

R Code for Examples in the book

"Statistics: The Art and Science of Learning from Data" by Agresti, Franklin and Klingenberg, 5th edition

Chapter 14

Example 7: Telephone Holding Times – Regression Analysis

Reading in data

```
y \leftarrow c(5, 1, 11, 2, 8, 0, 1, 4, 6, 3, 13, 9, 8, 15, 7)
group \leftarrow rep(c('A', 'M', 'C'), times = c(5, 5, 5))
```

Fitting in regression model with advertisements as the baseline

```
linReg <- lm(y ~ group)</pre>
summary(linReg)
##
## Call:
## lm(formula = y ~ group)
##
## Residuals:
     Min 10 Median
                          3Q
                                 Max
##
##
    -4.4 -2.6 -0.4
                          2.6
                                 5.6
##
## Coefficients:
              Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                 5.400
                            1.523
                                    3.545 0.00403 **
                            2.154
                                    2.321 0.03868 *
## groupC
                 5.000
## groupM
                -2.600
                            2.154 -1.207 0.25068
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
## Residual standard error: 3.406 on 12 degrees of freedom
## Multiple R-squared: 0.5173, Adjusted R-squared: 0.4369
## F-statistic: 6.431 on 2 and 12 DF, p-value: 0.01264
```

To obtain ANOVA table

```
## Residuals 12 139.2 11.6
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
```

Note that R sets up the reference category alphabetically, so the baseline here is advertisements. You can change the reference category by using the relevel() function

```
group <- relevel(as.factor(group), ref = 'C')</pre>
```

Fitting in regression model with classical as the baseline

```
linReg <- lm(y ~ group)</pre>
summary(linReg)
##
## Call:
## lm(formula = y \sim group)
## Residuals:
     Min 1Q Median
                         3Q
                                Max
    -4.4 -2.6 -0.4
##
                          2.6
                                5.6
##
## Coefficients:
             Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                                   6.828 1.83e-05 ***
                10.400
                           1.523
                           2.154 -2.321 0.03868 *
## groupA
                -5.000
## groupM
               -7.600
                           2.154 -3.528 0.00416 **
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 3.406 on 12 degrees of freedom
## Multiple R-squared: 0.5173, Adjusted R-squared: 0.4369
## F-statistic: 6.431 on 2 and 12 DF, p-value: 0.01264
```

You can verify that the ANOVA table output should be the same regardless of which reference category is used