Debasish Dasgupta
Trainer-Finacle-Core Banking Solutions-Infosys - Onward eServices
limited

Qasba, Bihar - Email me on Indeed: indeed.com/r/Debasish-
Dasgupta/a20561e10f83ae3f

✓ Worked as a faculty for Infosys in PTC (Postal Training Centre) of
DOP (Department of Post-
India)
✓ Undertaken Classes for Banking Theory and practices.
✓ Trainer- Finacle Core Banking Solutions
✓ Maintaining client base of 20 Crores.
✓ Investment Banking (H.N.I section)
✓ Admin and ATM manager (IT and branch)
✓ Management and smooth functioning of ATM network and administration.
✓ Implementation of Finacle10.2 in the branch level (Axis Bank)
✓ Successfully completed the task of Transition Supervisor in the
migration from Finacle7 to
Finacle 10.2.
✓ Over 4 years of rich experience in financial sector
✓ Ability to support and sustain a positive work environment that
fosters team performance with
strong communication and negotiation skills.
✓ Thorough understanding of cash management services involving bulk
payments for large
corporate and processing of cash and cheque collections from them.
✓ Thorough working knowledge Branch Banking & routine banking
operations.
✓ Possess excellent interpersonal, communication and organizational
skills with demonstrated
abilities in team management and customer relationship management.
✓ Developing Customer base for the Bank and be strong player in the
growth of overall business

WORK EXPERIENCE

Trainer-Finacle-Core Banking Solutions-Infosys

Onward eServices limited - Chennai, Tamil Nadu -

2014 to Present

Job Summary: Trainer in PTC (Postal Training centre) - Department of
Post.

• Training clients about Finacle CBS menu opttions.
• Training postal employees about the day to day banking practice.
• Training postal employees about Finacle 10.2 implementation in the
department.
• Supervising in the migration from manual data entry to core banking
application.
• Training client about the package.
• Migration of the system to new software.

Branch Manager

Rainbow Financial Services - Kolkata, West Bengal -

2012 to April 2014

Investment Banking- salt Lake- Kolkata)
Job role: Branch Manager

Job Summary:
• Cash flow management.
• Providing trading solutions to all clients.
• Providing working capital solutions to small scale and big firms.
• Treasury management.
• Worked as Financial Product consultant (H N I)
• Responsibility to provide financial solution to the customers
• Channelizing the liquidity of the customer to proper fund.

Asst Manager

AXIS Bank Ltd -

July 2007 to 2012

Jamshedpur_

Job Role: Admin and ATM coordinator of branch.

* Job summary: Admin (Branch & IT)
➢ Implementation of Finacle 10.2 (banking software) in the region.
➢ Training the branch staffs In Finacle 10.2 module and supervising the transition period of every
department from Finacle 7 to Finacle 10.2. at the time of migration.
➢ Fixed asset management through FAMS software in the region assigned to me.
➢ Responsible of procurement of new assets and stationery through e-shop software, sale and
purchase of old assets through quotations from different vendors.

➢ Space management of the branch level and 5's implementation in the branch through proper
coordination with the team.
➢ Attendance record management in the HR software.
➢ Maintenance of all important branch documents for e.g. personal HR file, govt. document
maintained by all banks, all notices to be displayed in the branch.
➢ Attending security meetings with local authorities on fortnightly basis.
➢ Coordination with concurrent auditor and external auditor to ensure "AAA" ratings for the
Branch through proper compliance in yearly audit.
➢ Decision making authority of all petty expenses on a branch level.
➢ IT related issues to be coordinated with the help desk (WIPRO)
➢ Software and hardware management of all the branches in the region
➢ Network logbook maintenance and record keeping of all the issues faced by the branches.

➤ Record management of all the branch data and to keep a back up of the same in the main
server.
➤ Responsible of smooth functioning of the server and network through regular track keeping
and ensuring all the service request or call lodged should attended within proper TAT.
* Job summary: ATM Manager:

♦ Before outsourcing and centralization of ATM's
➤ Reconciliation of the all ATM's manually and in software.

➤ Member of Circle Audit Team for compliance in ATM reconciliation of other branches.
➤ Reversal of all excess and short cash issues of the ATM's.
➤ Maintaining TAT for own bank and other bank customer disputes on a regular basis.
➤ Coordination of ATM team and local logistics & courier for smooth functioning of ATM.
➤ Keeping track of cash replenishment of all ATM's in the region.
➤ Getting approval and maintaining record of all ATM related expenditure.
➤ Procurement of new ATM machine through different vendors and also to decide new location
of ATM site.
➤ Fortnight audit and verification of ATM's and cash vaults
➤ Rent agreements of ATM's and renewal of the same.

After outsourcing and centralization of ATM's
➤ Handing over the reconciliation of all the ATM's to the central ATM nodal cell at the time of
centralization of ATM's.
➤ Coordination with outsource agency for smooth and proper functioning of ATM's under the
branch and also coordinating in acquisition of new ATM site.
➤ Daily updating of all the details in the respective software.
➤ Coordination with local CRA agency for smooth cash replenishment of all ATM's.
➤ Coordination with the central reconciliation team to solve own bank and other bank disputes
within the given TAT.

* Having through knowledge on implementation of Finacle7 & Finacle10.2 (Core Banking
Solution Software developed by Infosys)
* Head cashier for 2.5 years, serving ATM cash Requirement, Cash remittance to currency Chest
and managing CDP (Cash delivery & pick-up) by strictly following clean note policy.
* Handled Cash Management Services.
* Handled Front desk banking Operation for e.g. - D.D printing, cheque transfer, fixed deposit,
Locker Facility, GBM challan.
* Handling Customer Related Queries and KYC compliance and AML.

Key Learning's
• A complete training of Finacle 10.2 (Classroom and on the job)
• A holistic experience of overall administration, logistics and operation of banking procedures
to serve the HNI clients of the Bank and also to receive appreciation and acknowledgement from
both the sides.

• Thorough knowledge of Audit Compliance.

Front Office Credit Coordinator

H.D.F.C. Ltd - Kolkata, West Bengal -

September 2005 to June 2007

Kolkata

Key Result Areas across assignments:

Job Responsibilities:
* Worked as Front Office Credit Coordinator.

* Preparation of Housing loan Sanction report.
* Coordinating sales team and their sales promotional activities

Key Learning's
• Exposure to Housing Loan industry.

Financial Product consultant

I.C.I.C.I PRUDENTIAL LIFE INSURANCE - Kolkata, West Bengal -

January 2004 to February 2005

H N I)
• Responsibility to provide financial solution to the customers
• Channelizing the liquidity of the customer to proper fund.
• different industries.
• Strong P.R build quality developed due to daily customer interaction.
• Successfully completed 5 years of banking as an ATM manager and branch admin.
• Many recognition from branch level and as well as circle level.
• Proper migration and implementation of banking software from Finacle 7 to Finacle10.2.
• Error free audit in Spam of 2.5 years as a Branch Main Cashier.
• Achievements Of targets in Third party Products.
• Managing complete branch operations with key focus on bottom line profitability by ensuring
optimal utilization of available resources.
• Implementation & Achievement of 5S for the Branch.

EDUCATION

B.B.M

Andhra University

2003

Gulmohar High School - Jamshedpur, Jharkhand

2000