



[APT-15] Discrepancy Between Application Fields and Documentation in New Customer section

Created: 15/Oct/23 7:29 PM - Updated: 17/Oct/23 7:19 PM

Status:	In Progress
Project:	Adrian_Pricopie_TMTA12
Parent:	APT-7 The New Customer Module (Epic)
Component/s:	None
Affects Version/s:	Guru99V1.0
Fix Version/s:	Guru99V1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description
Preconditions: 1.Guru99 demo application is up and running 2.A manager user is created(UserID:mngr532768,password:Bugati1 @)
Steps to reproduce: 1.Access Guru99 demo web app: https://demo.guru99.com/V4/index.php 2.Log in as manager account. Test Data UserID:mngr532768,password:Bugati1 @. 3.Click on New customer menu
Expected result: the page should be loaded and contains the following fields from documentation(https://docs.google.com/document/d/1rPW5DV82VJT6vtA1VDSrfaCBuAduxW0zb1yfTh_VMk/edit):Customer Name,Gender,Date of Birth,Address,City,State,Pin,Telephone Number,Email Id.
Actual result: A discrepancy was observed between the fields displayed in the application and the fields mentioned in its documentation during the execution of the test. This is because the documentation does not include the 'password' field, while the application includes this field.

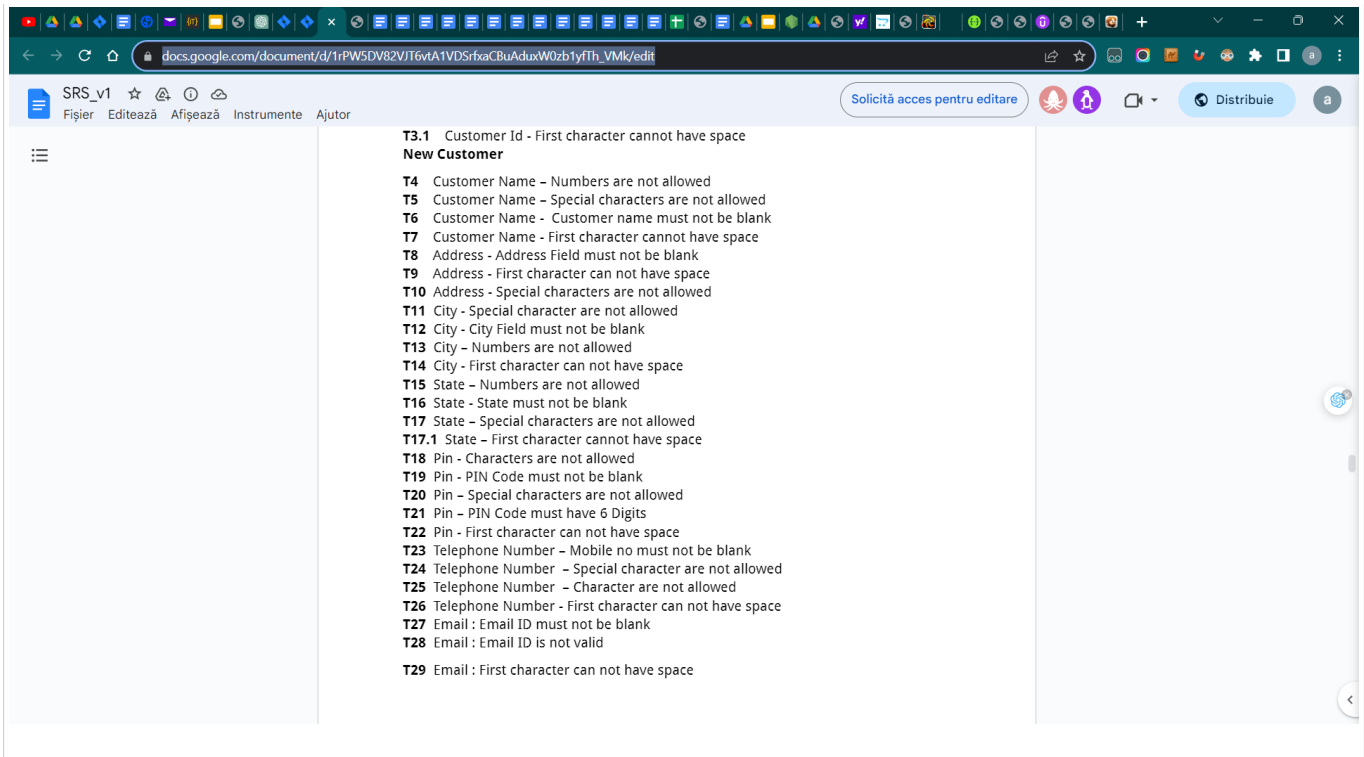
The image displays two overlapping screenshots of a web application. The top screenshot shows the 'Guru99 Bank' manager interface, and the bottom screenshot shows a Google Docs document.

Guru99 Bank Manager Interface:

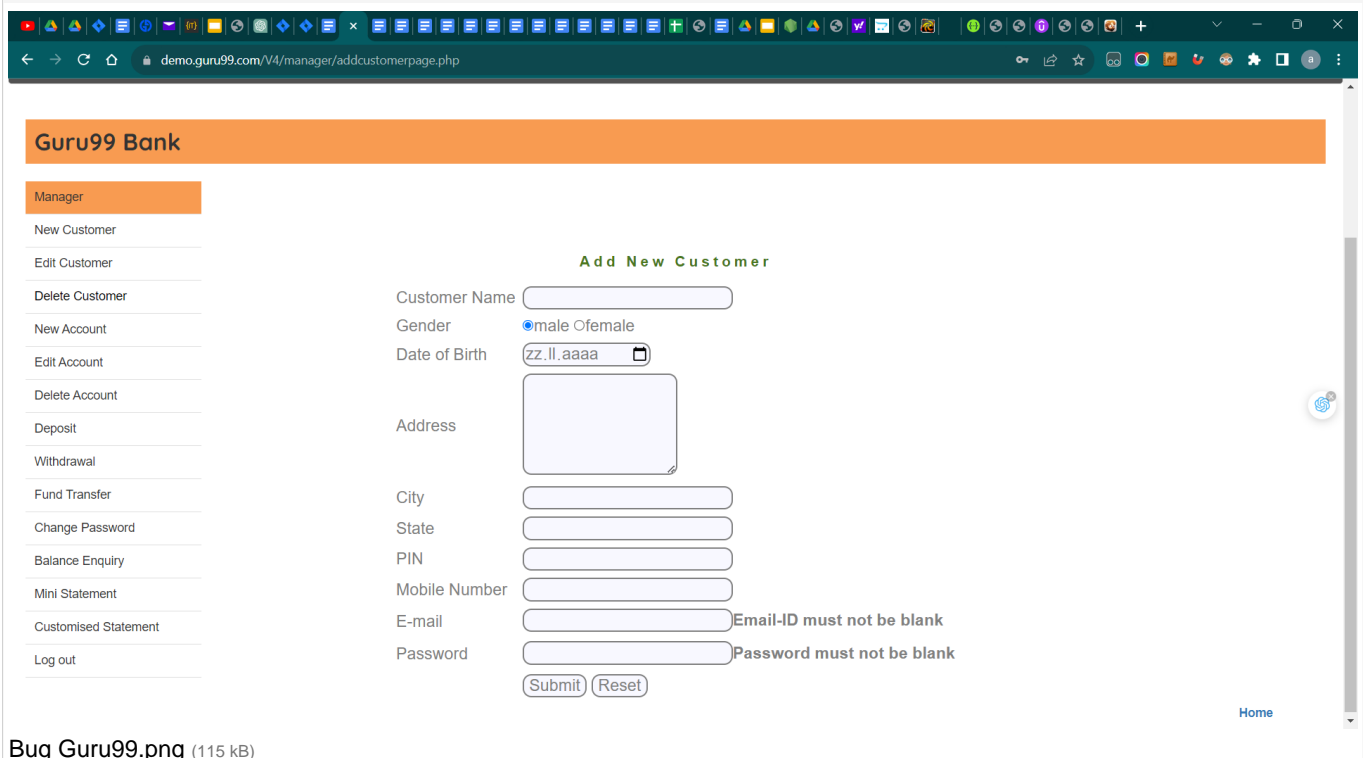
- Header:** Guru99 Bank
- Left Sidebar (Manager):**
 - New Customer
 - Edit Customer
 - Delete Customer
 - New Account
 - Edit Account
 - Delete Account
 - Deposit
 - Withdrawal
 - Fund Transfer
 - Change Password
 - Balance Enquiry
 - Mini Statement
 - Customised Statement
 - Log out
- Main Content Area:**
 - Add New Customer**
 - Customer Name:
 - Gender: ☒ male ☐ female
 - Date of Birth:
 - Address:
 - City:
 - State:
 - PIN:
 - Mobile Number:
 - E-mail: **Email-ID must not be blank**
 - Password: **Password must not be blank**
 -
- Bottom Right:** [Home](#)

Google Docs Document:

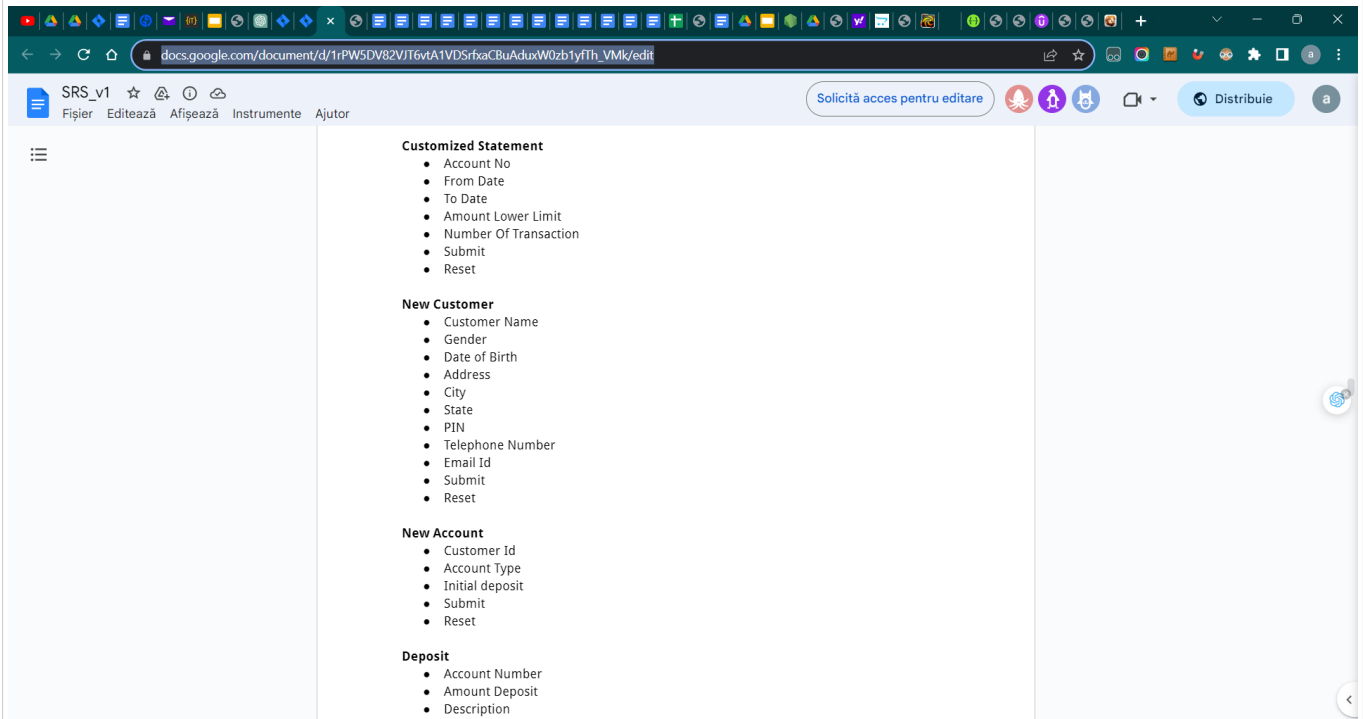
- Document Title:** SRS_v1
- Document Content:**
 - Customized Statement**
 - Account No
 - From Date
 - To Date
 - Amount Lower Limit
 - Number Of Transaction
 - Submit
 - Reset
 - New Customer**
 - Customer Name
 - Gender
 - Date of Birth
 - Address
 - City
 - State
 - PIN
 - Telephone Number
 - Email Id
 - Submit
 - Reset
 - New Account**
 - Customer Id
 - Account Type
 - Initial deposit
 - Submit
 - Reset
 - Deposit**
 - Account Number
 - Amount Deposit
 - Description



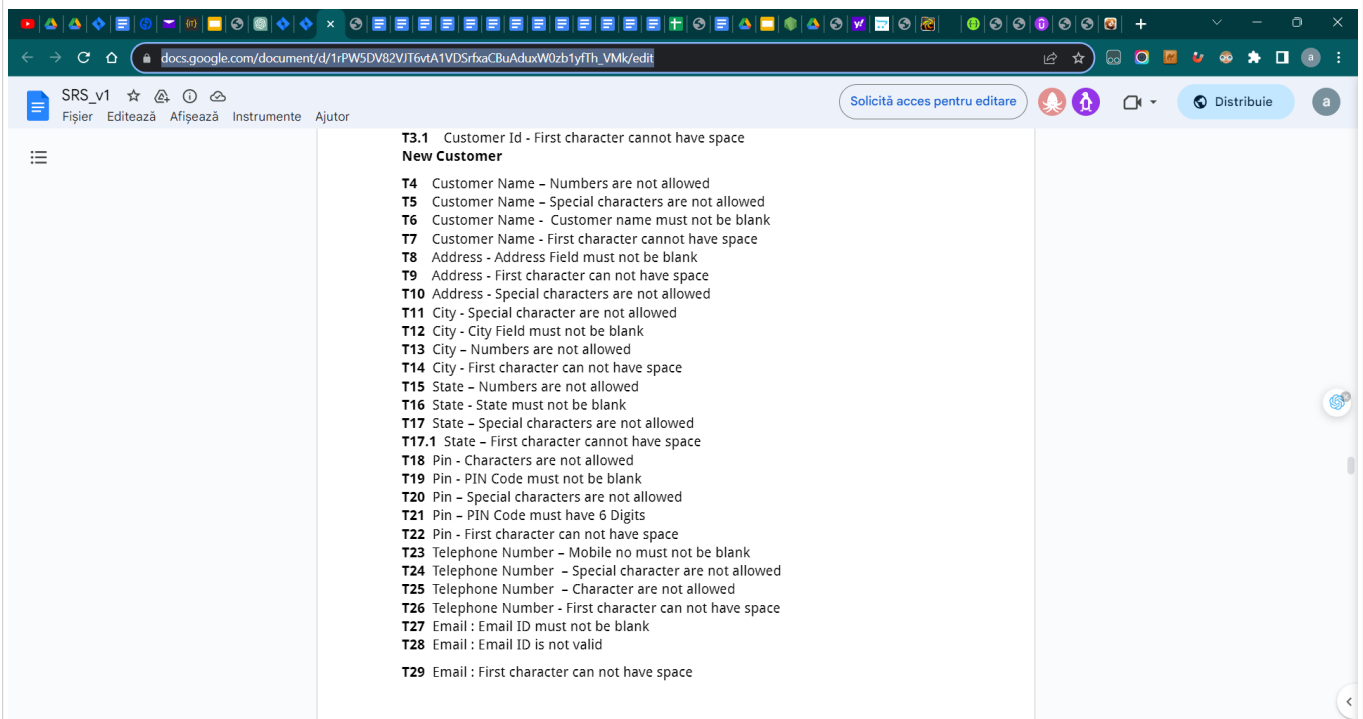
Attachments



Bug Guru99.png (115 kB)



documentatie.png (107 kB)



SRS_v1 - Documente Google – Google Chrome 15.10.2023 17_41_06.png (151 kB)

Links

Relates

relates to[APT-14](#)

Verify Consistency of Fields in the New Customer Section

Selected for
Development



[APT-20] Future "Date of birth" can be select from calendar

Created: 17/Oct/23 7:48 PM - Updated: 06/Nov/23 3:43 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: Guru99V1.0
Fix Version/s: Guru99V1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description

Preconditions:

- 1.Guru99 demo application is up and running
- 2.[A](#) manager user is created(UserID:mngr532768,password:Bugati1 @)
- 3.The "Date of Birth" field is accessible for editing.

Steps to reproduce:

- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>
- 2.Log in as manager account. Test Data UserID:mngr532768,password:Bugati1 @.
- 3.Click on New customer menu
- 4.Click on the "Date of Birth" field's date picker
- 5.Attempt to select a future date

Expected result:

The system should not allow the selection of a future date.

Actual result:

The system allows the selection of a future date in the "Date of Birth" field from the calendar.

Links

Relates

<i>relates to</i>	APT-19	We are checking the system does not allow the selection of a future birth date in "Date of Birth" field	Selected for Development
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[APT-26] No Error Message for Disallowed Numbers in Customer Name Field

Created: 18/Oct/23 3:16 PM - Updated: 06/Nov/23 4:18 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: None
Fix Version/s: Guru99V1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description

Preconditions:

- 1.Guru99 demo application is up and running
- 2.[A](#) manager user is created(UserID:mngr532768,password:Bugati1@)

Steps to reproduce:

- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>
- 2.Log in as manager account. Test Data UserID:mngr532768,password:Bugati1@.
- 3.Click on New customer menu
- 4.Click on the "Customer Name" field and type a name with number Test Data:E.G:John123

Expected result:

You should receive an error message indicating that numbers are not allowed in this field.

Actual result:

I don't receive any error message indicating that the "customer name" field does not accept numbers.

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Change Password

Balance Enquiry

Mini Statement

Customised Statement

Log out

Add New Customer

Customer Name

John123

Gender

☒male ☐female

Date of Birth

zz.ll.aaaa

Address

City

State

PIN

Mobile Number

E-mail

Password

Submit

Reset

Home

Attachments

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Change Password

Balance Enquiry

Mini Statement

Customised Statement

Log out

Add New Customer

Customer Name

John123

Gender

☒male ☐female

Date of Birth

zz.ll.aaaa

Address

City

State

PIN

Mobile Number

E-mail

Password

Submit

Reset

Home

bug.png (119 kB)

Links

Relates

relates to	APT-25	Verify that Customer Name field isn't accept numbers	Selected for Development
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[APT-32] The Entry of Numbers in the 'State' Field Does Not Generate an Error Message

Created: 18/Oct/23 4:14 PM - Updated: 06/Nov/23 4:06 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: None
Fix Version/s: Guru99V1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description

Preconditions:

- 1.Guru99 demo application is up and running
- [2.A](#) manager user is created(UserID:mngr532768,password:Bugati1 @)

Steps to reproduce:

- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>
- 2.Log in as manager account. Test Data UserID:mngr532768,password:Bugati1 @.
- 3.Click on New customer menu
- 4.Click on the "State" field and type numbers in this field. Test Data:E.G:1213.

Expected result:

You should receive an error message indicating that numbers are not allowed in this field.

Actual result:

I don't receive any error message indicating that the "State" field does not accept numbers.

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Change Password

Balance Enquiry

Mini Statement

Customised Statement

Log out

Add New Customer

Customer Name

Gender

☒male ☐female

Date of Birth

zz.ll.aaaa

Address

City

State

1213

PIN

Mobile Number

E-mail

Password

*

Submit

Reset

Home

Attachments

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Change Password

Balance Enquiry

Mini Statement

Customised Statement

Log out

Add New Customer

Customer Name

Gender

☒male ☐female

Date of Birth

zz.ll.aaaa

Address

City

State

1213

PIN

Mobile Number

E-mail

Password

*

Submit

Reset

Home

BugState.png (118 kB)

Links

Relates

relates to

[APT-31](#)

Verify that an error message is displayed when numbers are entered in the state field

Backlog



[APT-40] First Character of City Field Allows Space

Created: 20/Oct/23 11:16 AM - Updated: 06/Nov/23 4:21 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: Guru99V1.0
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description

Preconditions:

- 1.Guru99 demo application is up and running
- 2.[A](#) manager user is created(UserID:mngr532768,password:Bugati1@)
- 3.The "City" field is accessible for editing.

Steps to reproduce:

- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>
- 2.Log in as manager account. Test Data UserID:mngr532768,password:Bugati1@.
- 3.Click on New customer menu.
- 4.In the "City" field, attempt to enter a customer name where the first character has a space. Test Data E.G: " London".

Expected result:

The system should display an error message or prevent submission, indicating that the first character cannot have a space.

Actual result:

The system allows the entry of a city name with a space as the first character and does not provide any error message or prevent submission.

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Change Password

Balance Enquiry

Mini Statement

Customised Statement

Log out

Add New Customer

Customer Name

Gender

male

female

Date of Birth

zz.ll.aaaa

Address

City

London

State

PIN

Mobile Number

E-mail

Password

Submit

Reset

Home

Attachments

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Change Password

Balance Enquiry

Mini Statement

Customised Statement

Log out

Add New Customer

Customer Name

Gender

male

female

Date of Birth

zz.ll.aaaa

Address

City

London

State

PIN

Mobile Number

E-mail

Password

Submit

Reset

Home

BugCity.png (118 kB)

Links

Relates

relates to

[APT-39](#)

Verify First Character of City field Cannot Have a Space

Backlog



[APT-43] Missing "Show Password" Icon for Password Field Hide/Show Functionality on New Customer Page

Created: 20/Oct/23 11:40 AM - Updated: 06/Nov/23 4:13 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: Guru99V1.0
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description

Preconditions:

- 1.Open chrome browser.
- 2.Guru99 demo application is up and running.
- [3.A](#) manager user is created(UserID:mngr532768,password:Bugati1 @).
- 4.The "Password" field is accessible for editing.

Steps to reproduce:

- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>
- 2.Log in as manager account. Test Data UserID:mngr532768,password:Bugati1 @.
- 3.Click on New customer menu.
- 4.Locate the password input field on the "New customer Page."
- 5.Verify that, by default, the password characters are hidden by entering characters in the password field. Test Data:E.G:Masked
- 6.Click on the "Show Password" sign.
- 7.Click on the "Hide Password" sign.

Expected result:

The password field should have a "Show Password" icon that allows users to toggle between showing and hiding password characters.

Actual result:

The "Show Password" icon is missing, and there is no visible option for users to toggle the visibility of password characters.

Links			
Relates			
relates to	APT-42	Verify if the password field hide/show functionality is working in chrome browser	Selected for Development



[APT-47] Missing Error Message for Special Characters in Customer ID Field

Created: 20/Oct/23 1:19 PM - Updated: 06/Nov/23 4:09 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: Guru99V1.0
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Environment

- Guru99 Bank System
- Browser:Chrome

Description

Preconditions:

- 1.Guru99 demo application is up and running.
- 2.[A](#) manager user is created(UserID:mngr532768,password:Bugati1@).

Steps to reproduce:

- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>
- 2.Log in as manager account. Test Data UserID:mngr532768,password:Bugati1@.
- 3.Click on Delte customer menu.
- 4.Click on the "Customer ID" field and type a special characters. Test Data E.G:#@!!

Expected result:

You should receive an error message indicating that special character are not allowed in this field.

Actual result:

The system does not display any error message when special characters are entered into the "Customer ID" field

Testing

Selenium

Live Project

Java

Selenium

Insurance Project

Agile Project

Bank Project

Security Project

Telecom Project

Payment Gateway Project

New Tours

SEO

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Channel Password

Delete Customer Form

Customer ID

Submit

Reset

Home

Testing

Selenium

Live Project

Java

Selenium

Insurance Project

Agile Project

Bank Project

Security Project

Telecom Project

Payment Gateway Project

New Tours

SEO

Guru99 Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Deposit

Withdrawal

Fund Transfer

Channel Password

Delete Customer Form

Customer ID

Submit

Reset

Home

BugCustomerID.png (157 kB)

Links

Relates

relates to

[APT-46](#)

Verify that an error message is displayed when special characters are entered in the Customer ID field

Backlog



[APT-50] Incorrect Confirmation Message in Delete Customer Pop-up

Created: 20/Oct/23 5:50 PM - Updated: 06/Nov/23 4:08 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: Guru99V1.0
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description

Preconditions:

- 1.Guru99 demo application is up and running
- 2.A manager user is created(UserID:mngr532768,password:Bugati1@)
- 3.A new customer has created with Customer ID:49279

Steps to reproduce:

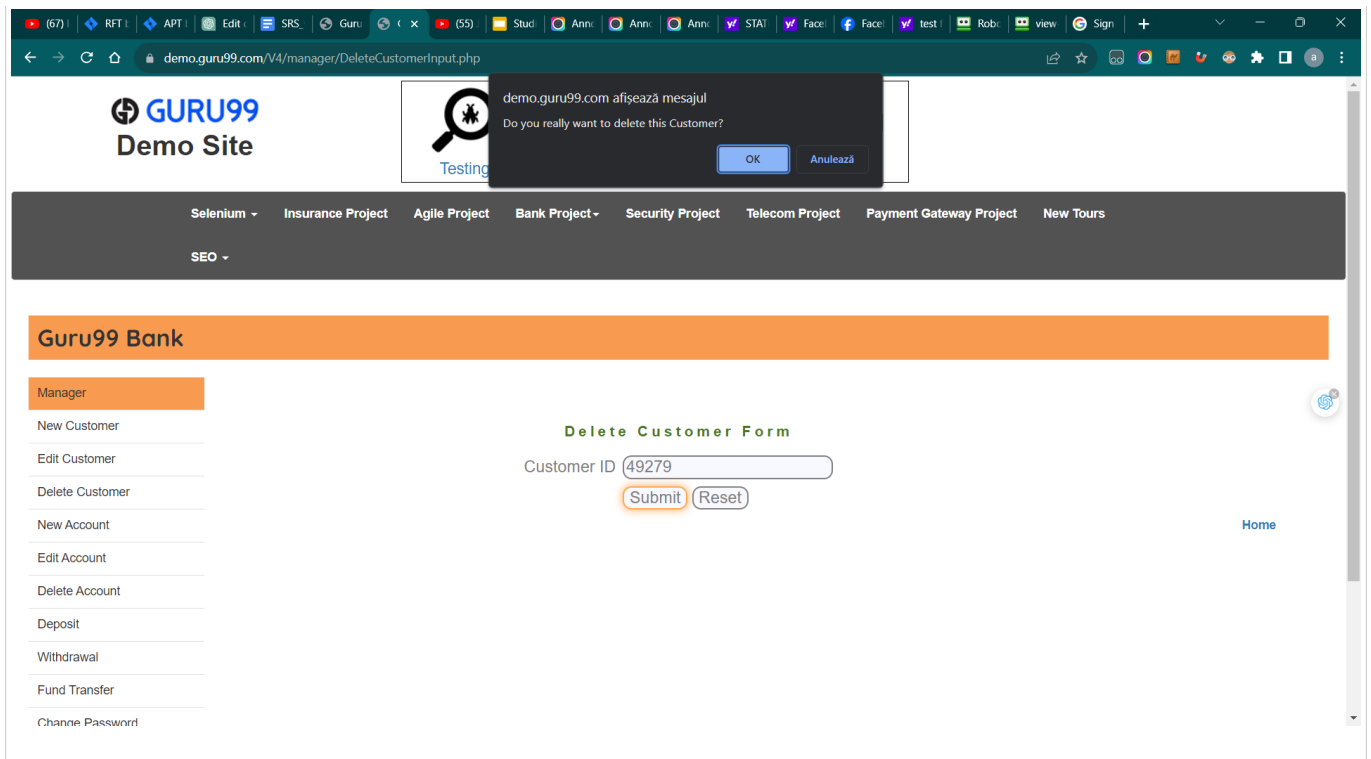
- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>
- 2.Log in as manager account. Test Data UserID:mngr532768,password:Bugati1@.
- 3.Click on Delete customer menu.
- 4.Enter a non-existent customer ID or already deleted. Test Data E.G:49279
- 5.Press submit button

Expected result:

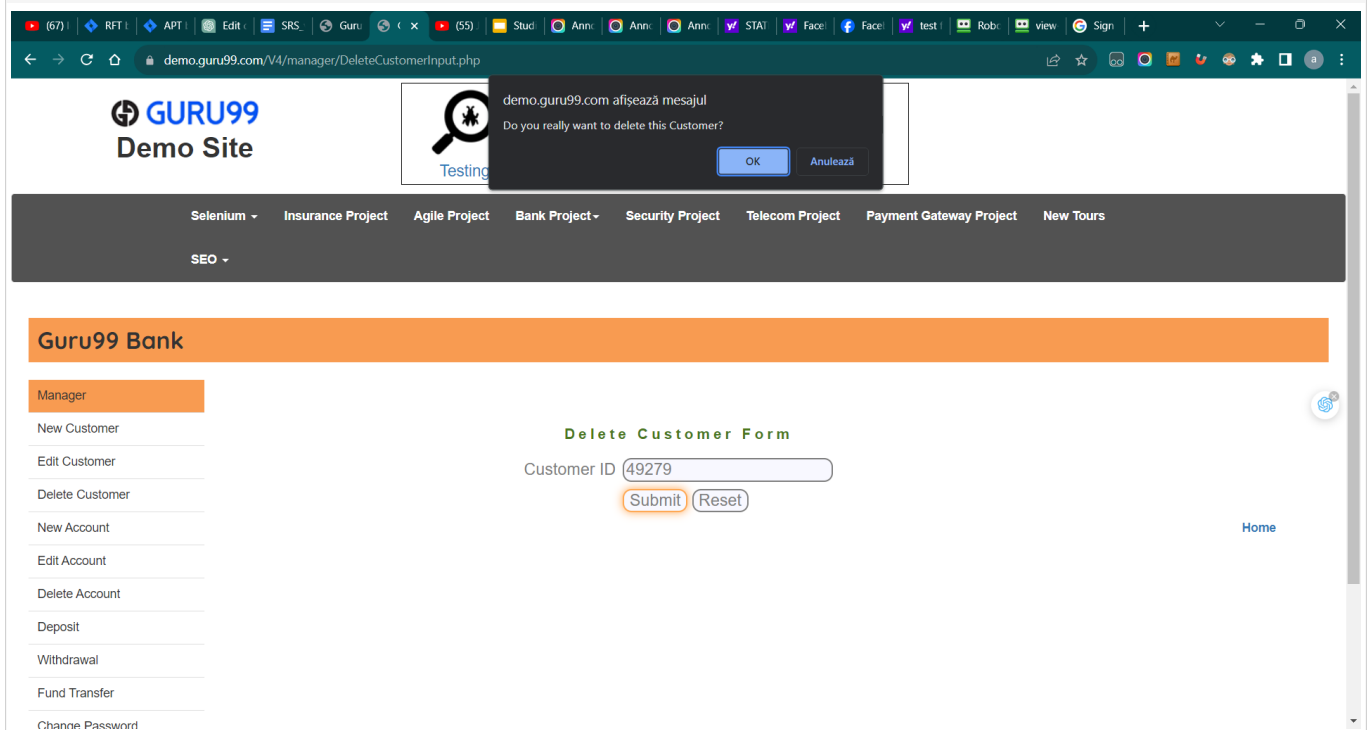
pop-up appears on the top of the screen with this message "The customer is already deleted."

Actual result:

The pop-up window displays the message "Do you want to delete this customer?" instead of "The customer is already deleted."



Attachments



BugDeleteCustomer (2).png (123 kB)

Links

Relates

<i>relates to</i>	APT-49	Check if an error message appears when trying to enter an already deleted user in the 'Customer ID' field	Backlog
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[APT-57] Missing Error for When Adding the same Email-address

Created: 20/Oct/23 9:50 PM - Updated: 06/Nov/23 3:52 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: Guru99V1.0
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description

Preconditions:

- 1.Guru99 demo application is up and running
- [2.A](#) manager user is created(UserID:mngr532768,password:Bugati1@)
- 3.A new customer has created with Customer ID:91538

Test steps:

- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>.
- 2.Log in as manager account.
- 3.Click on Edit customer menu.
- 4.Enter a valid Customer ID.
- 5.Press submit button.
- 6.Attempt to add an Email ID that already exists in the system, in the Email field.

Expected result:

The system should show an error when attempting to add a duplicate Email ID/Same Email.

Actual result:

The system does not show an error when adding a duplicate Email ID/Same Email.

Links

Cloners

<i>is cloned by</i>	APT-60	Incorrect Success Message After Editing Customer Information	In Progress
Relates			
<i>relates to</i>	APT-56	Verify if the same Email Id exists in the system, the system shows an error	Backlog



[APT-60] Incorrect Success Message After Editing Customer Information

Created: 20/Oct/23 10:14 PM - Updated: 20/Oct/23 10:29 PM

Status: In Progress
Project: Adrian_Pricopie_TMTA12
Parent: [APT-7](#) The New Customer Module (Epic)
Component/s: None
Affects Version/s: Guru99V1.0
Fix Version/s: Guru99V1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link:

Description

Preconditions:

- 1.Guru99 demo application is up and running
- 2.A manager user is created(UserID:mngr532768,password:Bugati1 @)
- 3.A new customer has created with Customer ID:91538

Test steps:

- 1.Access Guru99 demo web app:<https://demo.guru99.com/V4/index.php>.
- 2.Log in as manager account.
- 3.Click on Edit customer menu.
- 4.Add a customer with their valid ID in the customer ID field. Test Data:E.G:49279
- 5.Press submit button
- 6.Make a change to one or more customer details, such as the address, email, or telephone number.
- 7.Save the changes by clicking the "Submit" button.

Expected result:

The system should successfully update the customer's information, and the changes should be reflected in the system. The customer's data has been edited and saved successfully, and a message 'The customer data has been changed' should be received.

Actual result:

The system incorrectly displays the message "No Changes made to Customer records" after editing and saving customer information.

Links**Cloners**

<i>clones</i>	APT-57	Missing Error for When Adding the same Email-address	In Progress
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Relates

<i>relates to</i>	APT-37	Verify that manager can edit customer data from Edit customer section	Selected for Development
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