

Service Request Received:

Hello –

We have received your service request and we are working on this now.

We will update you shortly with the ETA.

Thank you

ETA Update / Vendor Dispatched

Hello –

We have dispatched our service provider with an ETA of 00 minutes.

We will keep you updated with the status of this service.

Thank you

Vendor On Scene:

Hello –

Our service provider is currently on scene.

We will keep you updated with the status of this service.

Thank you

Unit Picked Up:

Hello –

This unit has been picked up and is in tow to delivery.

We will follow up once the service has been completed.

Thank you

Service Completed / Unit Delivered:

Hello –

We have confirmed that the service is completed.

Please let us know if there is anything else we can assist with.

Thank you