

Abdul B  
Arabic Language supporter (Content Analyst)

Karnataka, Karnataka - Email me on Indeed: [indeed.com/r/Abdul-B/eb2d7e0d29fe31b6](https://www.indeed.com/r/Abdul-B/eb2d7e0d29fe31b6)

- 7+ years of experience in supporting ,specially Arabic Language content Arabization.
- Good expertise in working at MNC. As Thomson Reuters for EMEA Project as giving language support as a content analyst for financial Data.
- Language testing in LG soft India as a language tester engineer.
- The Arabic project of CRM for Microsoft project with language testing experience in Wipro technologies.
- Arabic, Urdu, English and Mobile features testing in L G Soft India Bangalore.
- Present working at Al-wadi Int School as an Arabic/Islamic teacher.

Willing to relocate: Anywhere

#### WORK EXPERIENCE

Arabic Language Trainer

Associated - Bengaluru, Karnataka -

2010 to 2012

and Arabization Jobs and worked as in interpreter for several clients. Language CA for (Arabic) CRM project in Wipro Technologies.

Arabic Linguist

Hyderabad, Telangana -

June 2010 to September 2010

Team Size 30

Windows Server 2008 R2, MS Office 2010, Windows Vista, Visual Studio 2008 SP1, Microsoft Exchange Server 2007, Environment Software Windows Server 2008 R2 Active Directory Server, Windows Server 2008 R2 Hyper-V, Product Studio, UI And functional automation testing frameworks.

#### Description:

Microsoft Dynamics CRM is CRM Software application that the businesses use to track and manage the interactions with their customers - such as phone calls and emails. This project involves testing the Microsoft Dynamics CRM Version5 for around 16 languages for localization and functional issues.

#### Roles and Responsibilities:

- Created the test cases for Microsoft Dynamics CRM modules

- Execution of the test cases and updating the results in the bug tracking and logging internal

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tool "Product Studio"

- Creating automation test cases

Middle East language tester engineer

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2006 to 2010

Test Engineer (Arabic language)

MICROSOFT INC -

June 2007 to October 2007

Duration: 2007 June -Oct 2008

Resume

Work Experience (Wipro Technologies) CRM project

Project Details

PROJECT#5 Microsoft Dynamics CRM

Client MICROSOFT INC.

Role Test Engineer (Arabic language)

Testing Automated (UI & Functional) & Manual

## EDUCATION

Master's

## SKILLS

ENGINEER (4 years), TESTING (Less than 1 year), UI (3 years), USER INTERFACE (Less than 1 year), ANALOG (Less than 1 year)

## ADDITIONAL INFORMATION

Technical Skills: LG soft India (Bangalore)

Apart from teaching and training, I possess a good know how and have experience of working on mobilization in the field of Telecommunication while I was working as a UI tester (Software Tester Engineer Using with TD ) for Middle east Languages at LG Soft India.

## PROJECT DETAILS

Platform: Analog Devices

Domain: GSM and GPRS

Defect Tracking Tool: Test Director (Mercury Quality Centre)

Test Tool: Genie (Target Testing & Signal Logs)

Description: The ADI model of LG Electronics is a color display model, Contains the features of

Telephony services, SMS, MMS, WAP, Java Application, Bluetooth and advanced multimedia features like MP3, Camera, FM, Video Recording. This model supports PC Sync tool that is used to

connect Mobile Station with PC.

Resume

Responsibilities:

- Teaching students the language skills and interaction in the language of Arabic. Also teaching and interacting with Arabs as a language translator.
- Interaction with Arab professionals during the tenure as a software tester in LG soft.
- Writing test cases for new features, and Updating of check lists.
- Involved in feature testing modules like Messages, Settings, and Browser.
- Reported bugs and execution in Test Director.
- Conduct Target Testing on Mobile Station (Call Flow, Roaming & Mobility Management, Radio Resource stability and GPRS connection) using test Tool.
- Conduct IOT in different locations of India.
- Good knowledge command in the Middle East languages Arabic, Urdu & Farsi