

To ensure that the Northwind Standard plan covers the cost of any home medical equipment, orthotics, prosthetics, or supplies, it is important to obtain prior authorization from Northwind Health before the item is purchased or rented. Additionally, the plan will only cover the cost of items that are medically necessary, as determined by your doctor.

It is also important to note that the Northwind Standard plan does not cover items that are for convenience or comfort, such as lift chairs, beds, or bedding. Additionally, the plan does not cover the cost of any item that is available without a prescription, such as over-the-counter medications or non-prescription orthotics.

When purchasing or renting any home medical equipment, orthotics, prosthetics, or supplies, it is important to keep detailed records of all purchases or rentals. This includes keeping track of any receipts, invoices, or other documentation related to the purchase or rental. Additionally, it is important to keep track of any repair or maintenance services that are done on the item.

Finally, it is important to note that the Northwind Standard plan does not cover the cost of any services or supplies that are provided outside the network of Northwind Health. If you choose to receive services or supplies from an out-of-network provider, you will be responsible for any costs associated with those services or supplies.

By understanding the coverage of the Northwind Standard plan for Home Medical Equipment (HME), Orthotics, Prosthetics, and Supplies, you can ensure that you are taking full advantage of the benefits this plan offers. With the right knowledge and planning, you can make sure that you get the most out of your Northwind Standard plan.

## Hospice Care

### Hospice Care

At Contoso, we are proud to offer our employees access to Northwind Health's Standard Plan, which includes coverage for hospice care. Hospice care is a specialized form of medical care that focuses on providing comfort and support to individuals with a terminal illness.

Under this plan, hospice care can be covered when recommended by a doctor. This care is typically provided in the patient's home or in a hospice facility. It can include medical, social, spiritual, and emotional support for the patient and their family. Services typically included in hospice care include nursing care, medical equipment and supplies, home health aides, and prescription drugs.

Hospice care is an important part of end-of-life care. It focuses on providing comfort and support to the patient and their family, rather than trying to cure the illness. It also provides emotional support to help the patient and their family cope with the realities of the patient's condition.

It is important to note that Northwind Standard only covers hospice care when it is recommended by a doctor. This care must be provided by an in-network hospice provider.