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| **Nombre:** | Consultar Reservas |
| **Descripción:** Permite al cliente consultar la relación de viajes, vuelos y estancias reservados con la empresa. El usuario podrá ver los detalles de cada elemento reservado y si lo desea podrá cancelarlo. | |
| **Actores:** Usuario | |
| **Precondiciones:** Estar identificado en el sistema. | |
| **Requisitos no funcionales:** Ninguno. | |
| **Flujo de Eventos:**  1.- El Usuario selecciona en su Menú Principal “Consultar” para ver su Historial Completo (Ilustración 1)  2.- Se le muestran los vuelos, hoteles, paquetes vacacionales, etc. que tenga reservados, ordenados por fecha. (Ilustración 2)  [Si el usuario pulsa sobre la fecha de la reserva]  3a.- Se accederá a las características de esa reserva (Ilustración 3 e Ilustración 4) [Si el usuario pulsa “Cancelar Reserva”]  4aa.-*EXTENDS CANCELAR RESERVA* (3b)  [Si el usuario pulsa “Volver”]  4ab.- Se vuelve a la lista de reservas (Ilustración 2) | |
| **Poscondiciones:** Si se cancela una reserva ésta desaparecerá del sistema, las plazas que estuvieran reservadas volverán a aparecer como libres. | |
| **Interfaz Gráfica:** | |

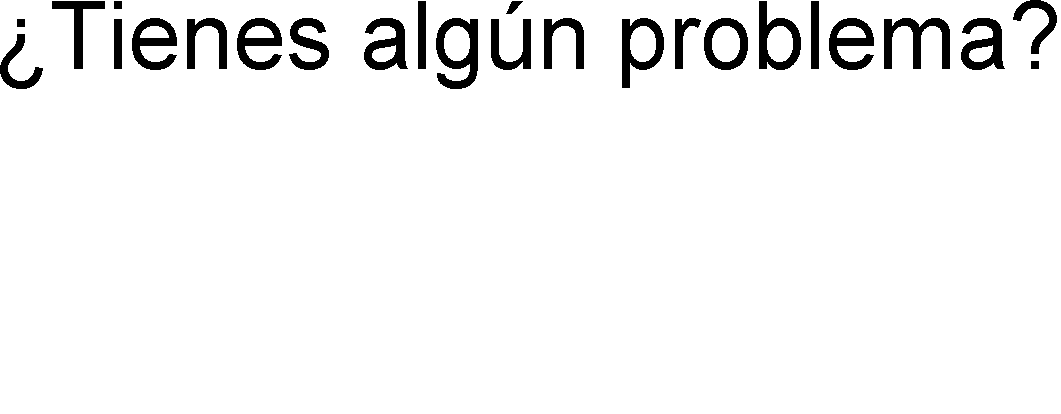
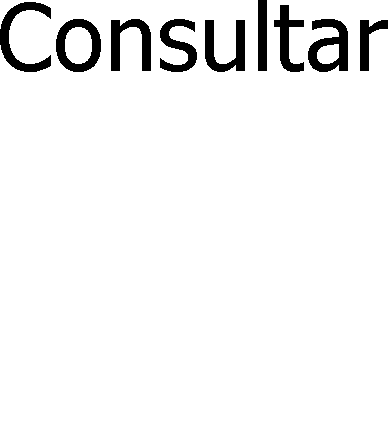
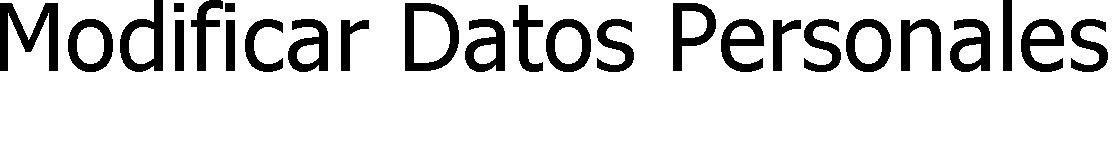
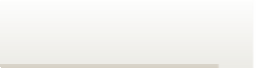
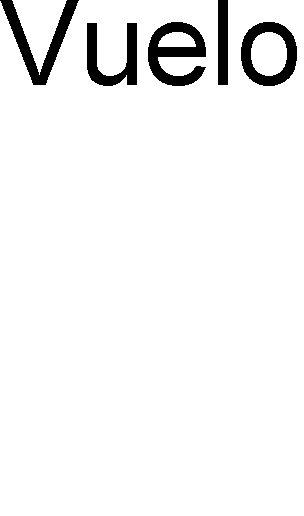
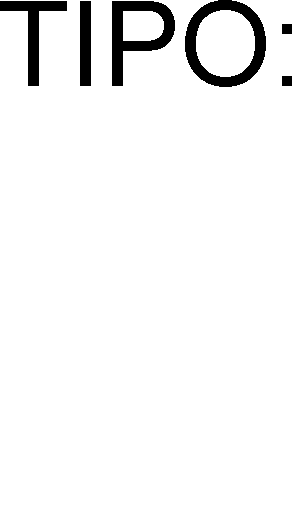
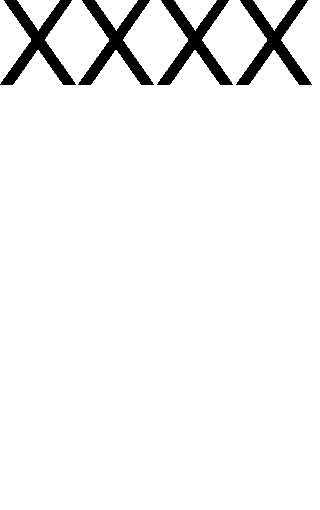
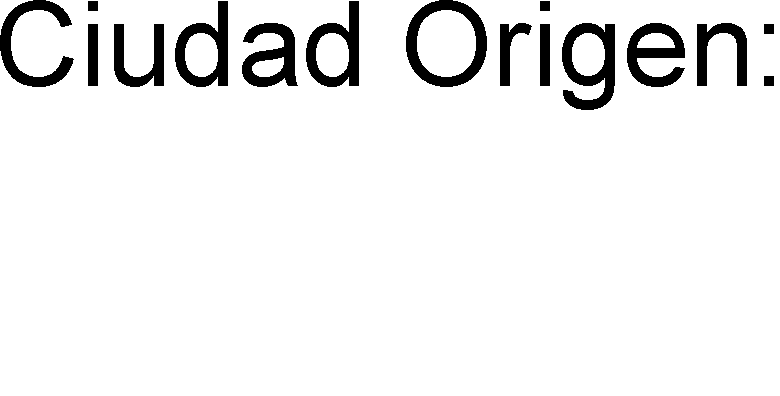
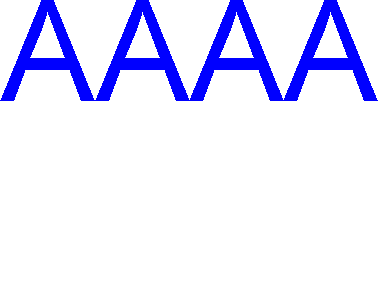
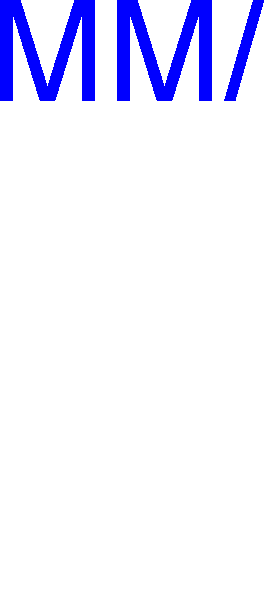
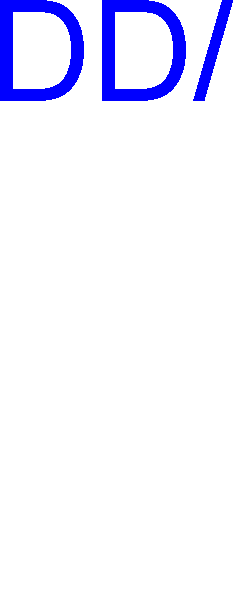
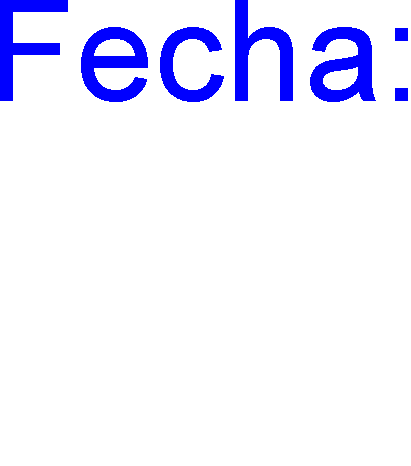
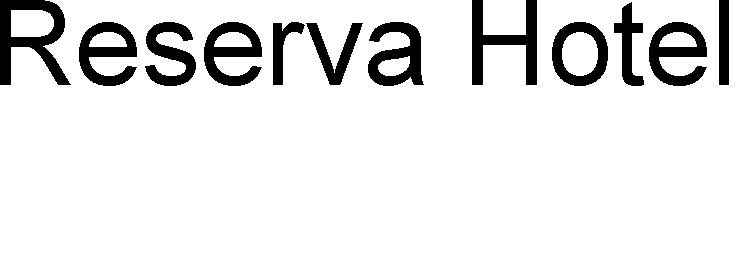
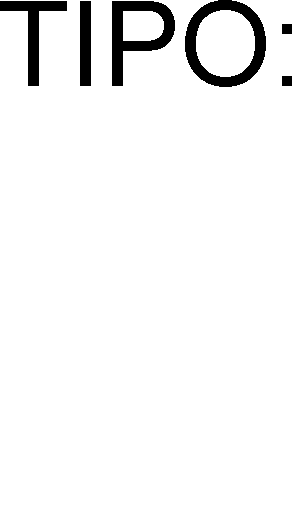
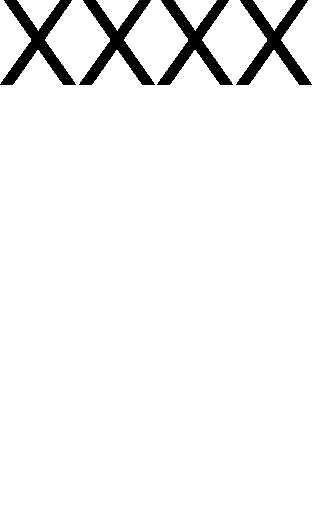
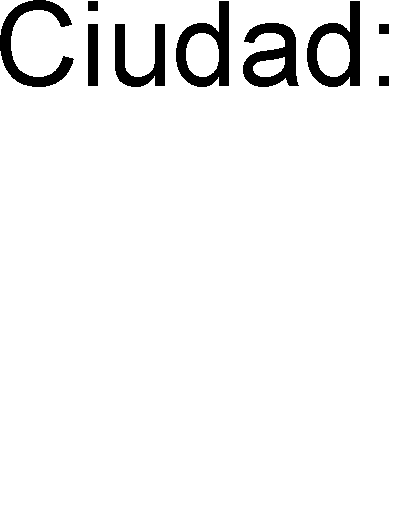
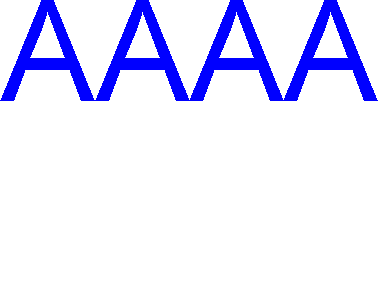
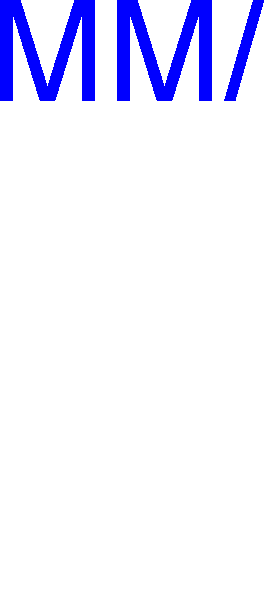
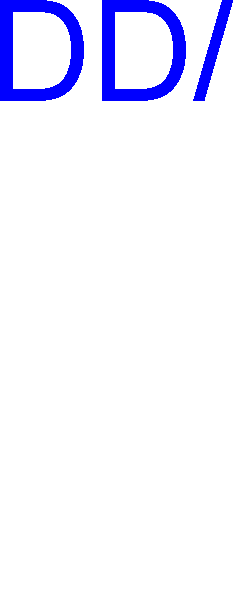
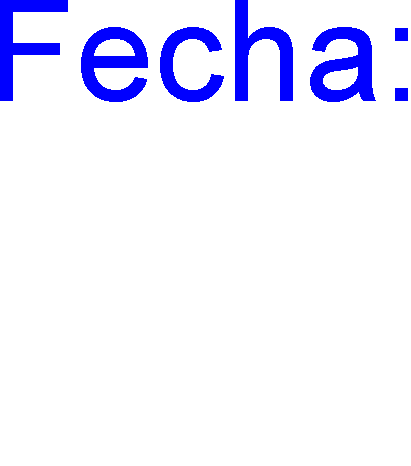
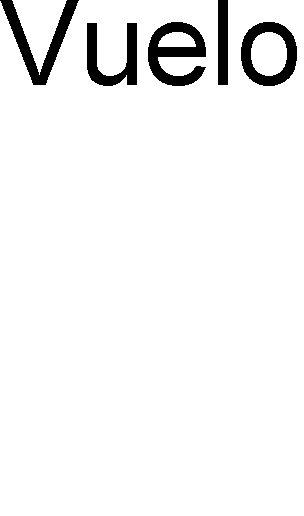
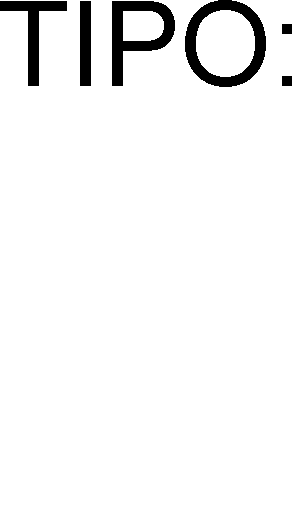
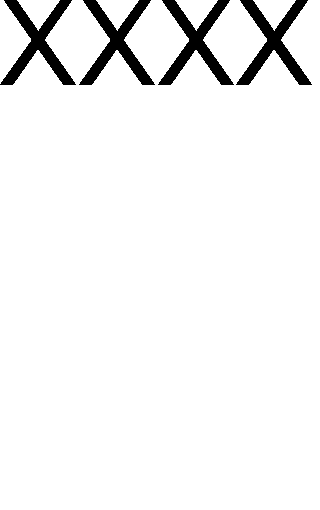
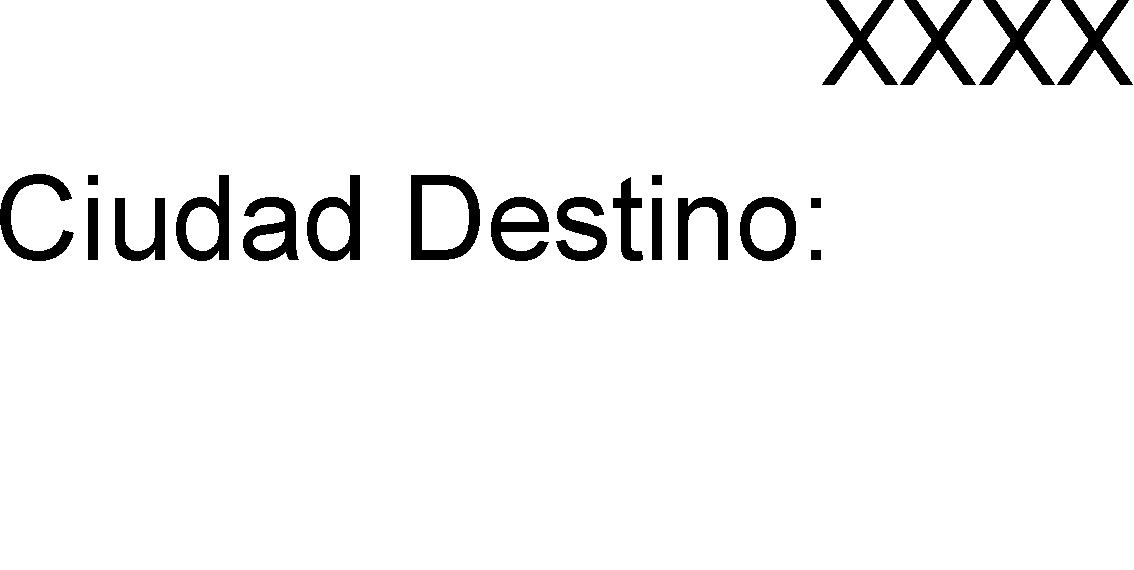
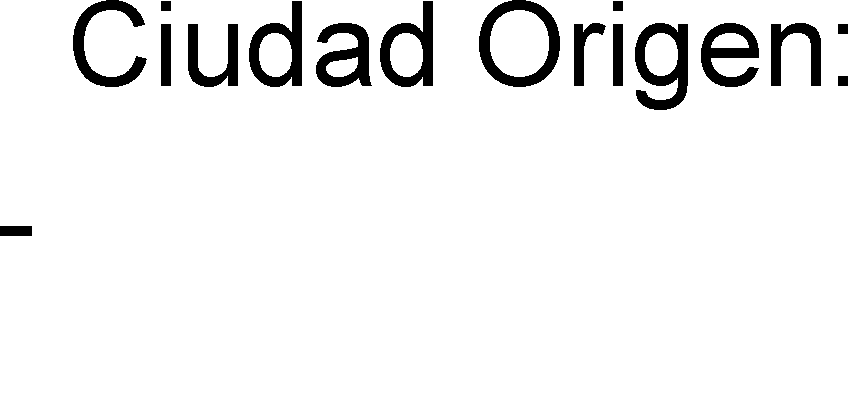
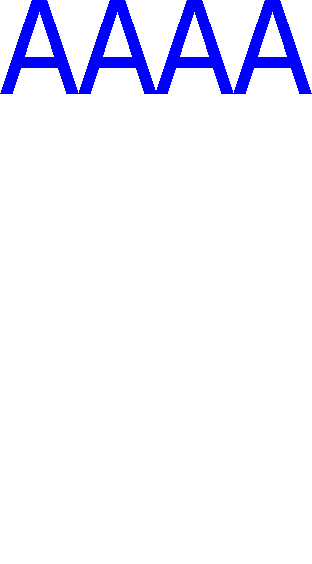
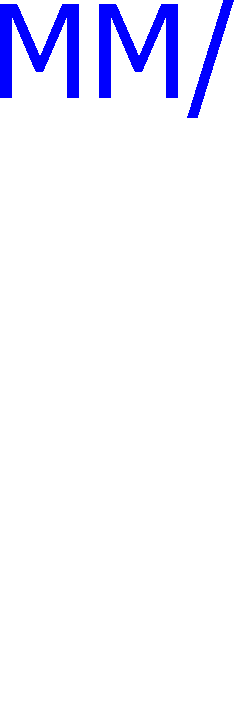
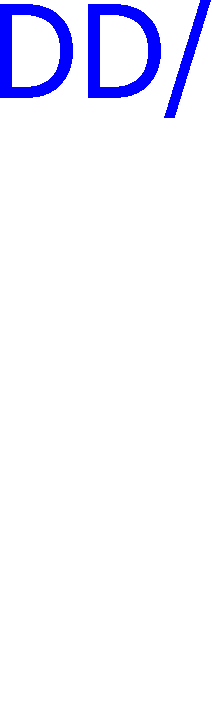
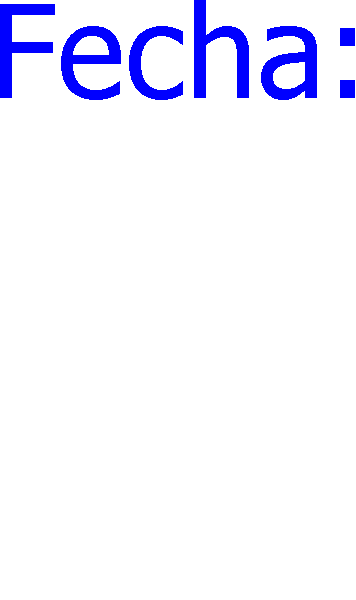
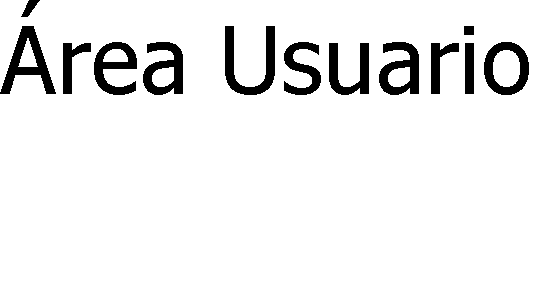
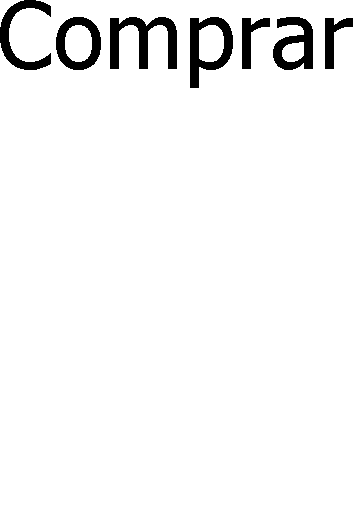
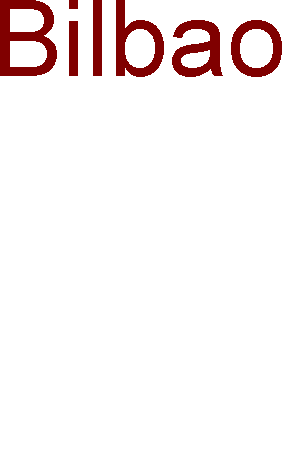
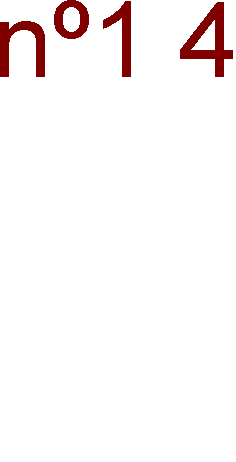
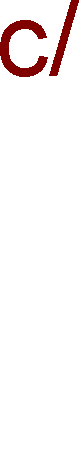
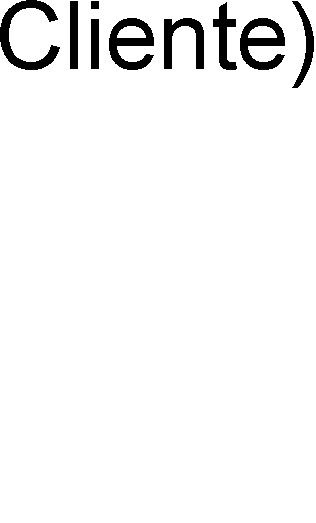
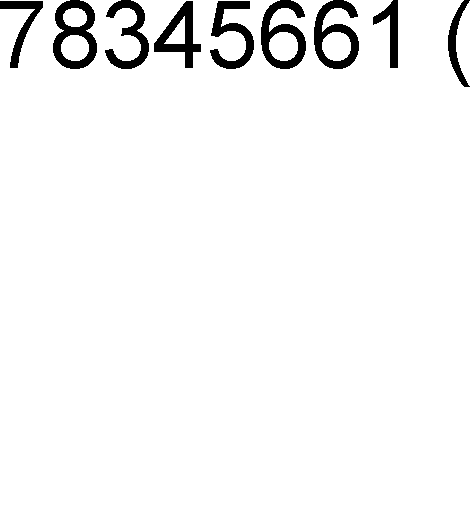
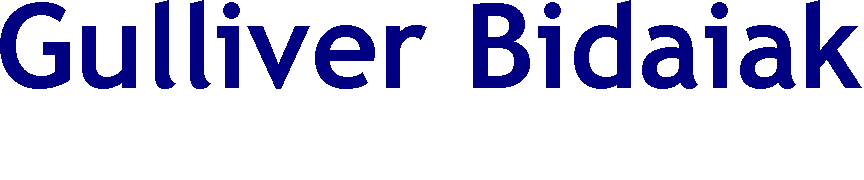
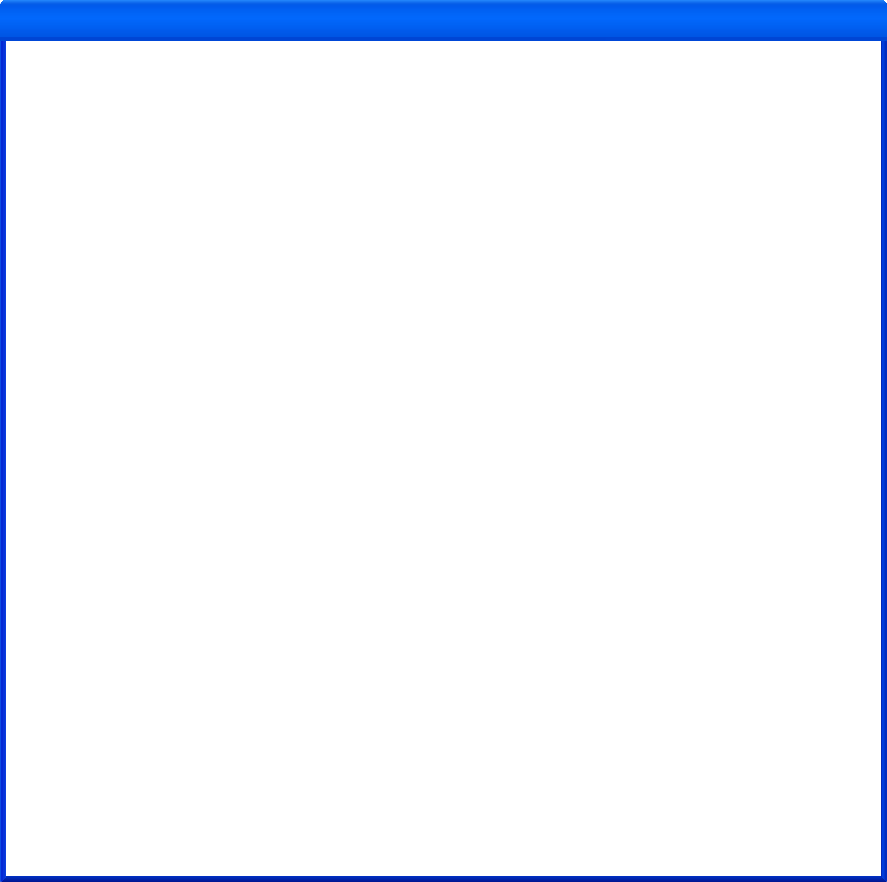
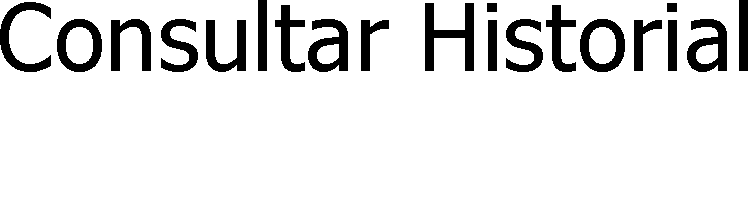
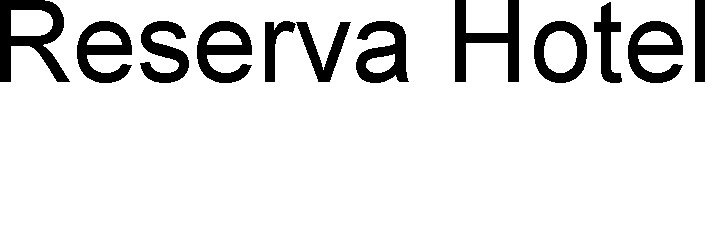
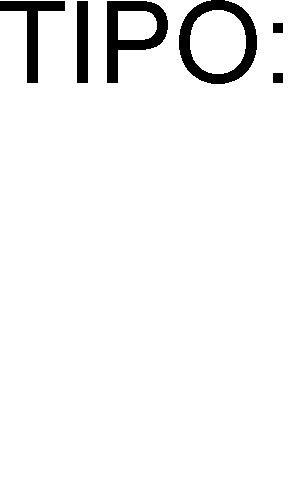
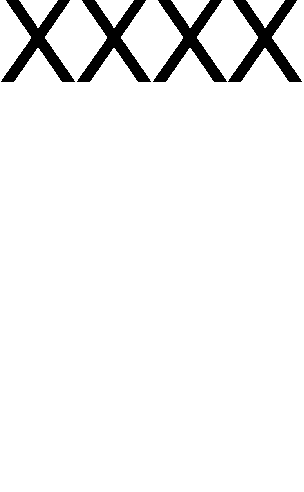
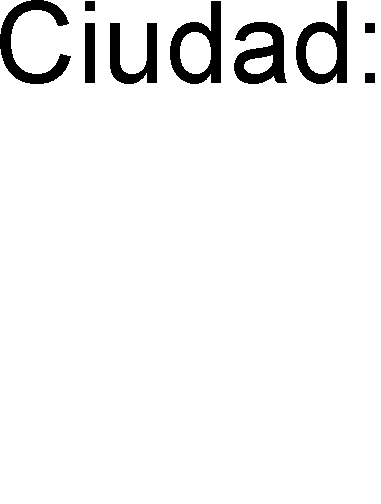
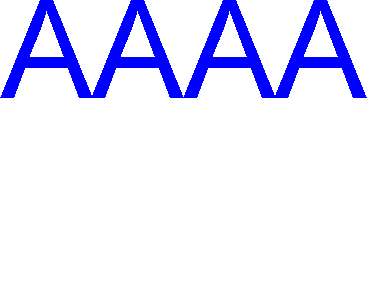
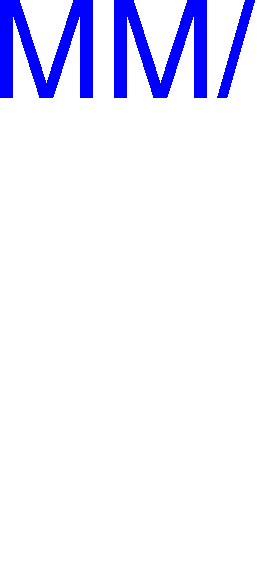
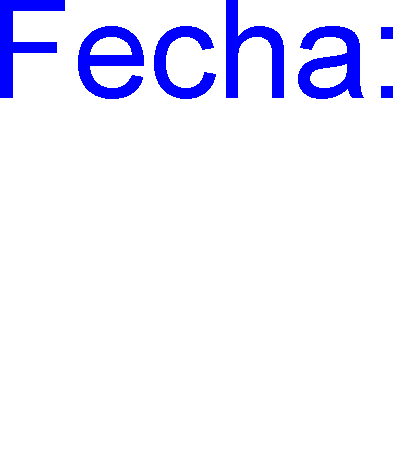
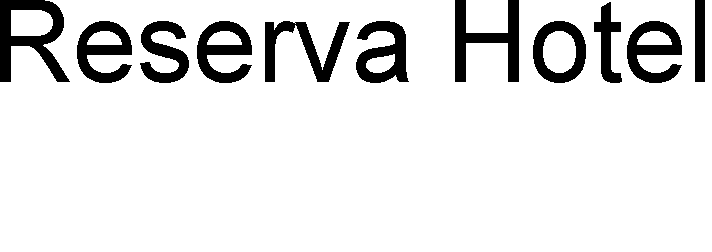
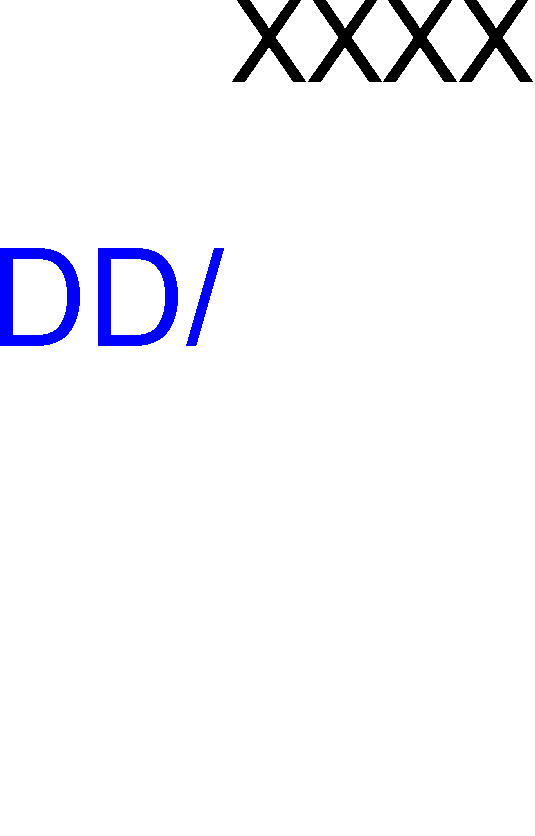
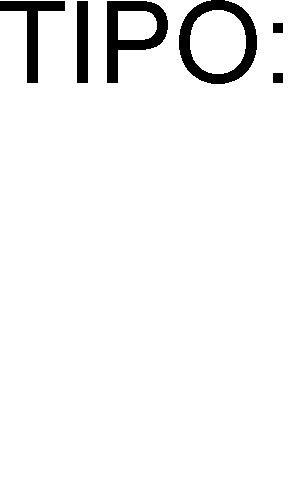
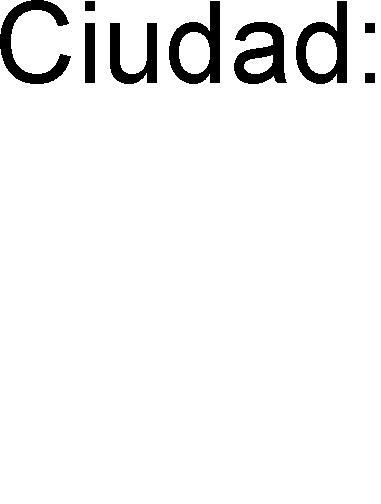
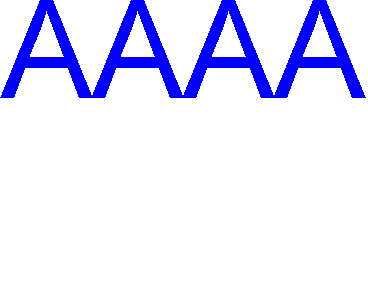
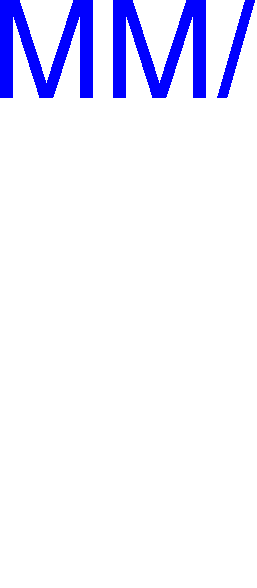
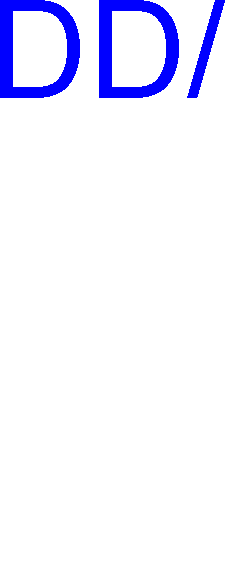
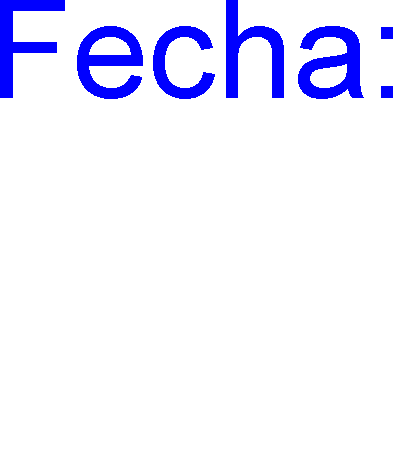
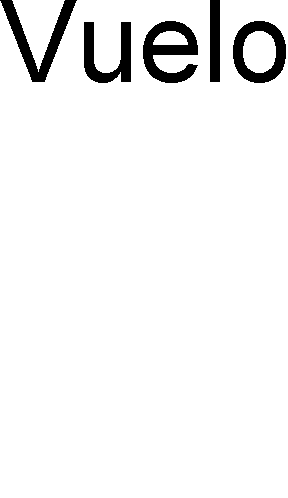
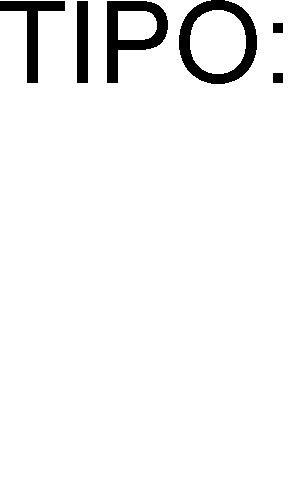
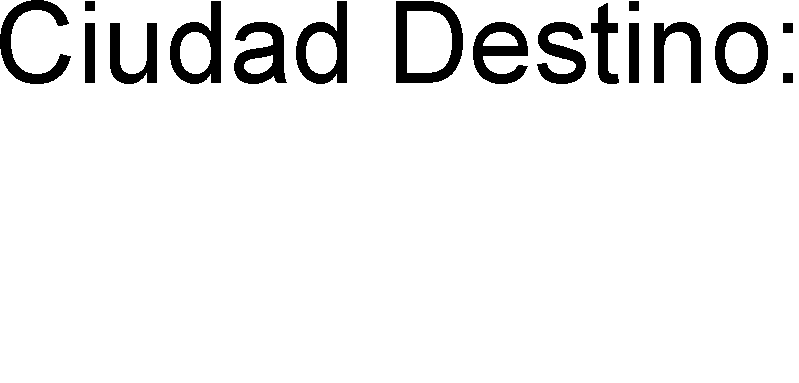
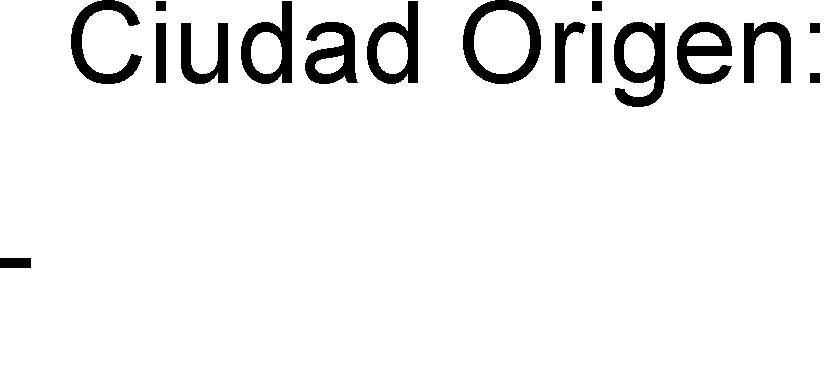
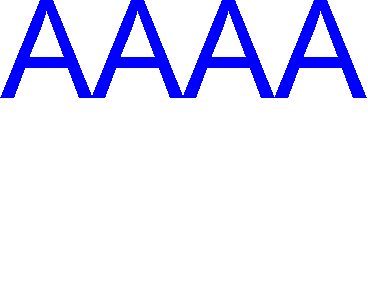
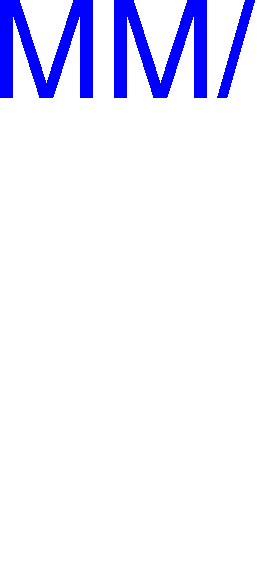
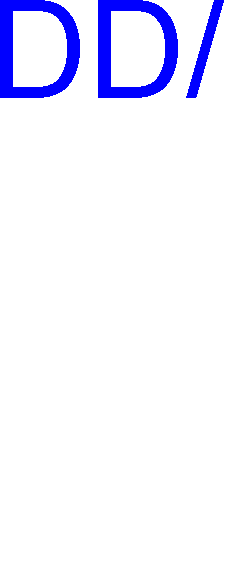
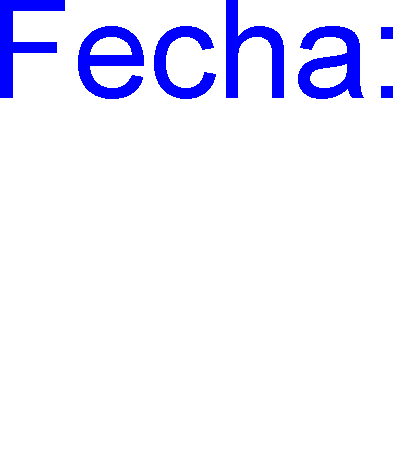
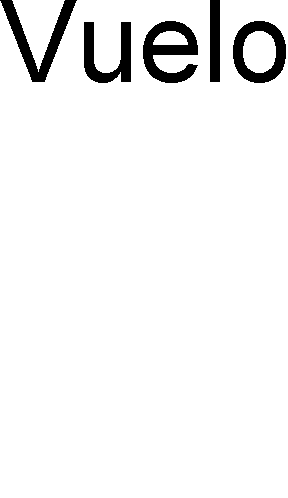
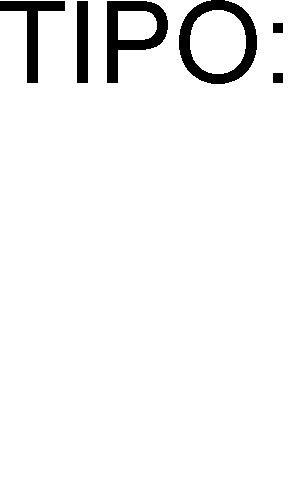
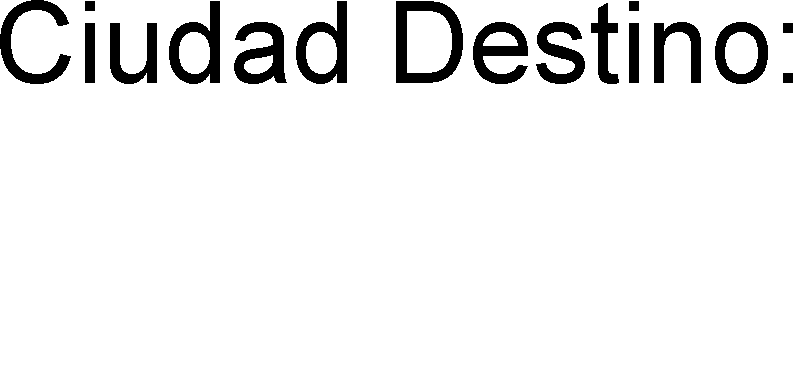
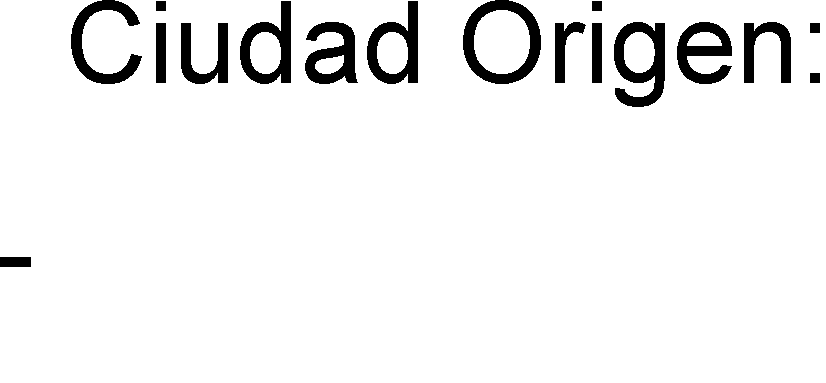
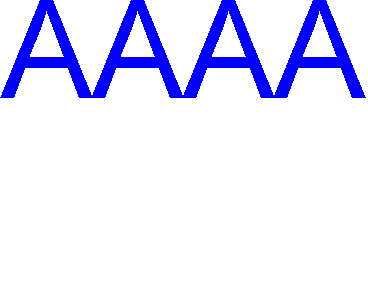
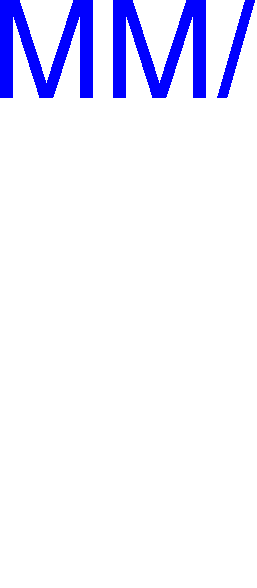
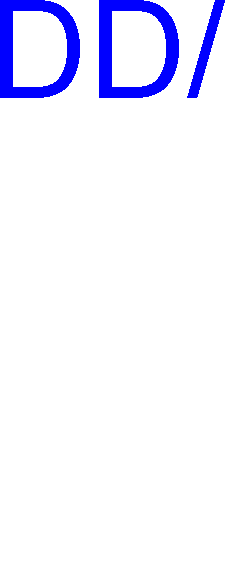
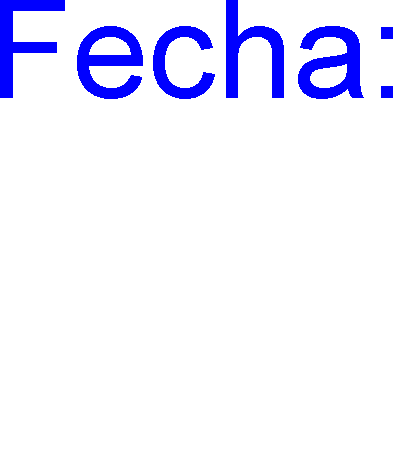
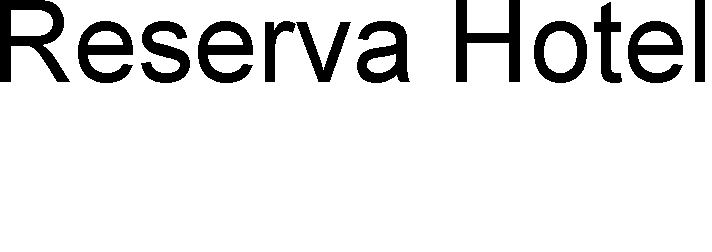
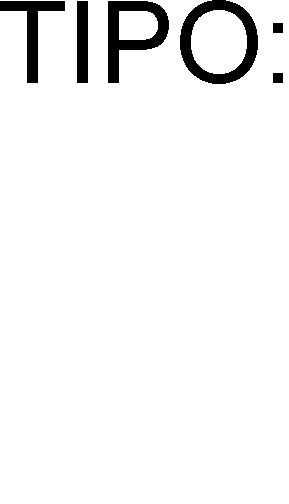
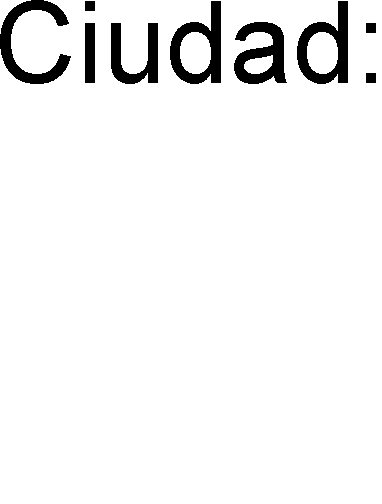
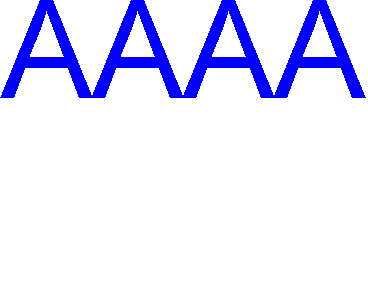
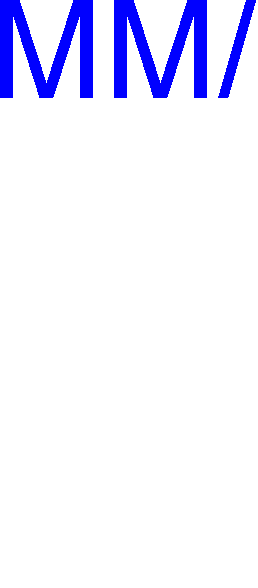
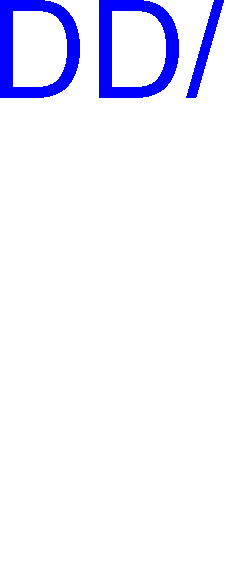
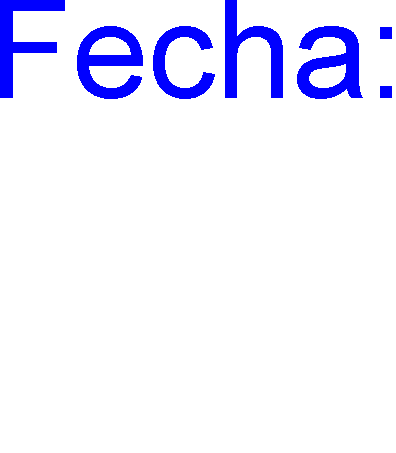
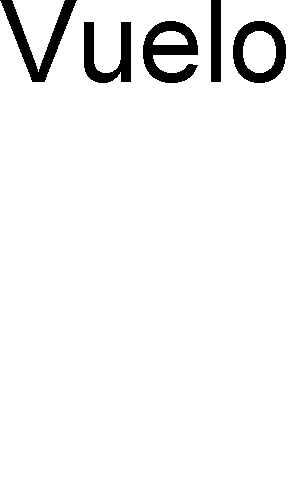
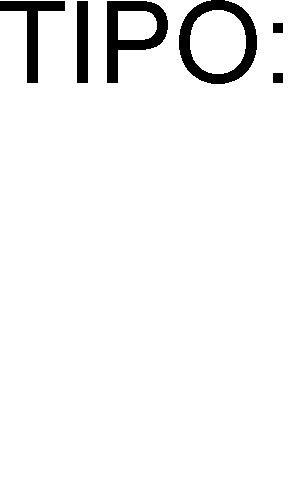
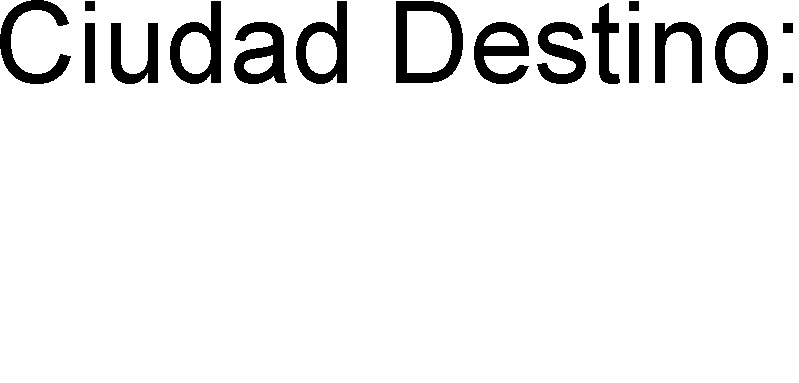
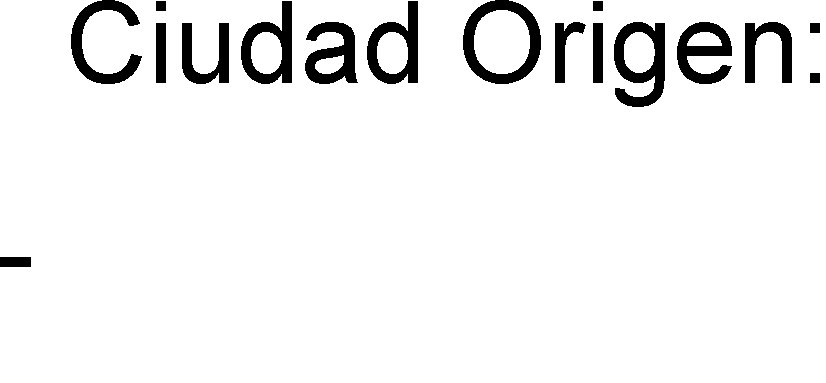
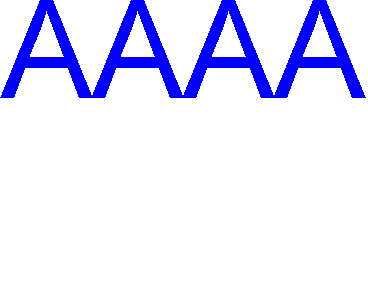
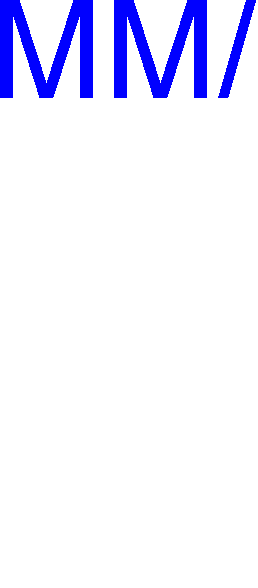
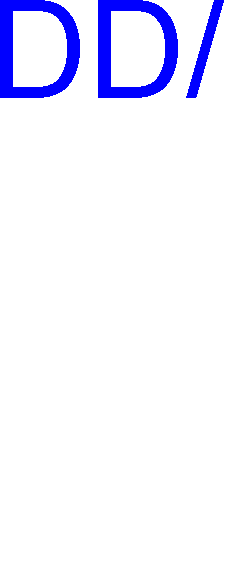
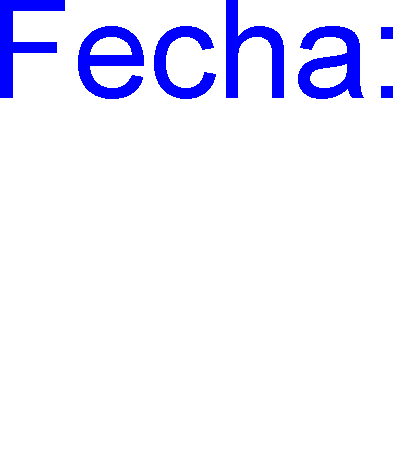
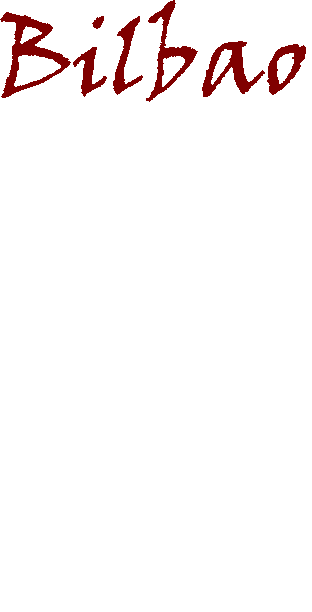
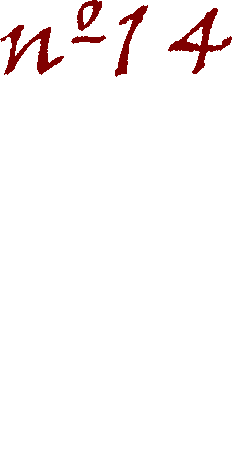
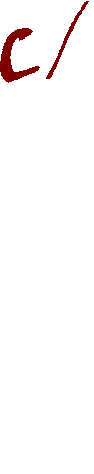
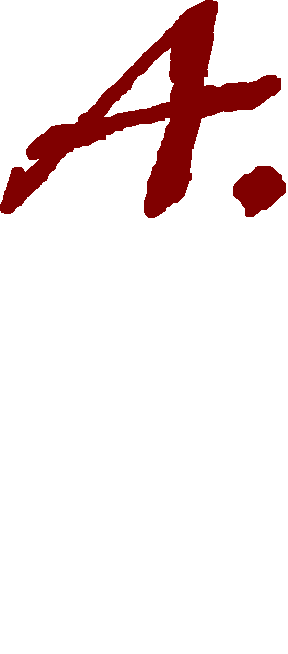
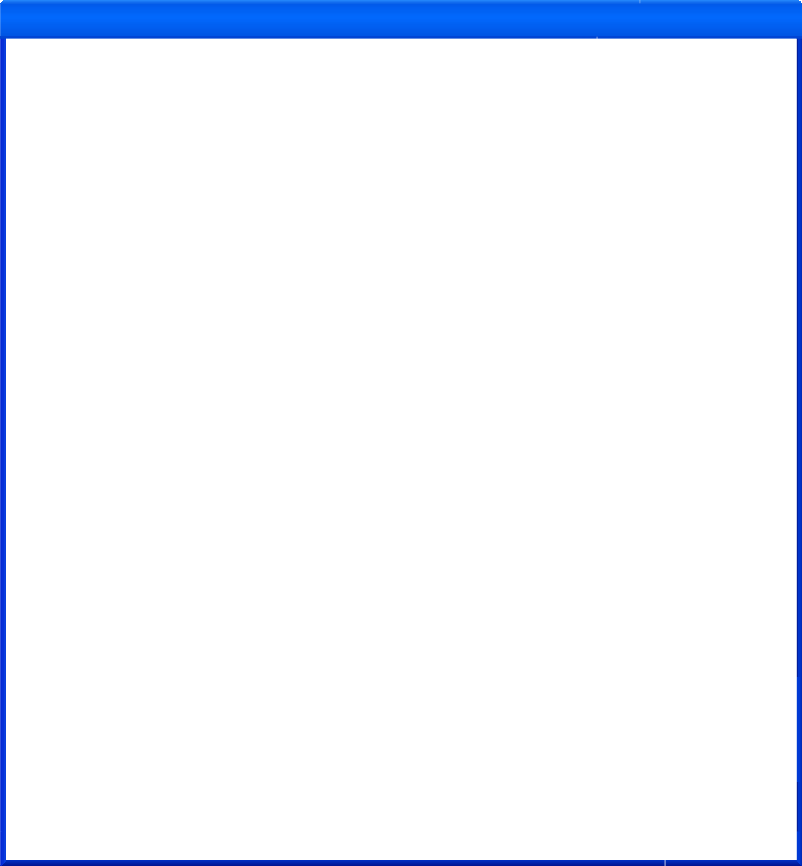
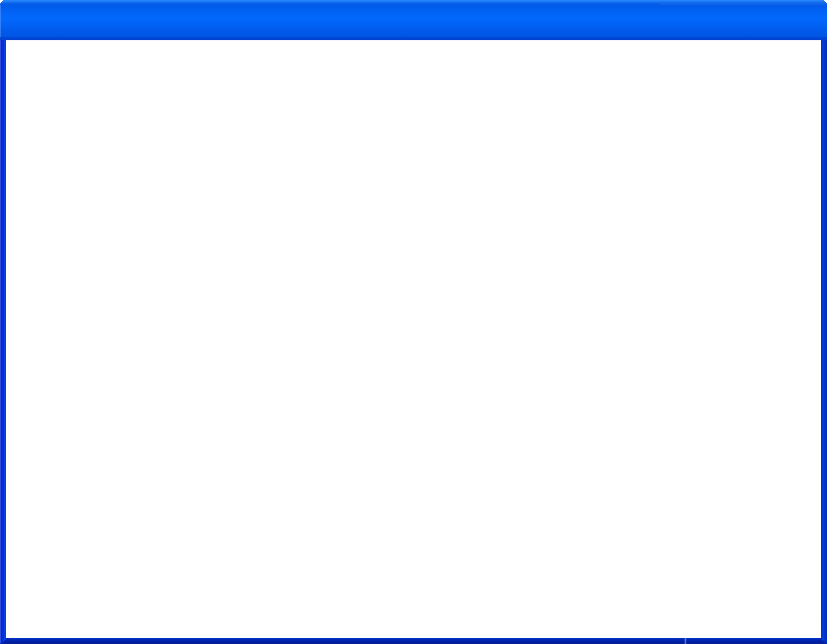


Ilustración 1 - Menú Principal



**Ilustración 2 Lista Reservas**



**Ilustración 3 Detalles Reserva 1**

**Caracteríístiicas vuello**

c/ Don Diego López de Haro nº1 48012 Bilbao

Teléfono 944000000

Fax 944000000

Características Vuelo

Vuelo:

* Ciudad Origen: XXXX - Ciudad Destino: XXXX
* Fecha salida: DD/MM/AAAA - Fecha vuelta: DD/MM/AAAA
* Adultos: 00

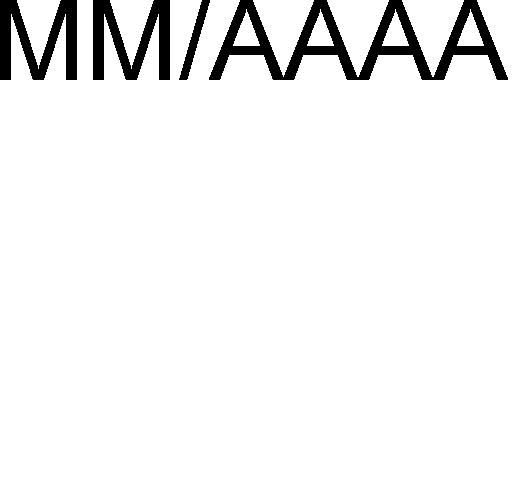
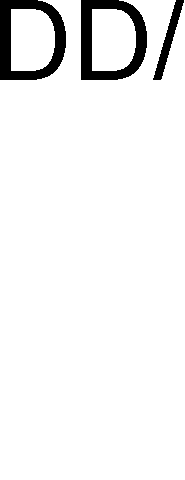
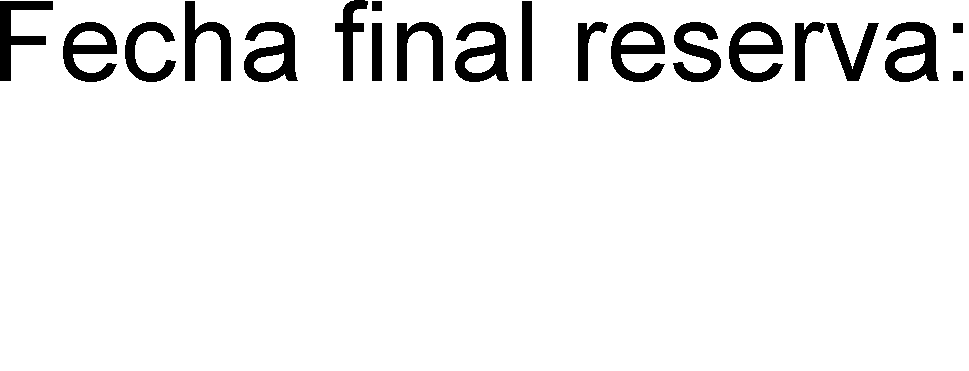
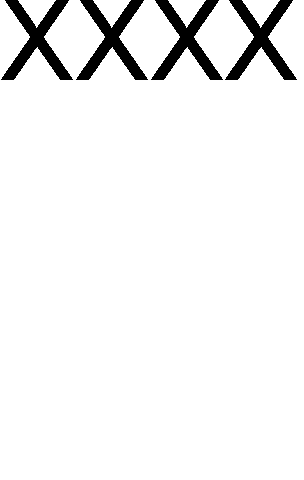
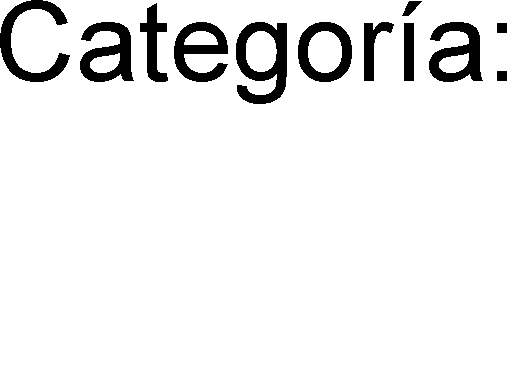
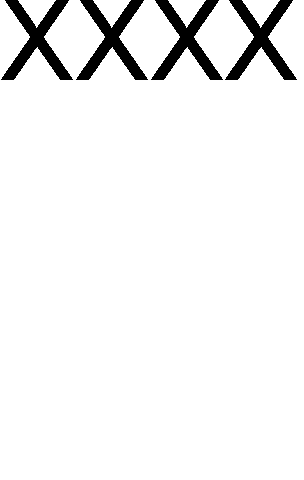
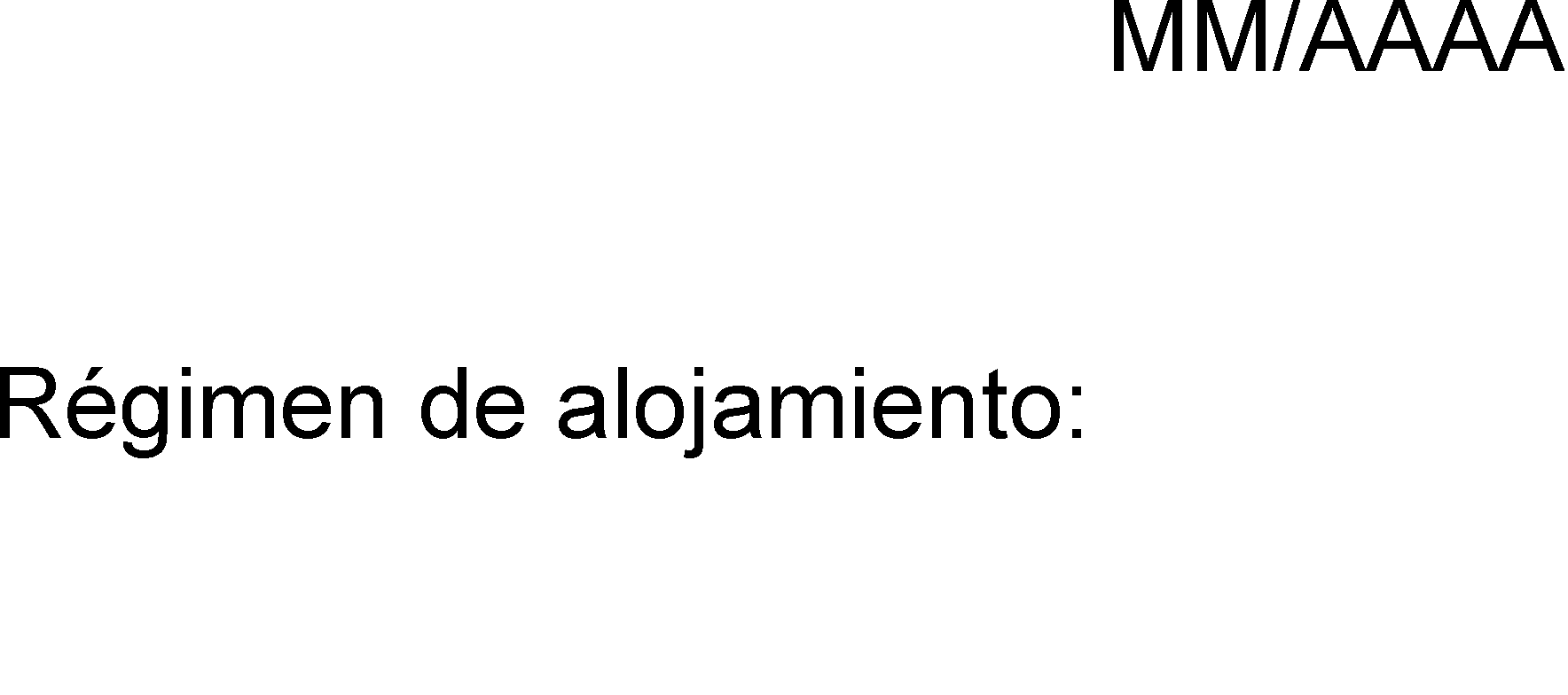
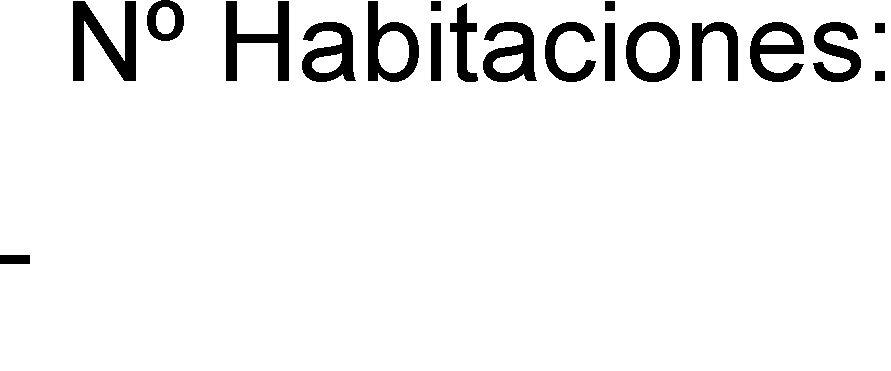
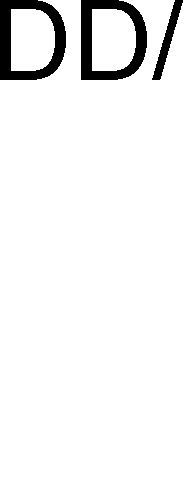
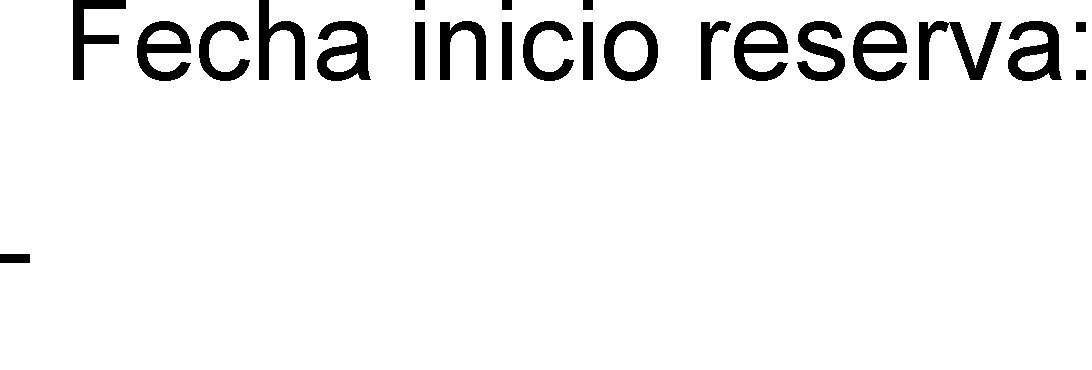
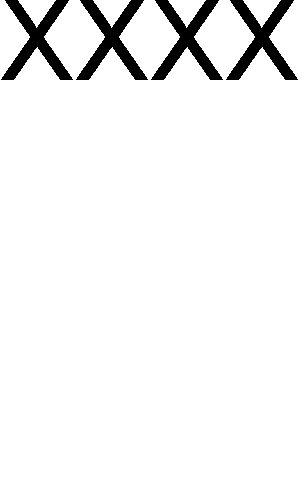
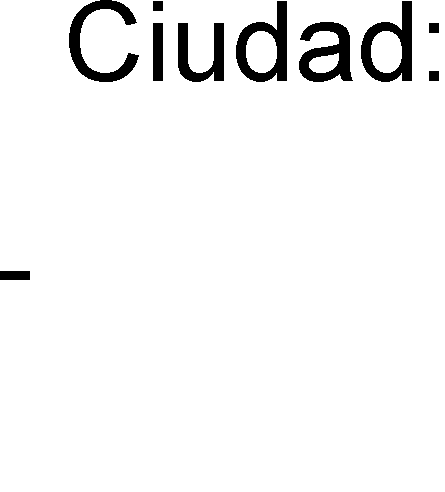
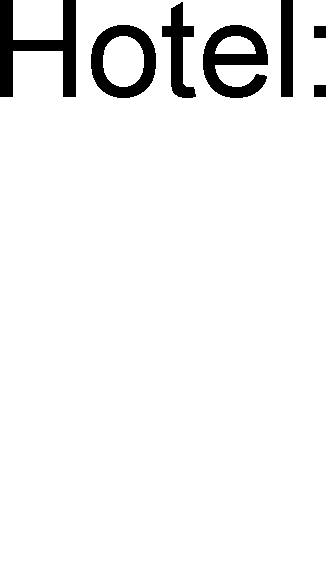
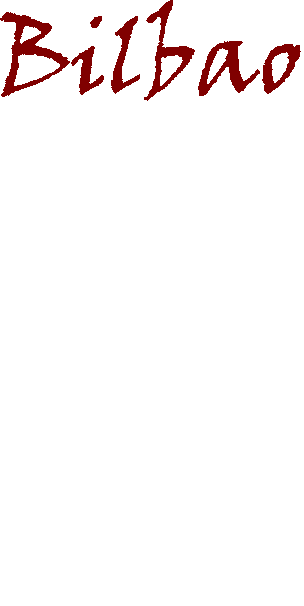
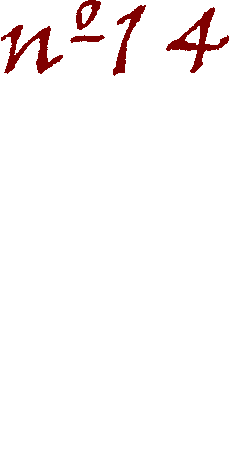
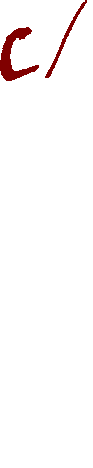
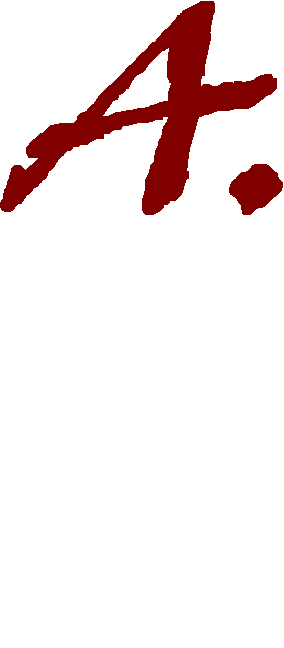
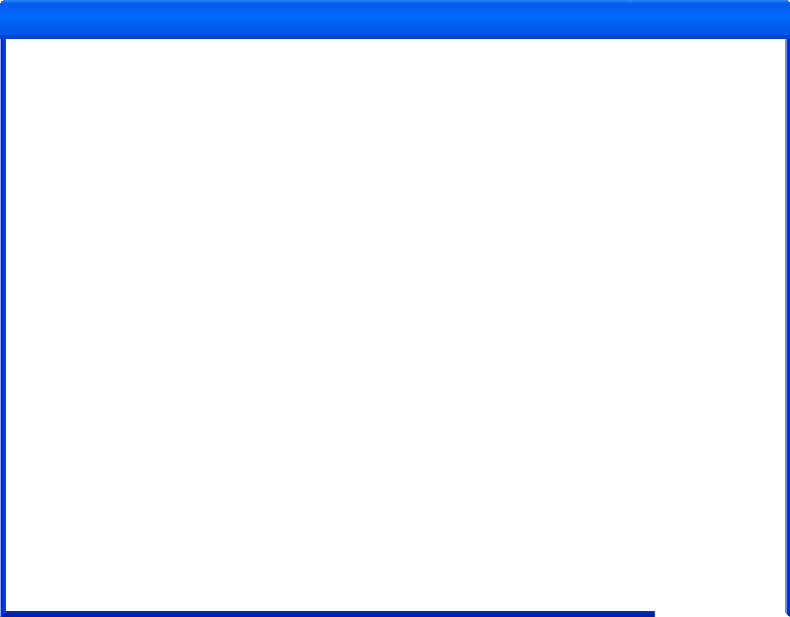
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* Bebes: 00

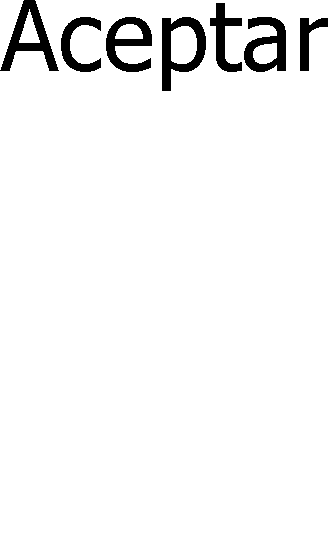
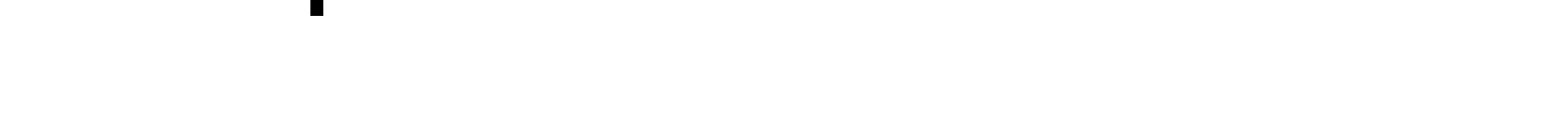
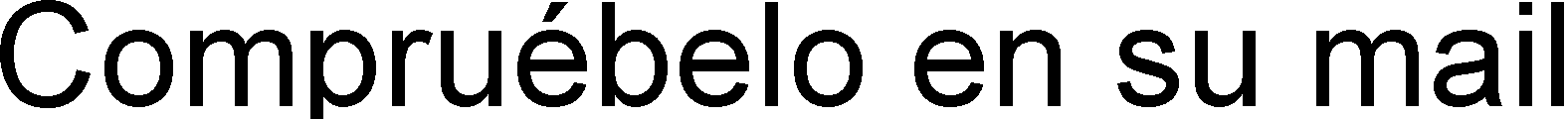
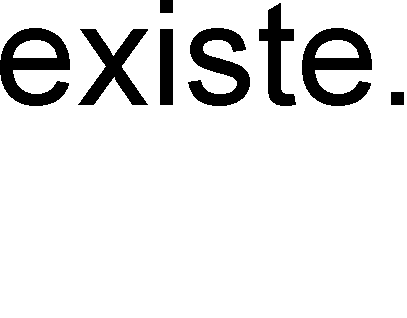
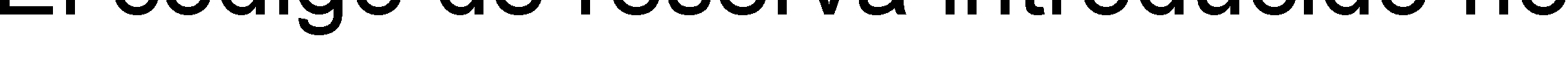
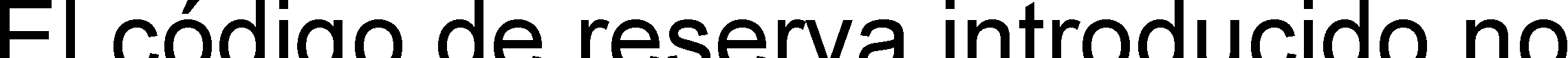
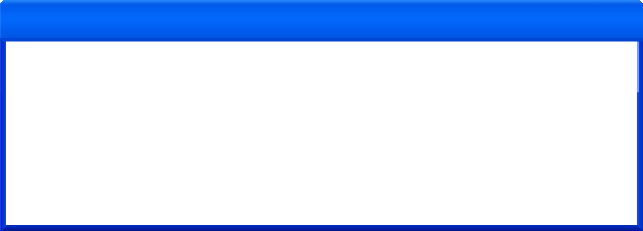
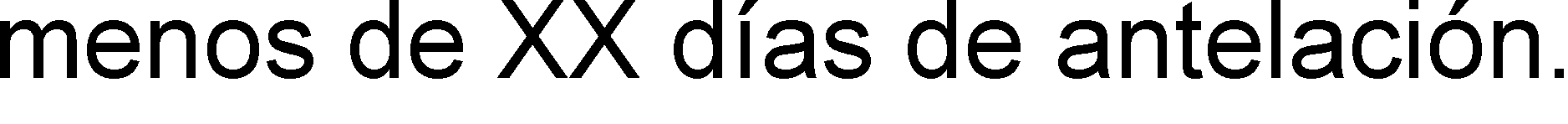
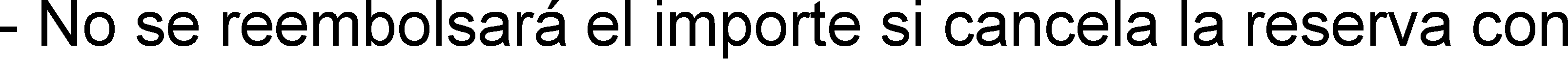
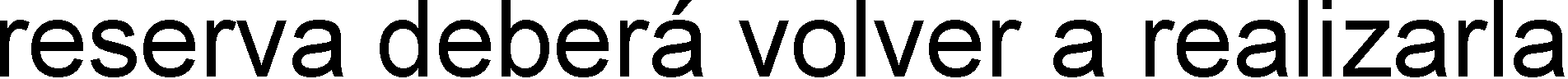
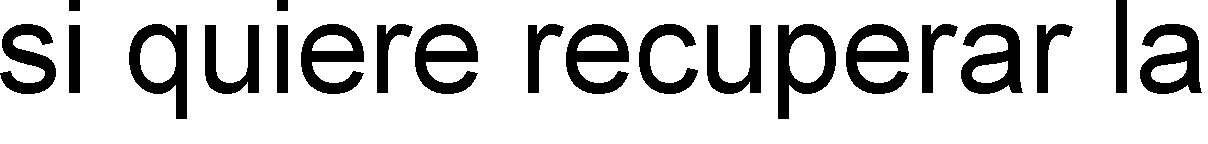
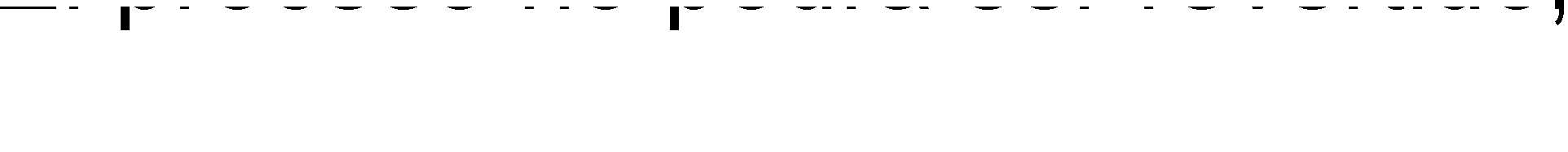
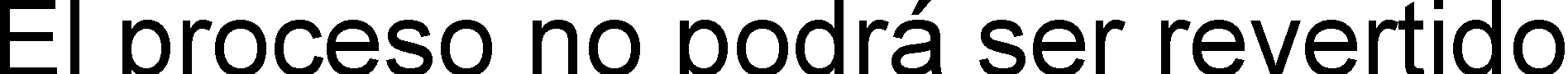
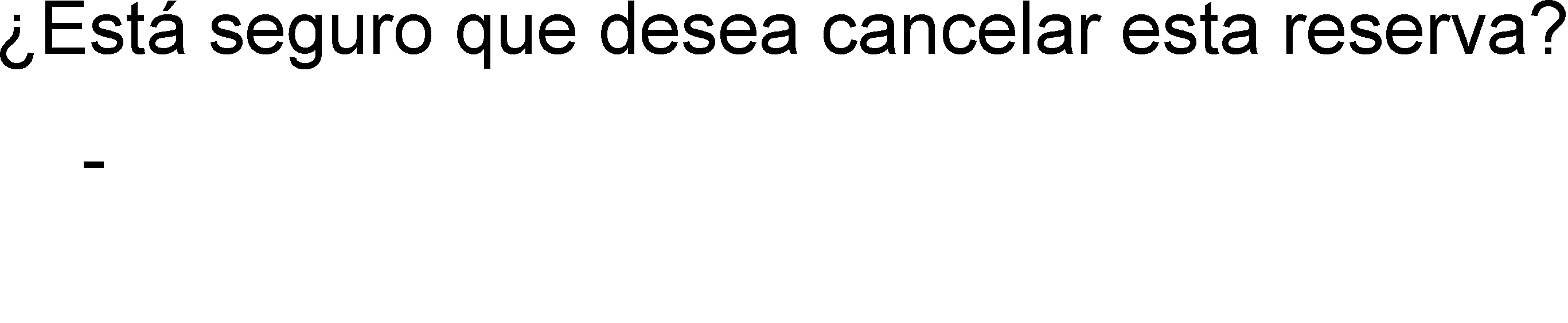
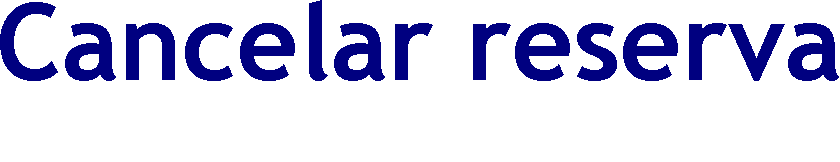
Cancelar reserva

Volver

**Ilustración 4 Detalles Reserva 2**



|  |  |
| --- | --- |
|  | |
| **Nombre:** | Cancelar Reserva |
| **Descripción:** Permite al cliente cancelar una de las reservas que tenga hechas. Al cancelar la reserva las plazas que estuvieran ocupadas volverán a figurar como libres. | |
| **Actores:** Usuario | |
| **Precondiciones:** Estar identificado en el sistema. | |
| **Requisitos no funcionales:** Ninguno. | |
| **Flujo de Eventos:**  1.- El Usuario selecciona en su Menú Principal “Cancelar Reserva” (Ilustración 1)  2.- Se le pide que introduzca el código de reserva que quiere anular (Ilustración 5Ilustración 2) [Si ese código no existe]  3a.- Se muestra una pantalla de error (Ilustración 6)  4a.- El usuario pulsa “Aceptar” y se vuelve al Menú Principal (Ilustración 1) [Si el código existe]  3b.- Se le muestra al Usuario una pantalla para que confirme la cancelación (Ilustración 7) [Si el usuario pulsa “Cancelar Reserva”]  4ba.- Se elimina la reserva del sistema  5b.- Se vuelve a la lista de reservas (Ilustración 2) si se había ejecutado *CONSULTAR RESERVAS* o al Menú Principal en caso contrario (Ilustración 1) | |
| **Poscondiciones:** Si se cancela una reserva ésta desaparecerá del sistema, las plazas que estuvieran reservadas volverán a aparecer como libres. | |
| **Interfaz Gráfica:**  **Ilustración 5 Pantalla Búsqueda Reserva** | |



**Ilustración 6 – Error**

**Ilustración 7 Pantalla Confirmación**