StorageCraft ShadowProtect Monitoring Configuration Guide

Use these steps to upload and configure the necessary components in order to monitor StorageCraft ShadowProtect backups.

Pre-requisites: N-central 9.2.1.251

Download and extract the custom service from the nrc

    a. Name: **StorageCraft ShadowProtect – StandAlone**

    b. Link: https://nrc.n-able.com/community/Custom%20Services/StorageCraft%20ShadowProtect%20-%20StandAlone.zip

Upload the custom service
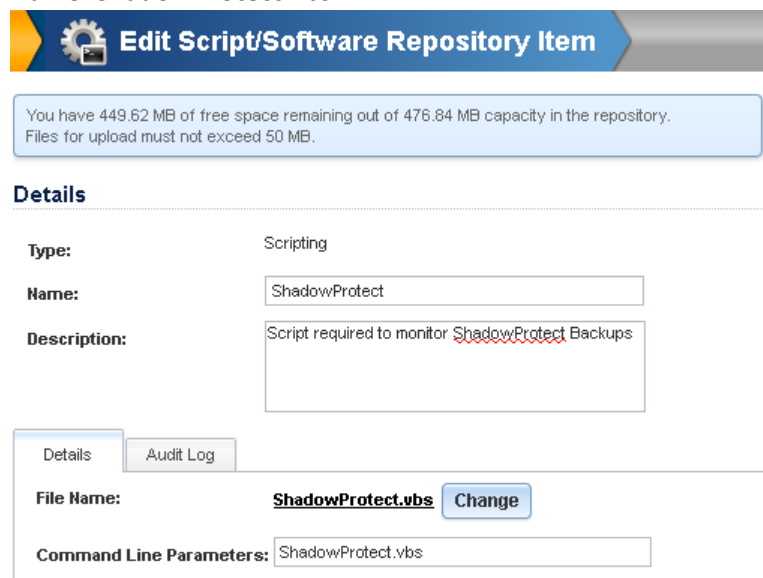
    a. Login to the N-central Admin Console (NAC)

    b. Select Custom Services

    c. Name: **ShadowProtect.xml**

    d. If the service already exists, delete the existing service and add the new service

Upload the Service template

    a. SO > Configuration > Monitoring > Service Templates

    b. Click Import

    c. Name: **ShadowProtectServiceTemplate.xml**

Upload the script to the Script and Software Repository

    a. SO > Configuration > Script/Software Repository

    b. Name: **ShadowProtect.vbs**

Create a filter

a. SO > Configuration >Filters

b. Name: **ShadowProtect Servers**

Filter Name:	ShadowProtect Servers	is available to:	Everyone	▼
Description:				
Show in my Drop-Down:	☑			

Find devices where:

Device	▼	Class	▼	EQUAL TO	▼	Servers - Windows
◉ and ◯ or						
Application	▼	Application Name	▼	EQUAL TO	▼	StorageCraft ShadowProtect

Create a Scheduled Task Profile

a. SO > Configuration > Scheduled Tasks > Profiles

b. Select Add

c. Name: **ShadowProtect Servers**

d. Select Add > Scripting

Scripting Task

Details

Task Name: ShadowProtect

Task Handler:
- ◉ Use Agent where available, otherwise use Best available probe
- ○ Use Best Available probe

Credentials:
- ◉ Use device credentials
- ○ Custom credentials

Script

Location: From N-central's Script Repository

Repository Item: ShadowProtect

Description: SHadowProtect BDR service Template

File Name: **ShadowProtect.vbs**

Command Line Parameters: ShadowProtect.vbs

Schedule

Type: Recurring

Task Timeout: 1 hours

Interval: Hourly

Start Time:

00:00 repeat every 4 hours

Days of the Week:
- ◉ Every day
- ○ Selected days

Sun	Mon	Tue	Wed	Thu	Fri	Sat	All	Clear

Days of the Month:
- ◉ Every day
- ○ Last day
- ○ Selected dates

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31		All		Clear

Months of the Year:
- ◉ Every month
- ○ Selected months

Jan	Feb	Mar
Apr	May	Jun
Jul	Aug	Sep
Oct	Nov	Dec
All		Clear

e. Select Save

f. Select Save

g. If the script already exists replace with the most recent version

Modify a Notification

a. SO > Configuration > Monitoring > Notifications
b. Select the Backup Manager notification profile
c. Add the appropriate recipients
d. Select the Trigger Details tab
e. Select the Backup Manager trigger
f. Add the ShadowProtect service

Create a Rule

a. SO > Configuration > Monitoring > Rules
b. Click Add

Name: **ShadowProtect**

Filter: ShadowProtect Servers

Scheduled Task Profile: ShadowProtect Monitoring

Service Template: ShadowProtect

Customers: all

Propagate to all new customer/sites: yes

Run the script to obtain the Backup Job Names

    a. SO > All Devices View

    b. Select the ShadowProtect Servers filter

    c. Select all the servers

    d. Select Add Scheduled Tasks > Run a Script

    e. Select ShadowProtect

    f. Select the Schedule Type: Now

    g. Select Notify On: Success, Failure, Send task output file in Email

    h. Select the appropriate recipient

    i. Select Save

Configure the Backup Job Name

    a. SO > All Devices View

    b. Select the ShadowProtect Servers filter

    c. Select as server

    d. Select the ShadowProtect service

    e. Select the Service Details tab

    f. Enter the Backup Job name