

other driver has valid insurance coverage. By following these tips, you can help protect yourself and your passengers in the event of an accident.

HOW DO I FILE A CLAIM?

Timely Filing

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At Northwind Health Plus, it is important to file a claim within the set time frame in order to ensure that your claim is processed and you receive the benefits you are entitled to. Generally, you must file a claim within 90 days after you receive services or supplies.

Exceptions

There are some exceptions to the 90-day filing requirement. If you are filing a claim for a hospital stay, the claim must be filed within one year of the date of service. In addition, if you are filing a claim for a mental health, substance abuse, or preventive care services, the claim must be filed within one year of the date of service.

Tips

When filing a claim, it is important to submit all the necessary information, including the Northwind Health Plus claim form, the Northwind Health Plus ID card, and the provider's bill. In addition, make sure that the provider's bill includes the diagnosis and the service codes. It is also important to keep copies of the claim form, the provider's bill, and any other documents that you submit with the claim.

If you have any questions about the claims process, contact Northwind Health Plus customer service at 1-800-123-4567. Northwind Health Plus customer service representatives are available 24 hours a day, 7 days a week.

If you are filing a claim for a hospital stay, make sure to get a copy of the discharge summary from the hospital. This document should include the date and type of services provided, the diagnosis, and the service codes.

If you are filing a claim for a mental health, substance abuse, or preventive care services, make sure to get a copy of the summary of services from the provider. This document should include the date and type of services provided, the diagnosis, and the service codes.

It is also important to keep track of the claims you have submitted. Make sure to keep copies of all documents related to the claim, including the claim form, the provider's bill, and any other documents that you submit with the claim.