

It is important to note that Northwind Health Plus does not cover the cost of custom ear molds for hearing aids, nor does the plan cover any over-the-counter hearing aids or other devices. Additionally, hearing care coverage is limited to individuals 18 years of age or older.

At Contoso, we also want to make sure that our employees have the best hearing care possible. Here are a few tips to help our employees make the most of their coverage:

- Schedule regular hearing tests and evaluations. This can help you stay on top of your hearing health and detect any issues early.
- Try to get all of your hearing care needs met by the same provider. This can help you establish a relationship with the provider and make it easier to get the care you need.
- Make sure to keep all of your receipts, and submit them to Northwind Health Plus for reimbursement.
- Ask your provider about any discounts or promotions they may have available.
- Talk to your provider about any financing options they may have.

By taking advantage of this coverage, Contoso employees can ensure they have access to the hearing care they need. With Northwind Health Plus, our employees can rest assured that their hearing health is taken care of.

Home Health Care

COVERED SERVICES: Home Health Care

Northwind Health Plus provides coverage for medically necessary home health care services. This includes services such as skilled nursing, physical therapy, and occupational therapy. Home health care services must be ordered by a licensed physician and provided by a home health agency or other qualified provider.

Exceptions:

Northwind Health Plus does not cover home health care services that are not medically necessary or that are requested solely for the convenience of the patient or those providing care. Home health care services are not covered when they are provided in the patient's place of residence or in a family member's home.

Tips:

- If you are planning to receive home health care services, it is important to speak with your primary care provider to ensure that the services are medically necessary and meet the requirements of Northwind Health Plus.