**ADRIAN NADEAU**

**Senior Integration Expert** | **Full Stack Development** | **Agile Framework**

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Dear Hiring Team,

I am writing to express my interest in the **IT Application Administrator** position with the **City of Saint John**. With over 20 years of experience in software development, technical support, and enterprise IT systems, I bring a proven ability to troubleshoot issues quickly, implement effective solutions, and support both individual users and large organizations in achieving their technology goals, while continually learning new tools to help end users.

My background includes work with **Windows O/S** and **Microsoft Office 365** (Teams, SharePoint, Excel, Word, PowerPoint, OneDrive), ensuring smooth daily operations and collaborative workflows. I have a track record of resolving complex technical problems under tight deadlines, maintaining accuracy and attention to detail, and adapting quickly to new technologies.

In previous roles with organizations such as CGS, Bell, and JD Irving, I have:

* Provided timely, effective troubleshooting and end-user support.
* Integrated Office 365 solutions to improve efficiency and communication.
* Documented processes and delivered clear instructions to technical and non-technical users.
* Collaborated across teams while also working independently to meet organizational needs.

I am confident my technical expertise, organizational skills, and commitment to customer service make me a strong candidate to contribute to the **City of Saint John’s** technology initiatives. I am particularly motivated by the opportunity to work in a public sector role that directly supports community services.

Thank you for considering my application. I would welcome the opportunity to discuss how my skills and experience align with your needs.

**Sincerely,**  
Adrian Nadeau