# Adrian Ng, MSc.

Junior Metadata Engineer at IAG Cargo

Email: contact@adrian.ng Portfolio: adrian.ng Location: Harrow

#### Profile

NB. I am **not job-hunting**. May this document simply serve to give you an idea of what I'm about professionally.

I am a *Junior Metadata Engineer* at IAG Cargo, an airline based at Heathrow. I have just started my job here but I will be building data pipelines and working with big-data technologies.

Content to keep this section rather sparse for now...

- Adrian

### EDUCATION

#### Royal Holloway

 $Data\ Science\ \&\ Analytics$ 

- Master of Science
- Pass with Distinction
- Department of Computer Science

#### King's Collge London Mechanical Engineering

• Bachelor of Engineering

- Upper Second Class with Honours
- School of Engineering

#### Languages

• Java 8

2017

2010

• T-SQL

### Software

- IntelliJ IDEA
- MS SQL Server
- VS Code
- Git
- Jira
- 0110
- Maven
- WSL

# IAG CARGO

 $Junior\ Metadata\ Engineer$ 

Data Platform Team

June 2019 - Present

Oracle Ingestion Automation Created an automated data ingestion process written in Powershell 5.1 capable of picking up files from LAN directory or *Sharepoint* (via REST API) for inserting into *Oracle* database. This automation was used on multiple projects and made use of *Sharepoint Patterns & Practices*, SQL\*Loader, and sqlcl.

Sales Reference db

# MANCHESTER CITY FOOTBALL CLUB

Data Analyst

Fan Relationship Management

Jan. - July 2018

### NYCFC Data Integration Project Owner

Integrated New York City FC data into our analytical warehouse. Six-month project involving data discovery, analysis, engineering. Multiple data sources were involved: • NYCFC • Ticketmaster • Salesforce • Major League Soccer

### Data Pipeline

- built pipeline ingesting data from multiple databases, replacing *Informatica* solution
- achieved speed improvements using efficient DML & DDL (OPENQUERY, MERGE)

#### Data Cubes

Storing analytical datasets in *Data Cubes* achieved

- up-stream computation of all drill-down/roll-up levels and GROUP BY permutations
- reduction in size of dataset, minimising bandwidth across distributed servers
- improved user-experience in *Tableau* front-end

#### Mentoring

Dedicating time to mentoring junior colleagues remotely in Manchester/New York

- organised weekly workshops teaching basic DML and advanced DDL
- developed additional material on my website to supplement these workshops
- aimed towards self-sufficiency in writing database queries/stored procedures

## GDPR Pipeline Technical Lead

- integrated new GDPR schema into existing datastores (SQL, Salesforce)
- provide schema specification to SQL developers, advocating for indexable data types
- built efficient MERGE process featuring relational database design
- implemented a process to wipe personalised data belonging to any non-consenting individual stored in our data-warehouse

#### Customer Churn Model

Modelling MCFC/NYCFC customers' future propensity to churn via logistic regression.

- contributed to feature selection via: data extraction imputation normalisation R modelling
- researched alternate models (e.g. Beta-Geometric/Beta-Bernoulli), academic papers, R APIs

[git] • Release: October 20, 2019 • Latest: adrian.ng/cv

# CREATOR (NOW INSPIRED THINKING GROUP)

Senior CRM Campaign Executive

 $SQL\ Development$ 

Dec. 2013 - Sept. 2016

I developed a number of SQL processes to transform customer data into CRM segments. On occasion, I took responsibility for resourcing and managing the team's workload in *Jira*.

#### Virgin Media Segmentation

adrian.ng/SQL/recursion adrian.ng/openquery-xml

Built a flexible segmentation process able to accommodate the numerous VM mailings and myriad ad-hoc configurations.

- wrote a flexible import process to efficiently ingest millions of tuples distributed across multiple flat-files, gaining time-savings over the built-in import wizard
- achieved efficient joining of local and remote tables via use of OPENQUERY, XML, dynamic SQL
- implemented efficient regex parsing via recursion, producing a one-to-many tuple mapping

### Volkswagen Onboarding

Worked with .NET developers and project managers to on-board a new client.

- built and tested a new process for segmenting email and SMS from scratch
- provided schema specification to developers for data warehousing

# TUI Redesign

Collaborated with TUI to integrate a new, responsive design for Thomson and  $First\ Choice$  large deployment broadcasts (5M+ recipients)

- wrote TCL scripts for dynamic HTML merges and gained efficiencies by moving expensive operations upstream
- provided testing; gave feedback; managed expectations on technical feasibilites
- gained recognition with client and was awarded at the end of this three-month project