

Exceptions

There are a few exceptions to the coverage of HME, orthotics, prosthetics, and supplies under the Northwind Health Plus plan. These include items that are not medically necessary, items that are experimental or investigational, and items that are not prescribed by a qualified medical provider.

Tips

When considering whether or not a particular item is covered under the Northwind Health Plus plan, it is important to keep the following tips in mind:

- Always make sure that the item you are considering has been prescribed by a qualified medical provider, and is medically necessary.
- Be aware that some items may not be covered, even if they are prescribed by a qualified provider. These items can include items that are not medically necessary, items that are experimental or investigational, and items that are not prescribed by a qualified medical provider.
- Make sure to keep all receipts and documentation related to the item you are considering, as this will be important if you need to file a claim for coverage.
- If you have any questions about the coverage of a particular item, make sure to contact the Northwind Health Plus customer service team for more information.

By following these tips, you can be sure that the items you are considering are covered under the Northwind Health Plus plan. With this coverage, you can get the medical equipment, prosthetics, orthotics, and supplies you need to maintain your health and wellbeing.

Hospice Care

COVERED SERVICES - HOSPICE CARE

Northwind Health Plus provides coverage for hospice care services to members who are terminally ill and are expected to have a life expectancy of six months or less if their illness runs its normal course. Hospice care services are designed to provide comfort and support to terminally ill members and their families.

Under Northwind Health Plus, coverage for hospice care services includes:

- Care provided by a hospice care team that includes a doctor, nurse, social worker, chaplain, hospice aide, and volunteer
- Medications, medical supplies, and equipment used in the treatment of the terminal illness
- Counseling services for the member and their family members