

- Be aware of any exceptions to the prior-authorization process, such as preventive care and emergency services.

By understanding the prior-authorization process and following these tips, Contoso's employees can ensure that they get the most out of their benefit coverage.

Exceptions To Prior Authorization For Benefit Coverage

CARE MANAGEMENT: Exceptions To Prior Authorization For Benefit Coverage

At Northwind Health, we understand the importance of providing quality care for our members. That is why we offer certain exceptions to prior authorization for benefit coverage. This means that you may be able to access certain medical services without having to get prior approval from your primary care physician.

Some of the exceptions to prior authorization for benefit coverage that Northwind Health provides include:

1. **Emergency Services:** Emergency services are an important part of receiving the care you need when you need it. That is why Northwind Health provides an exception to prior authorization for emergency services. If you require emergency care, you will not need to get prior approval from your primary care physician.
2. **Maternity Care:** Northwind Health understands the importance of providing quality care for expectant mothers. That is why Northwind Health provides an exception to prior authorization for maternity care. This means that you will not need to get approval from your primary care physician for services related to your pregnancy.
3. **Mental Health and Substance Abuse Services:** Mental health and substance abuse services are vital for ensuring that our members are able to get the care they need when they need it. That is why Northwind Health provides an exception to prior authorization for mental health and substance abuse services. This means that you will not need to get approval from your primary care physician for these services.
4. **Out-of-Network Services:** In some cases, it may be necessary for you to seek care from an out-of-network provider. Northwind Health understands this and provides an exception to prior authorization for out-of-network services. This means that you will not need to get approval from your primary care physician for services provided by an out-of-network provider.

It is important to note that while Northwind Health provides exceptions to prior authorization for certain services, you may still be responsible for a portion of the costs associated with these services. It is important to consult your member handbook for more information regarding coverage and costs associated with these services.

In addition to the exceptions to prior authorization for benefit coverage, Northwind Health also provides tips for members on how to make the most of their coverage. Here are just a few of the tips that Northwind Health provides to its members: