Ramya. P
Hyderabad, Telangana - Email me on Indeed: indeed.com/r/Ramya-
P/00f125c7b9b95a35

(2 year Experience)
• Working currently with Accenture services Pune as a Software Test
Engineer with Client
Accenture on British Telecom Open reach Project, using Agile
Methodologies.
• Experience in automating provision journey in QTP (UFT)
• Good understanding of the project with deep domain knowledge of Telecom
with respect to
Provisioning and Assurance.
• Expertise in functional, CST, Integration and E2E testing on CRM
application for the BT
Assurance journey with respect to different products.
• Expertise in understanding of the new requirements and developing test
cases for new features
being implemented in the code base and executing them.
• Good in understanding of the change with involvement in regular
solution design discussions,
technical changes discussions with Solution Designers and Stake holders
accordingly.
• Proficient with the SDLC, STLC and Defect life cycle.
• Excellent communication skills with proficiency at grasping new
technical concepts quickly and
utilize the same in a productive manner.
• Mentored new joiners on the Overall view of the project, Features and
Functionality of Testing.

Willing to relocate: Anywhere

WORK EXPERIENCE

Software Engineer

Accenture - Hyderabad, Telangana -

December 2015 to Present

BT Openreach (British Telecom)

BT Openreach is responsible for looking after the local network
(connection from your property
to local exchange) that makes the running of telecommunication services
possible. BT helps to
provide lines for telephone connection. It has products like PSTN,
Ethernet, NGA, and LLU. BT acts
as an intermediate between customer and connection provider.
BT Openreach is a software module which manages BT business right from
the placement of the
order, managing appointments, monitoring status to order completion.

Role and Responsibilities:

• Performing a Sanity test on the application and working on stabilizing
the test environment for
smooth testing activities everyday SOP.
• Assigning the task and updating the reports to management by collating
the data of each

individual in the team.
• Testing the application with respect to CST, Integration, Functional, E2E and Regression testing.
• Writing of Test Cases and execution based on the inputs such as customer requirements/test
plan/test approach/ test techniques/ test strategies given based on the functionalities using Agile
Methodologies.

• Execution of test cases and bug reporting in Quality center
• Coordinated with developers to get the bugs reproduced and resolved
• Reviewing the release and build notes documents.

• Carry out regression testing every time when changes are made to the code to fix defects.
• Regular involvement in RCA calls for the defects raised on daily basis and attending Scrum calls
for updating the status of the stack present in a given timelines.

Liberty global international (LGI):

Presently working as a application support Engineer for LGI.

Roles and Responsibilities:

Daily monitoring servers heath check .
Solving the incident using tools like nagious , splunk,graphana.

Acheviments:
Received appreciation excuting high number of test cases with in the given time
Received appreciation from Client for finding show stopper defects.
Received appreciate for identifying P1 issue within the SLA

EDUCATION

BSc in Computer Science

vasundhara womens

2015

narayana jr.college

2012

SSC

pragathi high school

2010

SKILLS

Black Box (2 years), Black Box Testing (2 years), Database (Less than 1 year), java (Less than

1 year), logging (Less than 1 year), SQL (Less than 1 year), Nagious
(Less than 1 year), Splunk
(Less than 1 year), Manual Testing (2 years), SDLC&STLC (2 years)

ADDITIONAL INFORMATION

Operating Systems: Windows,
Languages: Core java
Test Management Tool: HP Quality Center, HP ALM

Database mySQL
Defect Management Tools: AIT (Accenture Intelligent Testing), QC

Professional Skills:

• Proficient in overall Manual testing concepts.
• Proficient in Functional E2E Testing, Black Box Testing, Regression
Testing.
• Good at analyzing the requirements and preparing assessments for the
new requirements.
• Expertise in Development of test cases for the new features being
implemented using different
test design techniques. This included Analysis of the Feature Documents
and developing a
strategy for testing the feature.
• Good in defect logging and tracking activities till the closure of a
defect using tools QC and AIT.