Adrian Solomon

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Skills

- Technical training
- Diagnostic procedures
- End user support
- Hardware troubleshooting
- Microsoft Office
- Computer skills
- Flexible & Adaptable
- Installation and repairs

Experience

SYSTEM TECHNICIAN | 03/2016 to Current

Home Construction Limited - Level 5 Long circular mall, Long circular road, St.james

- Patched software and installed new versions to eliminate security problems and protect data.
- Broke down and evaluated user problems, using test scripts, personal expertise and probing questions.
- Configured hardware, devices and software to set up work stations for employees.
- Processed support requests weekly for technical assistance on wide range of issues .
- Removed malware, ransomware and other threats from laptops and desktop systems.
- Collaborated with vendors to locate replacement components and resolve advanced problems.
- Installed, modified and repaired software and hardware to resolve technical issues.
- Assessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.
- Monitored systems in operation and input commands to troubleshoot areas.

SECURITY OFFICER / CCTV TECHNICIAN | 03/2016 to 08/2018

Home Construction Limited - Trincity Central Rd

- Gathered information, identified and implemented resolution, planned follow-up and logged and filed incident report to successfully manage complaints.
- Oversaw daily monitoring and patrolled buildings, grounds, and work sites.
- Executed security rules and procedures and calmly and promptly escorted noncompliant individuals out of building.
- Provided detailed reports of infractions and criminal acts to law enforcement for trial or hearing procedures.
- Monitored central alarm systems for fire, intrusion and duress alarms and responded to emergencies weekly.
- Repaired access control, CCTV, electronic devices and electromechanical devices to maintain electronic security systems.

- Performed routine maintenance on security equipment by cleaning monitors and adjusting cameras for proper focus and depth of field.
- Operated power drills, wire strippers, pliers and wire connectors to properly install and repair electronic equipment.
- Performed computer program entry to add closed-circuit television cameras, access control devices and intrusion alarm systems.

Education

School of Practical Accounting
- IT Systems Engineer

SBCS Global Learning Institute
- MCSA Certification

CTS College
- Electrical

Five Rivers Secondary School
- Mathematics
- English
- Information Technology
- Physics
- Technical Drawing
- Wood working