Puneet Bhandari
SAP SD lead - Microsoft IT

Willing to relocate: Anywhere

WORK EXPERIENCE

SAP SD lead

Microsoft IT -

August 2010 to Present

Team Size: 8 Duration: Seven months

Scope:
* Enhancement of Mexico invoicing process as per the current regulations
* Requirement gathering from third party and client on new process
* Responsible for implementing the changes in system

Area of Exposure:
* Understand the AS-IS process and develop to- Be design document to meet the business and
Government requirement
* Requirement gathering for all SD process for client
* Developed solution blueprint and Process Design Documents for OTC 3-way and 1-way invoice
processes
* Interacting with third party to gather requirements from their end
* Creating functional specification and Gap analysis document for different country
implementation with client
* Design test scripts for functional unit testing (FUT), Integration system testing (IST) and User
Acceptance Test (UAT)

Phase: Support Phase: Implementation \ Enhancement
Project: JCI
Role: SAP SD lead
Team Size: 15 Duration: Twelve months

Scope:
* Communication with client leadership on various issues and efficiency improvement
* Ticket handling for OTC track as L2 support lead
* Responsible for change request across OTC and all business areas

Area of Exposure:
* End to end order to cash cycles issues
* Interface related issues with exposure to IDOCs
* Change request handling and process improvement

* SPOC for client from offshore for communication, reporting and continuous improvement
activities
* Design test scripts for functional unit testing (FUT), Integration system testing (IST) and User
Acceptance Test (UAT) for all changes for process and system improvements
Achievements:
* Spot Awards for exceptional contribution to project work
* Award and appreciation from client at Global level for successful transition of new geographies
to support global template

Phase: Implementation
Project: Adient
Role: SAP SD lead
Team Size: 5 Duration: Five months

Scope:
* Lead Optical archiving of all future, live and archived invoices for audit purpose
* Harmonize invoice archiving process across all plants and SAP instances
* Requirement and data gathering from all plants on legal aspects of invoice form structures and
data of last 10 years

Area of Exposure:
* Developed solution blueprint and Process Design Documents for OTC 3-way and 1-way invoice
processes
* Requirement gathering from all the plants legal department on the aspect of form structure
* Data gathering of all changes across globe for data (customer, vendor, organizational) relative
to the billing process in system
* Creating functional specification and Gap analysis document for different country
implementation with client
* Design test scripts for unit testing (UT), Integration system testing (IST) and User Acceptance
Test (UAT)

Phase: Implementation
Project: JCI
Role: Cutover Manager
Team Size: 15 Duration: Nine months

Scope:
* Legal entity Separation of asset share and shared sale plants from the core JCI group
* Co-coordinating with multiple vendors on behalf of client for master data migration and IT
activities
Area of Exposure:
* Defining scope of activities for the shared sale plants migration to new legal entity
* Co-ordination with OTC, PTP, PTD and RTR streams for successful implementation of the
objectives
* Analyzing issues related to intercompany transactions occurred for asset share plants

* Gathering client requirement on basis of legacy system and current need
* Creating functional specification and Gap analysis documents
* Reporting to IT head of the organization on the progress of the planned activities
* Report analysis and finding functional solutions for the issues


* Hyper care support for multi SAP instance layout

Achievements:
* Appreciations from the client on smooth and successful execution of the cutover involving
multiple stakeholders

Phase: Implementation and Roll-out
Project: Atlas CopCo
Role: Master Data Lead and SD team member
Team Size: 11 Duration: Thirty-three months

Scope:
* Sales order management
* Equipment creation in Order to cash cycle
* Lead for master data migration
* Conducting workshops along with client IT team for business user

Area of Exposure:
* Conducting blue print workshops with client for requirement gathering in 6 countries
* Developed solution blueprint and Process Design Documents for OTC
* Roll out of the template solution to UK-NORDICS
* Defining data flow for the sales order-billing document in system
* Order to cash cycle activity management for data creation in ECC
* Creating functional specification and Gap analysis document for different country
implementation with client
* Implementation and Configuration of different processes as per the client requirement in the
area of SAP SD and CRM sales-ECC integration
* Reporting - Reconciliation, pre validation, post validation
* Involved as lead in cutover, go-live, hyper care phases of project for five countries in Europe

Achievements:
* Awarded for Creating landscape for support phase along with top management team of the
project
* At onsite as equipment lead and awarded as valuable member by the client

Phase: Implementation
Project: Agri Business Client
Role: SD Team member
Team Size: 25 Duration: Ten months

Scope:
* Implementing end to end SAP SD scenario for MNC client
* Creation of functional specification documents for various processes
Area of Exposure:

* Defining enterprise structure, shipping conditions, pricing procedure, etc.
* Assignment of structure as per business need
* Creation of BPP and functional specification documents
* Master data Creation
* Worked on DUET (SharePoint and SAP initiative)


* Handling team and driving it to achieve deliverables

Achievements:
* Published various BOK (reusable artifacts) in Infosys Repository
* Successfully completed on job internship on Sustainability study of Infosys Clients - Telstra,
Cummins and Vodafone.

Phase: Implementation
Project: COE
Role: SD Team member
Team Size: 6 Duration: Three months

Scope:
* Configuring sales order management for SAP SD module for client
* Testing preconfigured solution for internal team

Area of Exposure:
* Implementation of sales order process with respect to specific SD (sales and Distribution)
processes
* Testing for SD module processes involving various pricing methodologies
* Handling team and driving it to achieve deliverables
Achievements:
* Cleared domain certification in Retail category
* Successfully completed Harvard Manage Mentor Certification in Customer Focus and Innovation
Implementation by Harvard Business Publishing

Phase: Support Client: Microsoft IT
Team Size: 15 Duration: Sixteen months

Scope:
* Supporting complete Order to cash cycle for Microsoft Business
* Analyzing, resolving and implementing issues or tickets

Area of Exposure:
* Pricing unification management and analysis (stand-alone system for pricing)
* Handling of Master Data (Customer data, customer information data, condition records, partner
profile maintenance)
* Resolving errors related to configuration issues, extension of sales organization and material,
order, delivery and invoice errors.
* Working on LSMW for mass data update in the system
* Working on monthly rotational activities like IDOCs failure, EDI error notification, short dumps.

Achievements:
* Resolved maximum numbers of issues among the peer group members

* Created maximum number of knowledge base articles for the project

Title: Training Duration: Two months
Scope: Understanding of ES Methodologies, Project management and SAP SD

Area of Exposure:
* Understanding fundamentals of Management with respect to IT sector
* Learning SAP SD (Sales and distribution domain)
* RFP creation

Achievements:
* Successfully cleared P100 and P200 certifications
* Successfully completed RFP and POST
* Successfully cleared all exams with score more than 4 out of 5

EDUCATION

MBA in Marketing

IIT Roorkee -  Roorkee, Uttarakhand

2008 to 2010

Bachelor of Engineering in Electronics and Communication

Shri Vaishnav Institute of Technology and Science, RGPV University -
Indore, Madhya Pradesh

2004 to 2008

CBSE

St. Paul H.S. School -  Indore, Madhya Pradesh

2002 to 2003

Higher Secondary Certificate

Shanti Nagar High School, Maharashtra board -  Mumbai, Maharashtra

1999 to 2000

SKILLS

Sap Sd (7 years)