



Empowering Businesses with Expert Talent

Reside Horizon is a dynamic outsourcing company specializing in **Knowledge Processing Outsourcing (KPO)** and **Business Process Outsourcing (BPO)** services. Based in New Zealand, we serve global businesses with cutting-edge, tailored solutions to optimize operations, reduce costs, and enhance productivity. With a dedicated team of experts and state-of-the-art technology, we focus on helping businesses achieve operational excellence, allowing them to concentrate on their core objectives while we handle complex back-office tasks.

What do we do?



Business Process Outsourcing (BPO):

Our BPO services cover back-office and customer-facing processes, such as finance and accounting, customer support, IT services, and supply chain management. We ensure these critical functions are handled efficiently, allowing businesses to focus on their core competencies.



Customer Support Solutions (CSS):

From call centers to technical support, we manage customer service operations that enhance customer satisfaction and brand loyalty.



Knowledge Processing Outsourcing (KPO):

We provide specialized services that require deep industry knowledge and analytical skills, such as marketing expert, business analyst, finance expert and more. Our KPO solutions help businesses make informed decisions by processing complex data and delivering actionable insights.

Why Reside Horizon?



Integrity and Transparency:

We deliver transparent HR solutions and build trust through unwavering ethical standards in every decision and action.



Client-Centric Approach:

We focus on understanding the unique needs of each client, delivering personalized services that drive organizational growth and employee satisfaction.



Collaboration and Teamwork:

We believe that the best solutions are crafted from working together and leveraging diverse perspectives and skills.



People-Centred Solutions:

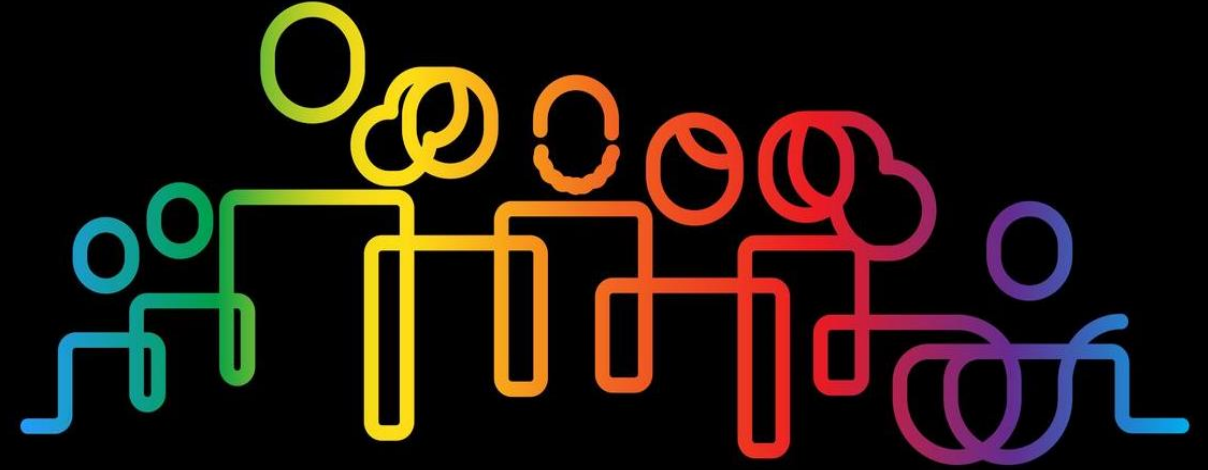
We believe in the power of people and prioritize employee well-being in all our solutions. Creating thriving workplaces where employees are engaged, motivated, and supported.



Sustainability and Responsibility:

We are dedicated to fostering sustainable business practices, ensuring that our operations and services contribute positively to both businesses and society.

Our Outsourcing Spectrum



Design

Architect

Draftsman

Graphic Designer

3-D Visualizer/Designer

Marketing

Marketing Assistant

Sales Assistant

Digital Marketing
Assistant

Finance

Finance Assistant

Accounts Assistant

Bookkeeper

Operations

Operations Assistant

Admin Support

Tech Support

Customer Care

Our Infrastructure



Our Clients



How do we hire an employee?

Requirements
posted through
advertisement

Short-Listed by HR

1st Round Of
Interview by Expert

Final Interview by
Client

You're
Hired



Our Team



Balwinder Singh,
Director

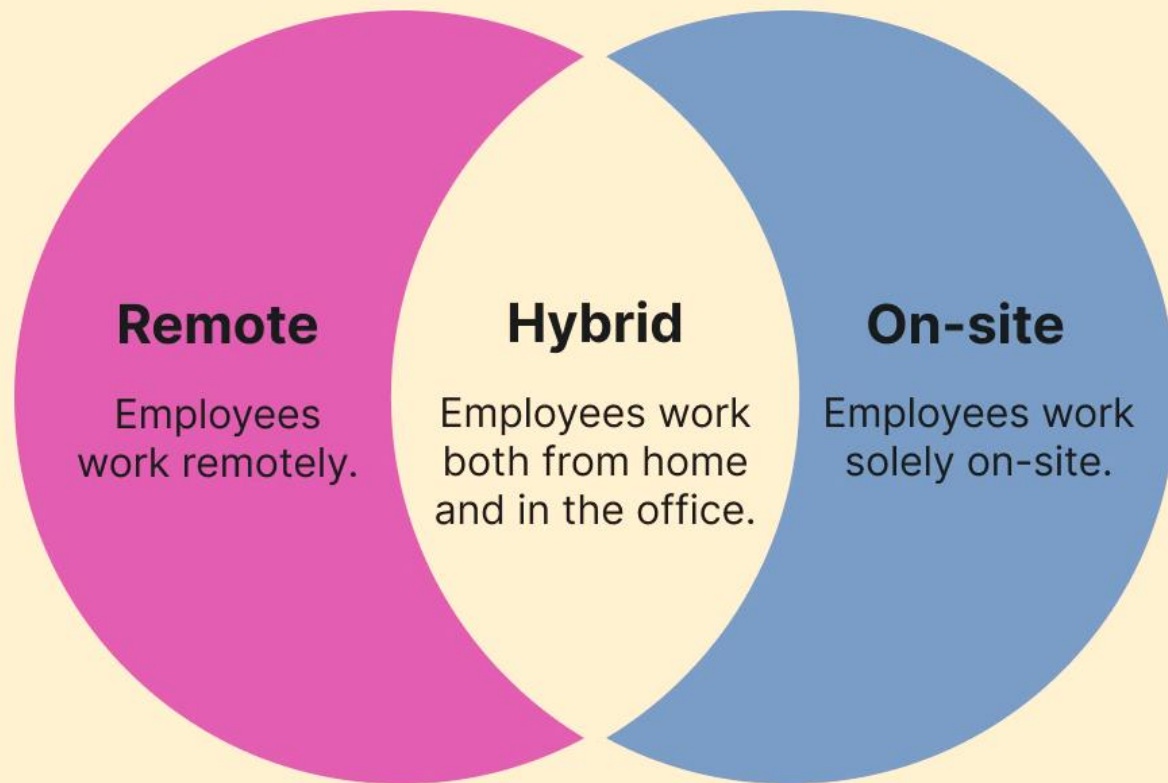
Mr. Balwinder Singh, the Director of Reside Horizon, is a seasoned professional with over 29 years of extensive experience in operations management. Renowned for his expertise in streamlining processes and optimizing organizational efficiency, he plays a pivotal role in overseeing the seamless functioning of Reside Horizon's KPO and BPO services. His strategic insights and operational acumen have been instrumental in driving the company's success, ensuring the delivery of high-quality solutions to clients worldwide. With a commitment to excellence and a passion for innovation, Mr. Balwinder Singh continues to lead Reside Horizon towards achieving operational brilliance and sustainable growth.



Andrew J Francisco,
Marketing Head

As the Marketing Head of Reside Horizon, Andrew brings over 14 years of expertise in digital marketing and SEO to the team. A Google-certified SEO and PPC specialist, Andrew is a master of creating impactful strategies that drive visibility, engagement, and growth. His portfolio boasts collaborations with renowned brands such as Honda Power Products PH, Global IMI (Ayala's Microchip Division), Chevrolet PH, Ivan Sher Luxury Homes, and Mile High Home Pro, showcasing his ability to deliver results for high-profile clients. His strategic insights and data-driven approach have consistently led to successful campaigns, making him a trusted leader in the digital marketing space.

Our work culture



We Care

At **Reside Horizon**, we deeply believe that sustainability is not just about protecting the planet but also about creating a balanced, inclusive, and adaptable future for our workforce. Our decision to embrace flexible work options—be it **work from home**, **hybrid setups**, or **in-office environments**—reflects our commitment to reducing environmental impact while prioritizing the well-being of our team. By allowing remote work, we help cut down on carbon emissions from daily commutes, contributing to a greener tomorrow.

At the same time, hybrid and in-office setups ensure that employees have the choice to connect and collaborate in ways that suit them best, fostering productivity and a sense of belonging. These efforts are not just policies—they are a reflection of our values as a company dedicated to empowering people and protecting the planet. Together, we strive to build a sustainable future, one where businesses, communities, and the environment thrive in harmony.



Contact us



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