

Sohan Dhakad

Shivpuri, Madhya Pradesh - Email me on Indeed: [indeed.com/r/Sohan-Dhakad/038dfd47a0cf071f](https://www.indeed.com/r/Sohan-Dhakad/038dfd47a0cf071f)

Serve the organization to apply my knowledge and skills to the best of my efforts in order to achieve organizational goals and continuous learning.

WORK EXPERIENCE

ASSOCIATE TRAINEE OF INFOSYS PROJECT OF GST PORTAL

Gurgaon, Haryana -

November 2016 to Present

GURGAON.

- Monitoring the problems faced for the registration.
- Solving the problems of End User.
- Generating reports of escalations & SLAs.
- Helping in issuance of Provisional IDs from GST.
- Ensuring the Quality checks & control.
- Timely Delivery of resolutions for the End Users.
- Handling and proper knowledge of GST Documents.
- Ensuring SLA adherences and ensuring Companies Regulations & Provisions.

EDUCATION

Jiwaji University - Shivpuri, Madhya Pradesh

2016

ADDITIONAL INFORMATION

Pursuing cs profesional.

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