

## ADRIAN MARC N. BLANCE

### CONTACT

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- Deca Homes 1, Pavia, Iloilo City

#### **PROFILE**

I'm a passionate person and creative thinker who thrives under pressure. I have developed innovative software solution and optimized complex data structure to deliver efficient, real world applications. I'm driven by the goals of making the world more unified through technology, armed with skills in software development, web development, problem-solving and adaptability.

## **EDUCATION**

## 2021 - 2025

# CARLOS HILADO MEMORIAL STATE UNIVERSITY

- Bachelor of Science in Information Technology
- Dean's Lister (2021-2025)

## 2015 - 2021 NEGROS OCCIDENTAL HIGH SCHOOL

- Graduated with High Honors
- NCII (Computer System Servicing)

## **SKILLS**

- HTML & CSS
- JQuery
- PHP
- Javascript
- JAVA
- Python
- Adobe Photoshop
- MySQL
- Communication
- Wordpress
- Critical Thinking
- Computer Literacy

#### WORK EXPERIENCE

### **Panasiatic Solutions**

2022-2023

Customer Service Representative (CSR)

- Deliver exceptional customer support for straight-talk, a US based prepaid wireless service provider, handling high volume inbound calls and inquiries
- Resolved technical and service-related issues efficiently while adhering to performance metrics including AHT, FCR and CSAT scores.

## **Diocese of Bacolod City**

2025

On the Job-Training (600 Hours)

- Created a mini-system, the system helps to lessen the time of their work load process
- Operated a live broadcast and multimedia at the radio station of DYAF