

Ayushi Srivastava
Senior Analyst - Cisco

New Delhi, Delhi - Email me on Indeed: [indeed.com/r/Ayushi-Srivastava/2bf1c4b058984738](https://www.indeed.com/r/Ayushi-Srivastava/2bf1c4b058984738)

IT Professional with an experience of 1 year and 10 months (22 months) . I am looking forward to work in a competitive environment and enhance my skills of networking and work towards the growth of the organization.

Willing to relocate: Anywhere

WORK EXPERIENCE

Senior Analyst

Cisco -

2016 to Present

Working in the network Voip team as a tier2 engineer.

CCNA Certified.

Knowledge of PBx, telephone issue troubleshooting.

Perform troubleshooting on all endpoints and have direct interaction with customers

Managing all the Cisco, Tandberg and Polycom telepresence endpoints.

Working on TMS (Telepresence Management Suit), VCS (Video communication Server) and CUCM

(Cisco unified call manager)

Having knowledge about network protocols like SIP, SCCP and H.323.

Experience of configuration and troubleshooting Cisco routers and switches.

Experience of using RTMT tool for monitoring of CUCM and taking logs.

EDUCATION

B.Tech

HMR Institute of Technology and Management in Electronics and Communication

2012 to 2016

Senior Secondary

2012

Sumermal Jain Public School

2010

SKILLS

CSS (Less than 1 year), DHCP (Less than 1 year), HSRP. (Less than 1 year), routing protocols.

(Less than 1 year), Voip (2 years)

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ADDITIONAL INFORMATION

TECHNICAL KNOWLEDGE

- Have knowledge of configuration of routers, switches, routing protocols.
- Knowledge of cucm including Call Search Space (CSS), Partitions and device registration.
- Knowledge of VLAN, port-securities, STP, ACL and protocols including HSRP.
- Knowledge of Subnetting, VLAN Tagging, DHCP

AREA OF INTEREST

- Work in the networks team and explore more in VoIP domain.
- Gaining more knowledge about CUCM, routers and switching.
- Gain more experience on managing the gateways.

KEY STRENGTHS

- Adaptive towards location changes.
- Determination to work hard and learn new technologies.
- Open to work in any shift.