



Adrian Radev <adriyanradev@gmail.com>

Your e-ticket receipt XQPWKV: 25 Apr 2025 17:15

1 message

British Airways e-ticket <BA.e-ticket@email.ba.com>
To: adriyanradev@gmail.com

26 April 2025 at 04:59



Your e-ticket receipt

Dear Mr Radev,

Booking reference: **XQPWKV**

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres.

[More information](#)

We also recommend the following services to help you get the most out of your journey:

**Generous baggage allowance**

Take full advantage of your free allowance on your British Airways operated flights, of 2 hand baggage items and one checked bag. Find out exactly what your baggage allowance is.

**Pre-book airport parking and save**

Save money with our competitive prices for secure and easily accessible airport parking when you pre-book and pay in advance.



Check our destination guides

Find out what to see and do as well as where to shop and eat, plus check the weather forecast for the next 7 days.



Valet parking

Drive straight to the terminal door, have your car parked for you, and then returned to you when you arrive back.

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below.

The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services.

Manage my booking

Your Itinerary

BA0960
British Airways

25 Apr 2025 17:15 Heathrow (London) Terminal 5	25 Apr 2025 20:10 Munich Terminal 1
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Passenger	MR ADRIYAN RADEV
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Baggage allowances

Hand and checked baggage allowances

Baggage allowances apply to each passenger in your booking.

Flights	Hand baggage	Checked baggage
London to Munich	1 handbag/laptop bag, plus 1 additional cabin bag	1 bags at 23kg (51lbs)
	British Airways hand baggage sizes and weight limitations	British Airways checked baggage sizes and weight limitations

There are [restrictions on what you may pack](#).

You may also be charged for extra or overweight checked bags.

Book your Staff Travel Cancellation Waiver.

If you can't get a seat on your standby flight, we'll cover the cost of cancelling your Hotline hotel or car booking. For a limited time only - £8 per person, per booking. Call 08432 088 065 to make your booking. Restrictions apply.

We strongly recommend that you do not book any hotline products until your travel plans are finalized.

[Click here for full details](#)

Book Hotline hotels, car hire and experiences.

Receive a discount when you book your hotels, car hire and selected experiences on Hotline. Choose from over 8,000 hotels in popular destinations across the globe and car hire in partnership with Avios.

We strongly recommend that you do not book any hotline products until your travel plans are finalized.

[Book now](#)

Extra baggage

You will have to pay for baggage which is over your allowance.

You cannot pay to take extra bags for an infant, or extra hand baggage.

[Pay for extra bags using Manage My Booking](#)

Extra baggage charges for flight BA0960

Heathrow (London) to Munich
25 Apr 2025 17:15

Extra baggage	Airport Price**	Pre-airport price*
1st item of luggage (max 23kg)	GBP 75.00	-
2nd item of luggage (max 23kg)	GBP 95.00	-
Any additional items of luggage (max 23kg)	GBP 95.00	-
Over weight baggage		
Each item of baggage	GBP 65	-

[Pay for extra bags using Manage My Booking](#)

*Pre-airport price means online or by booking through the British Airways contact centre.

**At many airports, including London Heathrow, Gatwick and North America, you can only pay using a credit or debit card. Cash is not accepted.

Food and drink information

For flights operated by another carrier, charges may apply for food and drink. Please check operating carrier website for details.

Meal allowances apply to each passenger in your booking.

Flights	Meals
London to Munich	Food and Beverages for Purchase

Disability and mobility assistance

Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal.

[Contact us](#)

Payment Information

Ticket Number(s)	125-2208488142 (MR ADRIYAN RADEV)
Ticket(s) Valid until	25 Apr 2026
Payment Date	25 Apr 2025
IATA Number	91491735
Endorsements	*m*personal standby staff travel sn220643 priority 54cm49
Fare Details	GBP 14.00
Fare breakdown	The price of your ticket includes a carrier imposed charge or fuel surcharge, where applicable, per sector levied by the carrier. All taxes, fees and charges are to be paid by the member (not British Airways).

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Taxes/fees/charges	
Government, authority and airport charges	Per adult
Air Passenger Duty - United Kingdom	GBP 13.00
Passenger Service Charge - United Kingdom	GBP 23.32
Total government, authority and airport charges* > More information	GBP 36.32

Total British Airways fees and surcharges > More information	GBP 0.00
Total taxes, fees and surcharges per person	GBP 36.32

*Government and/or airport taxes are refundable, however some countries will apply a Value Added Tax, Sales Tax or equivalent, which will only be refunded on fully flexible tickets.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Staff travel advice

Please use self-service check-in where available.

Bookings that have been made through the BA staff intranet site or via my.baplc.com can be viewed, changed and cancelled online.

Passengers with bookings made elsewhere need to follow instructions sent at time of ticketing or contact the original booking office.

Please cancel any unwanted bookings in advance.

Refunds of e-tickets issued to BA staff and their nominees to travel on BA are available online via the staff intranet site. Any other BA staff tickets, including paper tickets, need to be returned to the local Refund department. Non-BA staff tickets are refundable via the original issuing office.

Unused tickets can only be refunded within 12 months of ticket issue.

Yours sincerely,

British Airways Customer Services

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How to contact us

This is an automated email, and we are unable to respond to replies. To ask a question online, send us an email, or find the contact numbers please click on the link below and go to "Your questions"

[Your questions](#)

Data Protection Notice

Your personal data will be processed in accordance with the applicable marketing and operating carrier's privacy policy and, where your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.

If you have received this email in error

This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender as soon as possible. Please note that copying, distribution or other action taken or omitted to be taken in reliance upon it is prohibited and may be unlawful.

Passenger notices

Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:



Acids Poisons Flammable liquids Explosives Matches / Lighters Bleach Incapacitating sprays Ignitable gas devices Compressed gas

or other articles or substances which present a danger during air transport.

[More information on dangerous articles in baggage is available here](#)
[More information on security prohibited items \(PDF, 29 kb, English only\)](#)

Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations.

Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you.

Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here:

[Conditions of Contract](#)
[British Airways General Conditions of Carriage](#)

Notice of liability limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury,

for loss of or damage to baggage, and for delay. For more information, please visit:

[Liability limitations](#)

Passenger service charge and carrier imposed charge or fuel surcharge, where applicable

The price of your ticket includes a carrier imposed charge or fuel surcharge, where applicable. They are shown in the "TAX/FEE/CHARGE" area of your ticket. These sums are levied by British Airways and are not a tax, fee or charge imposed by a Government Authority or by a third party. UB is the Passenger Service Charge which carriers pay to UK airport operators for each passenger's use of airport facilities.

Notice of government and airport imposed taxes, fees and charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

Overbooking

For a copy of British Airways' overbooking policy, please visit:

[Overbooking policy](#)

Travel aware

We recommend that all British travellers check the Foreign and Commonwealth Office website for essential travel advice to make informed decisions about travelling abroad. For the latest information relating to specific countries check www.gov.uk/travelaware where you can sign up for email alerts, guidance and tips. For nationals of other countries, please check your own government's travel advice.

