

While this coverage is generally available to eligible members in the states listed above, there are some exceptions. These exceptions include:

- Transportation to and from a facility that is not a participating provider in the Northwind Standard health plan.
- Transportation to and from a facility that is not in the same state as the member.
- Transportation to and from a facility that is outside of the service area.
- Transportation to and from an event that is not a medical appointment or procedure.

Tips for Members:

When utilizing this coverage, it is important for members to keep the following tips in mind:

- Call Northwind Health prior to scheduling any medical transportation to ensure coverage is available.
- Keep all receipts and documentation related to medical transportation services.
- Request an estimate of costs prior to scheduling any medical transportation services.
- Contact Northwind Health to confirm coverage of out-of-network transportation services.
- Contact Northwind Health if any unexpected costs arise.
- Contact Northwind Health if any changes to the pre-approved transportation plan are necessary.

Conclusion

The Northwind Standard health plan offers coverage for medical transportation services for eligible members in certain states. It is important for members to contact Northwind Health prior to scheduling any medical transportation services to ensure coverage is available. Additionally, members should keep all documentation related to medical transportation services and contact Northwind Health if any unexpected costs arise.

Mental Health Care

COVERED SERVICES: Mental Health Care

At Contoso, we understand the importance of mental health, and we have included mental health care in our Northwind Standard plan. This coverage includes services such as individual, family, and group psychotherapy, as well as psychiatric and psychological evaluation services. You can use in-network providers to receive these services, so you can be sure that you are getting quality care.

However, there are a few exceptions to this coverage. Northwind Standard does not cover services related to educational testing, assessment services, or the cost of medications. Also,