Garcia, Gucci, and Point Blank.

## Education

## Universidad Dominicana OYM

System Engineering

# Recents projects

**Whatsapp / Jira Integration Bot: Private Project** 

Currently working on this project to facilitate communication between Whatsapp and Jira platforms.

Developing a web bot to enable users to seamlessly generate Jira tickets directly from Whatsapp messages.

- Designing and implementing a robust integration system between Whatsapp and Jira APIs.
- Developing an intuitive web bot interface for users to create tickets with ease.
- $\bullet \quad \hbox{Ensuring data security and privacy compliance throughout the project lifecycle.}\\$

React Movie page: https://github.com/Tutorias-de-programacion/ReactFinalProject paper scissors Python game https://github.com/AdonsFCO/BasicRock-paper-scissors CV:

I've crafted my CV using HTML and CSS. You can find it on GitHub:

https://github.com/AdonsFCO/MYcv