# Adrian Ng, MSc.

Junior Metadata Engineer at IAG Cargo

Email: contact@adrian.ng Portfolio: adrian.ng Location: Harrow

# Profile

NB. I am **not job-hunting**. May this document simply serve to give you an idea of what I'm about professionally.

I am a Junior Metadata Engineer at IAG Cargo, an airline based at Heathrow. I have just started my job here but I will be building data pipelines and working with big-data technologies.

Content to keep this section rather sparse for now...

- Adrian

# EDUCATION

#### **Royal Holloway**

Data Science & Analytics

- Master of Science
- Pass with Distinction
- Department of Computer Science

# King's Collge London Mechanical Engineering

- Bachelor of Engineering
- Upper Second Class with Honours
- School of Engineering

#### Languages

• Java 8

2017

2010

• T-SQL

# Software

- IntelliJ IDEA
- MS SQL Server
- VS Code
- Git
- Jira
- Maven
- WSL

# IAG CARGO

Junior Metadata Engineer

Data Platform Team

June 2019 - Present

• I have just started my job here. I probably wont be updating this section (publicly) for many years.

# Manchester City Football Club

Data Analyst

Fan Relationship Management

Jan. - July 2018

# NYCFC Data Integration Project Owner

Integrated New York City FC data into our analytical warehouse. Six-month project involving data discovery, analysis, engineering. Multiple data sources were involved: • NYCFC • Ticketmaster • Salesforce • Major League Soccer

# Data **Pipeline**

- built pipeline ingesting data from multiple databases, replacing *Informatica* solution
- achieved speed improvements using efficient DML & DDL (OPENQUERY, MERGE)

Data Cubes Storing analytical datasets in Data Cubes achieved

- up-stream computation of all drill-down/roll-up levels and GROUP BY permutations
- reduction in size of dataset, minimising bandwidth across distributed servers
- improved user-experience in Tableau front-end

# Mentoring

Dedicating time to mentoring junior colleagues remotely in Manchester/New York

- organised weekly workshops teaching basic DML and advanced DDL
- developed additional material on my website to supplement these workshops
- aimed towards self-sufficiency in writing database queries/stored procedures

# GDPR Pipeline Technical Lead

- integrated new GDPR schema into existing datastores (SQL, Salesforce)
- provide schema specification to SQL developers, advocating for indexable data types
- built efficient MERGE process featuring relational database design
- implemented a process to wipe personalised data belonging to any non-consenting individual stored in our data-warehouse

# Customer Churn Model

Modelling MCFC/NYCFC customers' future propensity to churn via logistic regression.

- contributed to feature selection via: data extraction imputation normalisation R modelling
- researched alternate models (e.g. Beta-Geometric/Beta-Bernoulli), academic papers, R APIs

[git] • Release: July 19, 2019 • Latest: adrian.ng/cv

Senior CRM Campaign Executive

 $SQL\ Development$ 

Dec. 2013 - Sept. 2016

I developed a number of SQL processes to transform customer data into CRM segments. On occasion, I took responsibility for resourcing and managing the team's workload in *Jira*.

# Virgin Media Segmentation

adrian.ng/SQL/recursion adrian.ng/openquery-xml

Built a flexible segmentation process able to accommodate the numerous VM mailings and myriad ad-hoc configurations.

- wrote a flexible import process to efficiently ingest millions of tuples distributed across multiple flat-files, gaining time-savings over the built-in import wizard
- achieved efficient joining of local and remote tables via use of OPENQUERY, XML, dynamic SQL
- implemented efficient regex parsing via recursion, producing a one-to-many tuple mapping

# Volkswagen Onboarding

Worked with .NET developers and project managers to on-board a new client.

- built and tested a new process for segmenting email and SMS from scratch
- provided schema specification to developers for data warehousing

# TUI Redesign

Collaborated with TUI to integrate a new, responsive design for Thomson and  $First\ Choice$  large deployment broadcasts (5M+ recipients)

- wrote TCL scripts for dynamic HTML merges and gained efficiencies by moving expensive operations upstream
- provided testing; gave feedback; managed expectations on technical feasibilites
- gained recognition with client and was awarded at the end of this three-month project