ADRIAN MARC N. BLANCE

PROFILE

I'm a passionate person and creative thinker who thrives under pressure. I have developed innovative software solution and optimized complex data structure to deliver efficient, real world applications. I'm driven by the goals of making the world more unified through technology, armed with skills in software development, web development, problem-solving and adaptability.

WORK EXPERIENCE

Panasiatic Solutions (2022 - 2023)
Customer Service Representative (CSR)
- Deliver exceptional customer support for straight-talk, a US based prepaid wireless service provider, handling high -volume inbound calls and inquiries
- Resolved technical and service-related issues efficiently while adhering to performance metrics including AHT, FCR and CSAT scores.

Diocese of Bacolod City (2025)
On the Job-Training(600Hours)
- Created a mini-system, the system helps to lessen the time of their work load process
- Operated a live broadcast and multimedia at the radio station of DYAF

Flomak Dormitory (2023-2024)
Full Stack Web Developer
- Developed a system to help the work load process of their dormitory business. It includes Room Vacancy Monitoring, Monthly Rental Monitoring and more. It has a UI/UX principle for the user of the system.

SKILLS

- Web Development: HTML, CSS, JavaScript, jQuery, PHP, WordPress
- Programming: Java, Python, Node.js, C++, C#
- Databases: MySQL
- Design: Adobe Photoshop, Adobe Illustrator, Figma, Canva
- Other: Communication, Critical Thinking, Emphaty, Symphaty, Computer Literacy

CONTACT

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- adrianblance27@gmail.com

EDUCATION

2021 - 2025
CARLOS HILADO MEMORIAL STATE UNIVERSITY
- Bachelor of Science in Information Technology
- Dean's Lister (2021-2025)

2015 - 2021
NEGROS OCCIDENTAL HIGH SCHOOL
- Graduated with High Honors

2009 - 2015
A.L JAYME ELEMENTARY SCHOOL
- Graduated with Honors

CERTIFICATES

- NCII (Computer System Servicing)
- CISCO Certificate