

Copart Special

Communications:

- Typically these will be called in by a Copart driver, Copart manager or be internally communicated to ERS from our Secondary Copart department.
- Always gather the name, title (Copart driver, Copart manager, etc.) phone #, email address and Copart Yard – detail this in special instructions on Step 1

Client:

“COPART – CCRF”– COPART OWNED trucks, driven by COPART employees and used to haul LD vehicles to COPART. COPART may reach out to ERS for assistance when these vehicles breakdown.

Point of Contacts:

- Michael London: Michael.london@copart.com
- Drivers Copart Yard manager – ask name/phone on intake & include on step 1 special instructions

Coverage:

- Full unless advised otherwise

Client Info:

- Truck # - Unit # or full VIN
- Trailer # - enter NA if not applicable
- PO # - Unit # or full VIN
- Special Instructions: include the yard Copart driver works for, name of who called it in (with position), phone # of who called it in and email address for updates.

Communication – Phone or email

- If called in, initial email to client for updates.

“COPART – TRUCK IN A BOX” – Light Duty rollbacks leased out by COPART to local companies to drive for COPART. COPART may ask us to handle breakdowns on these units. Additionally, if the leaser fails to meet the weekly quota or make payments to COPART, COPART may ask us to repo the truck.

Point of Contacts:

- Truck In A Box Team: truckinabox@copart.com
- Khurram Shah: khurram.shah@copart.com

Coverage:

- Full unless advised otherwise

Client Info:

- Truck # - Unit #
- Trailer # - enter NA if not applicable
- PO # - Unit # or Full VIN
- Special Instructions: Name of company operating/leasing the truck. Reason for pick up –
Example “voluntary surrender”, “involuntary repo”

Copart Specials should always be treated with priority. They are typically broken down near a Copart yard so there should be vendors that we work with regularly to utilize in those areas