

Ramakrishna Rao  
DevOps Consultant - Tech Mahindra Ltd

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An accomplished IT Professional with 15.2 years of Competent technical expertise in solution design, architecture, system analysis, components design, development and testing of client server, Intranet/ Internet, N-tier systems in Microsoft, Java and middleware projects at Development, Support, E2E and Transition, Transformation, migration Projects at Telecom (BSS and OSS), Networking, Finance, Content Management, Healthcare, Banking domains. Extensive experience in Object-Oriented design and development, agile, DevOps, Cloud architecture, middleware, enterprise application integrations.

a) Offshore Professional Summary

- Expertise in process, tools maturity assessment and provides the implementation / transformation roadmaps.
- Extensive experience in the design and implementation of Continuous Integration, Continuous Delivery, Continuous Testing, Continuous Deployment Pipelines and DevOps processes, best practices for Agile projects.
- Involved in Agile implementation using JIRA, Rally, HPE ALM/Octane across various customer as per SAFe/Scrum methodologies.
- Implementation experience in Continuous Integration/Delivery (CI/CD) pipeline using CA Clarity, CA Rally, JIRA, HPE ALM/Octane Jenkins, Maven, Git, Bitbucket, Github, Xebialabs XL Release, CA Release Automation/Automate for Code Build, repository and deployment and Automation.
- Proven expertise on cloud based solutions using PaaS platforms - OpenShift with kubernetes, MS Azure (ARM templates), AWS services (EC2, ELB, IAM, S3, EFS, and EBS, CI-CD services - Code Commit, Build, Code Deploy, OpsWorks)
- Good understating and experience in Docker, Ansible, Chef, Puppet configuration tools
- Good experience in Java, Microsoft, CRM, Java Script, shell, PowerShell, Groovy, Python script
- Involved in development, support activities in projects using tools such as Java/ J2EE, MS Technologies (VB, ASP, VStudio.Net, VB.Net, ASP.Net, C#, SqlServer, Team Foundation Server (TFS), Sharepoint), Oracle, SQL Server, automated configuration and build, integration SCM tools

(Git, GitHub, SVN, Bitbucket, Crucible, Maven, SonarQube, NANT, FxCop, NUNIT, CCNet, )

- Good knowledge and integration experiences in testing tools on HPE ALM/QC/Octane, ETL Validator, CA SV, CA TDM and Selenium with CI-CD pipeline.
- Good understanding and experienced in ITSM tools - BMC- Remedy, Servicenow integrations
- Good experience in CI-CD implementation with IBM stack, HP stack, Atlassian stack using IBM CLM, RTC, uRelease and uDeploy, and Atlassian Products (JIRA, JIRA Agile, Crowd, Bitbucket/Stash, Crucible, Confluence) in DevOps solutions implementation.

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<https://www.indeed.com/r/Ramakrishna-Rao/0b57f5f9d35b9e5c?isid=rex-download&ikw=download-top&co=IN>

- Have proven leadership and strong interpersonal and communication skills in dealing with people with diverse backgrounds.

#### b) Onsite Professional Summary

- Good experience in DevOps E2E solution design in planning, source code management, build and deployment automations using JIRA, Jenkins, maven, git/Bitbucket, XLRelease and XLDeploy, Ansible for VHA, Scotiabank, Volkswagen, NetApp, Optus, Cenvéo accounts.
- Developed POCs and successfully onboarded 100+ projects into CD platform as part of the DevOps transformation.
- Involved in Transitions/Takeover of various complex applications for BT, ATT, AIRBUS clients and made the applications as BAU.
- Good at client communication, customer management and giving presentations to clients.
- Good at managing the deliveries at onshore and liaising with offshore team.
- Involved in Application Technical Support, Requirement gathering and giving solution designs to clients.
- Involved in ASG (Application Support Group) activities at onshore.
- Good experience in conducting tools, DevOps process trainings as part of DevOps enablement programs.

#### WORK EXPERIENCE

DevOps Consultant -

Tech Mahindra Ltd -

March 2018 to Present

15 Years ]

Band-Sub band/ Designation U4 / DevOps Consultant -

Tech Mahindra Ltd -

April 2005 to Present

Experience

Sr. Software Engineer Consultant (Client of Infosys Technologies)

Data Comp Services -

August 2004 to April 2005

Duration AUGUST/2004--APRIL/2005

Programmer Analyst

Infoland Technologies -

February 2003 to August 2004

## EDUCATION

Master of Science in Information Technology and Management

Periyar University

June 2001

P.G.D.C.A in Computer Applications

Nagarjuna University

June 1998

B.Sc. in M.P.C

Andhra University

June 1997

## SKILLS

.Net (Less than 1 year), .Net 4.5 (Less than 1 year), Amazon Elastic Block Storage (Less than 1 year), Amazon Elastic Compute Cloud (Less than 1 year), ASP (Less than 1 year)

## ADDITIONAL INFORMATION

### III. Skills

Primary Skill category

Java/J2EE, .Net 4.5, MS.Net Tech.[ASP.Net, C#, VB.Net, Web services, WCF, EF, SQLServer, VS2012], Oracle 11g, DevOps process & implementation, Agile planning, JIRA, Bitbucket,

Crucible, Confluence, Crowd and Open Source Tools (Jenkins, Git, GitHub, SVN, Maven, SonarQube), MS TFS2013 with InRelease, XLRelease, XLDeploy, AWS services - ( EC2, ELB, IAM, S3, EFS, and EBS, CI-CD services - Code Commit, Build, Code Deploy, OpsWorks), Ansible playbooks, Servicenow

Secondary Skill category

VB, ASP, Config Tools (Subversion, NANT, FxCop, NUNIT, CCNet), Design Tools (BorelandToGether2007, Visio2010), Project Management (Microsoft Office Project 2010)

Domain Skill Telecom (CRM, BSS, OSS), Content Management and Healthcare, Finance and Banking

#### IV. Trainings/Certifications

- Introduction to Agile Methodology: conducted by Tech Mahindra Ltd.: Nov 2006
- PMP Training: conducted by Tech Mahindra Ltd.: Aug 2011.
- ITIL Training: conducted by Tech Mahindra Ltd.: Jun 2013.
- LEAN SIX SIGMA YELLOW BELT training: conducted by Tech Mahindra Ltd.: April 2014.
- Scrum Maser Certified (SMC) Jul 2015 from ScrumStudy.