Angad Waghmare
Pune, Maharashtra - Email me on Indeed: indeed.com/r/Angad-
Waghmare/42aa9e8655a5f7a3

➢ Total 32 month of Experience in multiple segments of IT field as
Hardware/Desktop Engineer..
➢ Microsoft Certified Professional in Managing and Maintaining Microsoft
Windows Server
2008Environment […]
➢ Installation of the Server and Client infrastructure.
➢ Hardware troubleshooting.

Willing to relocate: Anywhere

WORK EXPERIENCE

Netsol technology (Pune) - Pune, Maharashtra -

September 2016 to Present

Designation:. System Engg at Tooltech Global Engineering Pune pvt ltd.
➢ Skilled Installation, Configuration and Administration of Microsoft
Windows products like
Windows server 2003, Windows Server 2008, Windows 7, Win XP.
➢ Server & client environment for clients in Leading banking and
software industry.
➢ User administration, File server administration, Disk quota
management.
➢ Providing hardware & network support to all clients, Installation
& Configuration.

➢ Hardware Maintenance.
➢ Internet Connection Sharing using Routing services on Windows server.
➢ Data Backups and Restoration, Managing NTFS Security, Permission.
➢ Configuring & Managing Print Server, printer administration.
➢ Software installation and updating system patches.
➢ Setup, configure small LAN & share printers at the customer end as
per requirement.
➢ Ownership of Helpdesk tickets till its closure
➢ To co-ordinate with the appropriate teams for call resolution.
➢ Attending to phone calls and giving appropriate answers to users.
➢ Perform timely Patch management on Client systems as per the Schedule.
(Saturday)
➢ 10-15 System maintenance task on Saturday.
➢ Implement change request by approval of System Administrator /Sr.
System Administrator.
➢ Coordination and communication with all System Administrator /Sr.
System Administrator on
critical issues or helpdesk tickets.
➢ Manage and monitor LAN/WAN network services.
➢ Recommend and acquire equipment replacements and upgrades;
➢ Maintain an inventory of all devices. (i.e. Computers, Laptops,
Monitors, phones etc..)
➢ Draft and maintain documentation for new changes implemented.
➢ Perform routine audits of systems and software to avoid misuse of
internet.

➢ Troubleshoot any reported problems.
➢ Every day fill up the daily completed and pending task report and sent to System Administrator /
Sr. System Administrator.
➢ Complete and record day to day activity given by department.
➢ Attend the department meeting which held on 4th Thursday every months.

➢ Configure and manage and Troubleshooting of Design software i.e.
AutoCAD, Pro-E, Solid works,
Catia, corel draw, AutoCAD LT..Etc.

➢ EDUCATIONAL QULIFICATION:

Desktop support egg. At Infosys Pune

Gayatri Infotech Pvt. Ltd - Pune, Maharashtra -

July 2011 to January 2012

The company is working as Authorized Service Providers for leading computer manufacturers
brand ACER. The company Provides hardware and network support to various clients from
Banking and software Industry.

SKILLS

active directory (Less than 1 year), DHCP (Less than 1 year), DNS. (Less than 1 year), Hardware
troubleshooting. (Less than 1 year), Windows Server 2008 (1 year)

ADDITIONAL INFORMATION

♦ operating Systems
MICROSOFT: Windows server 2008
• Build Windows Active Directory. DNS.
• DHCP Management.
• Diagnosed and corrected medium problems in current network
• User Management and Management of Permissions according to requirement
• File System Management.
• Advanced Hardware/Software Installation, configuration and Management.
• Hardware troubleshooting
MICROSOFT: Windows XP, Window7, Window8 and Window10
• Advanced Hardware/Software Installation, configuration and Management.
• File System Management.
• Hardware troubleshooting..

PROFFESIONAL CERTIFICATION:
• Microsoft Certified Windows server 2008 in active directory.